



Letter Of Authorization

The letter shown below will be utilized by TELUS and its authorized agents to transfer your telephone number from your current service provider. Please provide your (electronic) signature below where indicated.

The Standard Letter of Agency Document

A Letter of Agency (LOA) must be completed by the end-user and supplied to TELUS upon request. The LOA must contain the name and current service address of the end-user and the numbers that will be ported to TELUS from the end user's current carrier. The LOA used must comply with CRTC regulations and must be dated and signed by the end-user or a person who has the authority to act as a legal agent.

Dear Customer,

Thank you for choosing TELUS. TELUS will be your network carrier. As you are aware, you may continue to use your existing telephone number. In order to transition your current telephone number to our network, we must work with your previous service provider to ensure that your service is uninterrupted, and where applicable, to ensure that your number is transferred.

Your prior service provider requires this letter as proof that you have explicitly authorized and requested that your service and current telephone number be transferred to another service provider. By filling in all the information requested below and signing and dating this letter, you provide us with the authorization to initiate the process of transferring your service and telephone number to TELUS. You will then be able to use your old number with the TELUS network.

Please ensure the following information is completed accurately to prevent possible delays.

End-User Name (Business or Residential): _____

Person authorized to make this request if a business: _____

Service Street Address: _____

Suite or Apartment No: _____

Municipality (City, Town, etc.): _____ Province: _____ Postal Code: _____

Current Service Provider: _____

Account Number: _____

Account PIN: _____

***Note that all Telephone Numbers listed below must be associated with this Name.**

Beginning Range TN	End Range TN	Billing (main acct) TN for porting TNs

PLEASE REMOVE ANY FEATURES (e.g., Hunt Group) ASSOCIATED WITH THESE NUMBERS PRIOR TO SUBMITTING THIS LOA. ADDITIONALLY, PLEASE DO NOT PLACE ANY NEW SERVICE ORDERS OR DISCONNECTS WITH YOUR CURRENT SERVICE PROVIDER ON THIS ACCOUNT, AS THIS WILL CAUSE A DELAY IN PORTING YOUR NUMBERS.

By signing below, I designate TELUS to transfer my service from my current provider to TELUS. By signing below, I also authorize TELUS to transfer my current telephone number used to provide service so that TELUS may provide its network service to me. By signing below, I also authorize TELUS to obtain billing information, customer service records, and other information required to provide me with service on the network.

Printed End-User Name: _____ Date: _____

Signature: _____