

Predicting Search Satisfaction Metrics with Interleaved Comparisons

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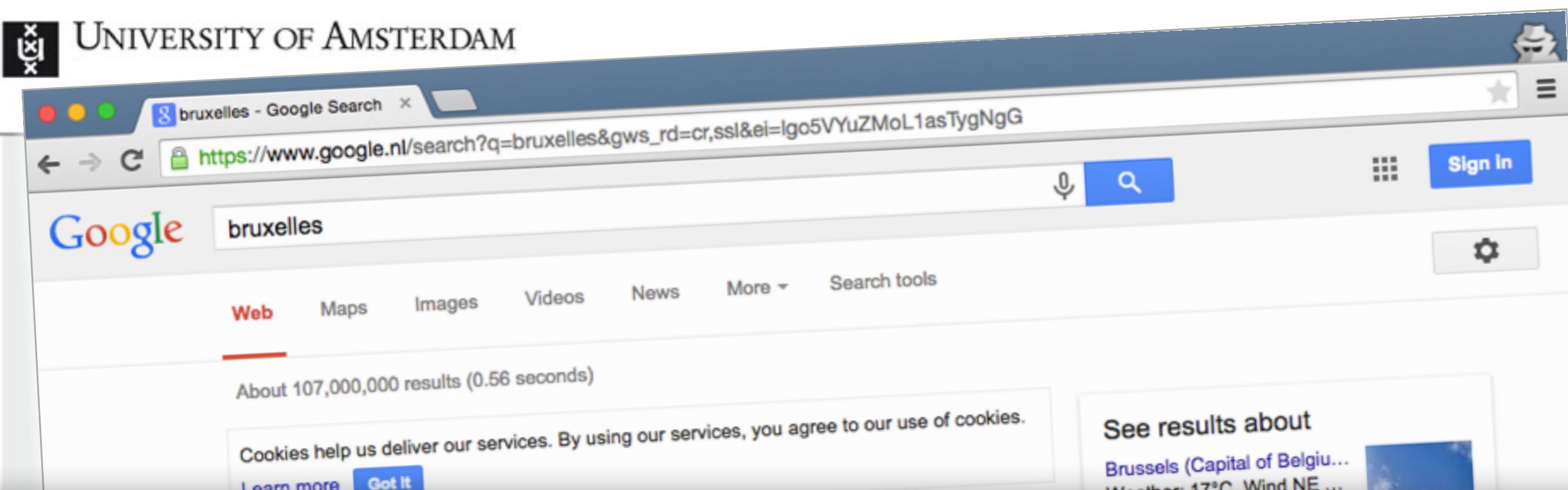
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Filip Radlinski

Microsoft

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Search is not just Google



Welkom op de website van ...
werd in 1989 opgericht in het oude stadshart van Haarlem en ontpopte zich ...

[Cafe Bruxelles: Home](#)
www.cafebruxelles.nl/home/ ▾ [Translate this page](#)
Home. Beste Gast, Welkom bij Bruxelles!! Wel bekend en geliefd in Haarlem vanwege
haar gezellige ongedwongen sfeer en het bonte gezelschap aan ...

Predicting Search Satisfaction Metrics
with Interleaved Comparisons

2

The image shows a web browser window with several tabs open, illustrating a comparison of search engines. The tabs include:

- Google
- bing
- Yandex
- Baidu 百度
- Internet Firm
- SEZNAK
- YAHOO! (active tab)

The Yahoo tab displays search results for "bruxelles". The results include:

- Bruxelles - Image Results**: Shows thumbnails of the Grand Place in Brussels at night and during the day.
- More Bruxelles images**
- Brussels - Wikipedia, the free encyclopedia**: Link to en.wikipedia.org/wiki/Brussels (Cached). Description: "Brussels, officially the Brussels-Capital Region, is the de facto capital of the European Union (EU). Brusse...
- Bruxelles**: Link to bruxelles.arounder.com (Cached). Description: "The City of Brussels is the largest municipality of the B... capital of Belgium, though the Brussels Capital Region...
- Bruxelles | Define Bruxelles at Dictionary.com**: Link to dictionary.reference.com/browse/bruxelles (Cached).

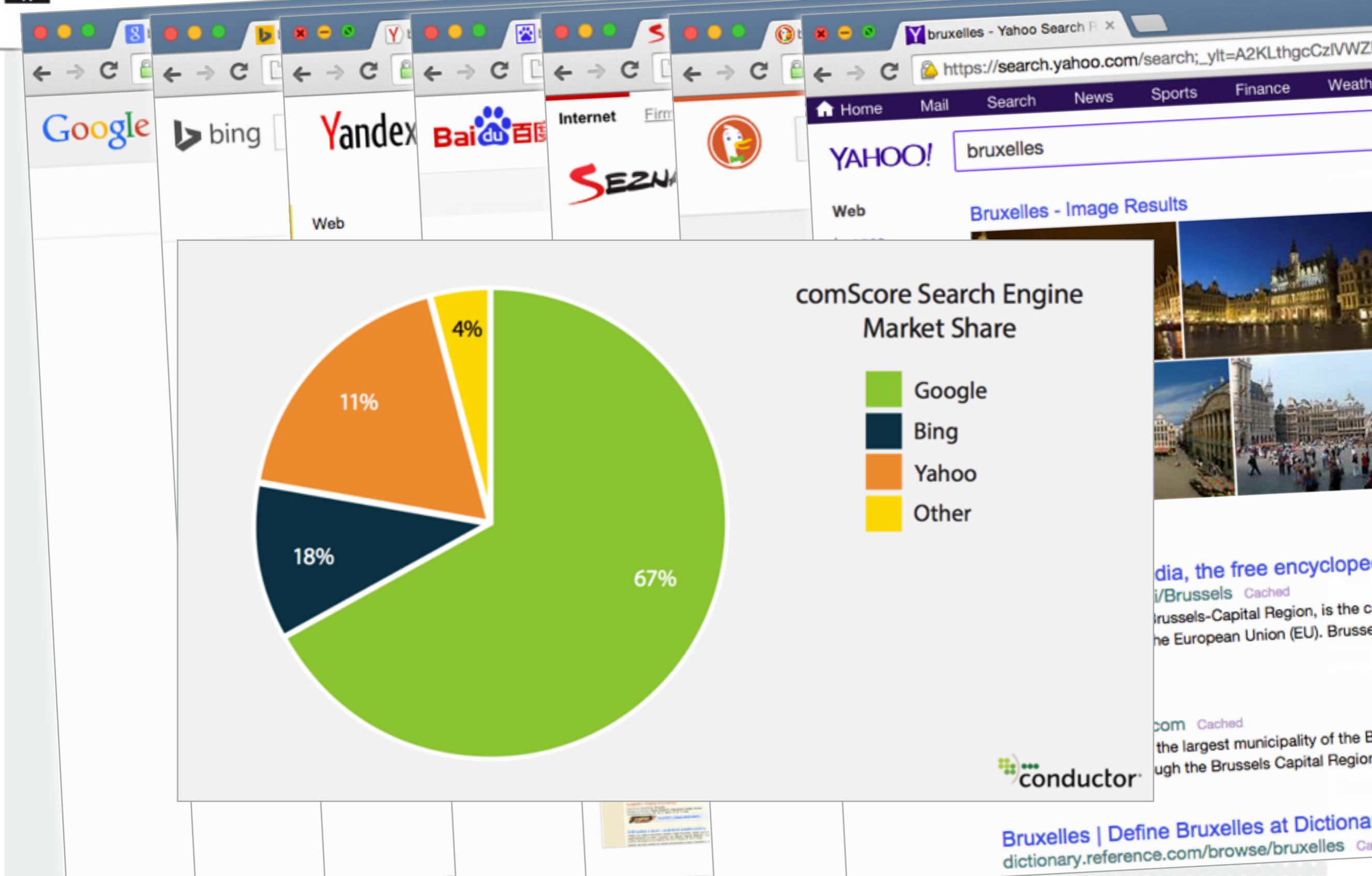
On the left side of the browser, there is a sidebar with navigation links:

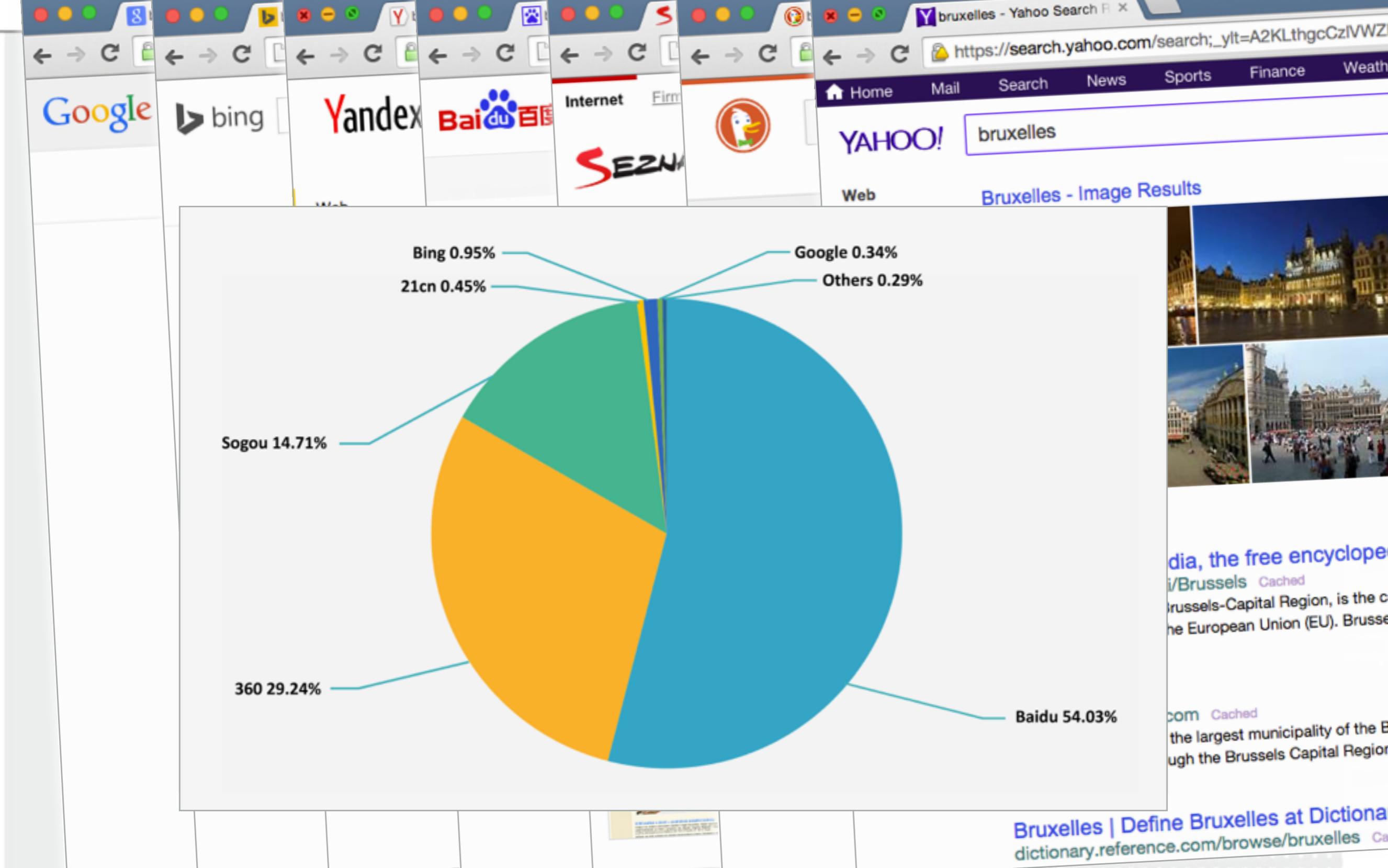
- Web
- Images
- Video
- Translate
- More

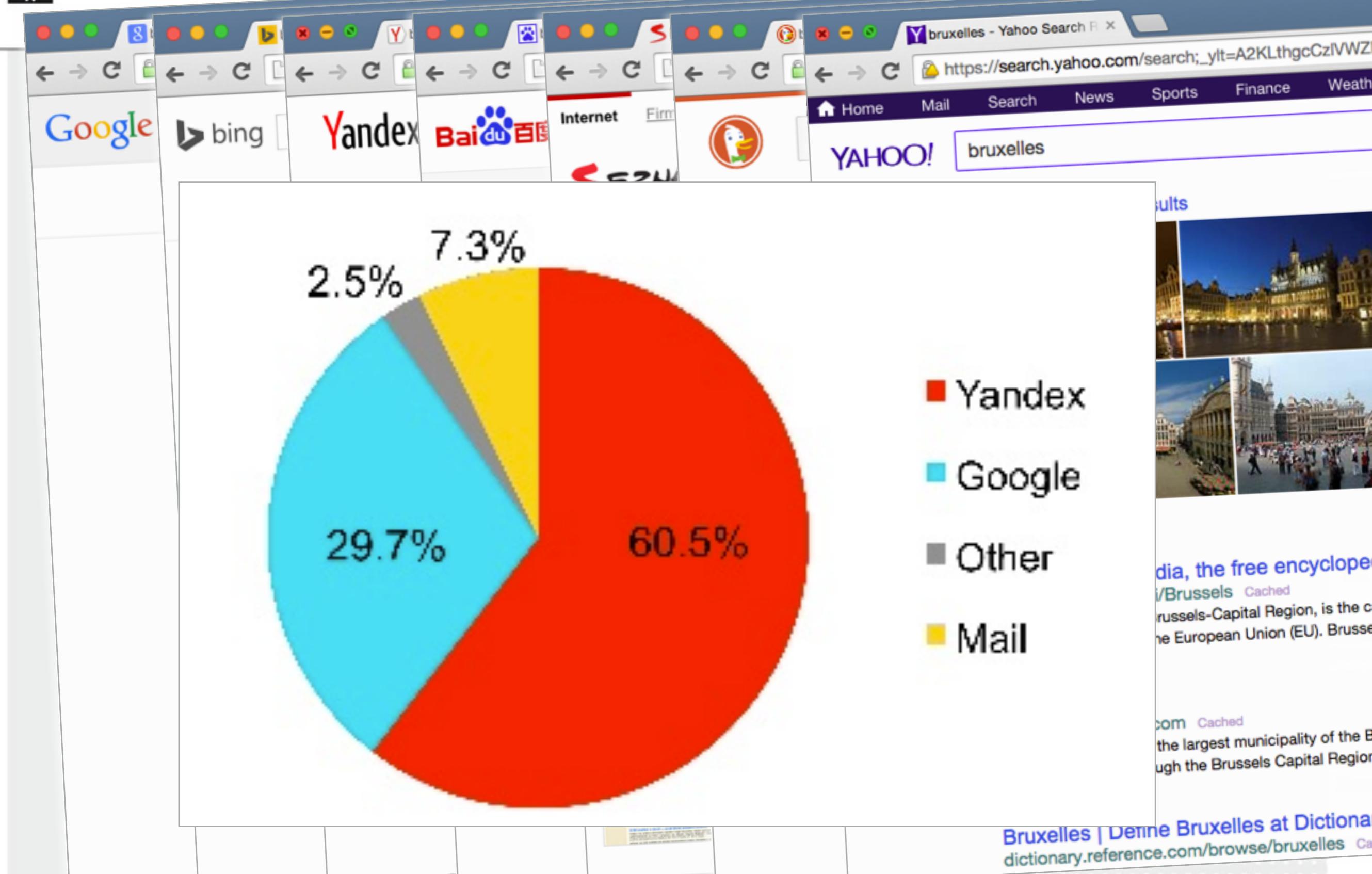
Below the sidebar, there is a section for time filters:

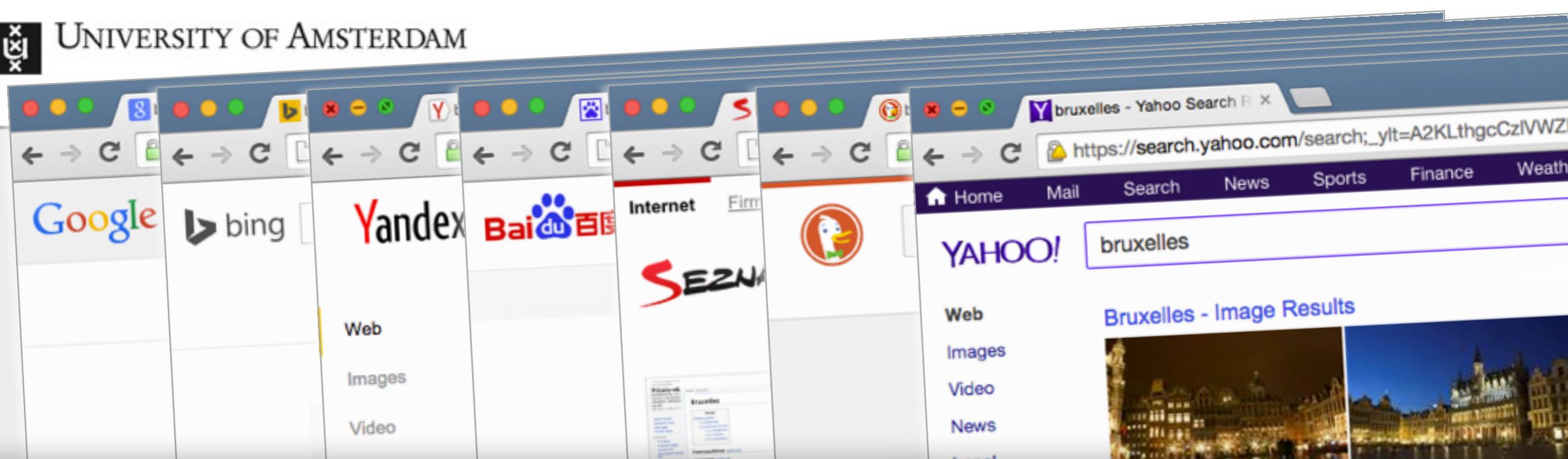
- Anytime
- Past day
- Past week
- Past month

At the bottom right of the slide, there is a footer with the text "Predicting Search Satisfaction Metrics with Interleaved Comparisons" and a small red number "2".









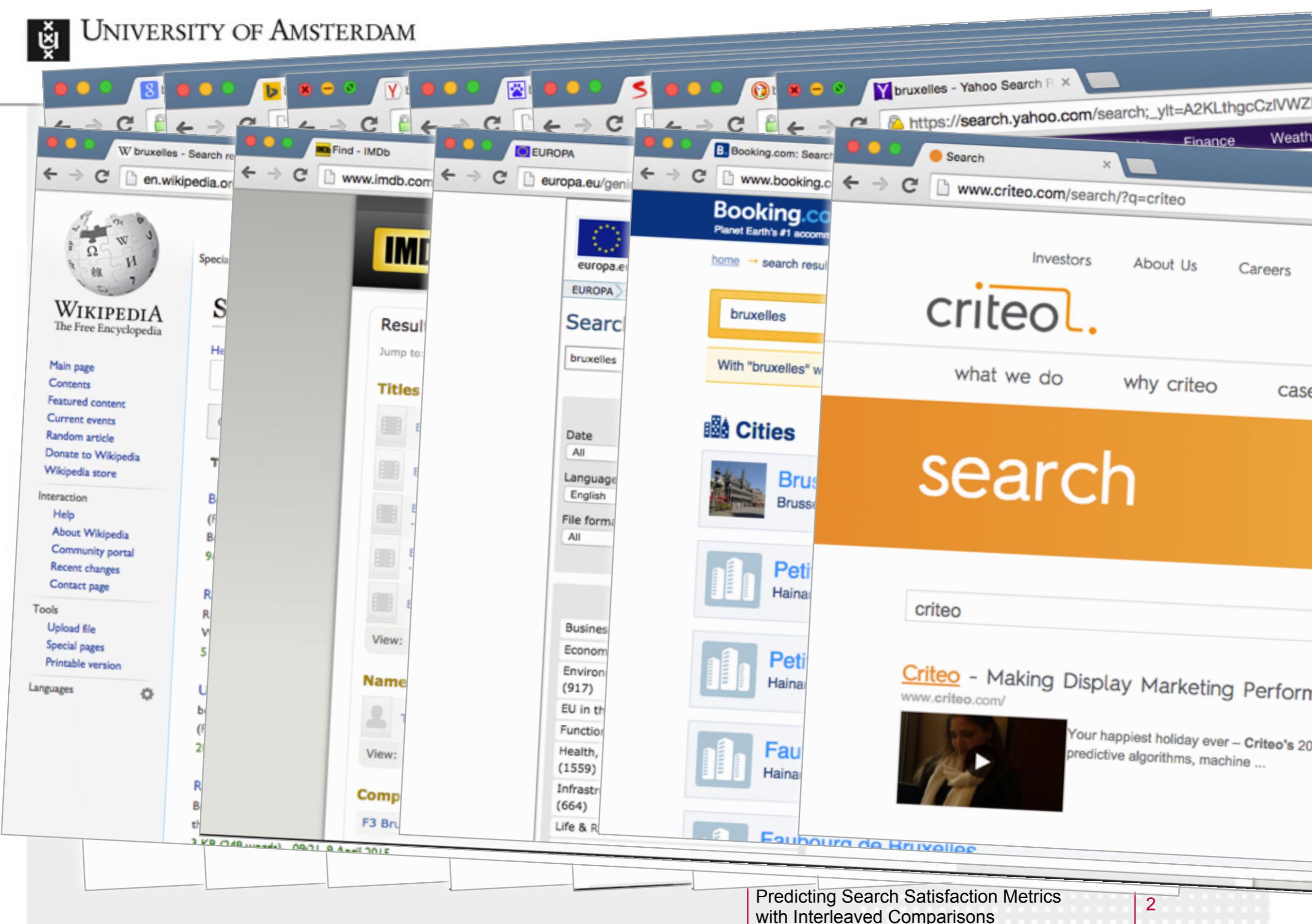
Search is not just web search

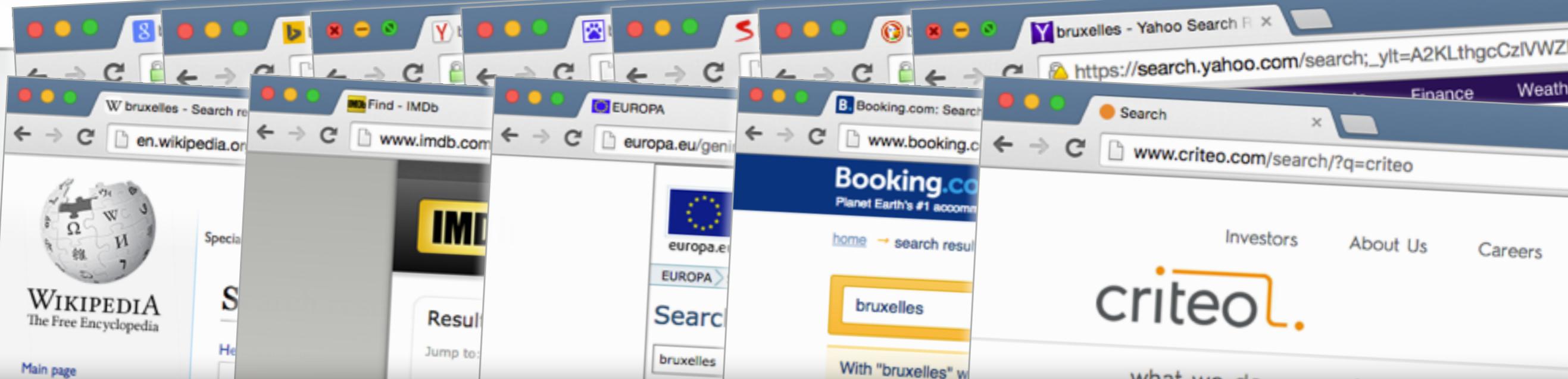
Bruxelles
bruxelles.arounder.com Cached
The City of Brussels is the largest municipality of the Brussels Capital Region

Bruxelles | Define Bruxelles at Dictionary
dictionary.reference.com/browse/bruxelles Cached

Predicting Search Satisfaction Metrics
with Interleaved Comparisons

2



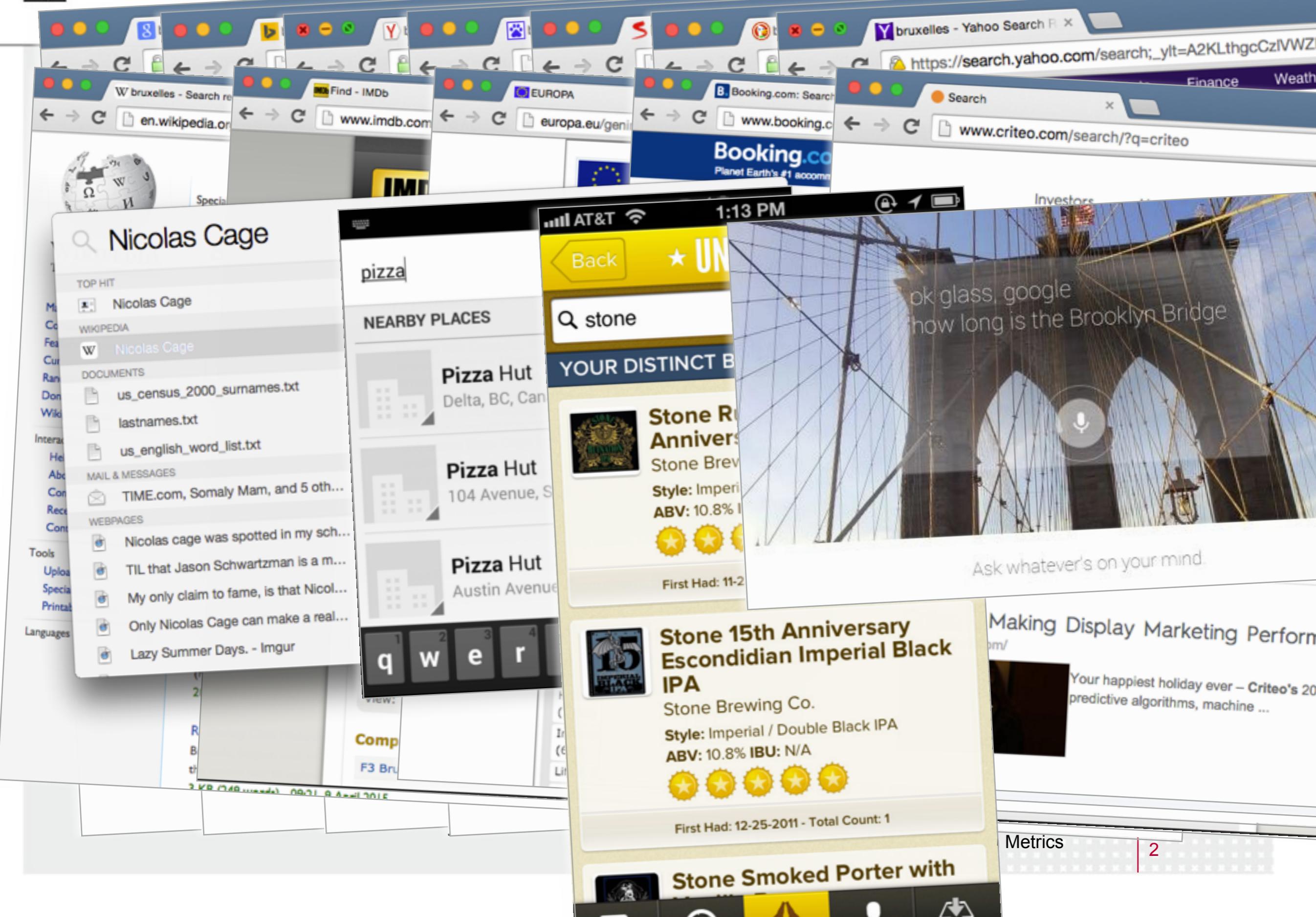


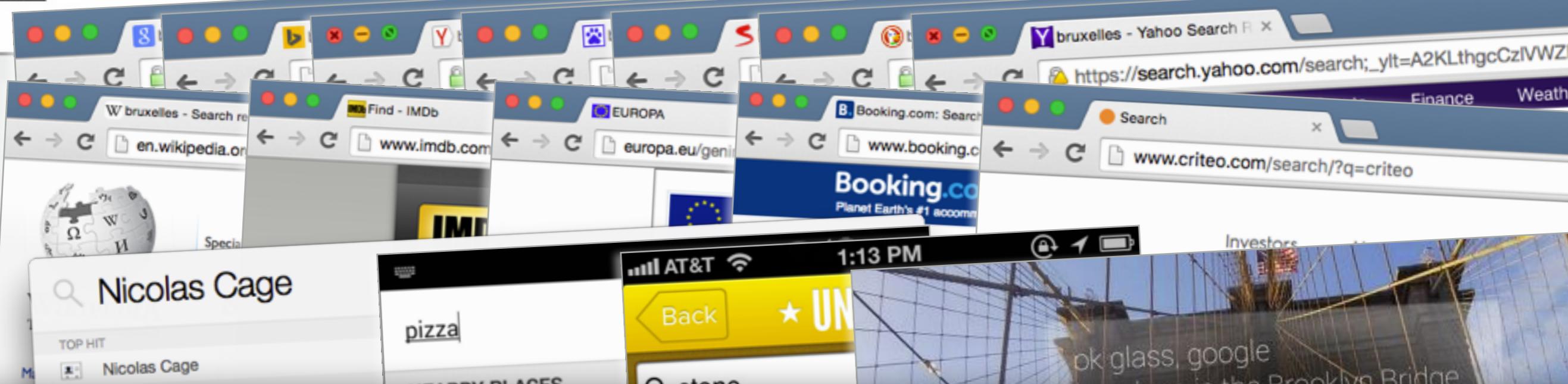
Search is not just in a browser



Predicting Search Satisfaction Metrics
with Interleaved Comparisons

2





Search is everywhere



Motivation - Search

❖ Half the world's population uses web search

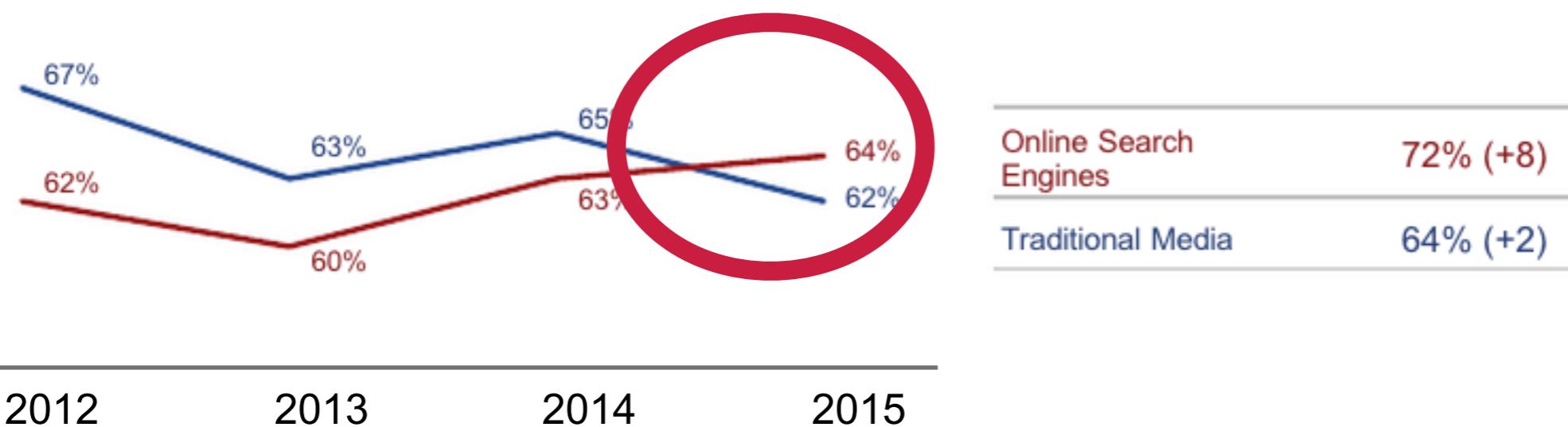
Motivation - Search

- ❖ Half the world's population uses web search
- ❖ Web search is trusted more than traditional media

Motivation - Search

MEDIA SOURCES: SEARCH ENGINES NOW MOST TRUSTED

Trust in each source for general news and information (20-country global data)



2015 | Trust Barometer

Motivation - Search

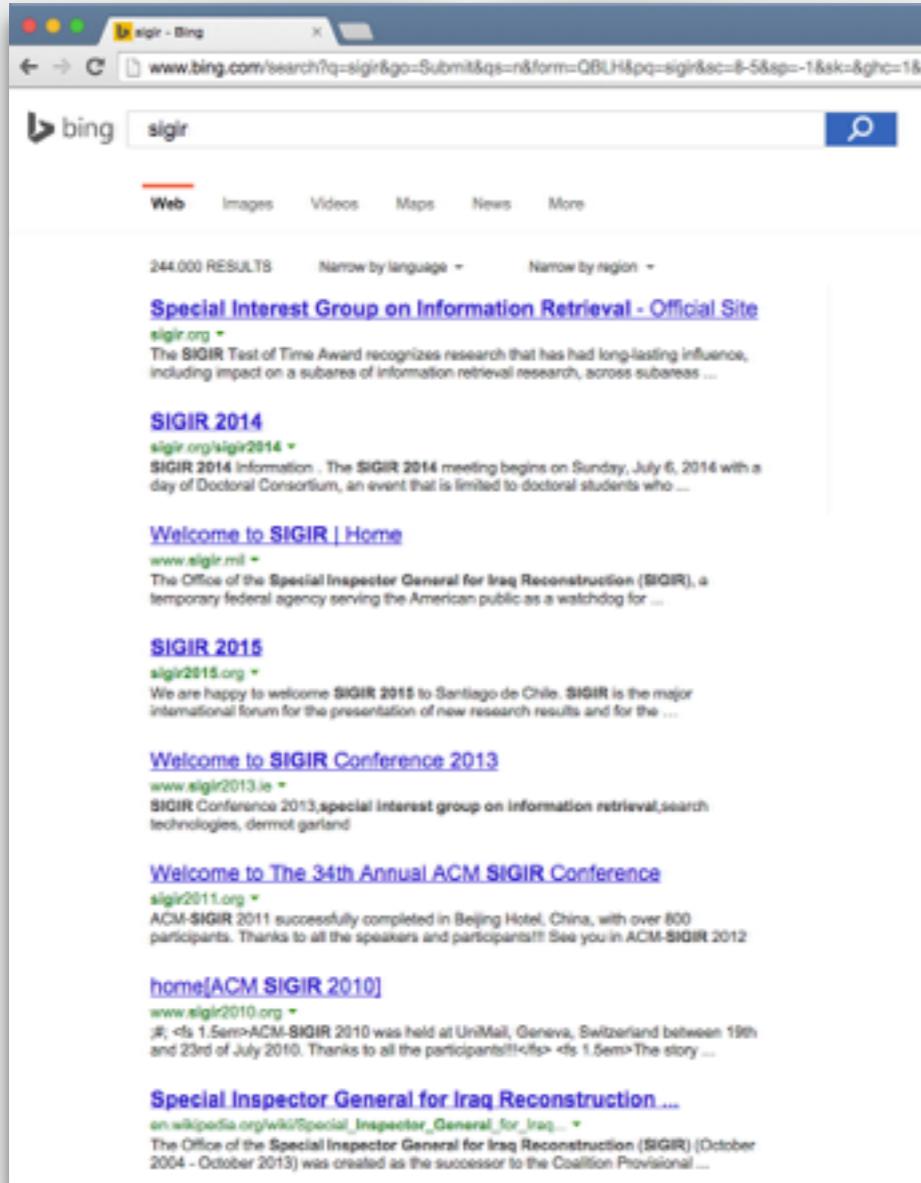
MEDIA SOURCES: SEARCH ENGINES NOW MOST TRUSTED

Trust in each source for general news and information (20-country global data)

It matters whether
search performs well

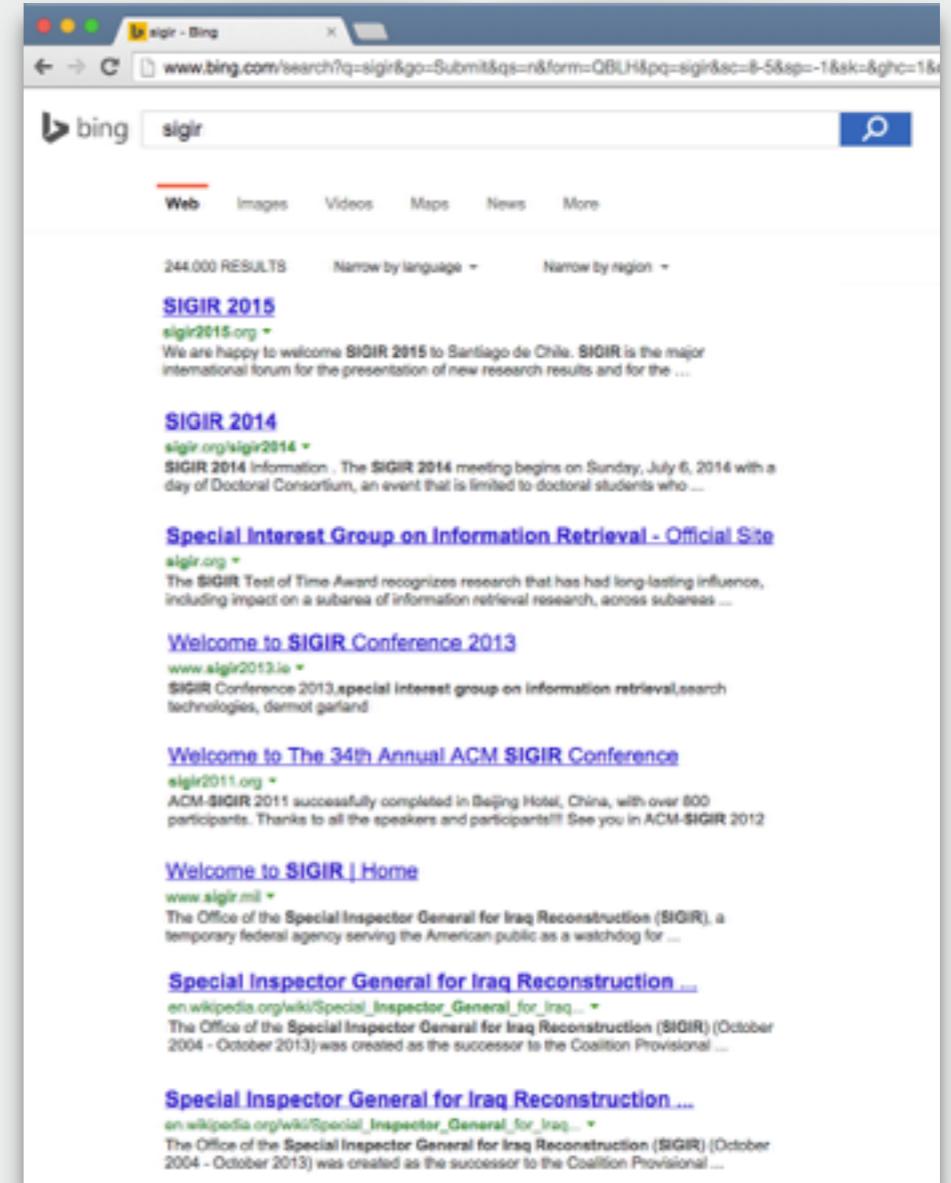
2015 | Trust Barometer

Motivation - Evaluation



A screenshot of a Bing search results page for the query "sigir". The results are filtered to "Web" and show 244,000 results. The top result is a link to the "Special Interest Group on Information Retrieval - Official Site" (sigir.org). Below it are links for "SIGIR 2014" and "SIGIR 2015", both from sigir.org. Other results include links to "Welcome to SIGIR | Home" (www.sigir.mil), "SIGIR 2015" (sigir2015.org), "Welcome to SIGIR Conference 2013" (www.sigir2013.ie), "Welcome to The 34th Annual ACM SIGIR Conference" (sigir2011.org), "home[ACM SIGIR 2010]" (www.sigir2010.org), and "Special Inspector General for Iraq Reconstruction..." (en.wikipedia.org/wiki/Special_Inspector_General_for_Iraq...).

or



A screenshot of a Bing search results page for the query "sigir". The results are filtered to "Web" and show 244,000 results. The top result is a link to the "SIGIR 2015" page (sigir2015.org). Below it are links for "SIGIR 2014" and "Special Interest Group on Information Retrieval - Official Site", both from sigir.org. Other results include links to "Welcome to SIGIR Conference 2013" (www.sigir2013.ie), "Welcome to The 34th Annual ACM SIGIR Conference" (sigir2011.org), "Welcome to SIGIR | Home" (www.sigir.mil), "Special Inspector General for Iraq Reconstruction..." (en.wikipedia.org/wiki/Special_Inspector_General_for_Iraq...), and "Special Inspector General for Iraq Reconstruction..." (en.wikipedia.org/wiki/Special_Inspector_General_for_Iraq...).

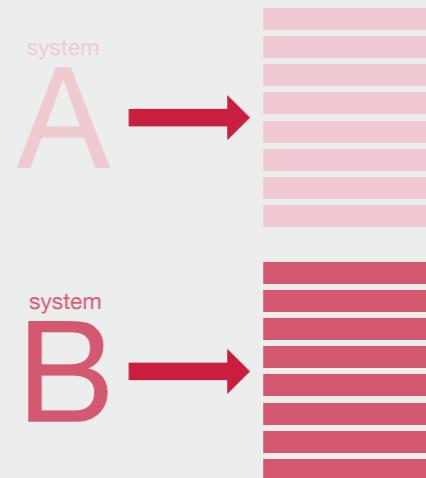
Motivation - Evaluation

system
A

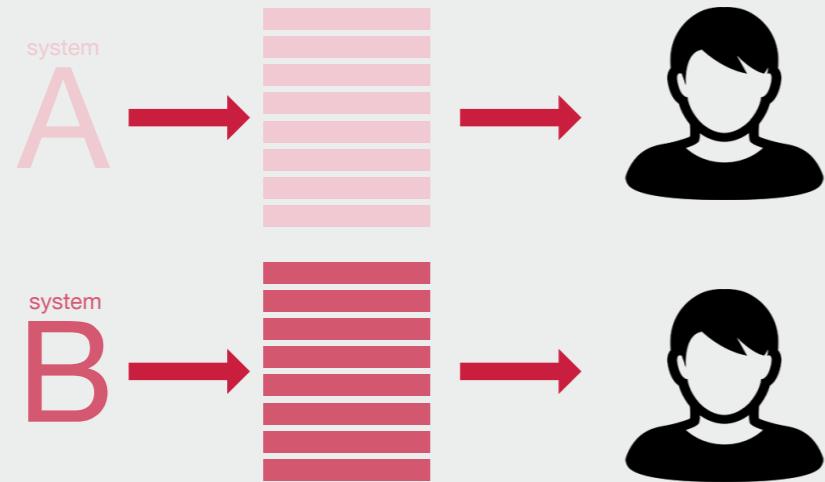
or

system
B

Motivation - AB Testing

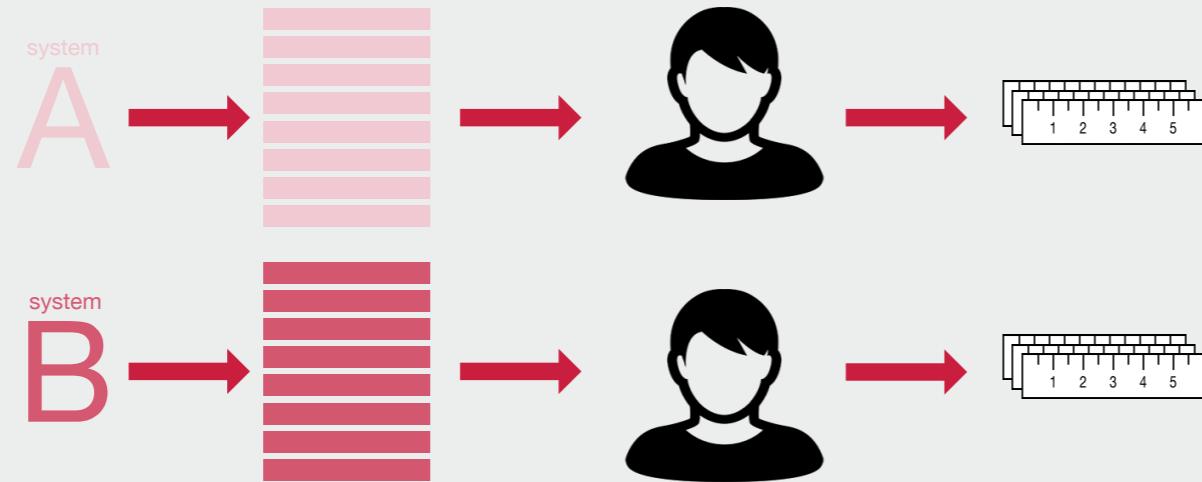


Motivation - AB Testing



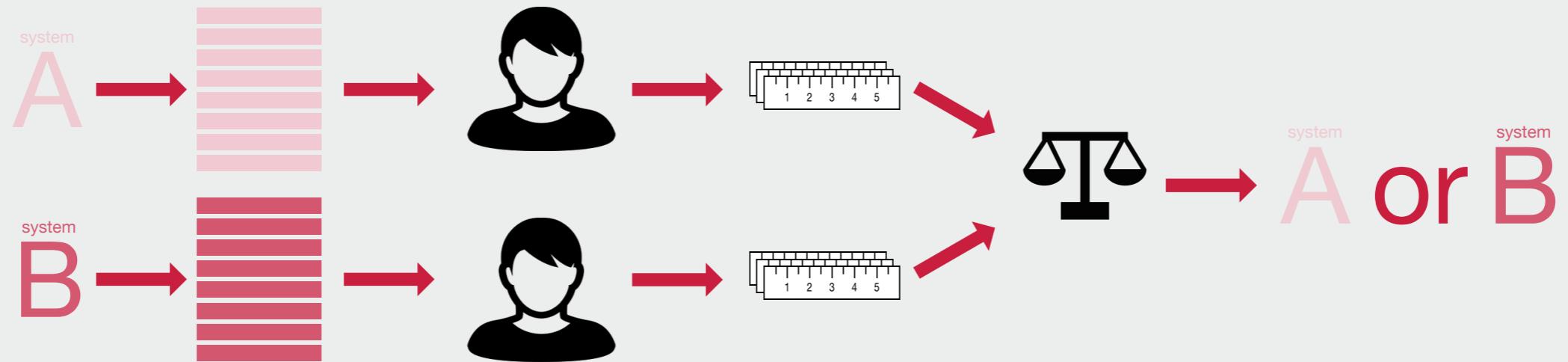
- ❖ User population **divided** into two groups

Motivation - AB Testing



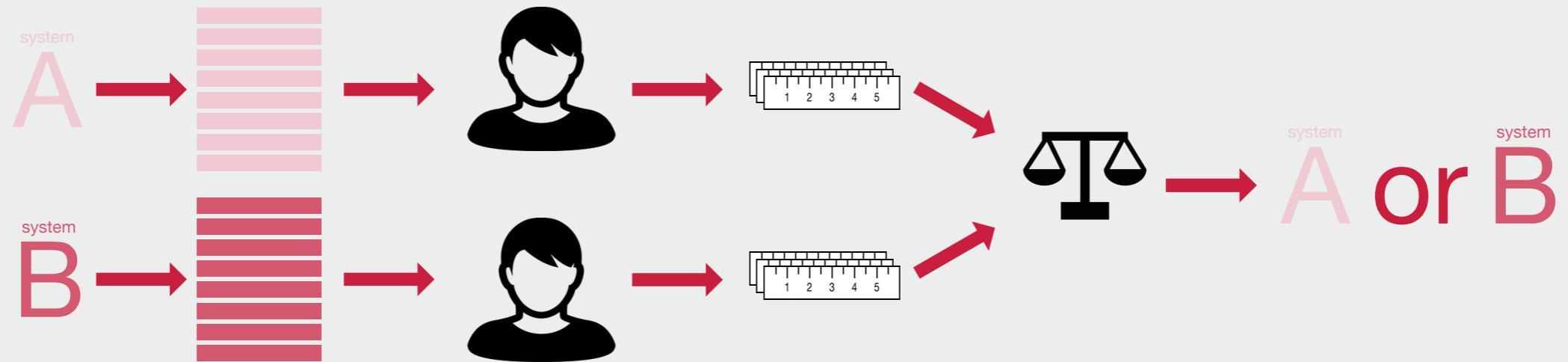
- ❖ User population **divided** into two groups
- ❖ Trusted and **sophisticated** metrics

Motivation - AB Testing



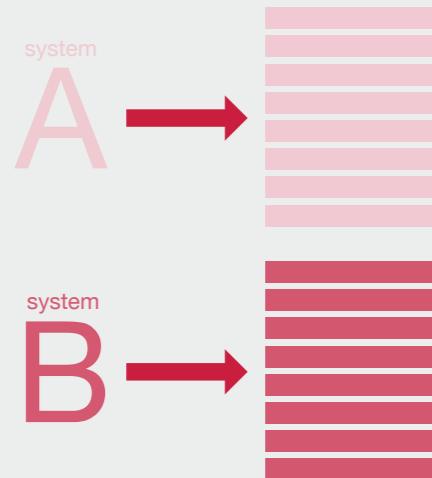
- ❖ User population **divided** into two groups
- ❖ Trusted and **sophisticated metrics**
- ❖ **Difference in metric value** indicates the winner

Motivation - AB Testing

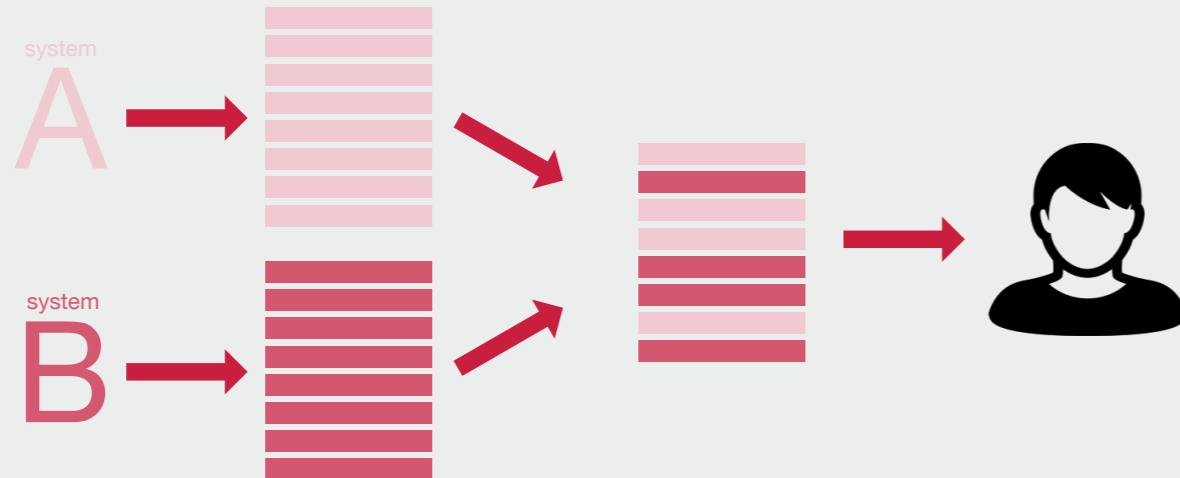


- ❖ User population **divided** into two groups
- ❖ Trusted and **sophisticated metrics**
- ❖ **Difference in metric value** indicates the winner
- ❖ **Between subject** design
 - ❖ Differences between users and their queries
 - ❖ **Low sensitivity**, millions of queries

Motivation - Interleaving



Motivation - Interleaving



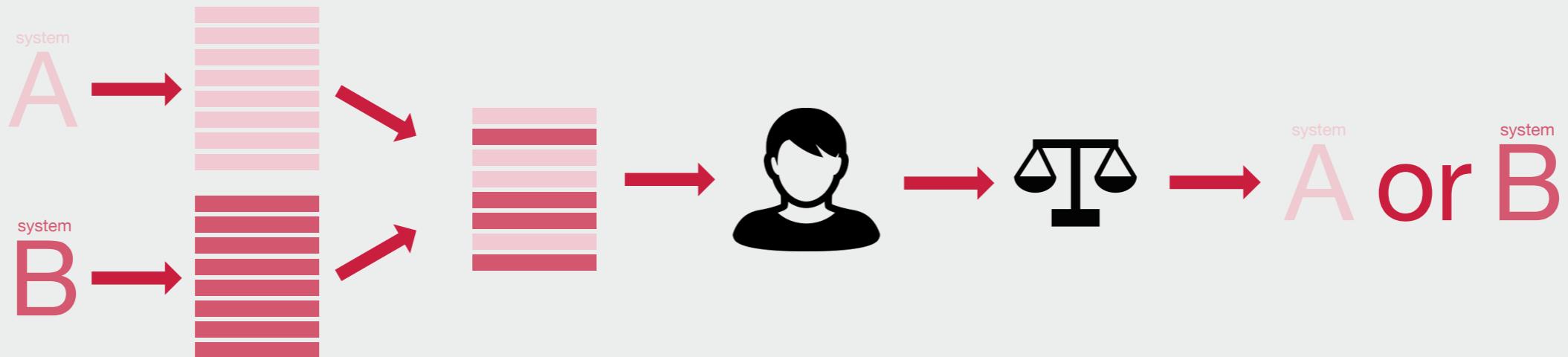
- ❖ All users see **both** systems

Motivation - Interleaving



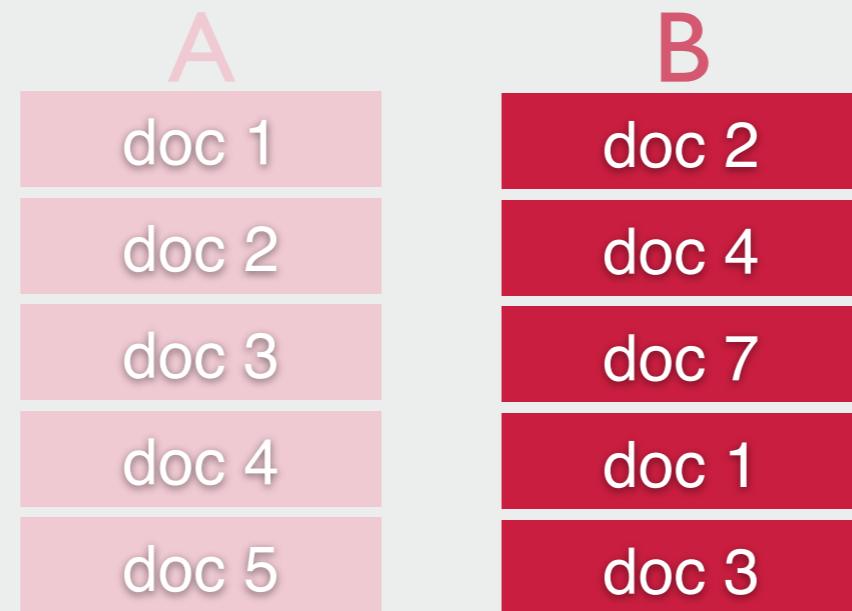
- ❖ All users see **both** systems
- ❖ **Simple metric:** system with more clicks wins

Motivation - Interleaving



- ❖ All users see **both** systems
- ❖ **Simple metric:** system with more clicks wins
- ❖ **Within subject** design
 - ❖ **Both systems** now cater for **every user**
 - ❖ **High sensitivity**, 10-100x less queries needed (compared to AB Testing)

Motivation - Team Draft Interleaving (TDI)



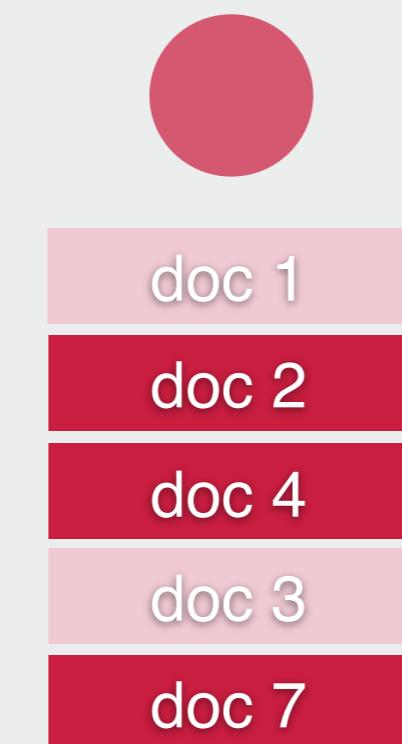
Motivation - Team Draft Interleaving (TDI)



Motivation - Team Draft Interleaving (TDI)

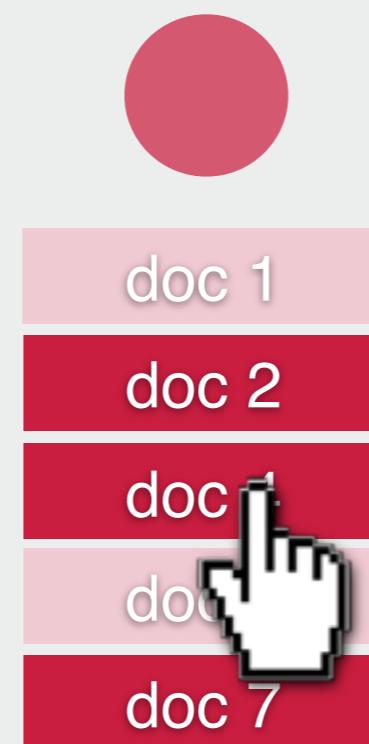
A

B



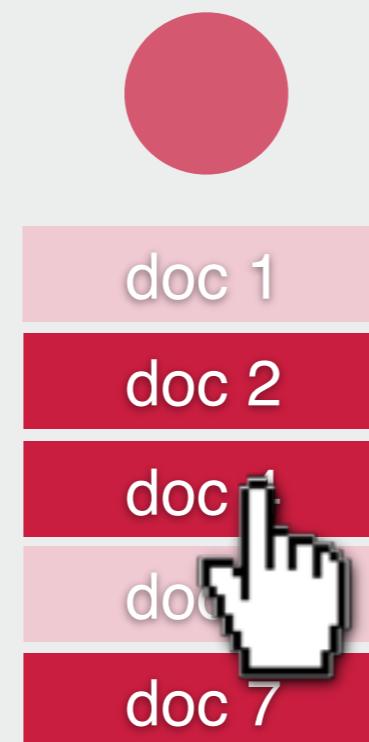
Motivation - Team Draft Interleaving (TDI)

A B



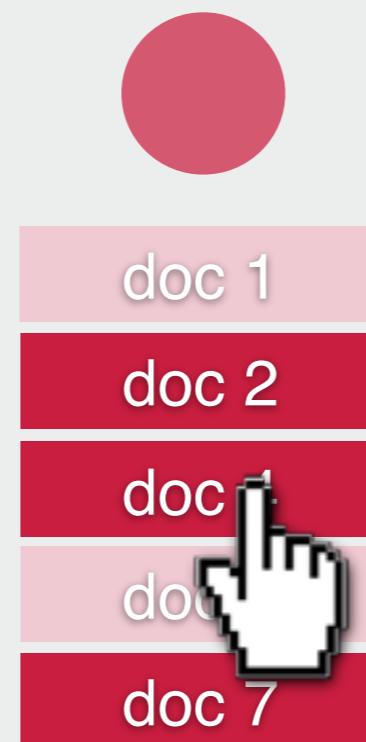
Motivation - Team Draft Interleaving (TDI)

- ✿ Infer winner: **B > A**



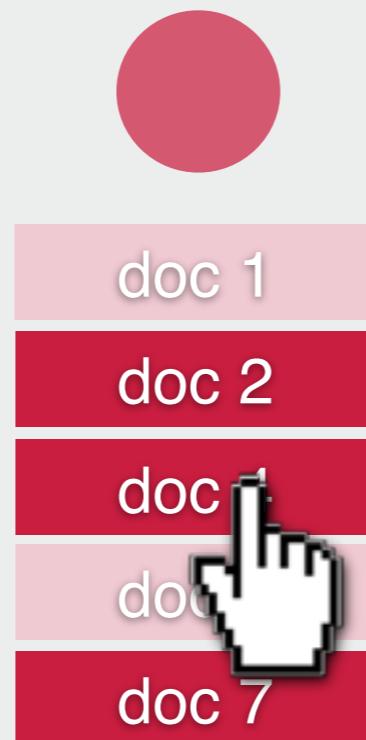
Motivation - Team Draft Interleaving (TDI)

- ✿ Infer winner: **B > A**
- ✿ Count **fraction of wins** over many queries

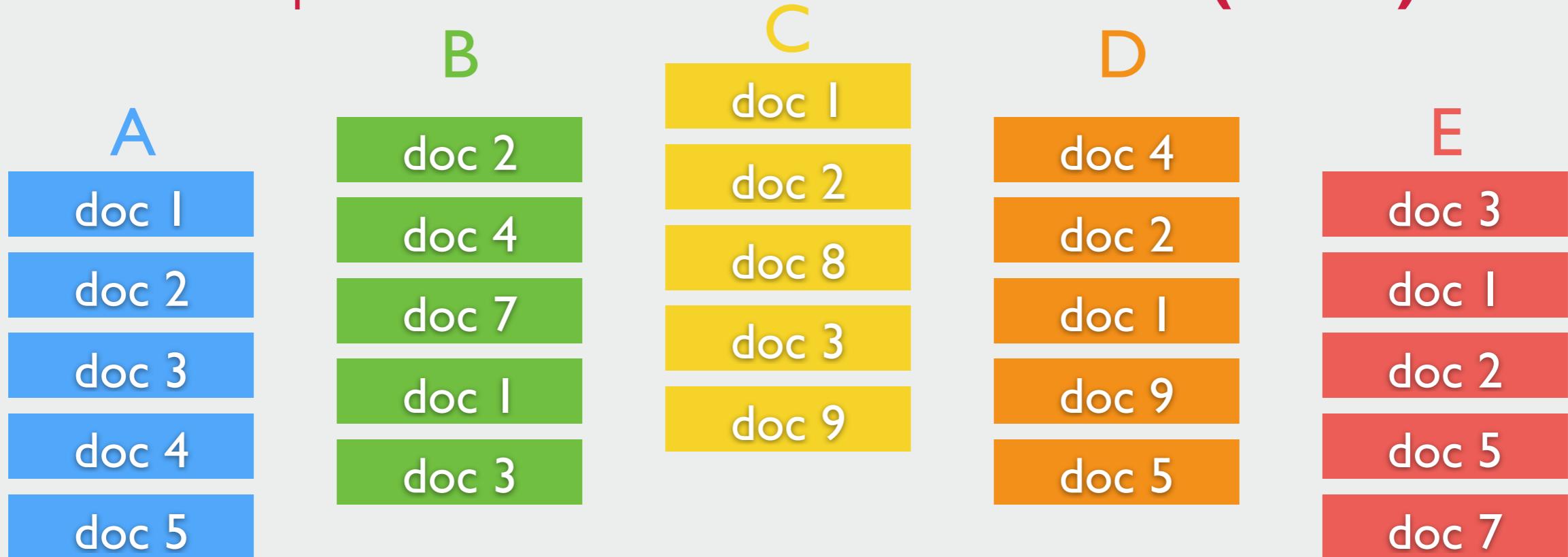


Motivation - Team Draft Interleaving (TDI)

- ❖ Infer winner: **B > A**
- ❖ Count **fraction of wins** over many queries
- ❖ Well tested in practice
 - ❖ Used at Bing, Yandex, Seznam



Side step - Team Draft Multileave (TDM)



Side step - Team Draft Multileave (TDM)

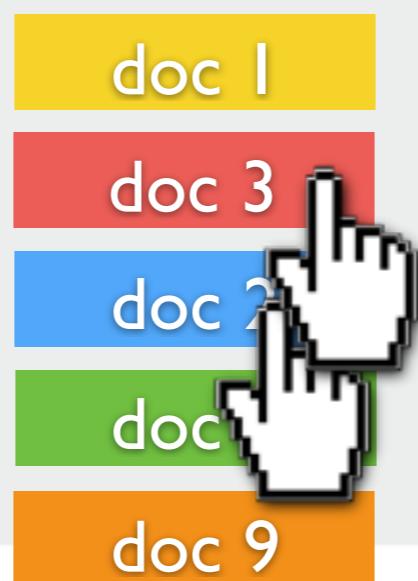
A B C D E



Side step - Team Draft Multileave (TDM)

A B C D E

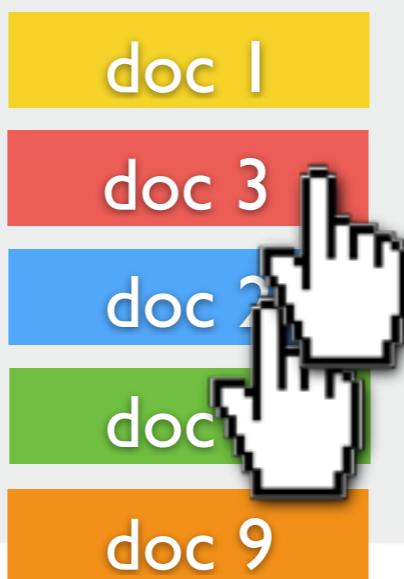
- ✿ Infer ranking over systems: A & E > B & C & D



Side step - Team Draft Multileave (TDM)



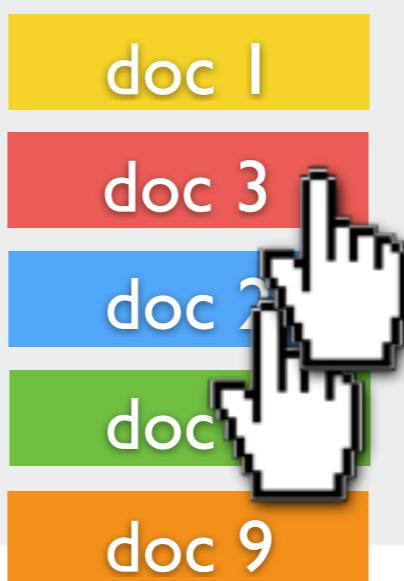
- ✿ Infer ranking over systems: A & E > B & C & D
- ✿ Aggregate **rankings** over many queries



Side step - Team Draft Multileave (TDM)



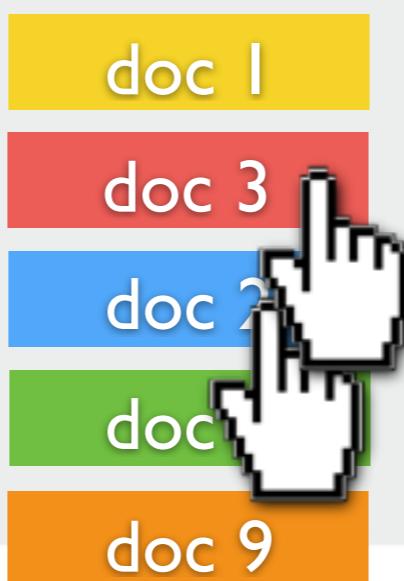
- ✿ Infer ranking over systems: A & E > B & C & D
- ✿ Aggregate **rankings** over many queries
- ✿ Many less queries required



Side step - Team Draft Multileave (TDM)



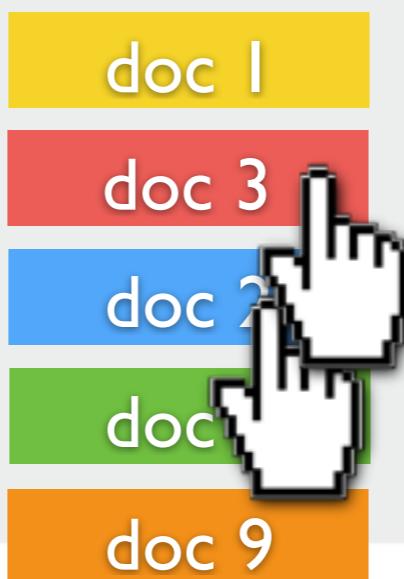
- ❖ Infer ranking over systems: A & E > B & C & D
- ❖ Aggregate **rankings** over many queries
- ❖ Many less queries required
 - ❖ Relative to when all systems would be compared pairwise



Side step - Team Draft Multileave (TDM)



- ❖ Infer ranking over systems: A & E > B & C & D
- ❖ Aggregate **rankings** over many queries
- ❖ Many less queries required
 - ❖ Relative to when all systems would be compared pairwise
- ❖ But not tested in practice (yet)

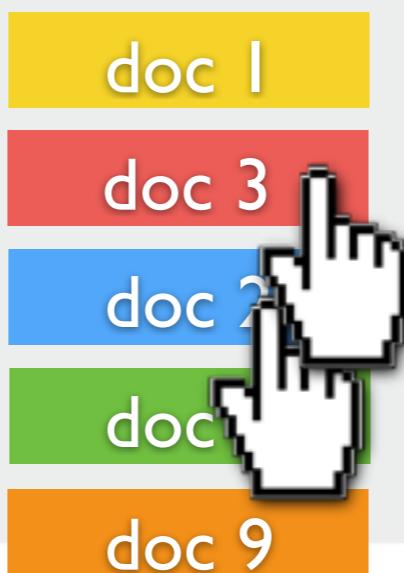


Not used in the rest of this work

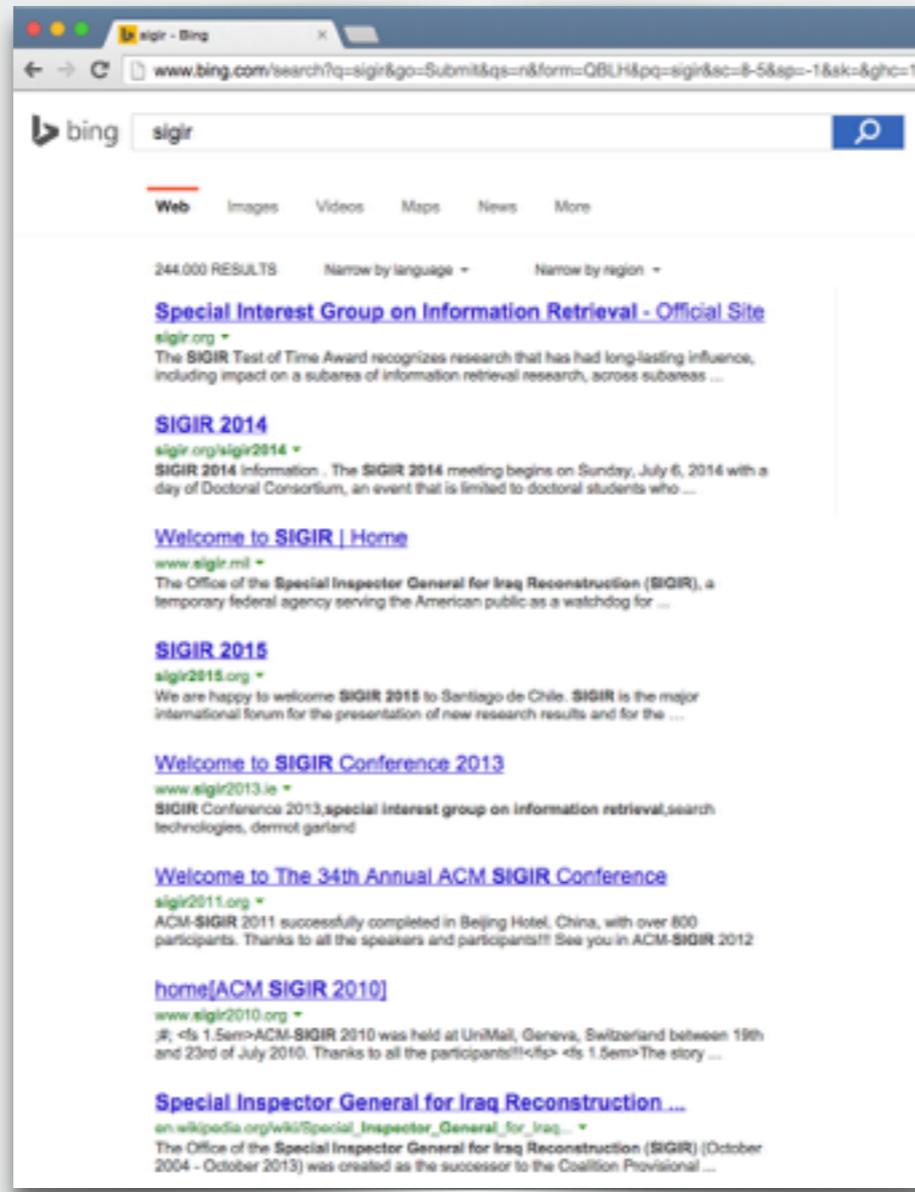
Side step - Team Draft Multileave (TDM)



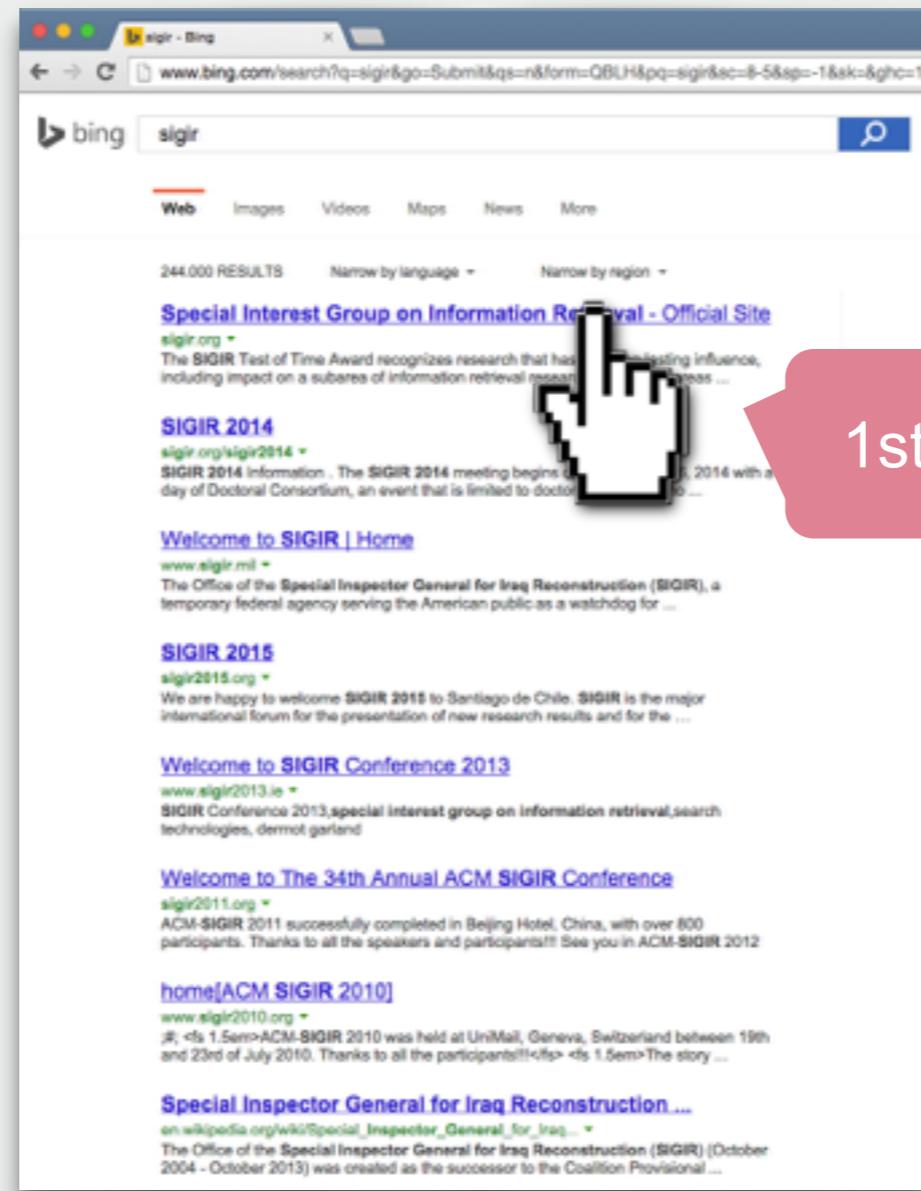
- ❖ Infer ranking over systems: A & E > B & C & D
- ❖ Aggregate **rankings** over many queries
- ❖ Many less queries required
 - ❖ Relative to when all systems would be compared pairwise
- ❖ But not tested in practice (yet)



Motivation - AB Testing - As a Gold Standard

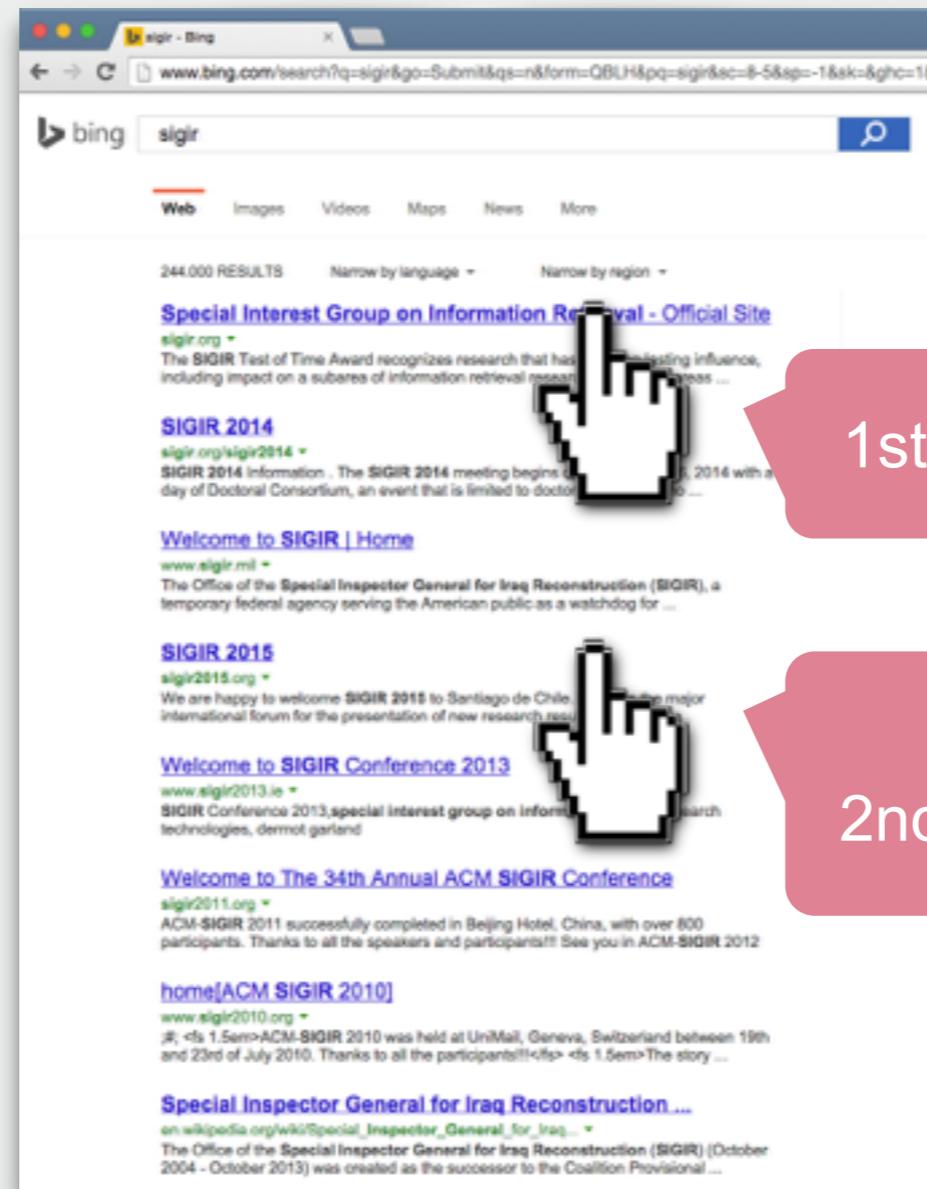


Motivation - AB Testing - As a Gold Standard



1st click, 5sec dwell time

Motivation - AB Testing - As a Gold Standard



1st click, 5sec dwell time

“SAT” click:
2nd click, user stays away

Motivation - AB Testing - Metrics

AB Metric	Description
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Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click

Motivation - AB Testing - Metrics

AB Metric	Description
AB	Fraction queries with at least one click
AB@1	Fraction queries with at least one click on 1st position

Motivation - AB Testing - Metrics

AB Metric	Description	
AB	Fraction queries with at least one click	
AB@1	Fraction queries with at least one click on 1st position	
ABs	Fraction queries with at least one SAT click	Classifier predicting SAT probability with a threshold

Motivation - AB Testing - Metrics

AB Metric	Description	
AB	Fraction queries with at least one click	
AB@1	Fraction queries with at least one click on 1st position	Classifier predicting SAT probability with a threshold
ABs	Fraction queries with at least one SAT click	
ABs@1	Fraction queries with at least one SAT click on 1st position	

Motivation - AB Testing - Metrics

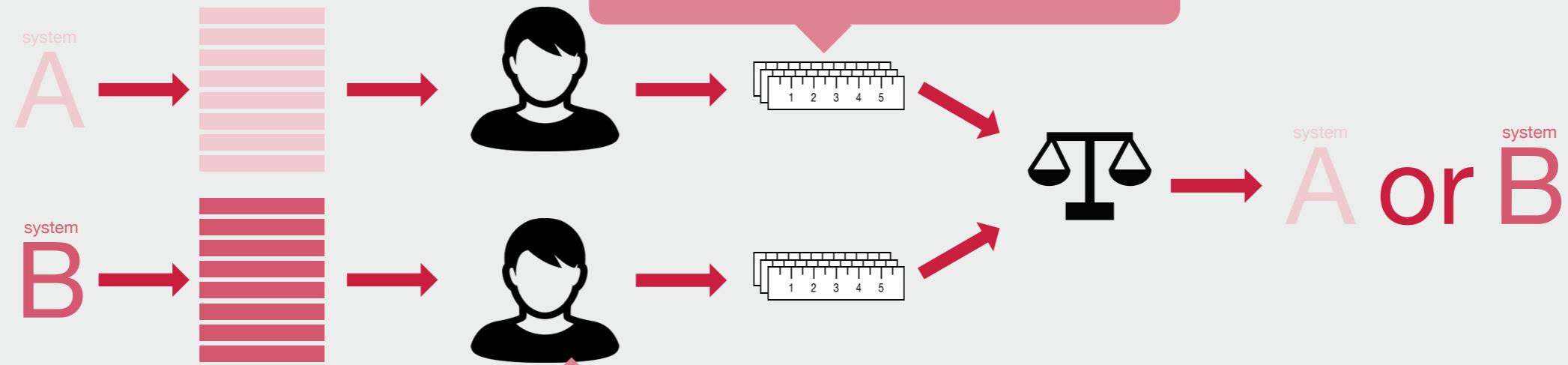
AB Metric	Description	
AB	Fraction queries with at least one click	
AB@1	Fraction queries with at least one click on 1st position	Classifier predicting SAT probability with a threshold
ABs	Fraction queries with at least one SAT click	
ABs@1	Fraction queries with at least one SAT click on 1st position	
AB _T	Time from the query issue until first click	

Motivation - AB Testing - Metrics

AB Metric	Description	
AB	Fraction queries with at least one click	
AB@1	Fraction queries with at least one click on 1st position	Classifier predicting SAT probability with a threshold
ABs	Fraction queries with at least one SAT click	
ABs@1	Fraction queries with at least one SAT click on 1st position	
AB _T	Time from the query issue until first click	
AB _{T@1}	Time from the query issue until first click on 1st position	
AB _{T,S}	Time from the query issue until first SAT click	
AB _{T,S@1}	Time from the query issue until first SAT click on 1st position	

Motivation - Agreement

❖ AB Testing

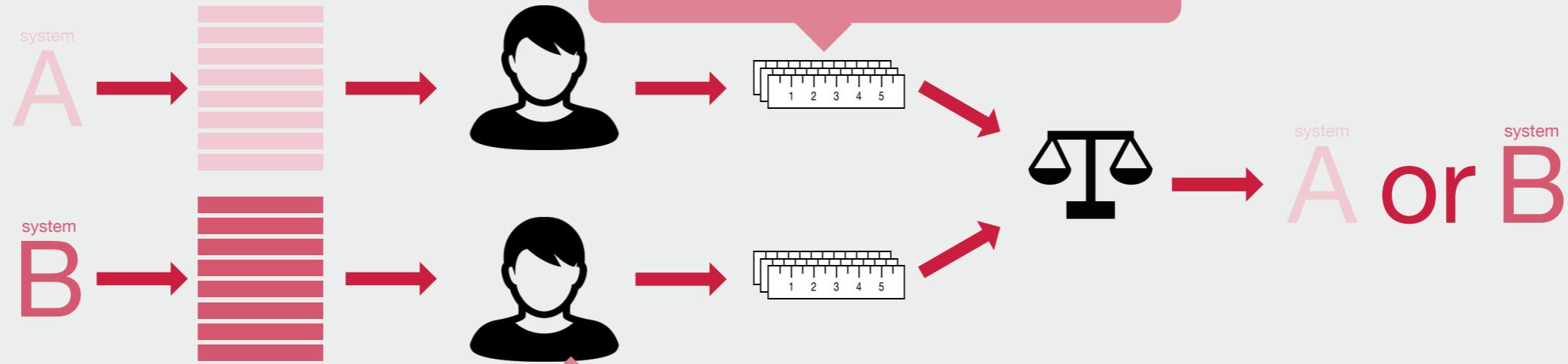


+ Sophisticated metrics
(position, SAT, time)

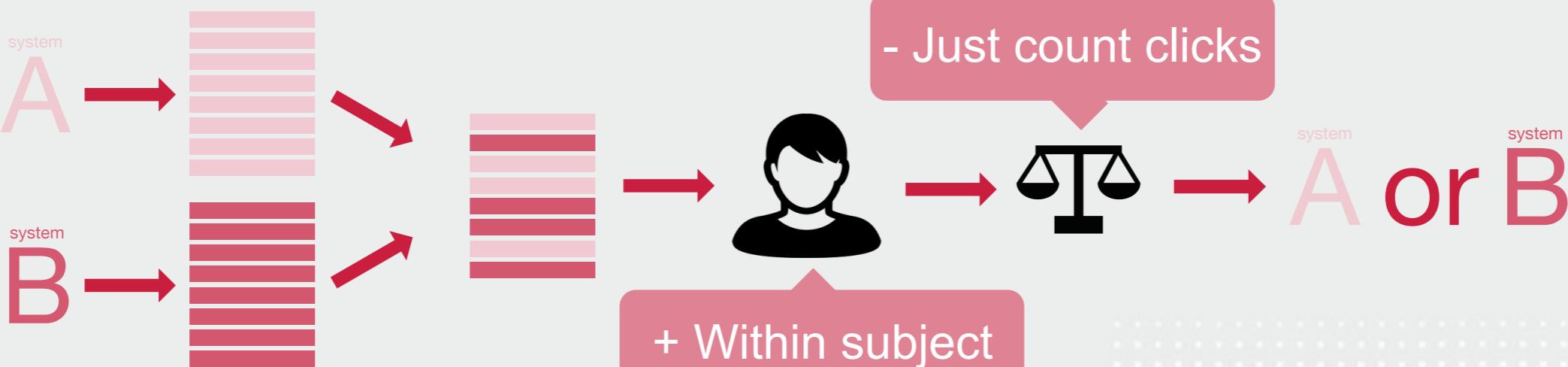
- Between subject

Motivation - Agreement

✿ AB Testing

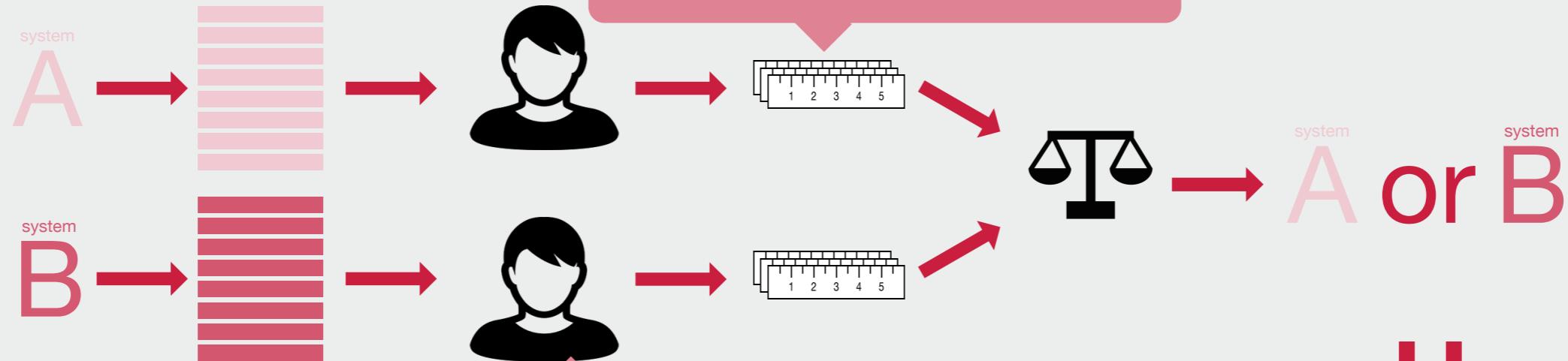


✿ Interleaving

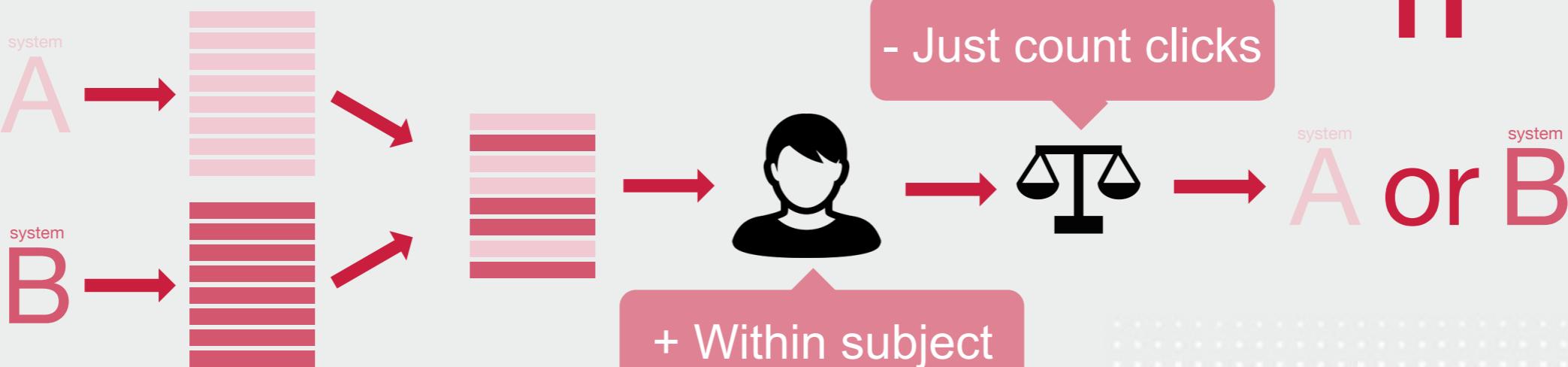


Motivation - Agreement

✿ AB Testing



✿ Interleaving



Outline

Motivation

Data + analysis

Methods + results

Conclusions

Data - Properties

Data - Properties

- ❖ 38 ranker pairs

Data - Properties

- ❖ 38 ranker pairs
 - ❖ AB Tested + Interleaved (TDI)

Data - Properties

- ❖ 38 ranker pairs
 - ❖ AB Tested + Interleaved (TDI)
 - ❖ only ranking changes

Data - Properties

- ❖ 38 ranker pairs
 - ❖ AB Tested + Interleaved (TDI)
 - ❖ only **ranking** changes
 - ❖ bing.com, web, desktop

Data - Properties

- ❖ 38 ranker pairs
 - ❖ AB Tested + Interleaved (TDI)
 - ❖ only **ranking** changes
 - ❖ bing.com, web, desktop
 - ❖ 9 months in 2014

Data - Properties

- ❖ 38 ranker pairs
 - ❖ AB Tested + Interleaved (TDI)
 - ❖ only **ranking** changes
 - ❖ bing.com, web, desktop
 - ❖ 9 months in 2014
 - ❖ United States locale

Data - Properties

- ❖ 38 ranker pairs
 - ❖ AB Tested + Interleaved (TDI)
 - ❖ only **ranking** changes
 - ❖ bing.com, web, desktop
 - ❖ 9 months in 2014
 - ❖ United States locale
- ❖ Click volume

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

- ❖ AB: ~1 week, **high** volume

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume
- ❖ **~80 times** more queries for AB

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
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❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume
- ❖ **~80 times** more queries for AB
- ❖ **~3 billion clicks**

Data - Properties

❖ 38 ranker pairs

- ❖ AB Tested + Interleaved (TDI)
- ❖ only **ranking** changes
- ❖ bing.com, web, desktop
- ❖ 9 months in 2014
- ❖ United States locale

These are our datapoints

❖ Click volume

- ❖ AB: ~1 week, **high** volume
- ❖ Interleaving: ~4 days, **low** volume
- ❖ **~80 times** more queries for AB
- ❖ **~3 billion clicks**

Data - Analysis - Agreement

- ❖ Interleaving (TDI) does not agree well with AB metrics

AB Metric	Interleaving (TDI)
AB	0.63

Data - Analysis - Agreement

- ❖ Interleaving (TDI) does not agree well with AB metrics

AB Metric	Interleaving (TDI)
AB	0.63
AB@1	0.71
AB _S	0.71
AB _S @1	0.76
AB _T	0.53
AB _T @1	0.45
AB _{T,S}	0.47
AB _{T,S} @1	0.42

Significantly
different from
random

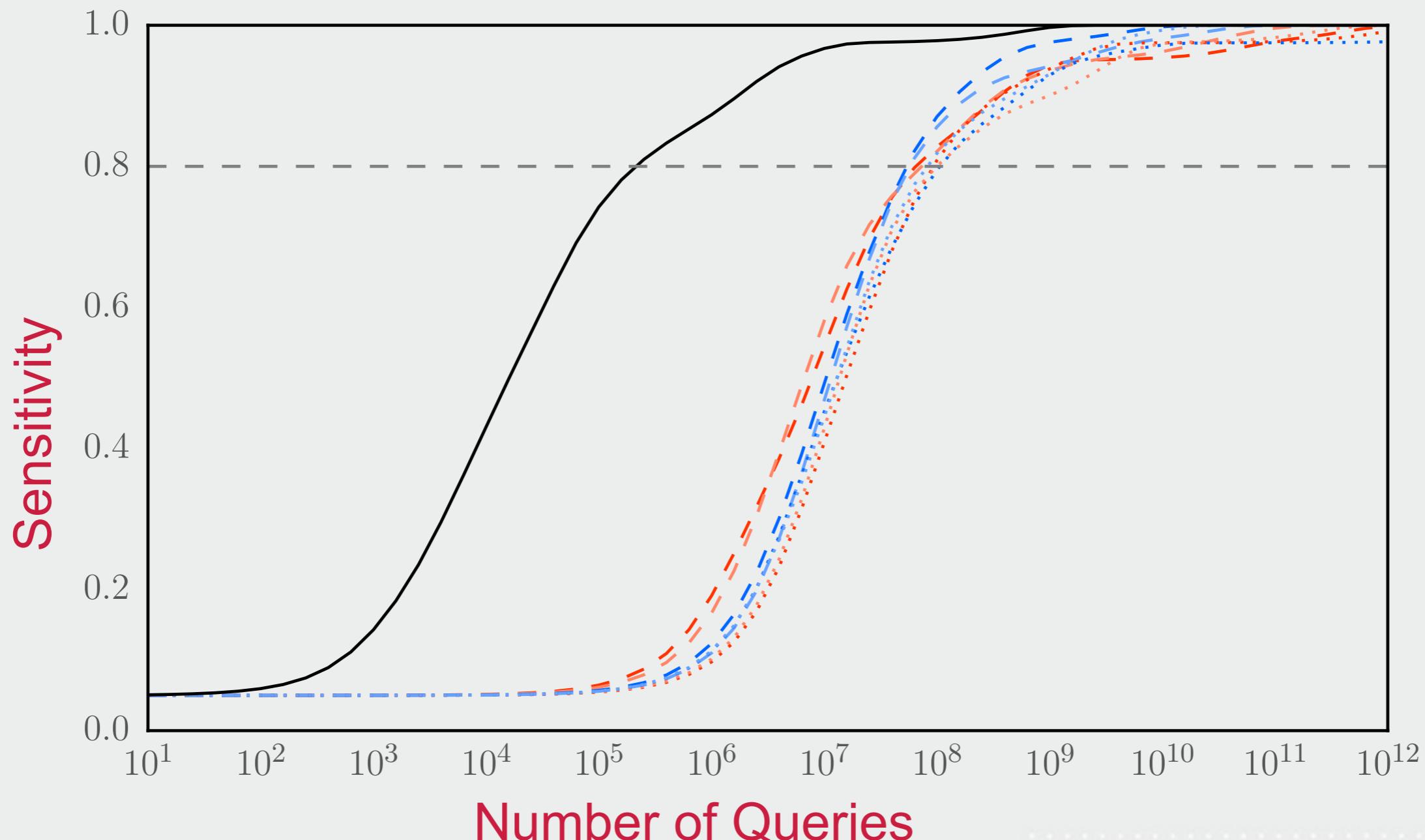
Data - Analysis - Sensitivity (Power)

- ❖ **How many queries** are required for statistically significant conclusions?

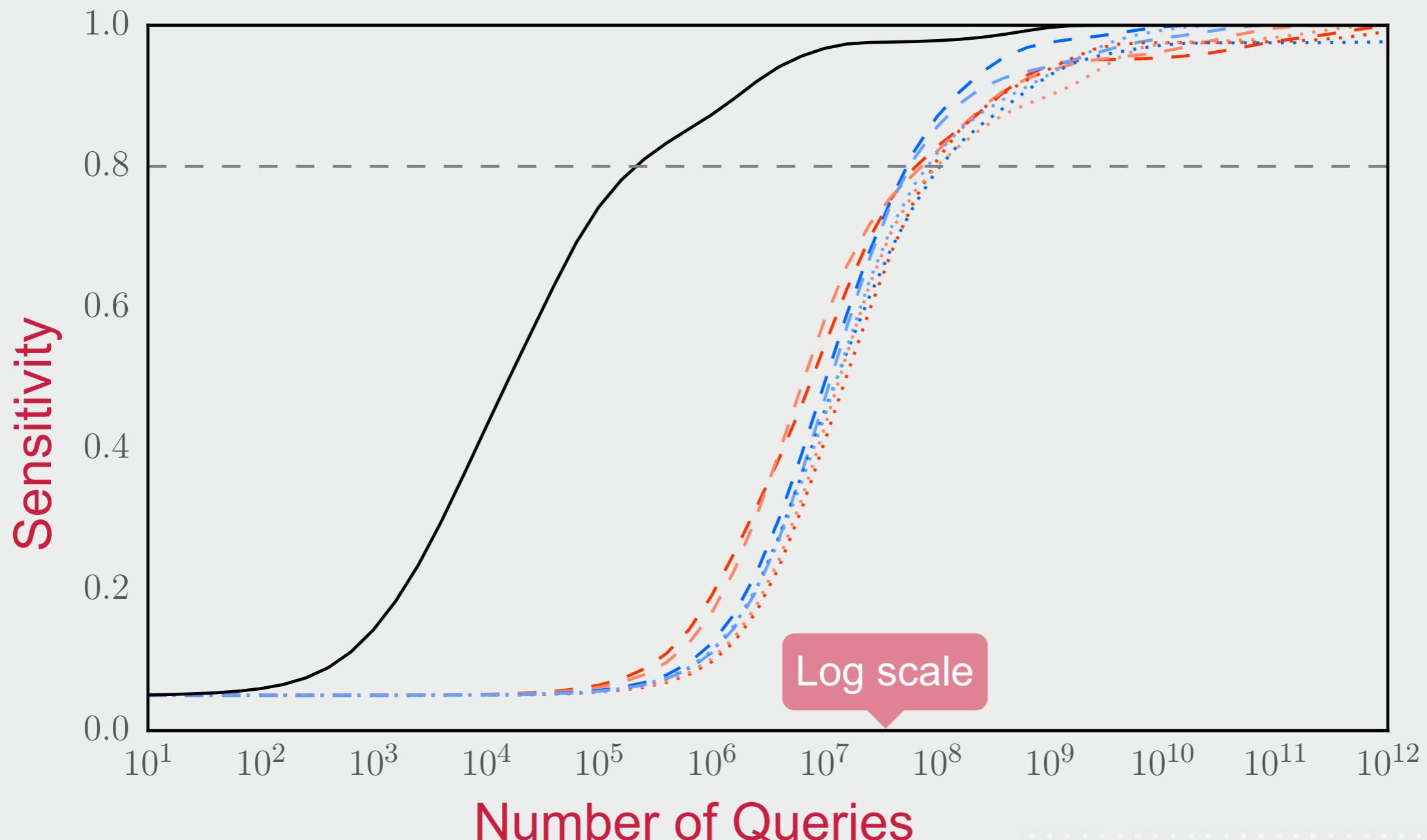
Data - Analysis - Sensitivity (Power)

- ❖ **How many queries** are required for statistically significant conclusions?
- ❖ **Sensitivity (power) analysis**
 - ❖ alpha=0.05, two sided
 - ❖ AB Testing: **independent t-test**
 - ❖ Interleaving (TDI): **paired t-test**

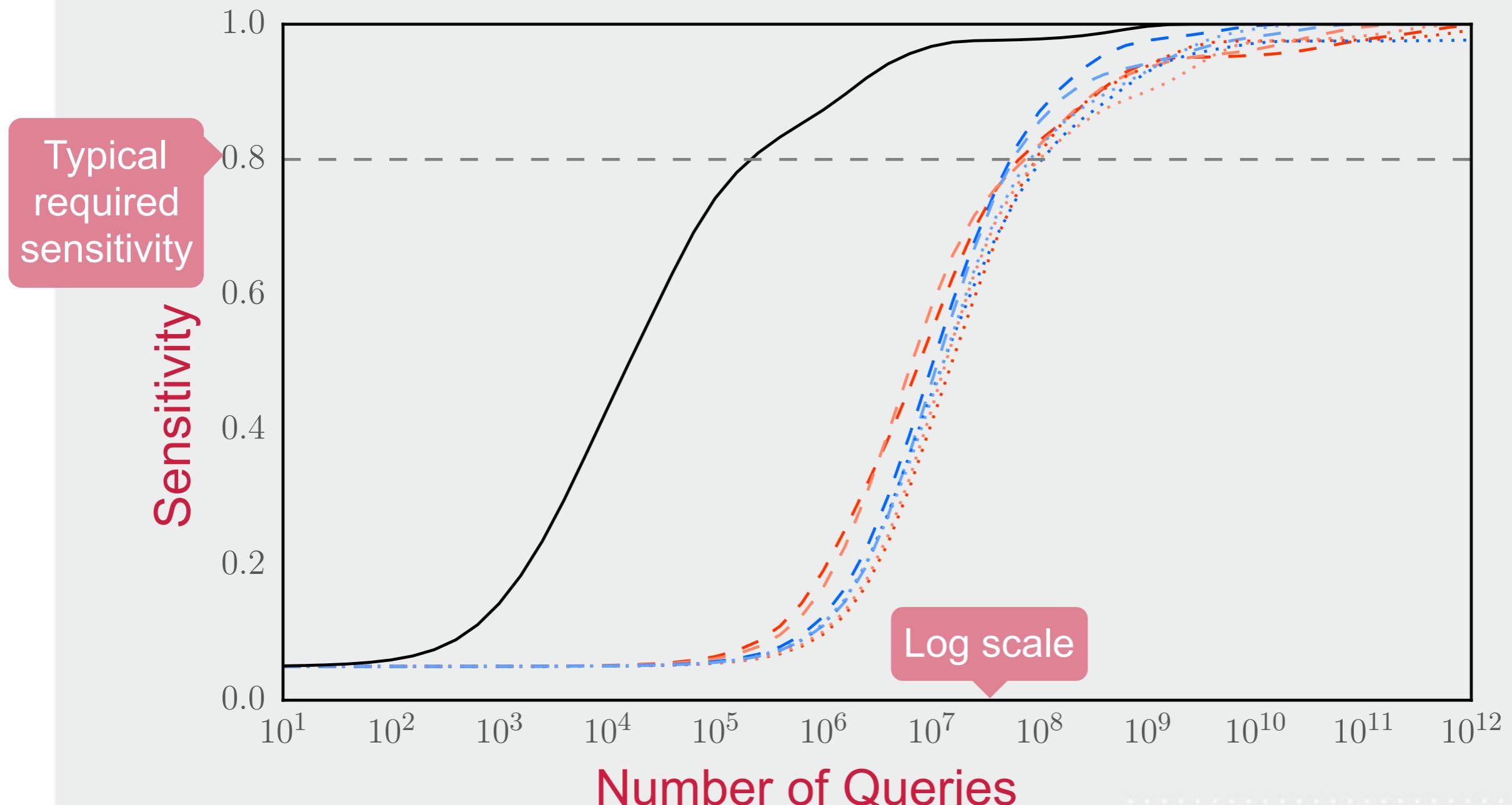
Data - Analysis - Sensitivity



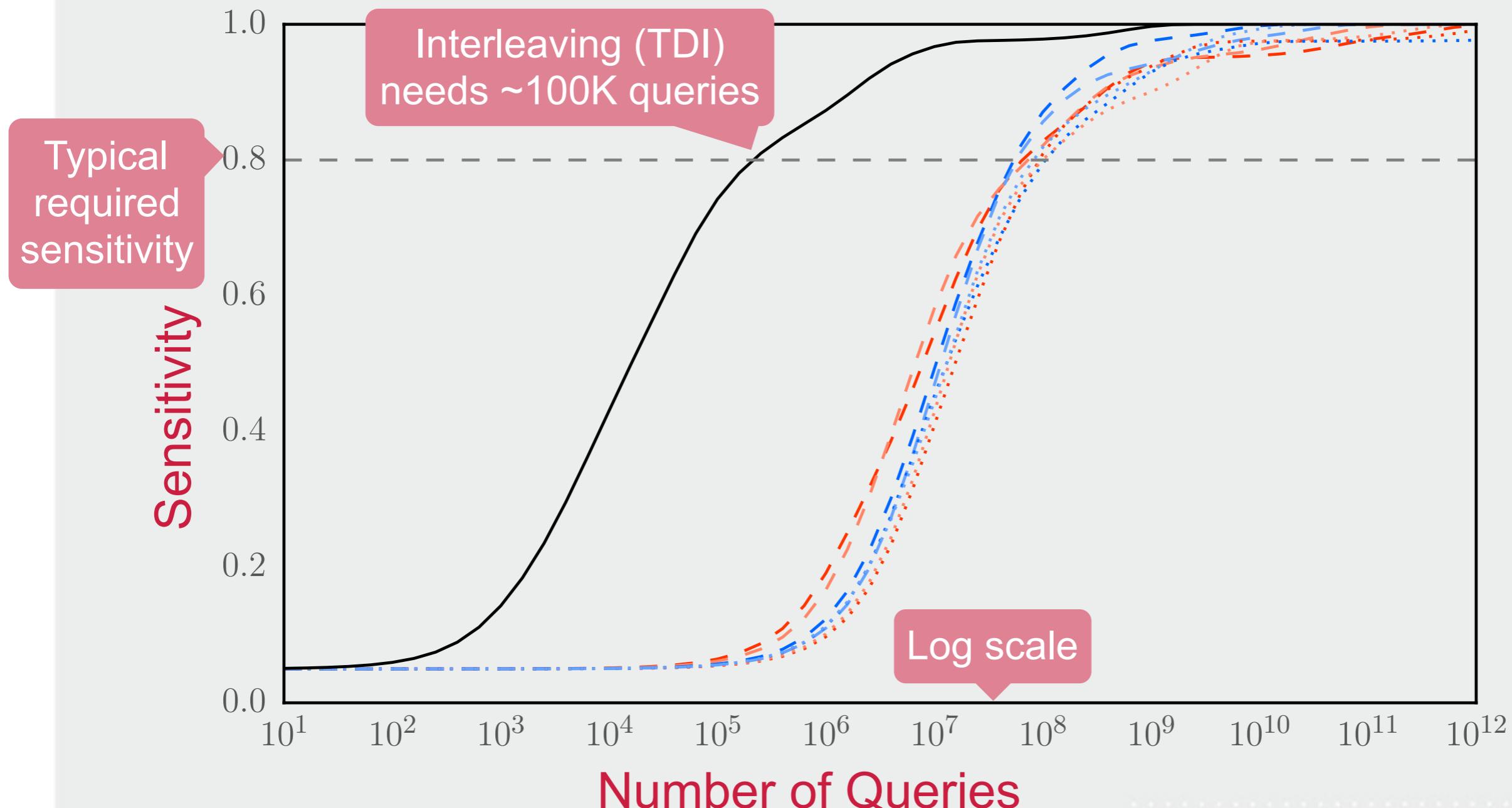
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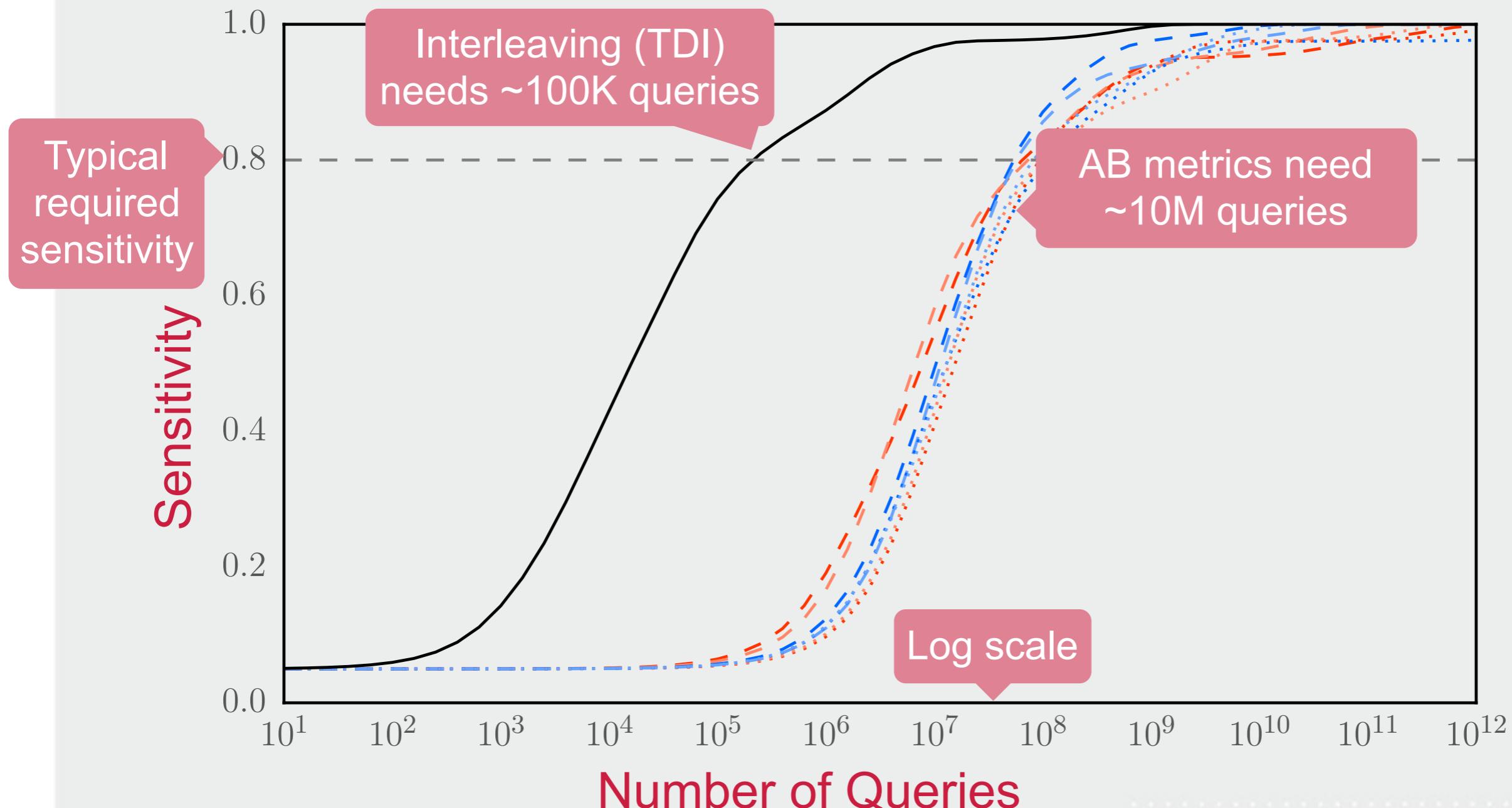
Data - Analysis - Sensitivity



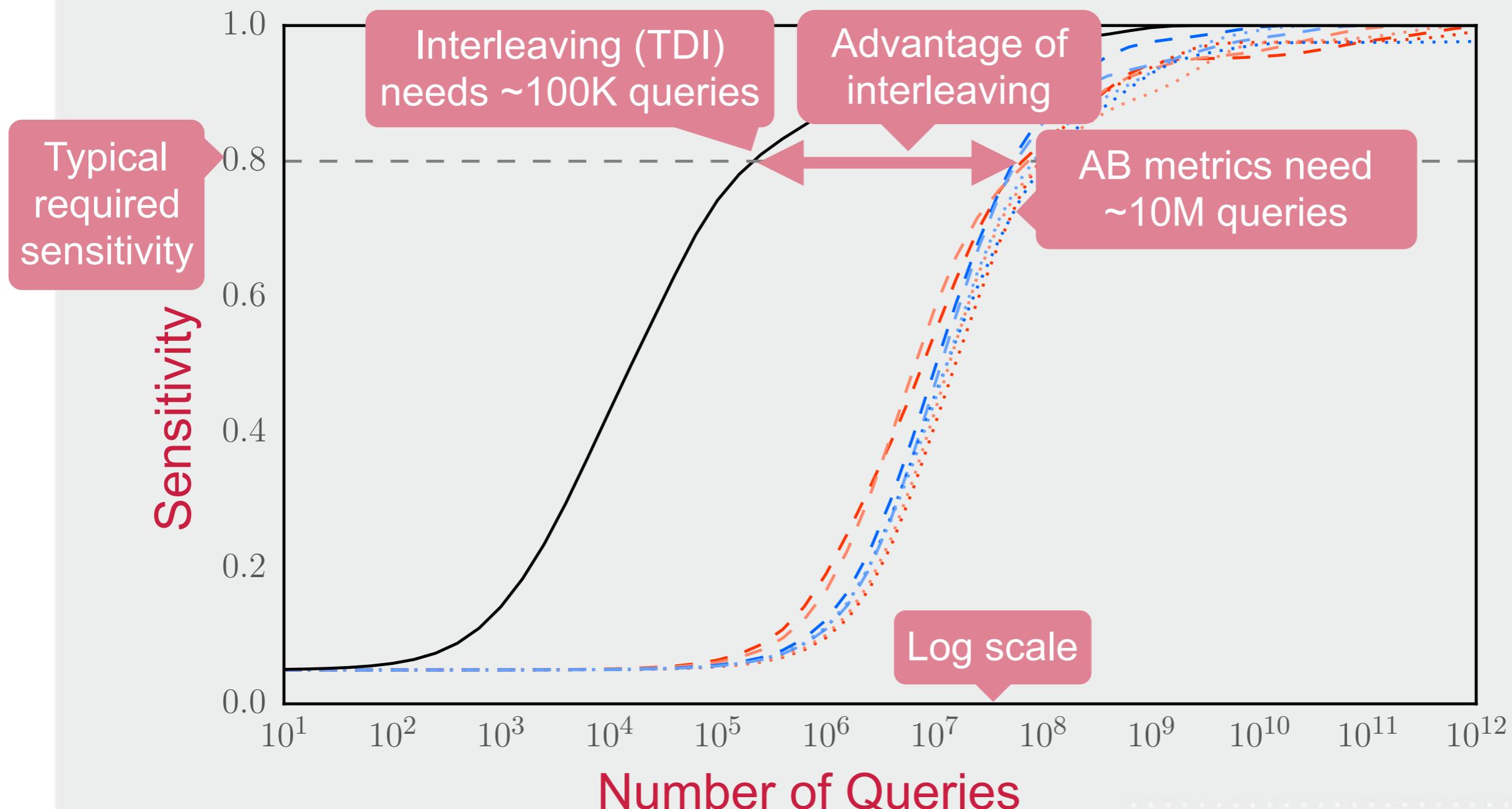
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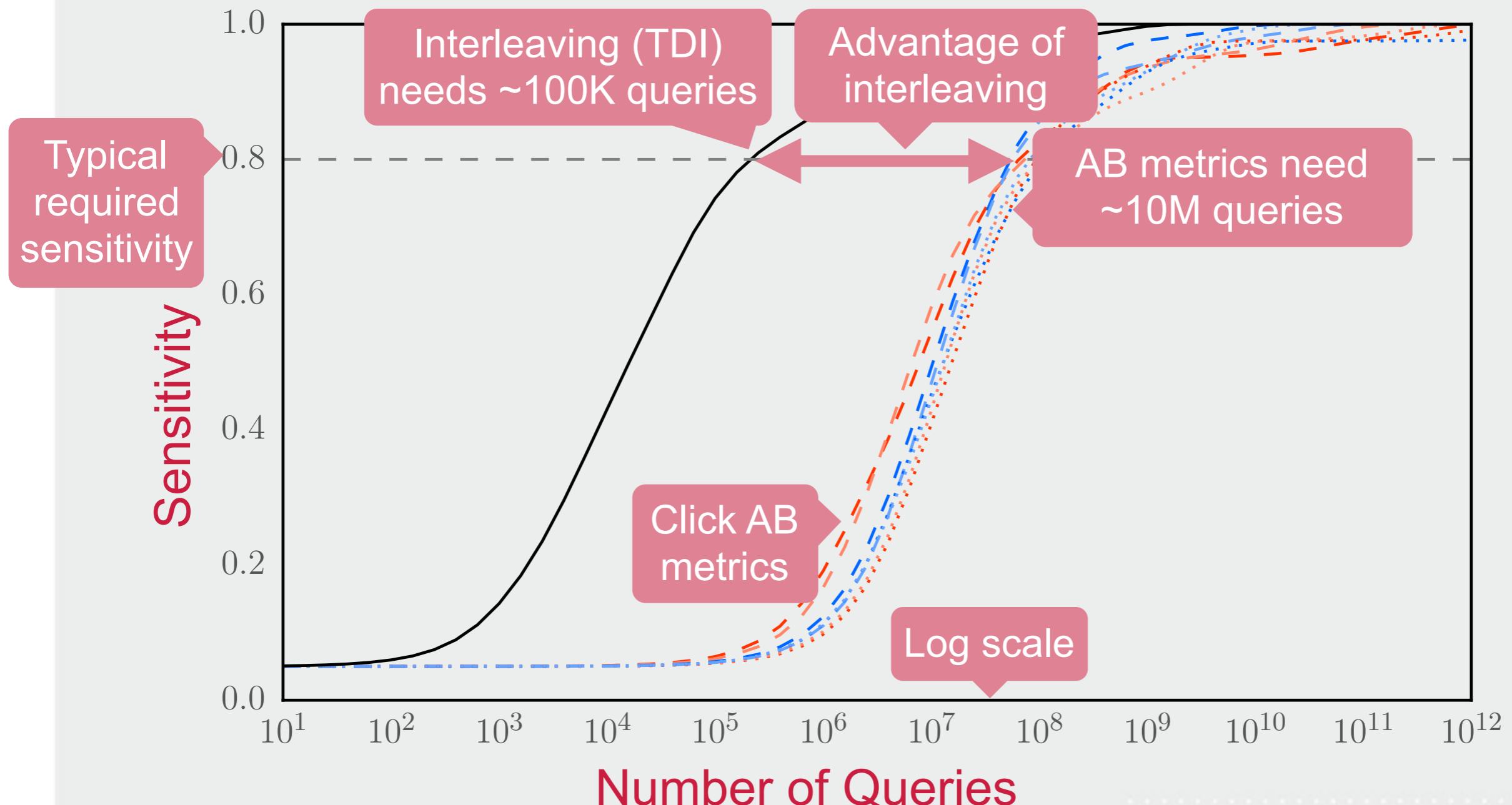
Data - Analysis - Sensitivity



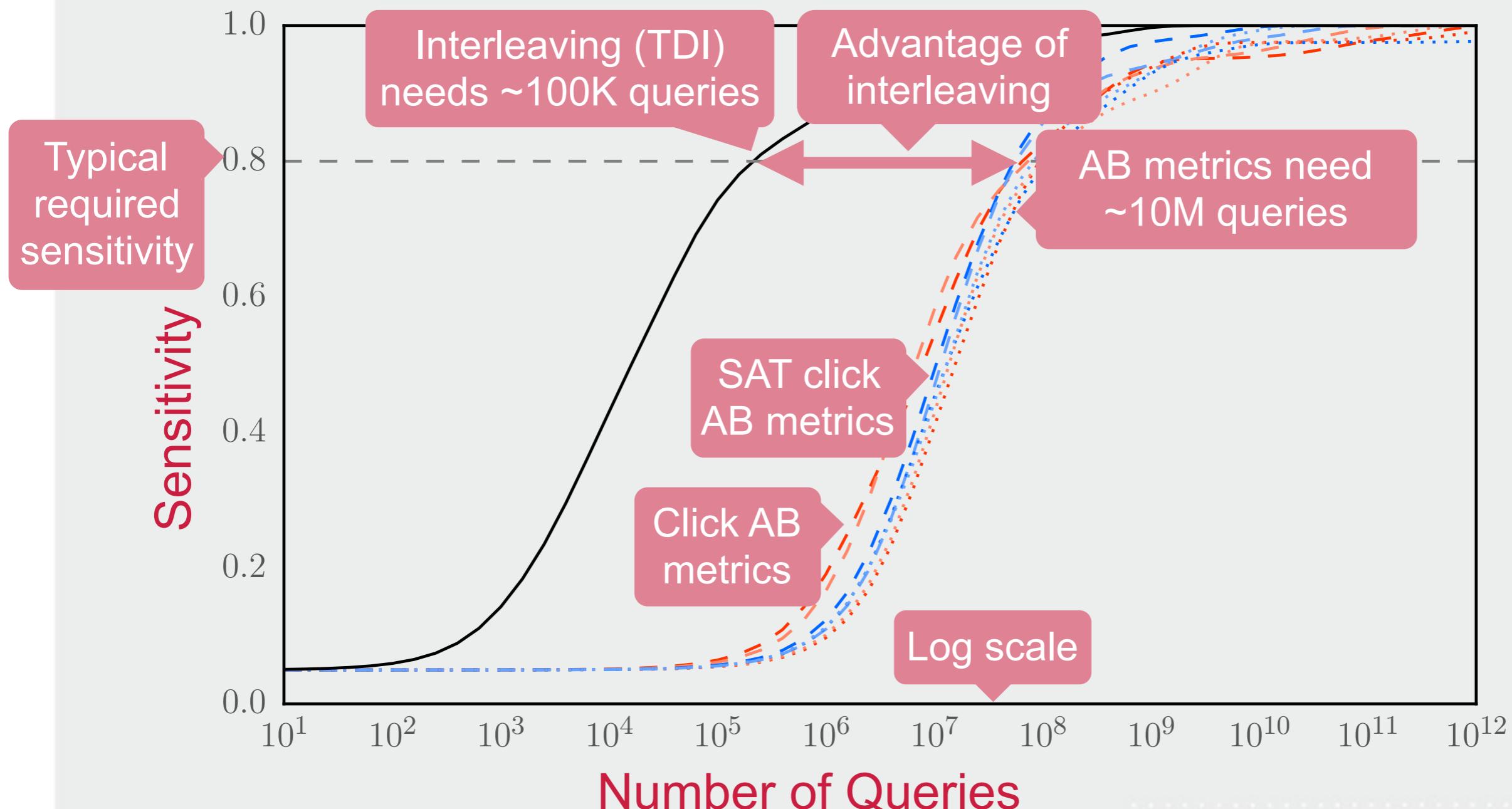
Data - Analysis - Sensitivity



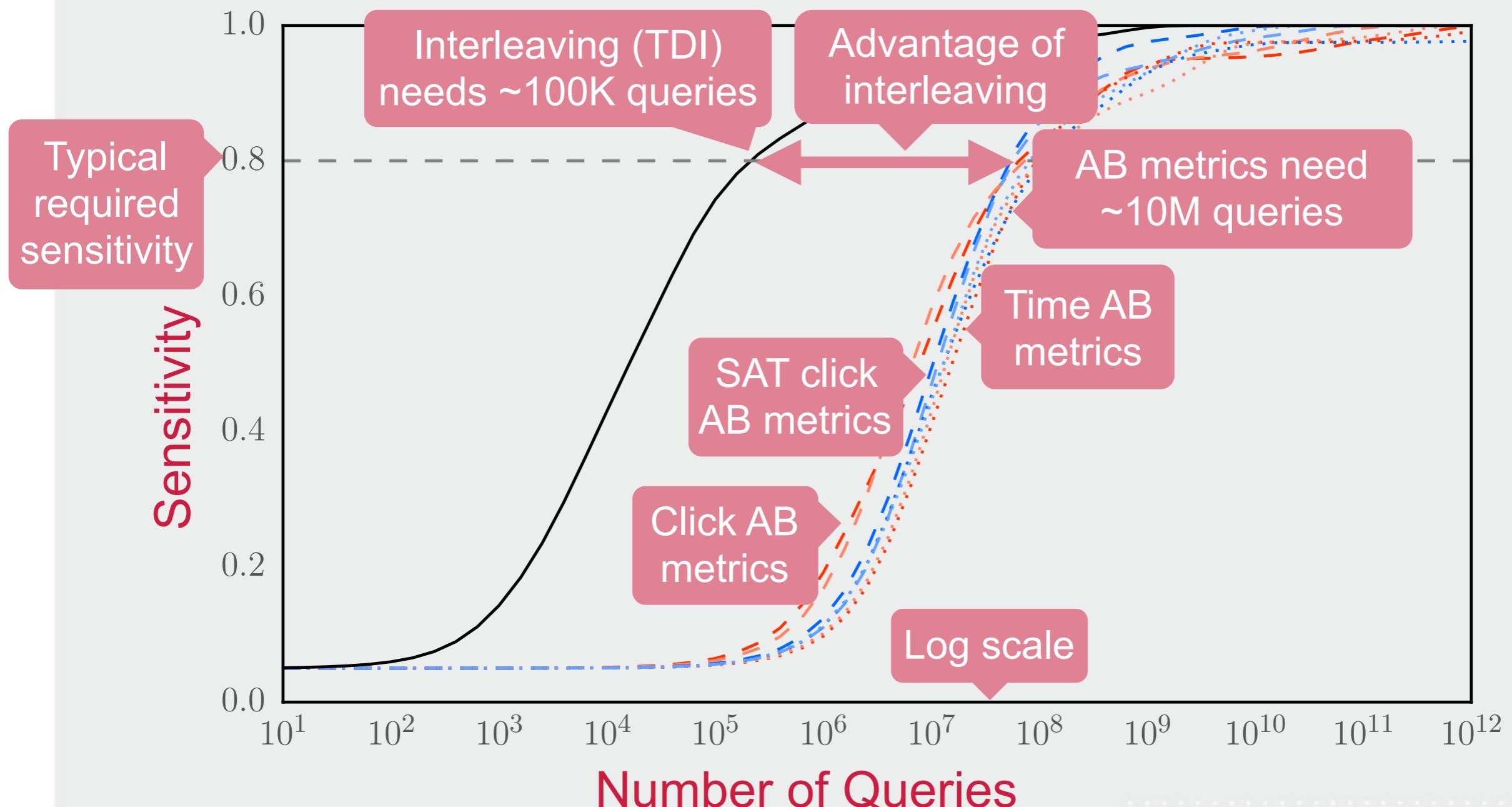
Data - Analysis - Sensitivity



Data - Analysis - Sensitivity



Data - Analysis - Sensitivity



Data - Analysis - Summary

Data - Analysis - Summary

- ✿ AB Testing has low sensitivity

Data - Analysis - Summary

- ❖ AB Testing has low sensitivity
- ❖ Interleaving (TDI) has high sensitivity (10-100x AB)

Data - Analysis - Summary

- ❖ AB Testing has **low sensitivity**
- ❖ Interleaving (TDI) has **high sensitivity** (10-100x AB)
- ❖ Interleaving (TDI) has **low agreement** with AB metrics

Data - Analysis - Summary

- ❖ AB Testing has low sensitivity
- ❖ Interleaving (TDI) has high sensitivity (10-100x AB)
- ❖ Interleaving (TDI) has low agreement with AB metrics

We aim to

Improve interleaving (TDI) to increase
agreement with a given AB metric
while maintaining sensitivity

Data - Analysis - Aim

	Sensitivity (required #queries)	Agreement with AB (prefer same ranker)
AB Testing	~10M 	~90% 

Data - Analysis - Aim

	Sensitivity (required #queries)	Agreement with AB (prefer same ranker)
AB Testing	~10M 	~90% 
Interleaving (TDI)	~100K 	~60% 

Data - Analysis - Aim

	Sensitivity (required #queries)	Agreement with AB (prefer same ranker)
AB Testing	~10M 	~90% 
Interleaving (TDI)	~100K 	~60% 
Improved Interleaving (TDI)	~100K ? 	~90% ? 

Outline

Motivation

Data + analysis

Methods + results

Conclusions

Methods

- 1. Matching AB Metrics**
- 2. Parameterized Credit Functions**
- 3. Combined Credit Functions**

Methods - Matching AB Metric

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- ✿ Interleaving traditionally counts all clicks

Methods - Matching AB Metric

- ❖ Interleaving traditionally counts **all clicks**
- ❖ Instead of counting all clicks ...

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- ❖ ... we propose to **match AB metrics**

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Methods - Matching AB Metric

- ❖ Interleaving traditionally counts **all clicks**
- ❖ Instead of counting all clicks ...
- ❖ ... we propose to **match AB metrics**
 - ❖ Count only **certain** clicks
 - ❖ @1

Methods - Matching AB Metric

- ❖ Interleaving traditionally counts **all clicks**
- ❖ Instead of counting all clicks ...
- ❖ ... we propose to **match AB metrics**
 - ❖ Count only **certain** clicks
 - ❖ @1
 - ❖ SAT

Methods - Matching AB Metric

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- ❖ Instead of counting all clicks ...
- ❖ ... we propose to **match AB metrics**
 - ❖ Count only **certain** clicks
 - ❖ @1
 - ❖ SAT

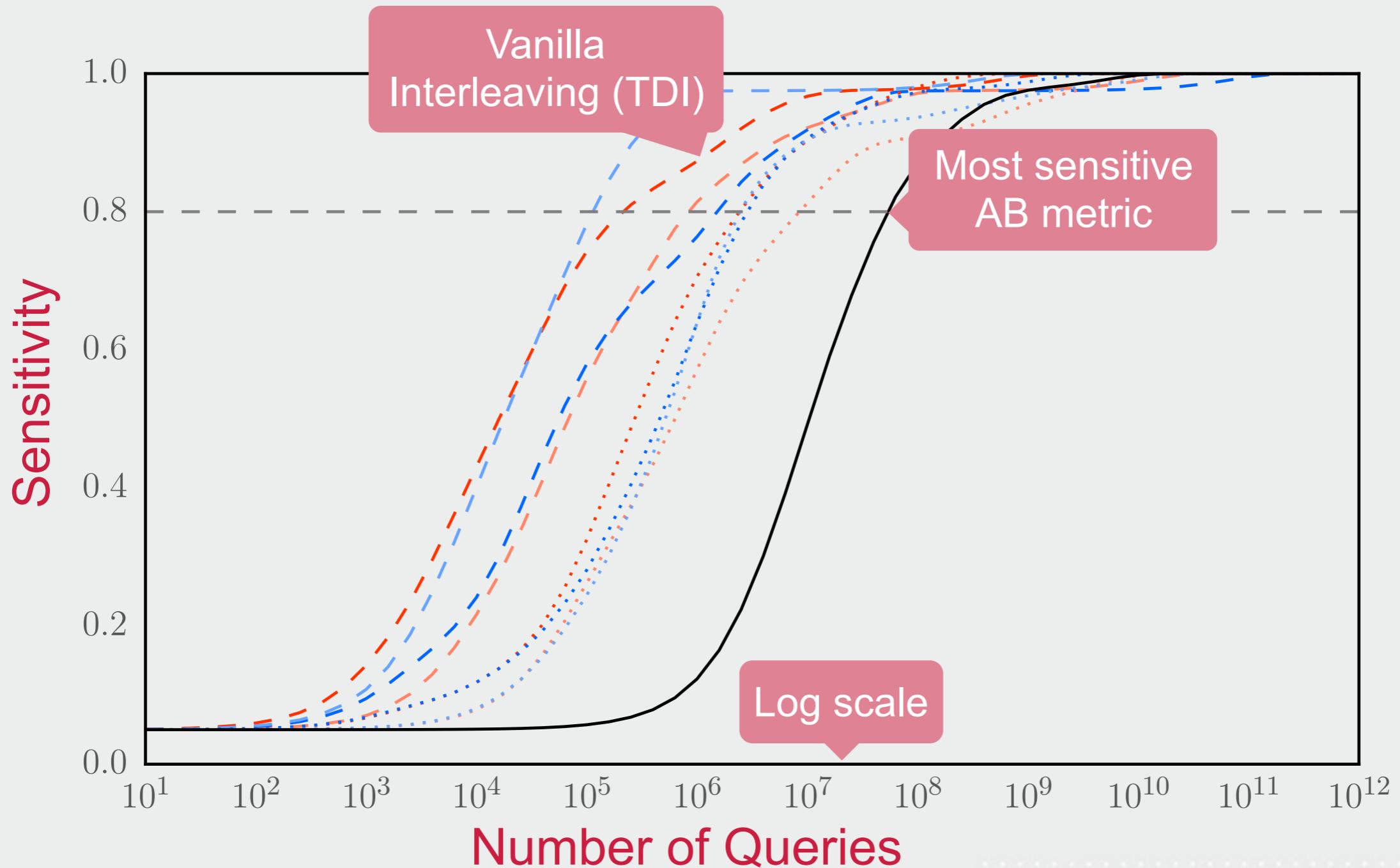
Filter out clicks,
can reduce sensitivity

Methods - Matching AB Metric

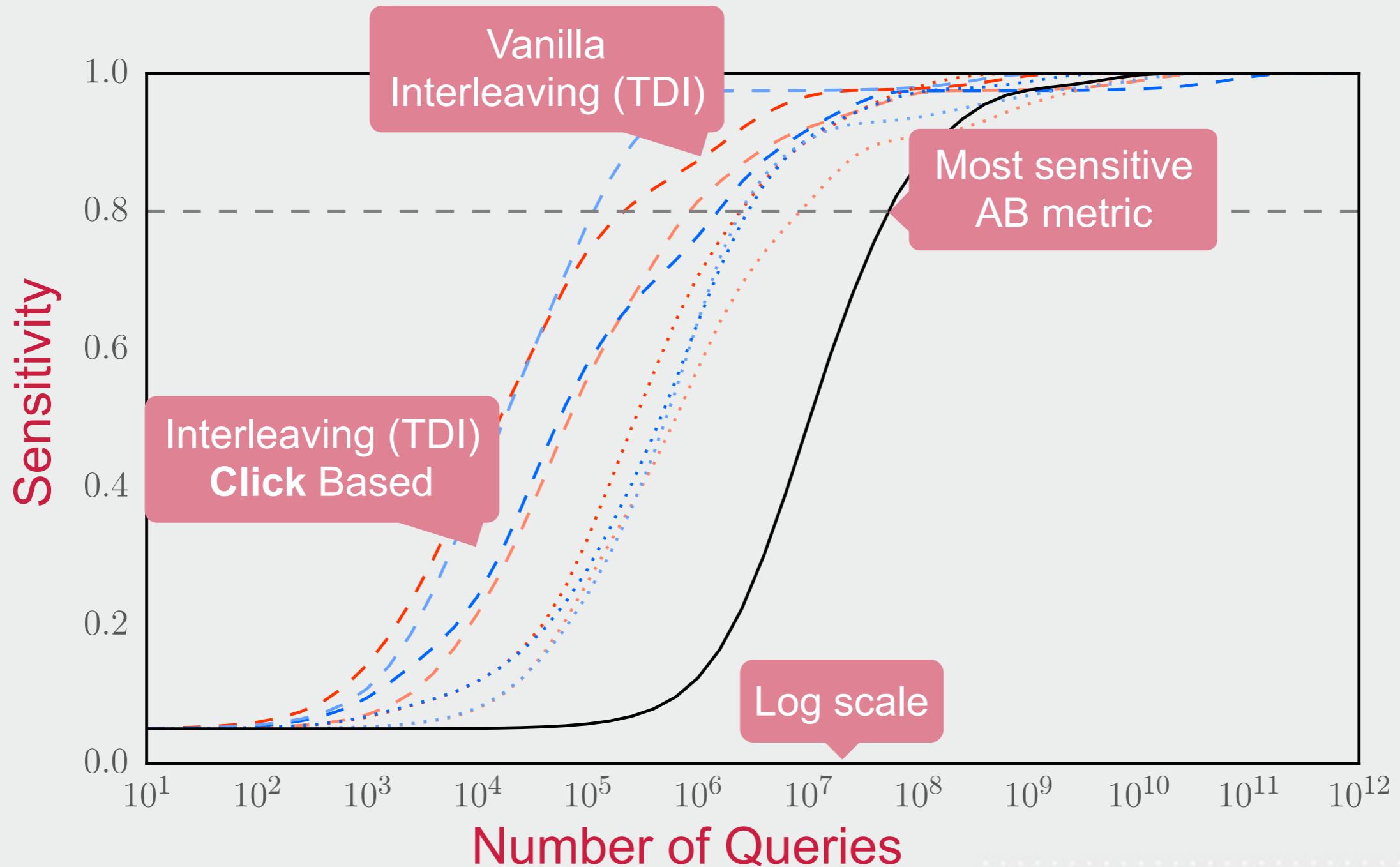
- ❖ Interleaving traditionally counts **all clicks**
- ❖ Instead of counting all clicks ...
- ❖ ... we propose to **match AB metrics**
 - ❖ Count only **certain** clicks
 - ❖ @1
 - ❖ SAT
 - ❖ Measure **time to click**

Filter out clicks,
can reduce sensitivity

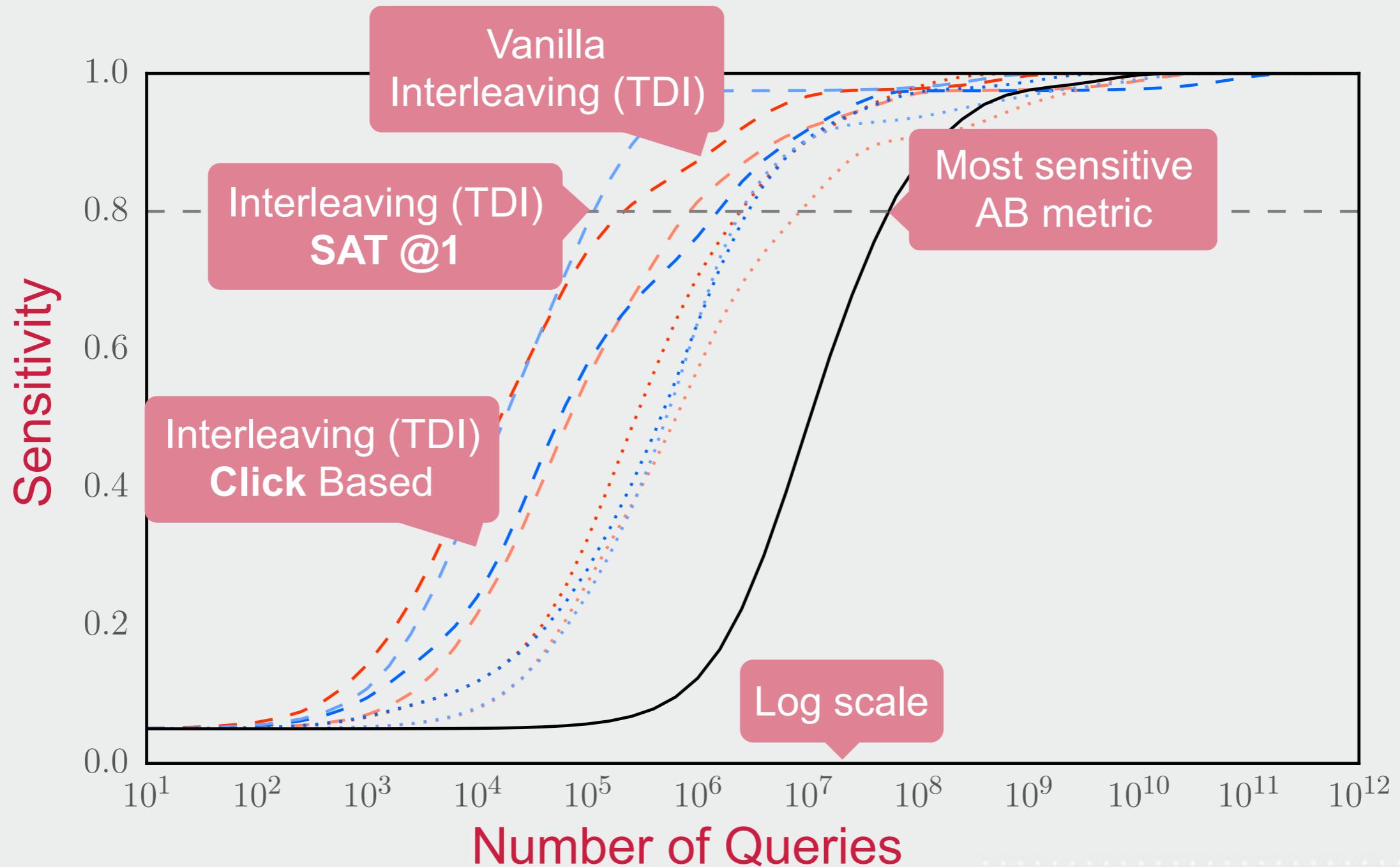
Methods - Matching AB Metric - Sensitivity



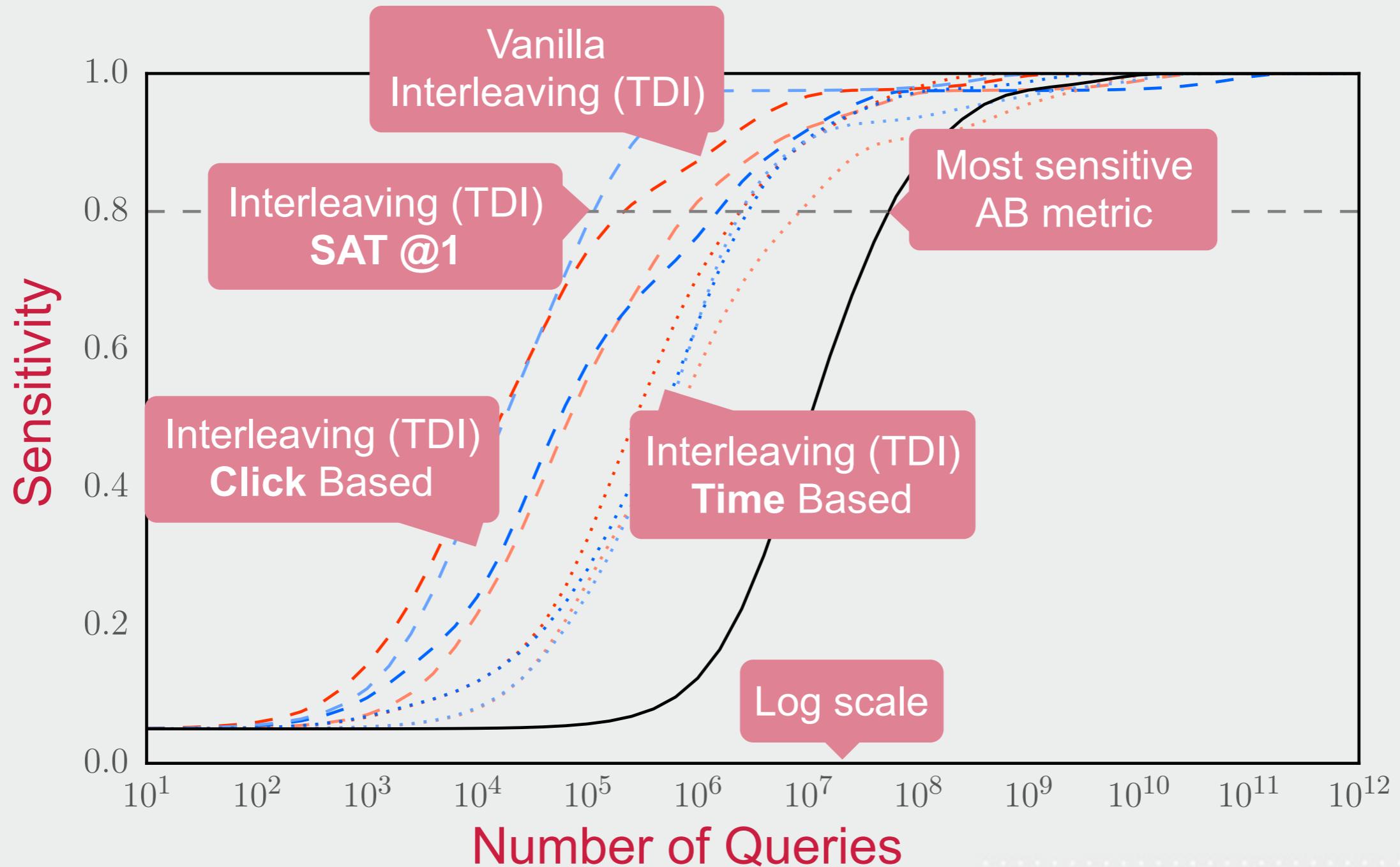
Methods - Matching AB Metric - Sensitivity



Methods - Matching AB Metric - Sensitivity



Methods - Matching AB Metric - Sensitivity



Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI
AB	0.63
AB@1	0.71
ABs	0.71
ABs@1	0.76
AB _T	0.53
AB _T @1	0.45
AB _{T,S}	0.47
AB _{T,S} @1	0.42

matching AB metric

Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI	TDI@1	TDIs	TDIs@1	TDIT	TDIT@1	TDIT,S	TDIT,S@1
AB	0.63							
AB@1	0.71	0.68						
ABs	0.71		0.87					
ABs@1	0.76			0.63				
ABT	0.53				0.71			
ABT@1	0.45					0.58		
ABT,S	0.47						0.58	
ABT,S@1	0.42							0.58

Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI	TDI@1	TDIs	TDIs@1	TDIT	TDIT@1	TDIT,S	TDIT,S@1
AB	0.63	0.66	0.84	0.66	0.61	0.61	0.58	0.53
AB@1	0.71	0.68	0.76	0.63	0.63	0.47	0.55	0.55
ABs	0.71	0.68	0.87	0.68	0.68	0.58	0.61	0.55
ABs@1	0.76	0.68	0.82	0.63	0.74	0.53	0.61	0.50
ABT	0.53	0.55	0.47	0.55	0.71	0.55	0.68	0.58
ABT@1	0.45	0.47	0.45	0.58	0.63	0.58	0.61	0.62
ABT,S	0.47	0.55	0.53	0.71	0.66	0.66	0.58	0.53
ABT,S@1	0.42	0.50	0.53	0.66	0.61	0.66	0.58	0.58

Methods - Matching AB metric - Agreement

Vanilla interleaving

	TDI	TDI@1	TDIs	TDIs@1	TDIT	TDIT@1	TDIT,S	TDIT,S@1
AB	0.63	0.66	0.84	0.66	0.61	0.61	0.58	0.53
AB@1	0.71	0.68	0.76	0.63	0.63	0.47	0.55	0.55
ABs	0.71	0.68	0.87	0.68	0.68	0.58	0.61	0.55
ABs@1	0.76	0.68	0.82	0.63	0.74	0.53	0.61	0.50
ABT	0.53	0.55	0.47	0.55	0.71	0.55	0.68	0.58
ABT@1	0.45	0.47	0.45	0.58	0.63	0.58	0.61	0.62
ABT,S	0.47	0.55	0.53	0.71	0.66	0.66	0.58	0.53
ABT,S@1	0.42	0.50	0.53	0.66	0.61	0.66	0.58	0.58

Highest agreement not on diagonal

Methods

1. Matching AB Metrics
2. Parameterized Credit Functions
3. Combined Credit Functions

Methods - Parametrized Credit

Methods - Parametrized Credit

- ❖ We aim to increase agreement

Methods - Parametrized Credit

- ❖ We aim to increase agreement
- ❖ **Parameterize TDI with a SAT threshold t_s**
 - ❖ TDI_S^{ts} and $TDI_{T,S}^{ts}$

Remember, we have
a model that predicts
SAT probability

Methods - Parametrized Credit

- ❖ We aim to increase agreement
- ❖ Parameterize TDI with a SAT threshold t_s
 - ❖ TDI_S^{ts} and $TDI_{T,S}^{ts}$
 - Click based
 - Time based

Remember, we have
a model that predicts
SAT probability

Methods - Parametrized Credit

- ❖ We aim to increase agreement
- ❖ Parameterize TDI with a SAT threshold t_s

❖ TDI_S^{ts} and $TDI_{T,S}^{ts}$

Click based

Time based

Remember, we have
a model that predicts
SAT probability

Filter out non SAT clicks,
can reduce sensitivity

Methods - Parametrized Credit

- ❖ We aim to increase agreement
- ❖ Parameterize TDI with a SAT threshold t_s
 - ❖ TDI_S^{ts} and $TDI_{T,S}^{ts}$
 - Click based
 - Time based
- ❖ Find optimal threshold t_s
 - ❖ Maximize agreement for each AB metric

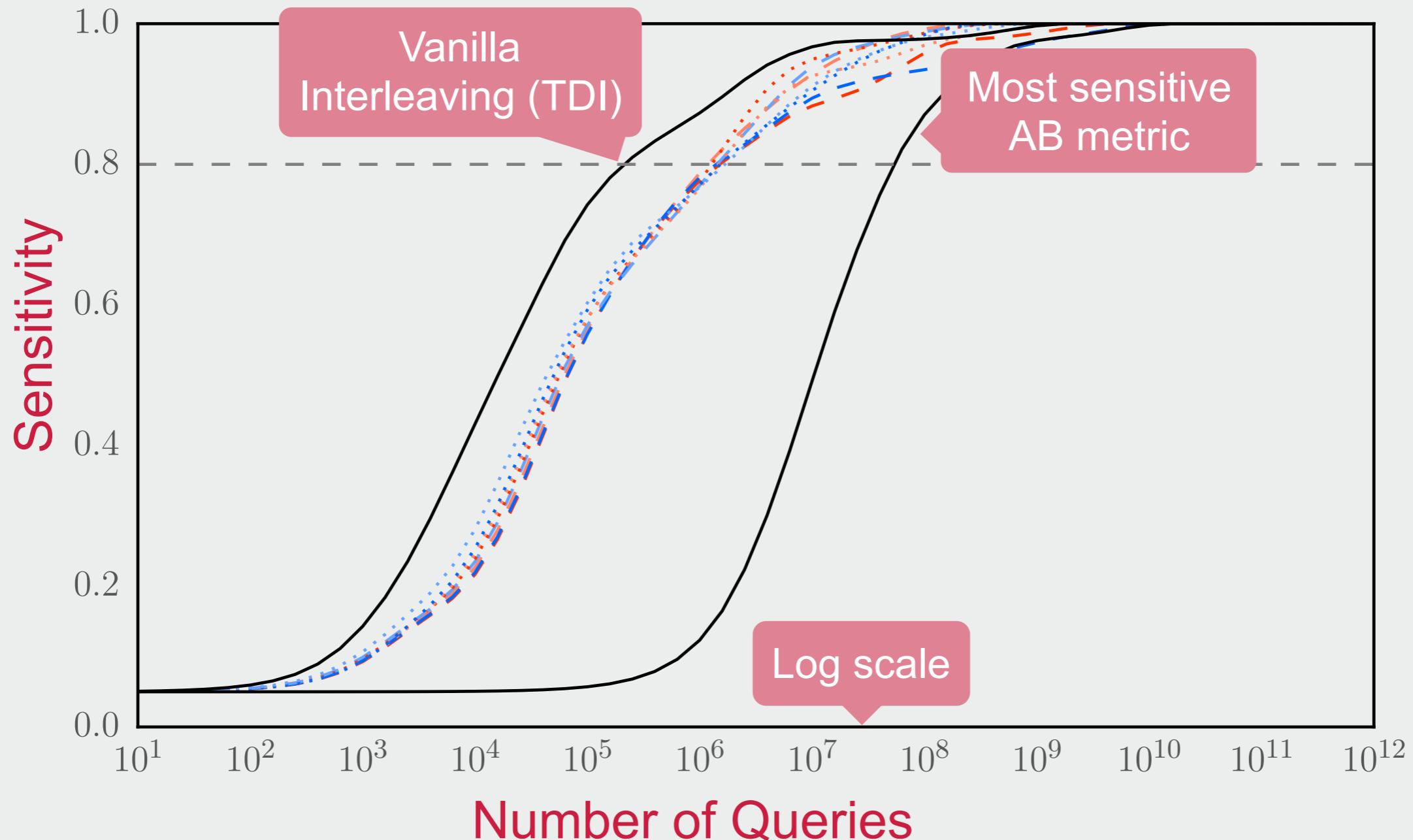
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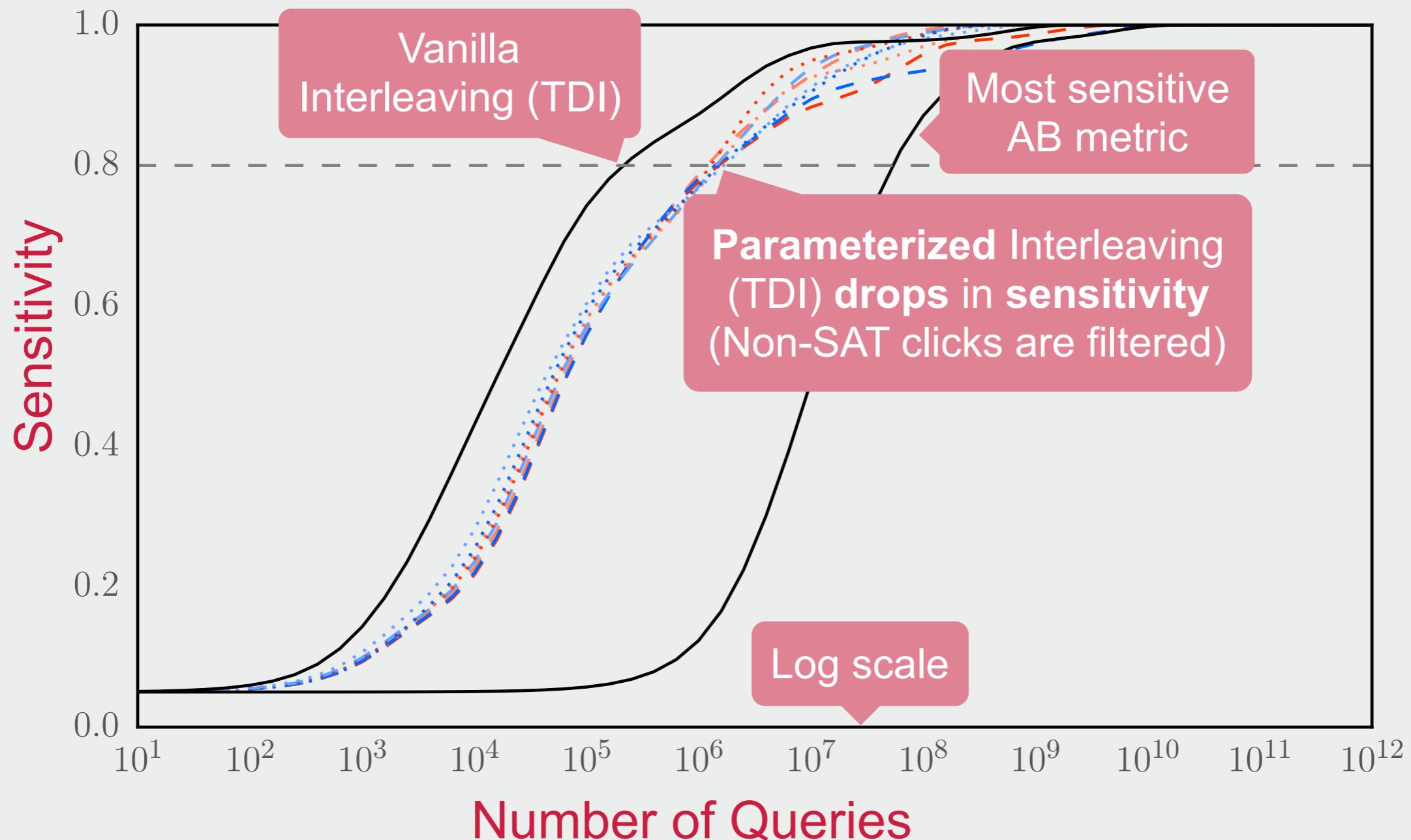
Methods - Parametrized Credit

- ❖ We aim to increase agreement
- ❖ Parameterize TDI with a SAT threshold t_s
 - ❖ TDI_S^{ts} and $TDI_{T,S}^{ts}$
 - Click based
 - Time based
 - Filter out non SAT clicks, can reduce sensitivity
- ❖ Find optimal threshold t_s
 - ❖ Maximize agreement for each AB metric
- ❖ Repeat n=100 times:
 - ❖ Take bootstrap sample
 - ❖ Grid search to find t_s that maximizes agreement
 - ❖ Report performance on “out of bag” sample

Methods - Parametrized Credit - Sensitivity



Methods - Parametrized Credit - Sensitivity



Methods - Parametrized Credit - Agreement

AB Metric	TDI
AB	0.63
AB@1	0.71
AB _S	0.71
AB _{S@1}	0.76
AB _T	0.53
AB _{T@1}	0.45
AB _{T,S}	0.47
AB _{T,S@1}	0.42

Vanilla

Methods - Parametrized Credit - Agreement

AB Metric	TDI	$TDIs^{ts}$
AB	0.63	0.82
AB@1	0.71	
ABs	0.71	
ABs@1	0.76	
AB _T	0.53	
AB _T @1	0.45	
AB _{T,S}	0.47	
AB _{T,S} @1	0.42	

Methods - Parametrized Credit - Agreement

AB Metric	TDI	TDIs ^{ts}
AB	0.63	0.82
AB@1	0.71	0.79
ABs	0.71	0.84
ABs@1	0.76	0.84
AB _T	0.53	0.47
AB _T @1	0.45	0.49
AB _{T,S}	0.47	0.46
AB _{T,S} @1	0.42	0.52

Methods - Parametrized Credit - Agreement

AB Metric	TDI	TDI_S^{ts}	$TDI_{T,S}^{ts}$
AB	0.63	0.82	0.53
AB@1	0.71	0.79	0.54
AB _S	0.71	0.84	0.48
AB _{S@1}	0.76	0.84	0.48
AB _T	0.53	0.47	0.67
AB _{T@1}	0.45	0.49	0.62
AB _{T,S}	0.47	0.46	0.61
AB _{T,S@1}	0.42	0.52	0.62

Methods - Parametrized Credit - Agreement

AB Metric	TDI	TDI_S^{ts}	$TDI_{T,S}^{ts}$
AB	0.63	0.82	0.53
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ABs@1	0.76	0.84	0.48
AB _T	0.53	0.47	0.67
AB _T @1	0.45	0.49	0.62
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Methods

- 1. Matching AB Metrics**
- 2. Parameterized Credit Functions**
- 3. Combined Credit Functions**

Methods - Combined Credit

Methods - Combined Credit

- ❖ **Combine parameterized credit functions**

$$w_S \cdot TDI_S^{ts} + w_T \cdot TDI_{T,S}^{ts}$$

Click weight

Time weight

Methods - Combined Credit

- ❖ **Combine parameterized credit functions**

$$w_S \cdot TDI_S^{ts} + w_T \cdot TDI_{T,S}^{ts}$$

Click weight

Time weight

- ❖ **Find optimal weights**

- ❖ Maximizing agreement

Methods - Combined Credit

- ❖ **Combine parameterized credit functions**

$$w_S \cdot TDI_S^{ts} + w_T \cdot TDI_{T,S}^{ts}$$

Click weight

Time weight

- ❖ Find optimal weights

- ❖ Maximizing agreement

- ❖ Using the same maximization procedure

- ❖ Bootstrap sample, parameter sweep

Methods - Combined Credit - Agreement

AB Metric	TDI
AB	0.63
AB@1	0.71
AB _S	0.71
AB _{S@1}	0.76
AB _T	0.53
AB _{T@1}	0.45
AB _{T,S}	0.47
AB _{T,S@1}	0.42

Methods - Combined Credit - Agreement

AB Metric	TDI	TDI _{T,S} ^W	Click weight	Time weight
		agreement	w_s	w_T
AB	0.63	0.84	1.00	0.00
AB@1	0.71			
AB _S	0.71			
AB _{S@1}	0.76			
AB _T	0.53			
AB _{T@1}	0.45			
AB _{T,S}	0.47			
AB _{T,S@1}	0.42			

Methods - Combined Credit - Agreement

AB Metric	TDI	TDI _{T,S} ^W	Click weight	Time weight
		agreement	w_s	w_T
AB	0.63	0.84	1.00	0.00
AB@1	0.71	0.75	1.00	0.05
AB _S	0.71	0.85	1.00	0.00
AB _{S@1}	0.76	0.83	1.00	0.02
AB _T	0.53	0.68	0.99	0.90
AB _{T@1}	0.45	0.56	0.96	0.79
AB _{T,S}	0.47	0.63	0.91	0.88
AB _{T,S@1}	0.42	0.50	0.06	0.25

Methods - Combined Credit - Agreement

AB Metric	TDI	TDI _{T,S} ^W	Click weight	Time weight
		agreement	w_s	w_T
AB	0.63	0.84	1.00	0.00
AB@1	0.71	0.75	1.00	0.05
AB _S	0.71	0.85	1.00	0.00
AB _{S@1}	0.76	0.83	1.00	0.02
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Methods - Combined Credit - Agreement

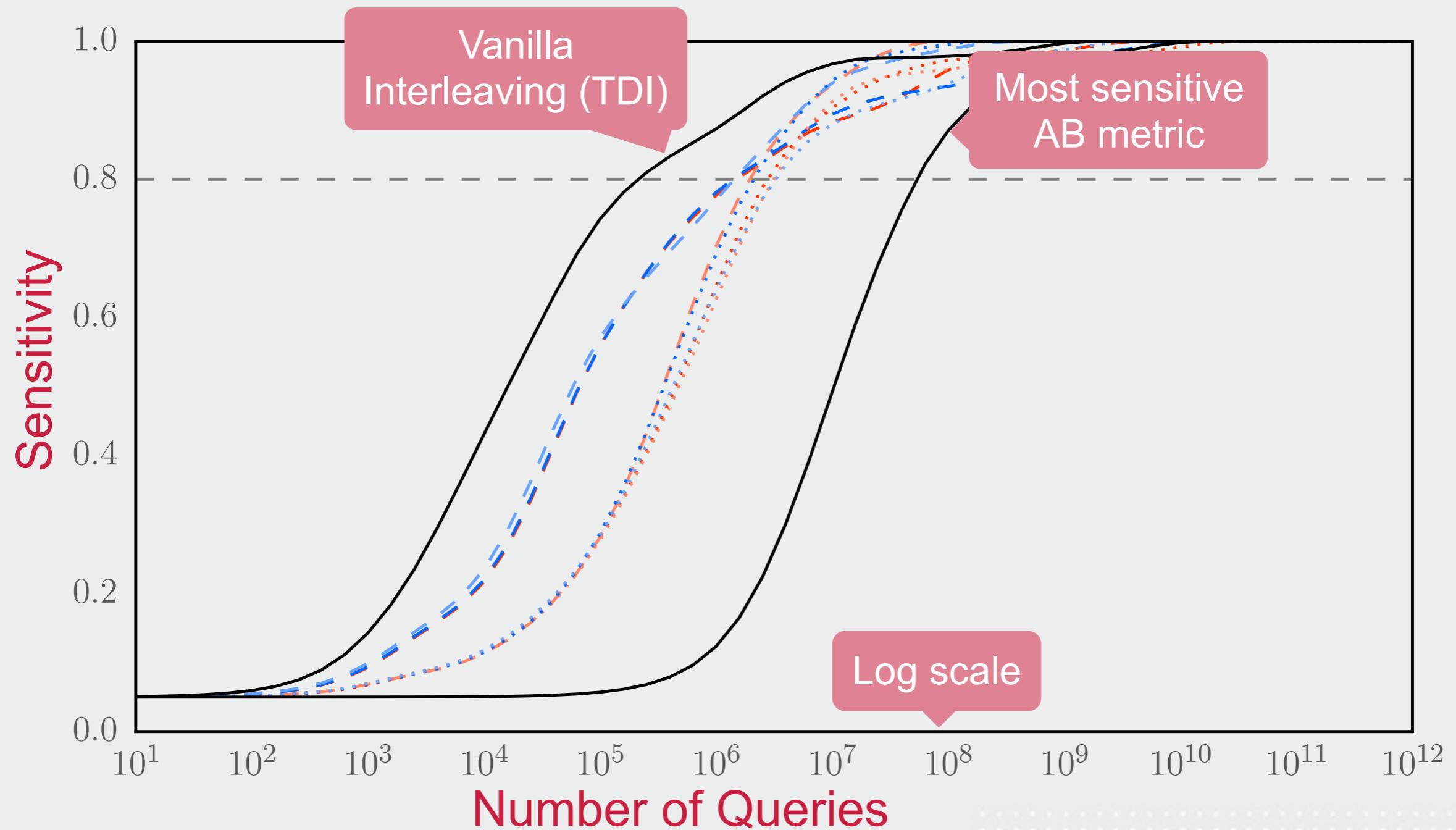
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Methods - Combined Credit - Agreement

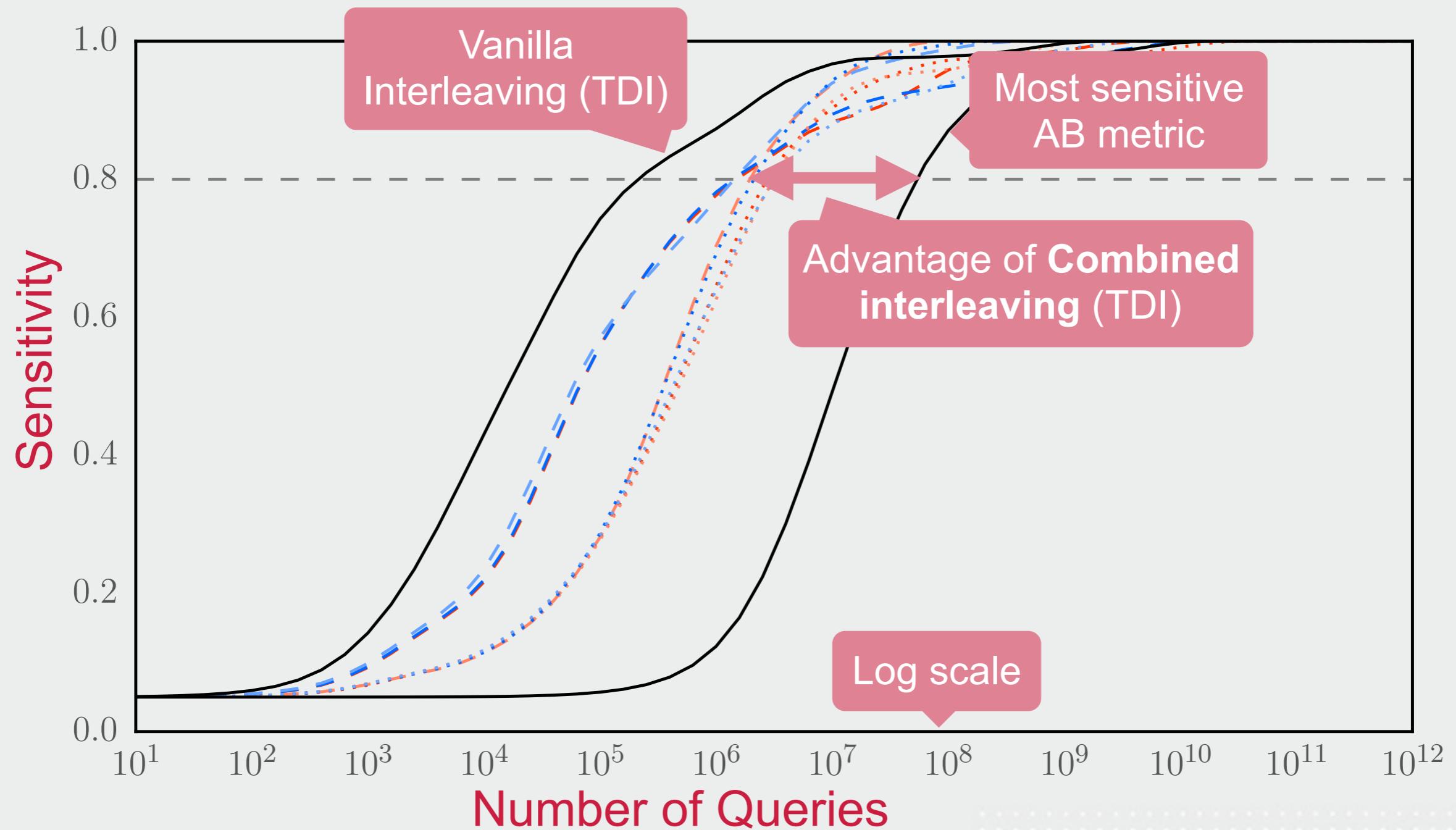
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AB _{T,S}	0.47	0.63	0.91	0.88
AB _{T,S@1}	0.42	0.50	0.06	0.25

All significantly better than TDI

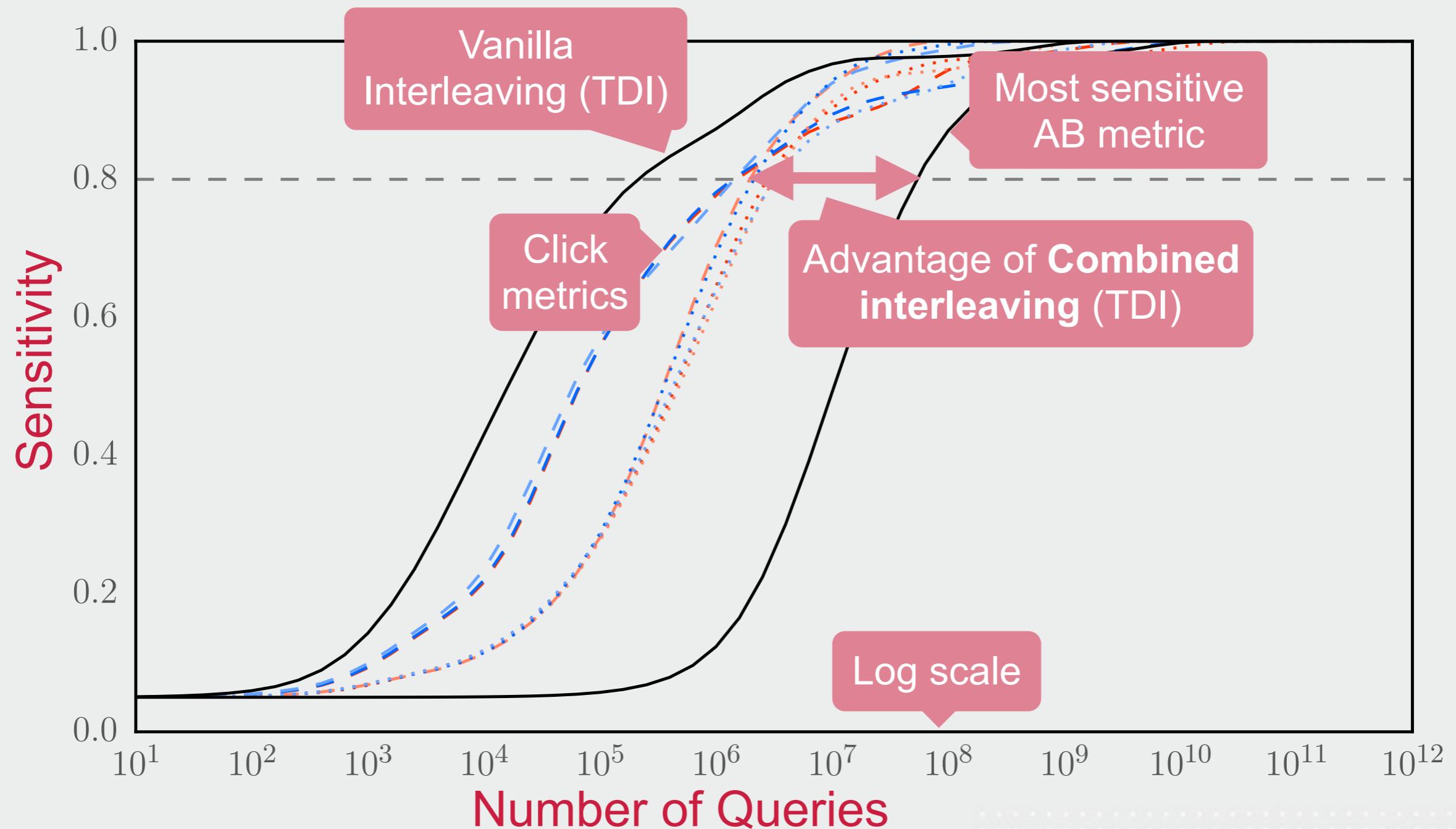
Methods - Combined Credit - Sensitivity



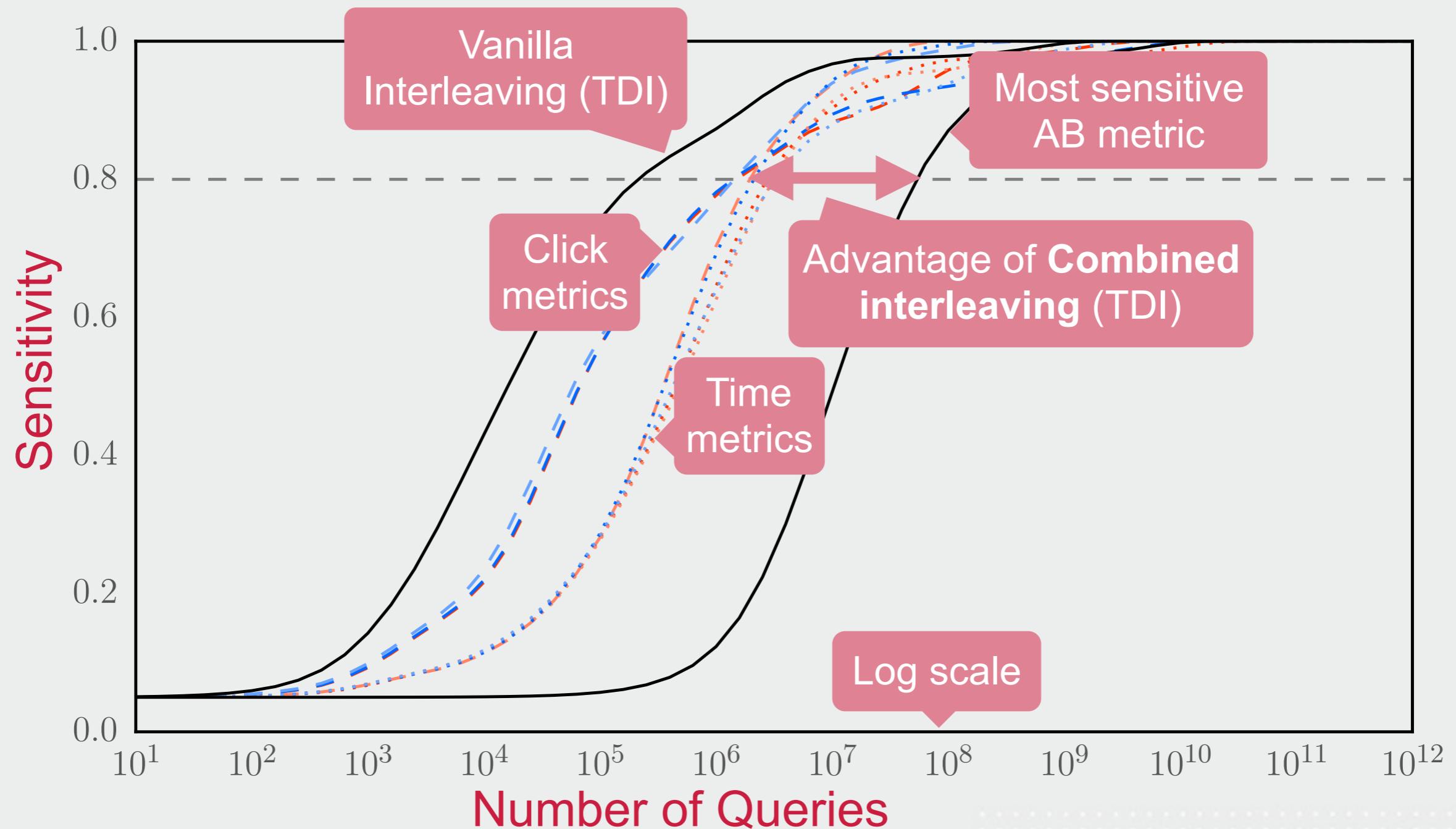
Methods - Combined Credit - Sensitivity



Methods - Combined Credit - Sensitivity



Methods - Combined Credit - Sensitivity



Outline

Motivation
Data + analysis
Methods + results
Conclusions

Conclusions - Data Analysis

Conclusions - Data Analysis

- ❖ Sensitivity:
 - ❖ AB Testing is 10-100x less sensitive than Interleaving

Confirming earlier findings

Conclusions - Data Analysis

- ❖ Sensitivity:
 - ❖ AB Testing is 10-100x less sensitive than Interleaving

- ❖ Agreement
 - ❖ Between AB Testing and Interleaving (TDI) is low: <76%

Confirming earlier findings

New insight

Conclusions - Methods

Conclusions - Methods

- ❖ Interleaving (TDI) with just credit **matching** AB metrics
 - ❖ **Unpredictable** performance

Conclusions - Methods

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 - ❖ Improvements for **some** AB metrics

Conclusions - Methods

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 - ❖ **Unpredictable** performance
- ❖ Interleaving (TDI) with **parameterized** credit functions
 - ❖ Improvements for **some** AB metrics
- ❖ Interleaving (TDI) with **combined** credit functions
 - ❖ Improvements for **all** AB metrics

Conclusions - Future Work

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- ❖ Consider **even richer user signals** (sessions, task level features)

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- ❖ Understanding of **where and why agreement is low or high**

Conclusions - Future Work

- ❖ Consider **even richer user signals** (sessions, task level features)
- ❖ Take **magnitude** and **uncertainty** of AB metric differences into account
- ❖ Understanding of **where and why agreement is low or high**
- ❖ Apply to **other types of ranking systems**

Take Away

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- ❖ Richer user signals in interleaving

Take Away

- ❖ **Richer user signals in interleaving**
- ❖ **Agreement of interleaving with an AB metric can be made as high as 87%**

Take Away

- ❖ **Richer user signals in interleaving**
- ❖ **Agreement** of interleaving with an AB metric can be made as high as **87%**
- ❖ While maintaining **high sensitivity** of interleaving

Take Away

- ❖ **Richer user signals in interleaving**
- ❖ **Agreement of interleaving with an AB metric can be made as high as 87%**
- ❖ **While maintaining high sensitivity of interleaving**
- ❖ **Weak signals can be measured with a strong (but biased) proxy**

Take Away

- ❖ Richer user signals in interleaving
- ❖ Agreement of interleaving with an AB metric can be made as high as 87%
- ❖ While maintaining high sensitivity of interleaving
- ❖ Weak signals can be measured with a strong (but biased) proxy

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