

INFO



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EDUCATION



UX Design
Post-Graduate
Certificate
Humber College
2019-present



Psychology
BA Honours
(with
distinction)
University of
Waterloo
2012-2017

SKILLSET

Experimental Research

Data Analysis

Project Management

HTML5/CSS3

Javascript

Xd
Sketch

GIMP

Mental Health First Aid

PORTFOLIO

[https://
annagombay.github.io/](https://annagombay.github.io/)

I am an Honours Psychology graduate and former academic researcher transitioning into the field of User Experience (UX) Design. I majored in psychology as I believe that emotional intelligence is a critical life skill; an ability to thoughtfully observe and respond meaningfully to our environments enhances communication and fosters moments of genuine human connection. It is that UX borrows this notion and transforms it into a technical, yet creative process aimed at enhancing the human experience, that excites me. I look forward to pursuing a career that values attentiveness, views empathy as a strength, and revolves around a common goal of improving the daily lives of others.

//EXPERIENCE

- present
2018

Barista, Starbucks

 - balance efficiency and composure in a fast-paced, team-oriented environment
 - contribute to a culture of warmth, acceptance and belonging
 - provide quality service by engaging with and always assuming the best in customers
- 2018
2017

Smoothie Bar Supervisor, Fiddleheads Health & Nutrition

 - created employee handbook to improve efficiency and consistency of labour
 - tracked weekly inventory and placed orders for smoothie bar
 - composed monthly schedule for fellow employees
- 2017
2015

Lab Manager, University of Waterloo

 - coding scheme design (identified themes in participant feedback, formed meaningful questions, determined relevant variables for analysis)
 - academic tasks (transcribed lectures, wrote, edited and proofread academic documents, investigated reports of student plagiarism)
 - lab management (oversaw training, data collection, scheduling, and payroll of lab research assistants)
- 2015
2014

Head Research Assistant, University of Waterloo

 - data collection (recruited participants, conducted psychological experiments, completed data entry)
 - coding written passages and videos (gauged and rated levels of emotional expression, self-disclosure, responsiveness etc.)
 - literature reviews (created meta-analyses of select topics in personality, examined and interpreted mixed findings, identified patterns within comprehensive arrays of data)