



Can't even access my events. It says that I don't have any events & when I try searching for them im getting an error message about the internet connection!

**Eventbrite** June 5, 2019

Hi Jennifer! We'd love to have our Support Team assist you with this. Please contact them by selecting the applicable topics at <https://www.eventbrite.com/contact-us>



**A Google user**

★ ★ ★ ★ March 18, 2019



4

I will never use this app to set up an event. I can't withdraw funds without a ton of Red Tape. Funds are disbursed automatically the day before the event. Therefore Eventbrite is holding funds for over a month. Ghezzz

**Eventbrite** March 20, 2019

Hi there! We're sorry for any frustration you've experienced. If your account is in the Professional Package and your payout is being sent via direct deposit, you can receive payouts on a set schedule leading up to your event. PayPal is also an option for receiving funds prior to your event. More info can be viewed here: <https://bit.ly/1Yivias>



**A Google user**

★ ★ ★ ★ December 9, 2018



16

Unable to get the event to actually show up in Eventbrite and there is no help available.

**Eventbrite** December 11, 2018

Thanks for your feedback! Be sure to double check everything in this article if you're not seeing your event in search results:  
[https://www.eventbrite.com/support/articles/en\\_US/Troubleshooting/why-isn-t-my-event-showing-in-search?lg=en\\_US](https://www.eventbrite.com/support/articles/en_US/Troubleshooting/why-isn-t-my-event-showing-in-search?lg=en_US)



**Lm defello**

★ ★ ★ ★ April 23, 2019



7

not allowing m to do or see anything. very frustrating



**Make Name Acceptable Go**

★ ★ ★ ★ February 2, 2019



29

I was sent to this app from my email saying I had tickets... Seems to have nothing to do with that.

**Eventbrite** February 6, 2019

Hi there! The Eventbrite Organizer app is only for event organizers using the platform for their events. The app you'll want to download is simply called the Eventbrite app. If you don't wish to download the app, your tickets will also be attached to your order confirmation email. Hope this helps!



**Jireau Worsley**

★ ★ ★ ★ April 26, 2019



3

This app doesn't support a payout method to receive your money

**Eventbrite** May 8, 2019

Hi Jireau! The Eventbrite Organizer app is designed as a mobile box office for you to manage orders on-site. Payout info needs to be set up via your web browser. Instructions can be found here: <https://bit.ly/2qIP01G> Hope this helps!



**A Google user**

★ ★ ★ ★ March 29, 2019



12

really poor customer service. trying to get my funds since a week and nothing is really getting anywhere getting mostly automatic answers.

**Eventbrite** April 3, 2019

Hi there! We're very sorry to hear about your experience. We'd love to have our Support Team assist with this. Please reach out to them by following the prompts at <https://www.eventbrite.com/contact-us> (select 'I still need help' when you reach the end of the prompts).



**MojoMurillo**

★ ★ ★ ★ January 1, 2019



2

I cant find my concert tickets on your app.

**Eventbrite** January 8, 2019

Hi there! This is typically due to a typo in the email address. Please contact support at the number listed on your bank statement next to the charge for your order, and they can assist you with this!



**Anita Timewell**

★ ★ ★ ★ July 23, 2019



1

Unfortunately not supported in South Africa



**Iain Webster**

★ ★ ★ ★ March 26, 2019



8

App doesn't work!

**Eventbrite** March 27, 2019

Hi there! We're sorry for your experience but would love to have our Support Team assist. Please reach out to them by selecting the applicable support topics at <https://www.eventbrite.com/contact-us>



**Hanh Nguyen**

★ ★ ★ ★ January 11, 2019



I can't log in

**Eventbrite** January 16, 2019

Hi there! We'd love to have our support team assist you with this. Please reach out to them by selecting the relevant support topics at <https://www.eventbrite.com/contact-us>



**Gleb s**

★ ★ ★ ★ July 7, 2019



encourages and takes part in racist practices.



**A Google user**

★ ★ ★ ★ February 24, 2019



9

please i need to be paid you have to answer to your clients its unbelievable that you dont have no one person to answer questions for us please just pay me so i can erase my account

**Eventbrite** February 27, 2019

Hi there! We apologize for your experience but would love to have our Support Team assist you with this. Please reach out to them by selecting the applicable topics at <https://www.eventbrite.com/contact-us>. At the end of the menu, choose 'I still need help'

to surface the support options available for your account. Hope this helps!



**Jessica Kemp**

★ ★ ★ ★ May 8, 2019

won't let me even download it



**Antoine Jeffries**

★ ★ ★ ★ July 16, 2018

This app doesn't work with eventbrite app like it's supposed to create an event that's invite only. Soon as I share the list guest can't fill out form are asked to contact organizers to fill out the rest of the form.



**Ben Davies**

★ ★ ★ ★ June 19, 2018

When I attempt to edit an event time on this app it puts down a completely different time. This is despite checking my timezones etc are correct. This has caused harm for our reputation and confusion for our audience.



**Proof The Booth Publishing**

★ ★ ★ ★ June 23, 2018

The application continues to change my event time and date. If I post the event 4pm-8pm by the time I publish it the time changes to anything but what I inputted on my own. Besides that huge problem the app is perfect.



**Bejeweled Gem**

★ ★ ★ ★ June 24, 2018

It changes your event time and it's just doesn't work great at all I don't like it I'm deleting it poor app



**Jeremy Wrenn**

★ ★ ★ ★ June 24, 2018

Keeps changing the time of my event gouds go online on the web you fix it



**A Google user**

★ ★ ★ ★ May 29, 2018

It keeps changing the time! It's not only annoying but it can easily generate all sorts of issues for event planning and selling tickets.



**Rachel Sachs**

★ ★ ★ ★ May 7, 2018

I am not enamored enough with eventbrite to want to use a second app to manage my events. Why not integrate this into the main app?



**Chirag Solanki**

★ ★ ★ ★ May 8, 2018

Publishing wrong timings & not at all reflecting the event.



**Danielle van Zyl**

★ ★ ★ ★ March 18, 2018

Not available in South Africa



**Eric Preisendanz**

★ ★ ★ ★ January 5, 2018

Why would you prevent organizers from copy/ pasting description text?



**RoY Williamson**

★ ★ ★ ★ January 10, 2018

Can set up events but can see ones I'm signed up for.



**Candace NKOTH BISSECK**

★ ★ ★ ★ November 30, 2017

The app did not located my event properly. Once created an event on the app, it's impossible to edit it from desktop, as a matter of facts I have to create a new account with the same email address. Terrible experience, now trying to do some damage control for my guests not to be confused. Terrible e...



[Full Review](#)



**Brother David Smith**

★ ★ ★ ★ October 21, 2017

I had a hard time getting past the third or fourth section, the three or four times I tried, the app closed out on its own a couple times and whenever I restarted, the information was lost. you need to work on it devs



**Julian Tang**

★ ★ ★ ★ October 13, 2017

This app use to be so awesome...but lately is working funny. I downloaded the app, but can't see the app's icon to open it at all in my phone menu



**alex borum**

★ ★ ★ ★ June 11, 2017

My wife and I spent 40 dollars on an event that was advertised for June 10th called Atlanta live pool party. The event was scheduled to begin at 6:00pm and run till 1:00am. My wife and I are from out of town on vacation and thought this would be a good service to find things to do in Atlanta but o...



[Full Review](#)



**santhosh kothakota**

★ ★ ★ ★ June 17, 2017

Please add indian currency also..



**Dean Theophilos**

★ ★ ★ ★ June 23, 2017

The security is very poor



**JC Rafael**

★ ★ ★ ★ February 19, 2017

Please fix this Once the guest or attendees cancelled or refunded in an event, this scanner will still accept it. The scanner must not accept or not allowed to check-in the cancelled attendees. I encounter this problem when a banned attendee purchased one of my event and I canceled his order but st...



[Full Review](#)



**Jim**

★ ★ ★ ★ October 17, 2016

**Poor device compatibility. No listed device requirements.** I have purchased three different make/models of tablets in an attempt to use the Point-of-Sale features in this application. None of the devices were compatible, despite being Android version 5.0.1 or newer. Please cite the required specifications on the app listing. Apparently, Intel cpu's and rock...



[Full Review](#)



**Donnacha DeLong**

★ ★ ★ ★ September 27, 2016

**Invasive** You don't need all these permissions and you're not getting them. Uninstalling.



**Eventbrite** October 18, 2016

Hi! For context, we need microphone/audio jack access for our credit card swipers to take payments and contacts permissions for a feature we're building - we'll never use

this to message your contacts without your express direction (we're building a tool to promote your event to contacts) i hope this explains our request & sorry for any confusion!



**Marcus Davenport**

★ ★ ★ ★ September 14, 2016



**Limited** Why can't I create an event in this? It's frustrating that this wasn't thought out very well

**Eventbrite** February 2, 2017

We just made an update so you can sign up and create new events in addition to editing events in Organizer App. We look forward to your feedback!



**Bharathi Subramanian**

★ ★ ★ ★ April 28, 2016



**No off-line support** New update does not allow check-in with out internet connection.



**Rob Duff**

★ ★ ★ ★ September 16, 2015



**Awfully slow customer support** No phone contact & email support that takes days. Email is an instant messaging service that does not work if companies do not staff it. Look elsewhere if you want happy customers.



**Matthew Caban**

★ ★ ★ ★ December 3, 2015



**Help** 'Problem signing up' on my first time trying to use this app



**Sarvesh Patil**

★ ★ ★ ★ November 12, 2015



**Not work** Its not work plz dont waste your time



**AR K**

★ ★ ★ ★ October 19, 2015



**Useless** Doesn't work with new login credentials.



**Ian Chalmers**

★ ★ ★ ★ November 27, 2015



**Eventbrite manager** Just useless



**David Engler**

★ ★ ★ ★ February 25, 2016



**Missing IOS features** Missing ability to charge cc



**Shyam Sundar Bishnoi**

★ ★ ★ ★ October 6, 2015



**One star** that too forcefully



**elle sillanpaa**

★ ★ ★ ★ May 5, 2015



**Doesn't show my events** When I sign into the app it tells me I have no events, even though I have 5 events. I wanted to use this app to sign people in, but obvious now can't. Awful.

**Eventbrite** May 13, 2015

Hi Elle - If you download the Eventbrite app, you can access your guest list and check-ins: [eventbrite.com/eventbriteapp](http://eventbrite.com/eventbriteapp). You can also learn more about the functionality here: <http://help.eventbrite.com/customer/portal/articles/430415-how-to-use-the-eventbrite-android-app>. Cheers!



**Sofronis Efsthathiou**

★ ★ ★ ★ July 29, 2014



**Broken** Continually asks to log in and authenticate...even though it's successful logs in for about 2 seconds. Useless.. Please fix.



**A Google user**

★ ★ ★ ★ May 18, 2015



**What's the use!** Eventbrite Neon for iPad is so much better. I guess they are in bed with Apple. I am amazed they don't promote Apple pay.



**Sam Stratford**

★ ★ ★ ★ August 15, 2014



**Notification of ticket sale wanted** it would be really helpful to get a notification in the notification bar, instant five stars. Just one for each event, a few hours before the event.

**Eventbrite** April 13, 2015

Thanks for the feedback, Sam! If you have any other features you'd like to see, send us an email at [mobilefeedback@eventbrite.com](mailto:mobilefeedback@eventbrite.com), and we'll let the team know.



**Chris Cox**

★ ★ ★ ★ April 4, 2015



**Useless** Doesn't sync my events and says I'm not entered despite having email confirmation for event entry. No good at all.

**Eventbrite** April 13, 2015

So sorry to hear you're having issues - don't hesitate to reach out to us at [eventbrite.com/contact-us](mailto:eventbrite.com/contact-us). We're here 24/7 to help!



**Rose Martinez**

★ ★ ★ ★ August 21, 2014



**Cant acces properly** fro m tab

**Eventbrite** April 13, 2015

Sounds like something's up. Contact us at [eventbrite.com/contact-us](mailto:eventbrite.com/contact-us), so we can help you out!



**kishor Dukare**

★ ★ ★ ★ June 13, 2015



**1 star bhi jyada hai** Bakavass appss. फायदु है download na kare. Sing nahi hota hai



**Rahul p**

★ ★ ★ ★ July 1, 2014



**Wow what a app** yaaaaaas



**Brenesha Williams**

★ ★ ★ ★ April 13, 2014



**Edit Function????** What is the point of having this app if you cannot edit our personal events???



**robert kakusuku**

★ ★ ★ ★ June 13, 2014



**Online acct req**



**matthew saindon**

★ ★ ★ ★ March 25, 2013




**Won't scan barcodes**



**A Google user**






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A Google user

★★★★ September 12, 2012




Not Compatible with the Nexus 7 Why is this not compatible? For serious?

 7
 
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A Google user

★★★★ August 12, 2012




Didn't work I got the app for my major function last night and it wouldn't even load my attendees list. Terrible.



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A Google user

★★★★ May 9, 2012




Not useful I need to be able to manage my events. Send out reminder emails & updates

 2
 
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A Google user

★★★★ June 16, 2012




... What a waste of time...



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A Google user

★★★★ December 23, 2011




SIGN IN PROBLEM SOLVED On my Atrix when I input my password, the first letter is "automatically capitalized" by the app. This must be the problem others are having, too. Hit your shift/capitalize key before you put it in and you should be good.

 1
 
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A Google user

★★★★ December 23, 2011




Having the same problem with this app as those below - don't bother wasting your time downloading if you have a HTC Wildfire -S

 2
 
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A Google user

★★★★ January 7, 2012




Didn't show purchased tickets Won't let you pull up purchased tickets to use at ab event like the iphone app does. Still have to print a physical copy.



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A Google user

★★★★ December 10, 2011




This App doesn't work. I've downloaded it twice and it won't let me sign in.

 2
 
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A Google user

★★★★ February 15, 2012




Can't use this on my Galaxy Nexus? Fail Everbrite. Why can't this be used on IOS? Can we get an update please?

 1
 
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Sharon Boado

★★★★ August 9, 2015




Worked very well. But it stopped so I uninstalled and stalled again - repeated this few times. Still not working.



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Juan Arce

★★★★ June 21, 2015




Why theres no app to accept payments at the door from Android?



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hui ying tan

★★★★ June 9, 2016




Can't install app I am using Oppo couldn't install



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raahul poal

★★★★ April 23, 2018



NEED TO ADD INDIAN CURRENCY (RUPEES)



- 


Maria Acosta

★★★★ April 9, 2015

EVENTBRITE ENTRY



- Eventbrite




April 13, 2015

Sounds like you're having some issues. Drop us a line at [eventbrite.com/contact-us](https://eventbrite.com/contact-us) and we'd be happy to help!
- 

Kha Trung

★★★★ December 6, 2014

Ok Normally



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EUNICE SACLOT

★★★★ February 8, 2016

pweh

