Machine Learning

Sentiment Analysis is a part of the project,consumer_complaints_narrative column contains the customer comments will be the important variable. In order to find the main issues collocations between the words are more important.

Collocation Extarction Algorithm used to calculate t-score,chi-square,PMI,MD and LFMD. The model is an unsupervised algoritmn.

Reference

http://www.aclweb.org/anthology/I05-1050