

# A. Marlena Keller

Saint Paul, MN | [Email](#) | [GitHub](#) | [LinkedIn](#)

## Summary

Junior web developer with a knack for analyzing and troubleshooting technical issues. I've honed my administrative and organizational skills, allowing me to manage multiple projects simultaneously with tight deadlines. Additionally, I bring strong interpersonal and communication skills to the table. I value collaboration and enjoy working with cross-functional teams.

## Education

### **University of Minnesota - Minneapolis, MN**

Full Stack Developer Coding Bootcamp Certificate

March 2023 - June 2023

### **Saint Paul College - Saint Paul, MN**

Associate's in Applied Science, Computer Programming

May 2017

## Skills

Front and Back End Development, Responsive Design, Debugging, Prompt Engineering, RESTful APIs, Document Object Model, JavaScript, HTML, CSS, jQuery, MERN Stack (MongoDB, Express.js, React.js, Node.js), JavaScript Object Notation (JSON), MySQL, Mongoose, Bootstrap, React Bootstrap, Bulma, Progressive Web Apps (PWA), Local Storage, Session Storage, User Authentication, Continuous Integration (CI), Model-View-Controller (MVC), Application Programming Interfaces (API), Asynchronous JavaScript and XML (AJAX), HTTP Request Methods, Agile, SCRUM, Heroku, Git, GitHub, Visual Studio Code, Scripts, Java, Python, and GIMP.

## Professional Experience

### **Operations Analyst**

July 2017 - March 2023

*State of Minnesota - Saint Paul, MN*

- Analyzed tech queue escalation tickets to troubleshoot technical issues with the MNsure website
- Assisted with testing the MN Unemployment website prior to updates being deployed
- Experience with administrative, organizational, and analysis skills, including time and priority management, sufficient to work on several projects simultaneously in a fast paced environment within deadlines
- Knowledge of state and federal regulations governing Minnesota Assistance Programs, including: processes, procedures, appeals, regulations, and determining eligibility

### **Full-time Student**

*Saint Paul College, Saint Paul, MN*

August 2016 - May 2017

### **Reimbursement Analyst**

October 2014 - August 2016

*Boston Scientific - Arden Hills, MN*

- Analyzed large-volume legal contracts to determine eligibility for reimbursement
- Processed multi-million dollar monthly payments through SAP and CRM
- Identified need for standardized procedures, streamlined processes