Anna Glazkova

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Software Quality Assurance Engineer

Career Summary

Dynamic, performance-focused, and goal-oriented Software QA Engineer with broad-based knowledge and experience in manual and automated black/grey box testing of web and mobile applications. Experienced with SDLC including traditional waterfall and Agile/Scrum methodologies.

- Expert in QA Processes, SDLC, delivery of quality software, products, systems and applications to meet business, market and customer needs, utilizing blended onshore/offshore delivery model.

- Extensive experience in functional, smoke, integration, regression, black box, GUI, back-end, exploratory, browser compatibility testing types in different stages of Software Development Life Cycle.

- Strong background in functional and regression testing for enterprise web/portal applications following iterative and agile methodologies.

- Experience in working on multiple releases in parallel, able to work well in team environment to achieve results, excellent interpersonal and communication skills, a self-starter who can deliver well as part of a team, able to work under pressure during tight deadlines.

- Able to write detailed test cases, test plans and thoroughly document defects identified.

- Extensively involved in backend testing by writing and executing SQL Queries

- Proficiency in test analysis, bug detection, defect isolation and report generation.

- Ability to work with business analysts, developers, project managers and other team members in complex testing projects and in the overall enhancement of software product quality.

- Experienced with test automation tool Selenium WebDriver.

- Self-motivated individual and creative thinker who will take ownership and accountability.

Technical Skills

- Operating Systems: Windows 10/8/7, Mac OS.

- Mobile platforms: iOS, Android, Windows Phone.

- Programming: HTML5, CSS3, JavaScript, Bootstrap, Figma, GSAP, SQL.

- Automation: Selenium WebDriver, TestNG, Postman.

- Testing tools: Android Studio, Firebug, Chrome Developer Console, Postman.
- Bug tracking: Jira, Azure DevOps.
- Browsers: Chrome, Firefox, MSIE, Safari, Opera.

Career Track

Peak Holdings, Inc., Boynton Beach, Florida

Software Quality Assurance Engineer

June 2019 - current

Work as a contractor for PricewaterhouseCoopers (PwC) on a global transfer pricing practice application that combines information from multiple databases and repositories allowing practitioners to gain insight into projects, people, specialties, and other project related concepts.

- Responsible for quartile and mostly data validation for multiple tools.
- Manage the document control system including creation and recording.
- Review and analyze requirements to develop detailed test cases and to established traceability between application requirements and test cases.
- Develop test plans and test cases by analyzing design documents and business requirement documents.
- Estimate the testing to be done within the deadline and discuss with management the necessary resources.
- Identify the scope of testing for each release based on the requirements.
- Create and maintain a suite of test plans and run and analyze automated test suites to ensure quality of a complicated financial research software.
- Coordinate with IT leads, developers and system integration team to resolve various issues related to bug fixing, re-analyzing certain functionalities and providing creative feedbacks.
- Write SQL queries in order to verify if the financial and non-financial data in the application UI displayed correctly.
- Test new modules which constantly are being added to the application to add value to the database dimensions and give further intelligence to the tool.
- Tested a mobile-based application, which was built in order to store information about the top issues multinational companies are facing today including in-depth articles on the latest developments on tax controversy, the step by step audit process by country.
- Performed data maintenance for the mobile-based application by request.
- Perform cross-browser and cross-platform testing for web and mobile based applications.
- Provide training to new QA team members.
- Work with the internal PwC QA team when project requires.

Cruise Planners, Coral Springs, Florida

Quality Assurance Specialist

Dec. 2017 - June 2019

Worked as a software quality assurance specialist for the privately owned American Travel Agency franchise network. Worked closely with PMs, Developers, and QA specialists in order to learn and improve different software applications.

- Developed, maintained and executed manual tests and regression scenarios for multiple web and mobile applications under test.

- Tested Web-based and mobile-based applications developed for travel agents.

- Tested trip summary tool developed by the IT team from scratch.

- Tested email system developed by the IT team for travel agents.

- Wrote SQL queries for Database testing.

- Worked with Chrome Developer Tools to collect and provide as much information as possible about issues.

- Performed cross-platform for mobile and cross-browser for web-based applications testing.

- Worked closely with PM and Lead Developers suggesting improvements throughout QA process.

- Tested third-party tools implemented to the main projects.

- Documented software defects using bug-tracking system and reported defects involving program functionality, output, online screen and content to software developers.

Education

August 2022 - current

- CanSheCode Bootcamp (React, NodeJS)

January 2022 - June 2022

- CanSheCode Bootcamp (JavaScript, Figma, GSAP)

September 2021 - December 2022

- CanSheCode Bootcamp (HTML5/CSS3/Bootstrap)

August 2016 - November 2016

- Software Quality Assurance, Portnov Computer School, Los Altos, CA

References available upon request.