Resume – Annabelle Youkhana

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Professional Profile

Motivated pre-service teacher specialising in **Design and Technology**. Currently undertaking a Bachelor of Secondary Education/Bachelor of Arts at Australian Catholic University (ACU). Inspired by a love of the subject in school, I am committed to creating engaging, inclusive, and supportive learning environments that foster student creativity and success.

Education

Bachelor of Secondary Education / Bachelor of Arts (Design Technologies and Innovations)

Australian Catholic University (ACU) – Expected 2026

Certifications:

- First Aid (HLTAID011 Provide First Aid)
- Responsible Service of Alcohol (RSA)

Professional Experience

Duty Manager

Coles, Green Valley Plaza | Aug 2021 - Present

- Lead and supervise team members to ensure smooth store operations.
- Deliver exceptional customer service, handling escalations and queries.
- Manage rostering, stock transfers, and workplace health and safety compliance.
- Train and support new employees in operational procedures.

Professional Placements (Teaching)

Cecil Hills High School | Year 10-11, Design and Technology

- Assisted in delivering practical and theory-based lessons in Industrial Technology (Timber and Food Technology).
- Developed lesson resources and classroom activities to support diverse learners.

Fairvale High School | Year 8–9, Design and Technology

- Supported students in hands-on workshop activities, ensuring safety and correct tool usage.
- Contributed to lesson planning and adapted resources for student engagement.

Key Skills

- Classroom management and student engagement
- Lesson planning and resource development
- Workshop safety and tool/machine demonstrations
- Team leadership and supervision
- Customer service and retail operations
- IT and design software skills: Microsoft Office, Canva, Fusion 360

Additional Information

• Volunteer experience, community work, and hobbies can be added here if you'd like (e.g., sports coaching, creative design projects, beauty business).