# María



Job Title HouseWife

Age 35 to 44 years

Highest Level of Education High school degree or equival

#### **Social Networks**











## **Tools They Need to Do Their Job**

• Word Processing Programs

## **They Gain Information By**

Social media, mass media

### **Preferred Method of Communication**

- Email
- Social Media

### **Goals or Objectives**

Receive a legal service

## **Biggest Challenges**

- Navigating Client Relationships & Communications
- Communication
- Problem Solving & Decision Making