

Setup:

- Find the participant number that you assign the participant to (based on the range you are assigned)
- Get the questionnaire ready, have them already agree to the consent form
- Set up the terminal for them and make sure the configuration is aligned with the chatbot language they should start with
- Write down the tasks they need to do in text form so that you are not verbally telling them the tasks

Tasks

Task 1:

Option 1: "Find a moderately priced Italian restaurant in the south".

Option 2: "Find an expensive Korean restaurant in the centre."

Task 2:

Option 1: "Find an expensive German restaurant in the west".

Option 2: "Find a moderately priced Dutch restaurant in the east."

Task 3:

Option 1: "Find an expensive Mediterranean restaurant in the centre that is not romantic."

Option 2: "Find a moderately priced European restaurant in the centre that has assigned seats."

Procedure:

1. Conduct 3 trials with the first chatbot. Make sure the language configuration is aligned with the excel sheet (do not show this to them), and that the tasks and participant number are known.
2. Have the participant go through the questions after the 3 trials. In the meantime, manually change the language configuration.
3. Conduct the rest of the trials.
4. Have the participant go through the rest.