

Anna Bosunova

Boston, MA | Anna.Bosunova001@umb.edu | 609-827-5133 | www.linkedin.com/in/annabosunova

Education

University of Massachusetts - Boston | Boston, MA | Bachelor of Science: Computer Science | GPA: 3.5 | 09/2022 - 05/2024

Bunker Hill Community College | Charlestown, MA | Associate of Science: Computer Science | GPA: 3.6 | 05/2022

- Member of Commonwealth Honors Program at BHCC

Perm National Research Polytechnic University | Perm, Russia | 05/2017

Associate of Arts: Public Relations, Advertising, And Applied Communication

Relevant coursework: Data Structures and Algorithms, Software Design and Development, Database and Operating Systems, OOP with Java, Python, C++, Web Development with HTML, CSS, and JavaScript, Probability and Statistics, Applied Discrete Mathematics, An Introduction to the Theory of Computation

Technical Skills:

- Proficient in Python, R, Java, C/C++, HTML, JavaScript, CSS, React, and SQL
- Experience in designing and implementing optimal data schemas
- Experience with unit testing, debugging, data structures and algorithms, and software development
- Tools: Git, AWS cloud services
- Experience working with databases and perform data visualization, analysis, and modeling

Soft Skills:

- Strong problem-solving, troubleshooting, analytical, and critical thinking skills
- Ability to work in a high-pressure, fast-paced team environment
- Proven leadership and teamwork experience
- Highly adaptable to changing situations and eager to learn new concepts and skills
- Excellent communication and interpersonal skills

Technical Projects:

Practera Student Dashboard | Bunker Hill Community College

- Developed a web feature using Java and JavaFX in VisualStudio that provides real-time information on students' progress and performance
- Created a solution to process, analyze, and visualize a large set of data for user convenience
- Collaborated with a team of developers to complete the project on time and ensure the feature met the client's needs
- Conducted thorough testing to ensure the feature was functioning properly and free of bugs

Budget Tracker | Bunker Hill Community College

- Developed a desktop application using C++ and QT Creator that allows users to login/register and track their budget
- Utilized MySQL to manage user entered data
- Designed the user interface and ensured the application was user-friendly and intuitive
- Tested and debugged the application to ensure it was functioning correctly

Experience:

Server | Alba On 53 | Hanover, MA | 08/2020 - Present

- Consistently providing exceptional service to an average of 60 guests per shift, resulting in a high customer satisfaction ratings
- Increasing average sales by 20% by utilizing upselling techniques for products
- Collaborating with other team members to ensure a smooth and efficient operation, resulting in a decrease in customer wait times by 10% on average
- Resolving customer complaints and concerns in a professional and timely manner, demonstrating strong communication and problem-solving skills

Server | Top Of The Hub | Boston, MA | 08/2018 - 04/2020

- Onboarded & delivered exceptional client service to 100 guests per shift during peak times
- Memorized over 100+ different menu items and made recommendations to customers based on their preferences and dietary restrictions, demonstrating strong attention to detail and personalization skills