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| View Issue Details | | | | | |
|  | | | | | |
| ID: | Category: | Severity: | Reproducibility: | Date Submitted: | Last Update: |
| 786597 | [170-PanovaA] Facultative work | block | always | 2022-05-27 12:14 | 2022-05-27 12:14 |
|  | | | | | |
| Reporter: | 170-PanovaA | Platform: | Google Chrome 100.0.4896.127 |  | |
| Assigned To: | training\_center | OS: | Windows |  | |
| Priority: | high | OS Version: | 10 x64 |  | |
| Status: | assigned | Product Version: |  |  | |
| Product Build: |  | Resolution: | open |  | |
| Projection: | none |  |  |  | |
| ETA: | none | Fixed in Version: |  |  | |
|  |  | Target Version: |  |  | |
|  | | | | | |
| Summary: | [F] The unsuccessful message is displayed on the “Internal Error” page after loading the valid file in the “Load Books” section | | | | |
| Description: | The unsuccessful message is displayed on the “Internal Error” page after loading the valid file in the “Load Books” section. | | | | |
| Tags: |  | | | | |
| Steps To Reproduce: | 1. Open the site: [https://openlibrary.org/.](https://openlibrary.org/) 2. Select the “Settings” item in the user profile drop down menu. 3. Click on the “Import and Export Options” link on the “Settings” page. 4. Attach the .csv file up to 10 MB in size in the “Load Books” section. 5. Click on the “Load Books” button. 6. Pay attention to the message on the “Internal Error” page.  Actual result: The unsuccessful message is displayed on the “Internal Error” page after loading the valid file in the “Load Books” section.  Expected result: The successful message is shown on the “Imports and Exports” page after loading the valid file in the “Load Books” section. | | | | |
| Additional Information: | Environment: Mozilla Firefox 99.0.1 (10 x64) Microsoft Edge Version 101.0.1210.32 (Official build) (10 x64) | | | | |
| Attached Files: | 5. Loading .csv file\_video.mp4 (698,181 bytes) 2022-05-27 12:14 <https://bt-w.qatestlab.com/file_download.php?file_id=939014&type=bug> 5. Loading .csv file.png (177,369 bytes) 2022-05-27 12:14 <https://bt-w.qatestlab.com/file_download.php?file_id=939013&type=bug> | | | | |