ANNA

GOETZ



CONTACT

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(H) https://annagtz2022.github.io/ portfolio_aof/

EDUCATION

Master's in Economics of **Enterprise, 2015**

Odessa National Polytechnic University, Ukraine

Bachelor's in Metallurgy, 2012

National Metallurgical Academy of Ukraine

SKILLS

- Advanced in Excel
- · Familiar with SQL, Power BI, and Python
- · Excellent analytical and problem-solving skills
- Strong attention to detail and accuracy
- · Ability to work independently and as part of a team
- Excellent communication and interpersonal skills

LANGUAGES

fluent English Norwegian beginner Ukrainian native Russian native

HOBBIES













Portfolio Officer

ABOUT ME

I am an experienced and results-driven professional with expertise in finance, management, and administrative support. My ability to learn quickly and navigate high-pressure environments has helped me consistently exceed targets, resulting in promotions and increased responsibilities throughout my career. I possess exceptional communication skills and have honed my ability to build trusted relationships with people from various backgrounds.

EXPERIENCE

Embassy of Ukraine in the Kingdom of Norway | 2022-2023 Office manager, Volunteer

I prepared shipping documents, tracked aid donations and shipments in spreadsheets, and calculated the value of humanitarian aid. Collaborating with cross-functional teams, I ensured efficient aid delivery.

Infosystem Center LLC | Odessa, Ukraine | 2019 Information and communication network operator

I provided technical support to users for current and past software releases, registered and followed up on incidents, and coordinated with law enforcement agencies in accordance with established policies and procedures.

PLASKE PJSC (cargo & freight company) | Odessa, Ukraine | 2015-2018 **Accountant**

I managed office supplies and equipment inventory, processed purchase orders and invoices, and audited inventory. I also conducted research and collected data on office expenses to identify cost-saving opportunities. Additionally, I accurately recorded and oversaw financial transaction, collaborating with cross-functional teams for timely data delivery. I effectively managed payment accounts and maintaining financial balance between systems.

Consumer Center LLC (loan center) | Odessa, Ukraine | 2014-2015 Department manager

Managing customer accounts, and training and supervising new employees have helped me consistently exceed sales revenue targets. In addition, I have successfully maintained office policies and procedures, ensuring smooth and efficient office operations. Moreover, I have maintained accurate records of all funds and have been primarily responsible for their collection.

Delta Bank JSC | Yalta, Crimea, Ukraine | 2011-2014 **Account manager**

I have consistently demonstrated the ability to build and foster lasting client relationships. By efficiently managing their accounts, providing financial advice and solutions, and processing transactions, I have consistently exceeded sales revenue targets. With a keen attention to detail and quick-learning abilities, I have excelled in navigating high-pressure and dynamic environments, even in challenging circumstances.