

# 1. Hotel Management System

## Problem Statement :

Many small to medium-sized hotels face significant operational inefficiencies due to manual or fragmented processes for reservations, check-in/out, room management, billing. This leads to many problems like slow service, increased errors and ultimately reduced guest satisfaction & revenue. An integrated, user-friendly Hotel Management System (HMS) is needed to automate these core functions and enhance guest experience.

## S.R.S Document :

### 1. Introduction

#### 1.1 Purpose

Documents all requirements for the Hotel Management system to guide development, testing and stakeholder understanding.

#### 1.2 Scope

Web based HMS for core hotel operations such as reservations, check in/out, room allocation and billing etc. supports front desk and administration roles. Initial focus is internal operations.

Future Integrations (payment gateways, OTAs) are not in this release

### 1.3 Overview

HMS is a web application with a centralized database. It automates various tasks such as reservations, check in/out and invoicing. Housekeeping updates room status. Aims to improve efficiency and accuracy.

## 2. General Description

### 2.1 Product Perspective

Standalone web-based system replacing manual processes. Centralized platform for room operations, no specific hardware beyond standard computers.

### 2.2 Product Functions

Reservation management, check in/out, room status allocation, billing, guest profiles, user role management, housekeeping tasks.

### 2.3 User Characteristics

Frontdesk: Fast, user-friendly interface for guest interactions

Housekeeping: simple, mobile friendly interface for status updates

Administrators: comprehensive access for configuration and reporting

### 2.4 General Constraints

Python backend, React frontend, SQL database.

Accessible via standard web browsers, strict security for guest data. Scalable for multiple users.

### 3. Functional Requirements

- The system shall allow customers to search and book rooms online
- The system shall display room availability in real time
- It shall allow staff to check-in & check-out guests
- It shall generate e-invoices & support multiple payment modes
- It shall allow administrators to manage room types, rates & services
- It shall maintain customer records & history
- It shall send emails & SMS notifications for booking, cancellations and reminders
- It shall allow managers to generate reports
- It shall allow staff to log maintenance & housekeeping tasks

### 4. Interface Requirements

#### 4.1 User Interfaces

Customer Interface : Online booking portal with interactive search filters

Staff Interface : Dashboard for check-in, check-out and billing

Admin Interface : User management, system settings, reporting

#### 4.2 Hardware Interfaces

Barcode/QR scanner for guest check-in/out  
POS terminals for payment

#### 4.3 Software Interfaces

Integration with third-party payment APIs

Email/SMS gateways

## 5. Performance Requirements

- system shall support up to 500 concurrent users
- it shall display room availability results within 2 seconds
- it shall achieve 99.5% uptime
- it shall process bookings & payments within 5 seconds

## 6. Design constraints

- must comply with GDPR & data privacy regulations
- must follow OWASP
- must support both desktop & mobile browsers
- must be scalable

## 7. Non Functional Attributes

- security : data encryption for customer & payment data
- reliability : system should be reliable
- usability : simple user interface
- maintainability : modular code structure
- scalability : should be able to accommodate change

## 8. Preliminary schedule and Budget

### 8.1 Schedule

- Month 1 : Requirement gathering & design
- Month 2 : Database & backend development
- Month 3 : Frontend development
- Month 4 : Integration of payment & notification modules
- Month 5 : Testing
- Month 6 : Deployment & staff training

### 8.2 Budget

- Development Team (5 members, 6 months) : \$60,000
- Cloud Hosting & Infrastructure : \$5,000

Licenses & Tools : \$ 3,000

Testing & QA : \$ 7,000

Training & Maintenance : \$ 5,000

Total : \$ 80,000

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## 2. Credit Card Processing

### Problem Statement

Small to medium businesses face inefficient, insecure, costly credit card processing due to manual or fragmented systems. This results in high fees, errors, delayed reconciliation and non-compliance. A secure, efficient and integrated CCPS is needed to streamline transactions, cut costs, boost security and provide real-time financial reporting.

### SRS Document :

#### 1. Introduction

1.1 Purpose: To define all requirements for the CCPS, guiding development and ensuring common understanding.

1.2 Scope: A secure, web based system for credit/debit card transactions. Integrates with third party payment gateways. Provides transaction history & basic merchant reporting. No physical PoS or direct bank integration.

1.3 Overview: CCPS mediates between merchants & payment gateways, securely processing transactions via web API, storing non-sensitive data & providing oversight.

## 2. General Description

### 2.1 Product Perspective

Standalone web app / API service. Integrates with existing merchant systems but doesn't manage inventory / customers.

### 2.2 Product Functions

Transaction processing (auth, capture, void, refund), gateway integration, secure tokenization, transaction history, basic reporting.

### 2.3 User Characteristics

Merchants: Need easy processing, void / refund, transaction viewing.

Administrators: system config, user management, detailed reporting.

Developers: clear API documentation for integration.

### 2.4 General constraints

Single backend, React frontend, SQL database. Must be PCI DSS compliant. Integrates via established gateway APIs. High scalability for transaction volumes.

## 3. Functional Requirements

- User Authentication & Authorization: secure log in, role-based access
- Merchant Onboarding & Management: Admin can create / manage merchant accounts, configure gateway / currency
- Transaction Processing: Auth, capture, void, unsettled, Refund settled transactions. Tokenize card data

- Payment gateway Integration : support integration with > 2 gateways via APIs
- Transaction & Search history : Search transaction by date, amount, status, last 4 digits, reference
- Reporting : Generate daily/weekly/monthly transactions by summaries. Export as CSV

#### 4. Interface Requirements

##### 4.1 User Interfaces :

Web Application : responsive dashboard, transaction forms, history / reports views

##### 4.2 Hardware Interfaces :

None directly, relies on merchant's existing infrastructure (computer, internet)

##### 4.3 Software Interfaces :

~~Payment Gateway APIs~~ : Integration with chosen gateway APIs

~~Merchant system APIs~~ : CCPs's RESTful API for external systems

##### 4.4 Communications Interfaces

Network : All communication via HTTPS

Data : JSON for API

#### 5. Performance Requirements :

Response Time : Auth/capture < 1s ; Void/Refund < 2s ; History search < 3s (1 month data)

Transaction volume : 100 transactions/second with 99.99% success

Scalability : support 1000 concurrent API requests

Availability : 99.9% uptime

Data consistency : Real time transaction status sync with gateway

### b. Design Constraints :

Development : Linux, standard IDEs.

Languages : Python (Django) → backend, JavaScript + React → frontend

Security Database : SQL, strong encryption, PCI DSS compliance

Open source & Cloud : Deployed on reputable cloud

platform in a secure region, well-maintained components

### 7. Non-Functional

Security : adherence to regulations, data encryption, role-based access, regular vulnerability testing.

Reliability : automated recovery & error handling

Maintainability : modular design, high testability

Portability : cross browser compatibility

Usability : Intuitive & efficient interfaces for users.

### 8. Preliminary Schedule and Budget :

#### 8.1 Schedule

Phase

Duration (Weeks)

Planning &

4

Requirements

Detailed Design

5

Backend Dev

10

Frontend Dev

8

Security & PCI Prep

4

Integration & Testing

6

Deployment & Launch

2

Total Project Duration

~ 37 weeks

## 8.2 Preliminary Budget

Personnel Costs : \$ 75,000

Infra & Tools : \$ 5,000

AVIOS certification : \$ 10,000

Contingency (15%) : \$ 13,500

Total Budget : \$ 103,500

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### 3. Library Management System:

#### Problem Statement:

Many libraries struggle with inefficient manual or outdated systems for managing books, patrons, circulation. This leads to slow service, misplaced items, tracking issues & low patron satisfaction. A modern automated Library Management System (LMS) is needed to streamline operations and improve the overall library experience.

#### SRS Document:

### 1. Introduction

#### 1.1 Purpose:

To automate library operations like book management, member management, borrowing / returns and fines

#### 1.2 Scope:

~~web based system with roles: Admin, Librarian, member. Provides book search, reports & secure access~~

#### 1.3 Overview:

Replaces manual records with a centralized database & user friendly user interface

### 2. General Description

## 2.1 Product Perspective

A standalone web application for small to medium sized libraries, replacing manual systems

## 2.2 Product Functions

Includes cataloging, patron registration, circulation, fine management, search & browse, resource reservation & basic reporting

## 2.3 User Characteristics

Admin : manage system

Librarian : manage books / members

Member : search & borrow books

## 2.4 General Constraints

Web based design for backend, React for frontend, SQL database and strong security for patron data & scalability

## 3. Functional Requirements :

- User and Role Management - secure login, Admin / Librarian / Member roles, access control
- Catalog Management - Add / edit / delete resources, manage details, update availability
- Circulation Management - Issue, return, renew items, automatically track overdue status and calculate fines
- Search / browse and reserve : Members can search resources by various criteria and reserve items, system notifies when available
- Reporting - Generate reports
- Fine management - Apply, collect & waive fines and record payments.

#### 4. Interface Requirements

UI : simple web interface, dashboards, search bar

Hardware : server (8 GB RAM, quadcore 500 GB storage)

Software : MySQL database, backend python/django, frontend react

#### 5. Performance Requirements

Support 100 concurrent users

Basic search response < 2 seconds

Handle 50,000+ records

Availability - 99% uptime

#### 6. Design Constraints

web based, SQL compliance, cross browser support

restricted access for sensitive data information

#### 7. Non Functional Attributes

Reliability : 99% uptime

Security : Encrypted login, role based access

Usability : Easy to interact user-interface

Maintainability : Modular design

Portability : Runs on Mac OS / Windows / Linux

#### 8. Preliminary schedule and Budget :

8.1 Schedule (6 months)

Requirement Analysis - 3 weeks

Design - 4 weeks

Development - 10 weeks

Testing - 4 weeks

Deployment - 2 weeks

8.2 Budget c. £30,000

Hardware : \$ 5,000  
Software : \$ 3,000  
Development : \$ 10,000  
Testing : \$ 5,000  
Training : \$ 3,000  
Maintenance : \$ 2,000 / year

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## 4 Stock Maintenance System

### Problem Statement :

Manual / outdated inventory management leads to inaccurate inventory, stockouts / overstock, inefficient operations, poor decision making. A secure, efficient and real time stock Maintenance system (SMS) is needed to optimize inventory, streamline movements and provide actionable insights.

### S.R.S Document :

#### 1. Introduction

##### 1.1 Purpose :

Automate the management of stock in warehouse / shops, including item entry, updates, tracking and reporting.

1.2 Scope : The system will track stock levels, generate alerts for low inventory, manage supplier & purchase making details & provide reports for decision making. Users are Admin, store Manager and Staff.

1.3 Overview : Web-based system with a centralized database ensuring accurate, real time inventory management.

## 2. General Description

### 2.1 Users :

Admin - configure system, manage users  
Store Manager - manage inventory, suppliers & reports  
Staff - update stock & till entries

### 2.2 Dependencies : stale, regular database backups, user authentication

## 3. Functional Requirements

Stock Management : Add / update / delete items, record stock in / out

Supplier Management : Maintain supplier details, purchase orders

Alerts : Notify when stock falls below threshold

~~Reports : Daily / weekly stock summary, shortage alerts~~

Security : Role-based access for admin, manager and staff

## 4. Interface Requirements :

UI : simple web dashboard, search bar, alerts panel

Hardware - Server (8 GB RAM, quad core, 500 GB storage)

Software : MySQL DB, backend C python Django, frontend C React JS

### 6. Design constraints

web based, SQL-compliant, cross browser support

Access restricted to authorized roles only

### 7. Non Functional Attributes

- Reliability : 99.9% uptime
- Security : Encrypted login, restricted access
- Usability : Easy interface for staff
- Maintainability : modular, upgradable
- Portability : works on windows / mac / Linux

### 8. Preliminary schedule & Budget

~~Schedule (5 months)~~

Analysis : 2 weeks

Design : 3 weeks

Implementation : 8 weeks

Testing : 3 weeks

Deployment : 2 weeks

Budget (\$25,000)

Hardware - \$4,000

Software - \$ 3,000

Development - \$ 10,000

Testing - \$ 4,000

Training - \$ 2,000

Maintenance - \$ 2,000 / year

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# Passport Automation System

Problem Statement :

The manual passport application process is slow, error-prone, and lacks transparency. Applicants face delays & difficulty tracking their status, while officers handle heavy paperwork & risk errors. PPAS is needed to digitize applications, document verification, status tracking, approvals ensuring fast, secure & efficient processing.

## SR 5 Document

### 1. Introduction

Purpose : To automate the process of passport application, verification and issuance, reducing manual effort & ensuring faster processing

Scope : Web-based where applicants can apply online, upload documents, schedule appointments, track status & receive notifications. Officials can verify applications, approve/reject them & generate reports. Roles include Admin, Passport officer, and Applicant

Overview: Centralized, secure system integrated with government databases

to increase efficiency, transparency & accuracy.

## 2. General Description

- **Users:**
  - Admin : Manage officers, System settings
  - Passport officer : verify documents, process applicants
  - Applicant : Apply, track , and download status updates
- **Dependencies :** Internet connectivity, Secure authentication, integration with national ID, police database

## 3. Functional Requirements

**Application Management:** Submit passport applications, upload documents, schedule appointments

**Verification:** Officers verify documents, conduct background checks, approve/reject applications

**Status Tracking:** Applicants track their application progress online

**Notifications:** Automated SMS/Email updates for status changes

**Report :** Generate reports on applications, approvals, rejections

#### 4. Interface Requirements

UI : web portal & mobile-friendly interface, status dashboard

Hardware : central server with backups

Software : secure web server, RDBMS (MySQL), backend (Java), frontend (HTML/CSS/JS)

#### 5. Performance Requirements

support 500+ concurrent users

Application submission response < 3 seconds

Handle 1,000,000+ application records

#### 6. Design Constraints

must comply with government security policies

only authorized users can approve/reject applications

~~Integration with national ID & police verification systems~~

#### 7. Non-Functional Attributes

Security : end-to-end encryption, role-based access

Reliability : 99.5% uptime

Usability : simple interface for citizens

Maintainability : scalable for future modules

Portability : Accessible via web and mobile devices

## 8. Preliminary Schedule & Budget

Schedule (8 months)

Analysis : 1 month

Design : 1 month

Implementation : 3 months

Testing : 2 months

Deployment : 1 month

Budget (~ \$ 50,000)

Infrastructure : \$ 15,000

Development : \$ 20,000

Testing : \$ 7,000

Training & Docs : \$ 5,000

Maintenance : \$ 3,000 / year

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## Mini Project

Problem Statement :

online learners face information overload from PDF's, notes and textbooks. Lack of personalized study tools limits engagement & retention, existing e-learning platforms don't integrate summarization, flashcards, semantic search & voice interaction in one ecosystem.

Need for an AI-powered assistant that makes studying faster, interactive & adaptive.

### Introduction

#### 1.1 Purpose of the Document :

This document defines requirements for developing an AI-based personalized learning platform, guiding developers, stakeholders and testers.

#### 1.2 Scope : A scalable system for students, educators, & professionals that offers automatic summarization, flashcards, MCQ generation, semantic search, voice interaction & concept mapping.

#### 1.3 Overview : Uses advanced AI & ML to deliver adaptive learning via web and voice interfaces

## 2. General Description

The platform tackles information overload by providing an integrated ecosystem with summarization, quizzes and accessibility features, designed for web and mobile deployment, cloud-ready and scalable.

## 3. Functional Requirements

- Summarization : Generate concise summaries from PDF/TEXT
- Flashcards & MCQs : Auto generate quizzes using NLP
- Semantic Search : Personalized results using embeddings & knowledge graphs
- Voice Interaction : speech to text navigation & Q & A
- Concept Mapping : Visualize topic relationships
- User Profiling : Customised learning paths based on history & preferences

## 4. Interface Requirements

- Summaries / search within 5 sec
- Quiz generation  $\leq$  10 sec per document
- 500+ concurrent users supported
- Voice accuracy  $\geq$  90% in quiet settings

## 5. Performance Requirements

- Web UI : upload / view materials, summaries, quizzes, maps
- Voice Interface : Facilitation and QA
- API Layer : REST APIs for integration
- Admin Dashboard : Manage users, resources and analytics

## 6. Design Constraints

- Cloud ready microservices architecture
- ML models retrainable with new data
- GDPR compliant handling of student info
- Robust voice components

## 7. Non Functional Requirements

- Security & Privacy : Encrypted, access-controlled
- Maintainability : Modular, documented code
- Usability : Accessible UX for disabled users
- Reliability : 99.5% uptime
- Scalability : Future growth support

## 8. Schedule and Budget

### Schedule :

Requirement Analysis : 2 weeks

Design & Architecture : 2 weeks

Model Integration & Development : 4 weeks

Testing : 2 weeks

Deployment & User Feedback : 2 weeks

## Budget Estimate

Cloud Hosting & Compute : 500 \$ / month

ML Model Training & API usage : \$ 700

Development Team (4 members) : \$ 4000

Miscellaneous : \$ 500

Total estimated budget : \$ 5700 for initial launch & 6 months operation