



Sasha Stewart

- Female, age 22
- Full time student at EWU
- Computer Science major
- Not married

Undergrad Non-Transfer Student

Scenario:

Situation- Registration day is here for EWU, and Sasha is going to use EagleNet to register for classes. She has done some research, and all of her classes should be available to register in EagleNet.

Goal- Register for next quarter's classes, those of which Sasha has already decided on.

Tasks- Log in to EagleNet; use the schedule planner to add classes; check for any problems; register.

Environment:

Physical- Sasha lives in an apartment complex close to the Cheney Campus.

Social- She has a good number of close friends, but school comes first.

Technological- Sasha has a strong wifi connection in her apartment. She is very adept at using electronics, having lots of experience.

Stats about Sasha regarding Eaglenet:

Frequency of use- 4+ times per quarter

Pre-registration planning- personal research, as well as a meeting with her advisor

Device usually used- Tablet

Web Browser- Google Chrome

Location- Sasha's apartment

“I want a straightforward registration process that won't take me long.”