ANNA TRAN

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EDUCATION

Dec., 2025 **Carnegie Mellon University** Master of Arts in Professional Writing Pittsburgh, PA **Trinity College** May, 2023 Bachelor of Arts in International Studies Hartford, CT

PROFESSIONAL EXPERIENCE

Teaching Assistant, Professional Development for Mechanical Engineers

Aug. 2024-Present

Carnegie Mellon University (CMU)

Pittsburgh, PA

- · Providing feedback on concise engineering writing for over 18 student assignments weekly
- Attending weekly classes and meetings in preparation for course work
- · Reinforcing professional and formal communication skills in student emails and assignments
- Facilitating class make-up sessions bi-weekly

Writing Consultant, Communication and Language Support

Minors: French Language; Rhetoric, Writing, and Media Studies

Sept. 2024–Present

Carnegie Mellon University (CMU)

Pittsburgh, PA

- Assisting students with editing first-year papers and graduate school application essays
- Collaborating with students to help them incorporate new writing skills in their assignments
- · Attending a weekly consultant practicum to train on how to approach different genres of writing
- Writing session reports for each student that attends a writing consultation

UX Designer June-Aug. 2024 WeSparkle

Minneapolis, MN

- Designed wireframes and prototypes of the WeSparkle appointment site incorporated with research and user feedback
- · Performed audits to identify advantages and gaps in current website and mobile view designs
- Conducted UX research based on current website design and user needs
- Edited content on appointment page to align with brand identity and user accessibility needs

Donor Stewardship Coordinator

Apr. 2023-July 2024

Minneapolis, MN

The Minnesota Urban Debate League (MNUDL)

- Establishing and maintaining partnerships with over 10 donors to build new and current relationships with them
- Creating and sending videos through the Gratavid platform to thank donors for their support
- Overseeing and planning logistics for spring/summer special events
- Scheduling bi-weekly meetings and managing follow up reports to Executive Director
- Maintaining electronic records of donations and fundraising research

SKILLS

Technical Skills: Microsoft Office Suites; Google Suites; Figma; Adobe Suites; Canva; Notion Soft skills: Community outreach; editing; time management; data entry; communications; copywriting; event planning