Anne Hesemann

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Experienced with the full software development and testing life cycle including: sprint planning, requirement gathering, creation and execution of test plans, and documentation and tracking of issues to completion. Work collaboratively on a fast-paced Agile SCRUM team.

Languages: Java, SQL

Databases: Microsoft SQL Server, Postgres, MongoDB, Oracle, MySQL

Operating Systems: Windows 10, macOS, iOS, Android, Linux CentOS 7.0

QA and Development Tools: JIRA, Rally, Microsoft Team Foundation Server, Zephyr, TestLink, Microsoft Test Manager, QA Complete, Splunk, Data Dog, Swagger, Postman, SoapUI, Selenium WebDriver, JUnit, TestNG, Cucumber, Playwright, Inbox Inspector, Mixpanel, Confluence, BrowserStack, Eclipse, Android Studio, Wildfly, Tomcat, Apache, Ionic, Maven, GIT, GitHub, Bitbucket, Subversion, Microsoft Visual Studio, Jenkins, InVision, Zeplin, Wherescape RED, Tableau, Okta, AWS, Codecov

Experience:

QA Engineer at Project Ronin, January 2020-present

Projects: Test the Visit Prep Dashboard, a web dashboard that provides oncologists with a comprehensive view of all data needed to prepare for a patient's appointment. Work on the Developer Experience team to provide developers with tools to assure quality.

QA and Development Tools: JIRA, Confluence, GitHub, Codecov, Postman, Playwright, Testlink, Spinnaker, Data Dog, Zeplin

Operating Systems: macOS, Windows 10

Databases: MySQL

Responsibilities:

- Provide the development team with processes and tools for automated testing following the Test Automation Pyramid.
- Configure code coverage reporting and tracking tools.
- Perform exploratory cross browser web application testing of new features.

- Gather requirements and review test case coverage.
- Report and track issues to completion in JIRA.

QA Engineer at EHE Health, January 2018-January 2020

Projects: Tested patient and clinical portal web applications and performed data verification for internal reports.

QA and Development Tools: JIRA, Sharepoint, Selenium WebDriver, Postman, Swagger, BrowserStack, Confluence, Subversion, GIT, SQLyog, Tableau, AWS, Okta

Operating Systems: Windows 10

Databases: MySQL

Responsibilities:

- Worked closely with development and product team members to test the redesign of the patient portal and clinical web applications.
- Created test plans and test case sets based on product requirements and design documents.
- Created automated tests using Selenium WebDriver and Java and performed automated release testing.
- Maintained the configuration of multiple test environments and set up test data for UAT testing.
- Performed ETL testing and verified data in Tableau reports.

QA Analyst at Central California Alliance for Health, March 2017-Dec 2017

Projects: Tested the provider portal responsive web application, medical claims desktop and web applications, and business reports.

QA and Development Tools: Microsoft Team Foundation Server, Microsoft Test Manager, SoapUI, QA Complete, Microsoft Visual Studio, Wherescape RED

Operating Systems: Windows 7/Vista/XP

Databases: Microsoft SQL Server

Responsibilities:

- Tested the upgrade of the medical claims desktop application. Worked closely with customer service representatives and analytics team members to identify and resolve issues.
- Tested the responsive design of the provider portal web app on desktop and mobile devices.

- Created SQL queries to verify data for ETL and internal report testing.

QA Engineer at Medfusion, September 2014-February 2017

Projects: Tested Medfusion Plus, a hybrid mobile application that retrieves medical record data in aggregate from all of a user's patient portals and displays it in one place on a mobile phone. Tested Medfusion Patient Portal, an industry-leading, SaaS web-based patient portal.

QA and Development Tools: Zephyr, TestLink, Rally, JIRA, Confluence, Swagger, Postman, SoapUI, Selenium WebDriver, Cucumber, Splunk, Inbox Inspector, MixPanel, Maven, Wildfly, Ionic, GIT, Bitbucket, Sourcetree, Jenkins, InVision, Android Studio

Operating Systems: Windows 7/Vista/XP, Linux CentOS 7.0, iOS, Android

Databases: Postgres, MongoDB, Oracle

Responsibilities:

- Partnered with Product Management and lead engineers on an Agile team to gather requirements from functional and technical documents and design discussions.
- Manually tested multiple product configurations of the mobile app on iOS and Android devices for release of a white label version. Provided documentation of all test cases performed before user acceptance testing occurred for each release.
- Performed cross-browser testing of the patient portal on a variety of mobile devices to meet deadlines for a gradual rollout of the new responsive design.
- Tested internal and external APIs. Used SoapUI to create automated REST API tests for all features including verification of medical data retrieved.
- Collaborated with the QA team to identify tests to be automated with Selenium WebDriver. Participated in automated release testing.
- Led QA team meetings to discuss ways to improve the efficiency and consistency of processes.

Education:

Bachelor of Science, Health Appraisal and Enhancement, Miami University, Oxford, OH