BIG MOUNTAIN RESORT REVENUE INCREASE RECOMMENDATION

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PROBLEM STATEMENT OVERVIEW

- Big Mountain Resort has recently installed a new chair lift, contributing to an additional \$1.54M in operation costs
- Investors would like profit margins to stay at 9.2%
- > How can Big Mountain Resort increase its revenue by \$1.54M in order to make up for operating costs of the new chair lift?



RECOMMENDATION & KEY FINDINGS

- Increasing lift ticket prices most viable option to increase revenue
- Most important factors determining adult weekend lift ticket prices are the adult weekday prices, state, and summit elevation
- Current adult weekend lift ticket rate is undervalued
- Recommendation: Adult weekend lift tickets should be valued at \$90, \$9 higher than the current price



DATA PROCESSING

> Data

- CSV file of 330 US ski resorts and their attributes
- > 27 attributes: location, elevation, number of chair lifts, runs, days open, terrain parks, etc.

Approach

- Use the market data to build a model to predict the adult weekend chair lift ticket price based on the attributes of the ski resort
- Use model to determine price of the adult weekend lift ticket for Big Mountain Resort



DATA PROCESSING

- Cleaning
 - 4 outlier rows dropped
 - Null values imputed with mean or 0
 - 3 Non numeric features dropped (Name, Sate, Region) as well as base elevation and summit elevation
 - 'cluster' feature added by grouping ski resorts into 3 different clusters with KNN



MODELING RESULTS & ANALYSIS

- > Model
 - ▶ Linear regression model
 - Features scaled using z-score standardization
 - > 75% of data used to train model, 25% of data set aside for testing model
 - ➤ Target variable: adult weekend ticket price



MODELING RESULTS & ANALYSIS

- > Results
 - Explained variance score: .91
 - Mean absolute error: 5.00
- > Analysis
 - Model reliably predicts the adult weekend chair lift ticket price
 - Big Mountain Resort lift tickets are undervalued by \$9



SUMMARY & CONCLUSION

- Big Mountain Resort needs to increase lift ticket prices in order to make up for increased chair lift operation costs
- Using market data to train a linear regression model, we can reliably predict lift ticket prices
- Based on the model, Adult weekend lift tickets should be increased from \$81 to \$90
- With recommended lift ticket price increase, Big Mountain Resort would need to sell 171,111 adult weekend lift tickets next season to maintain a 9.2% profit margin



CITATIONS

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