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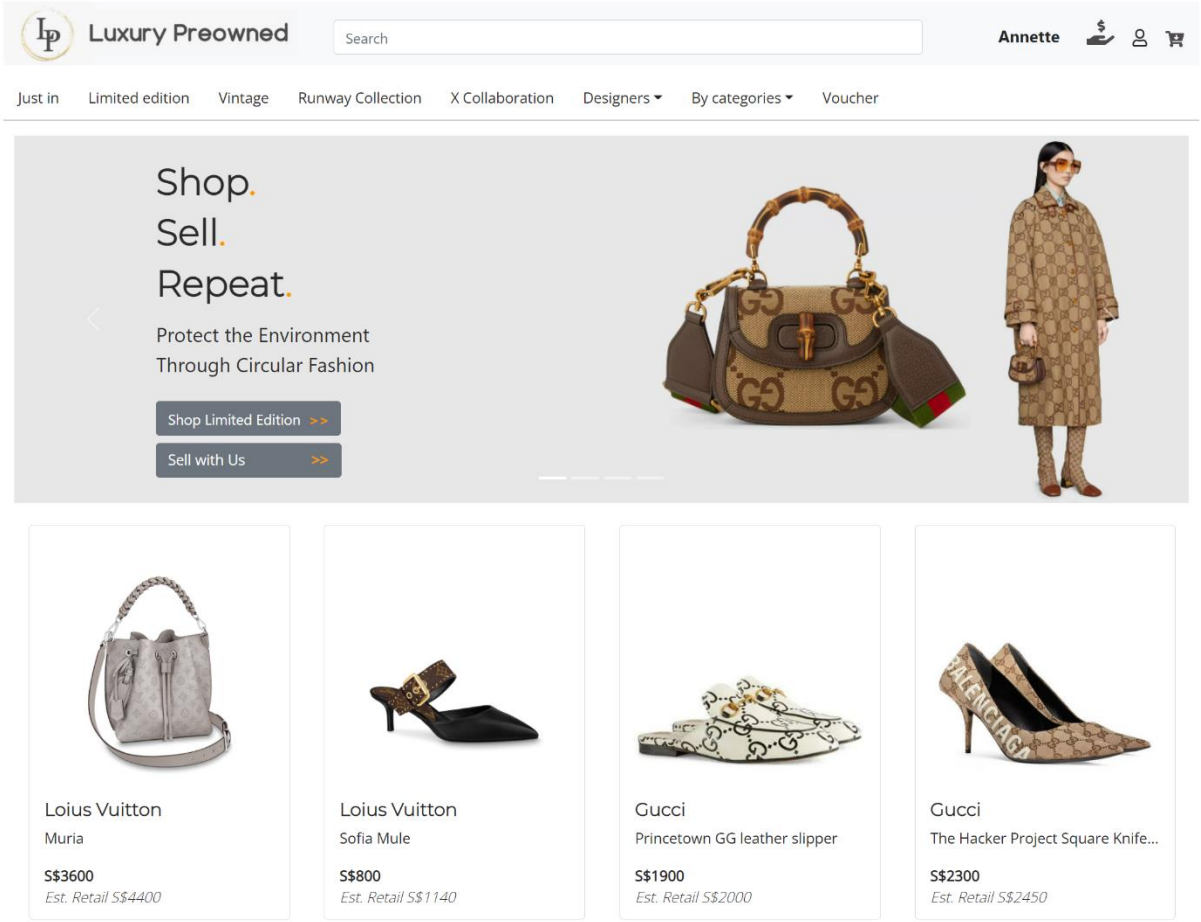
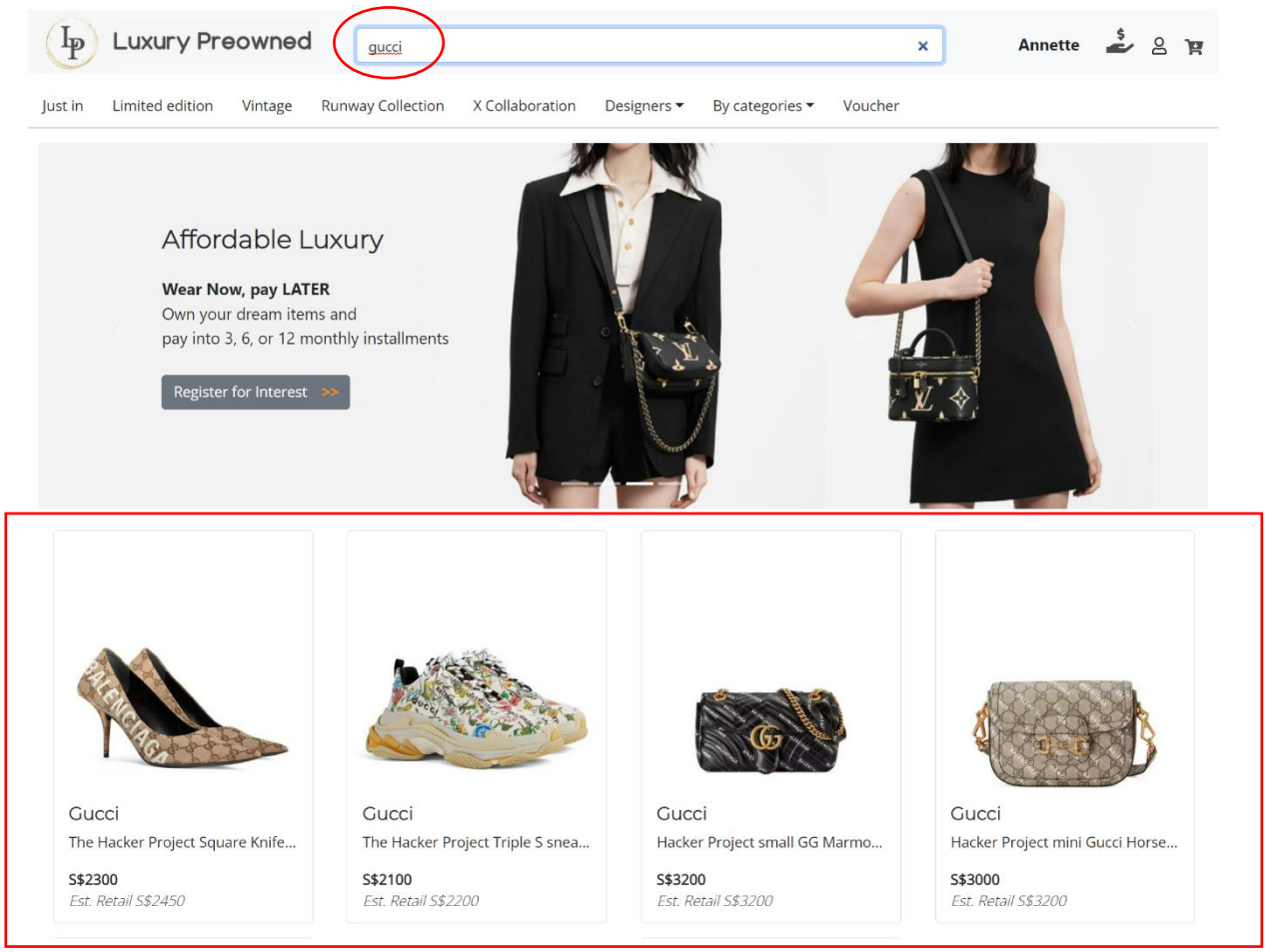
Testing

1. Listing page



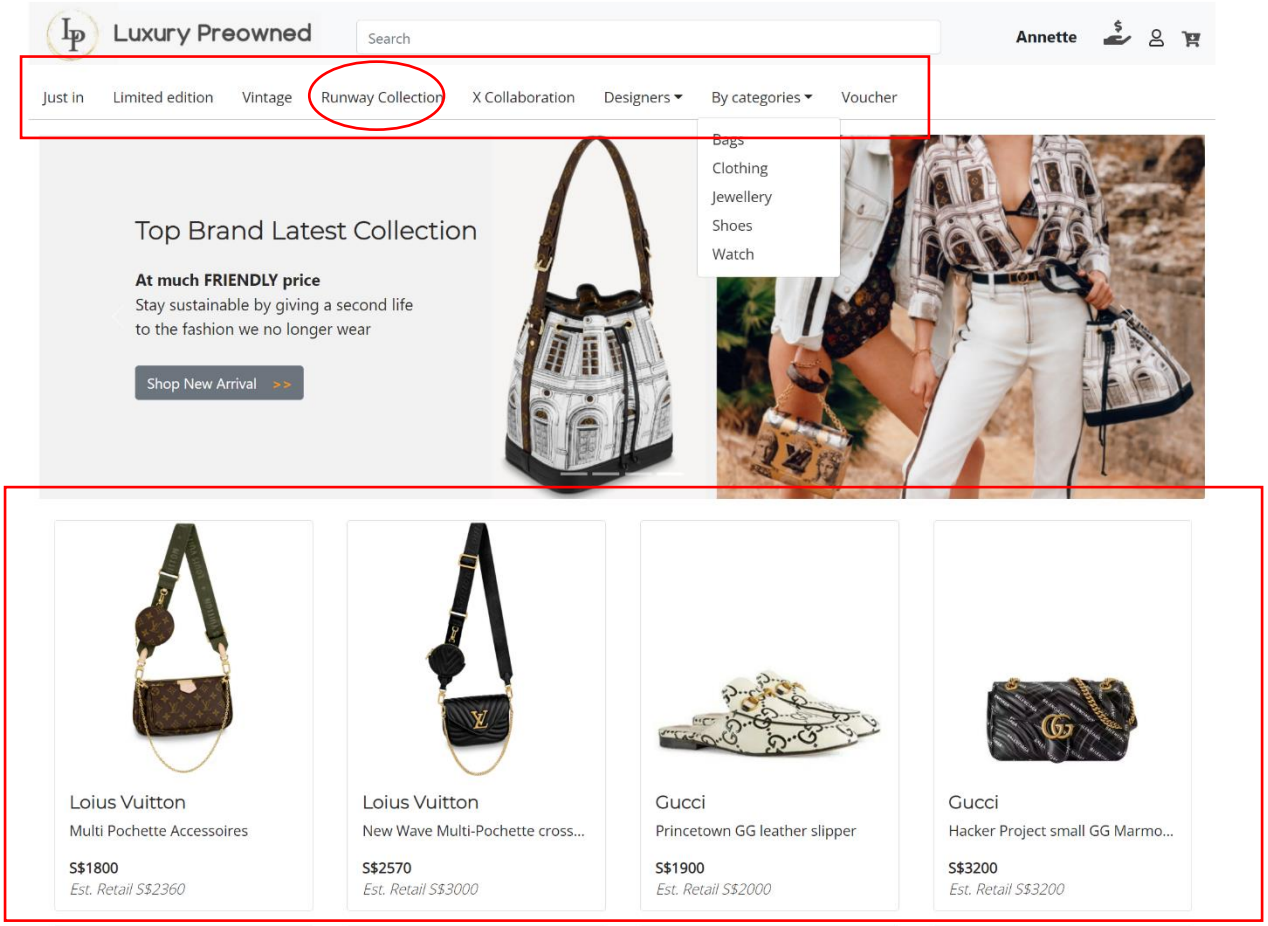
Test steps	Expected result
Open the webpage	On the main page, the product listing will be displayed in cards Each of the card, the product image is changing to another image after mouse hover to it (**image over**)

2. Search



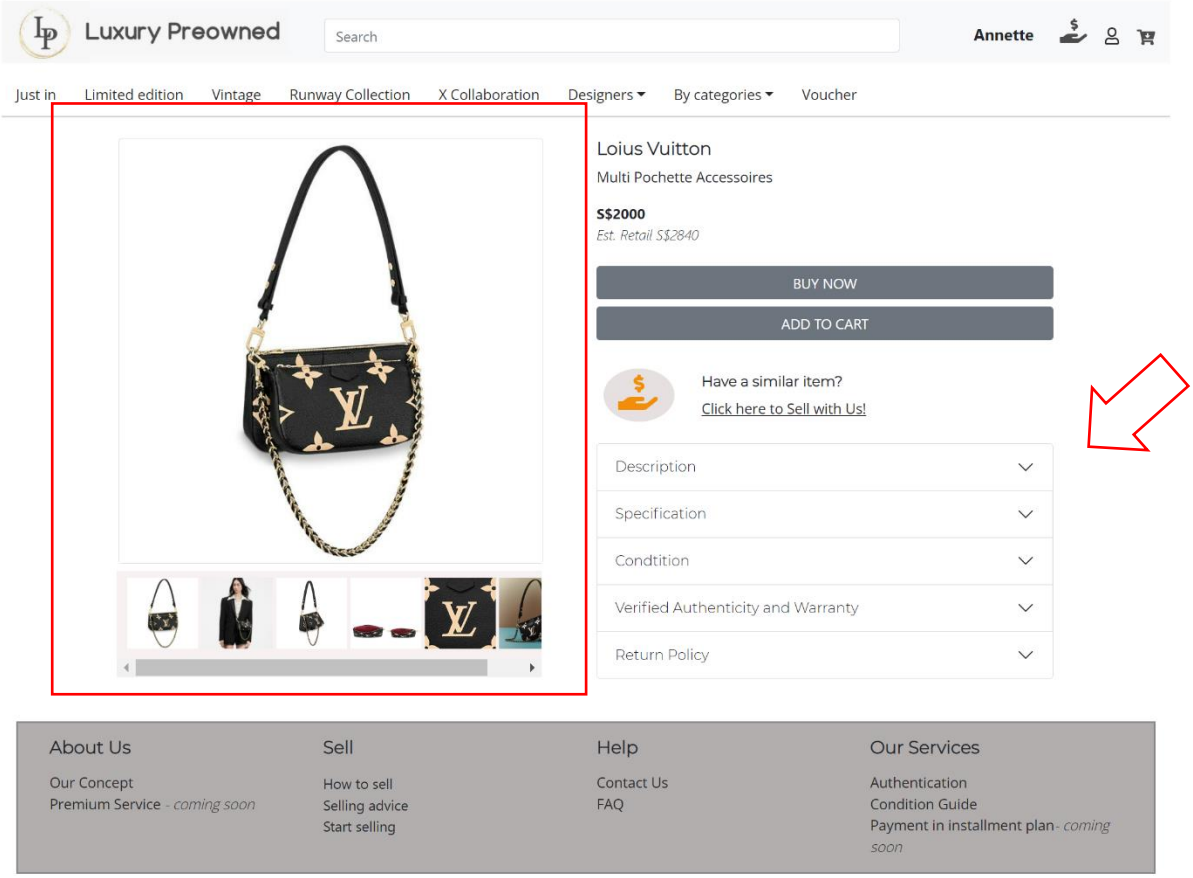
Test steps	Expected result
Type the key word in the search input	the system will find match those key words in product table in db (designer name, name, product description, product specifications) and display the list accordingly.

3. Filter



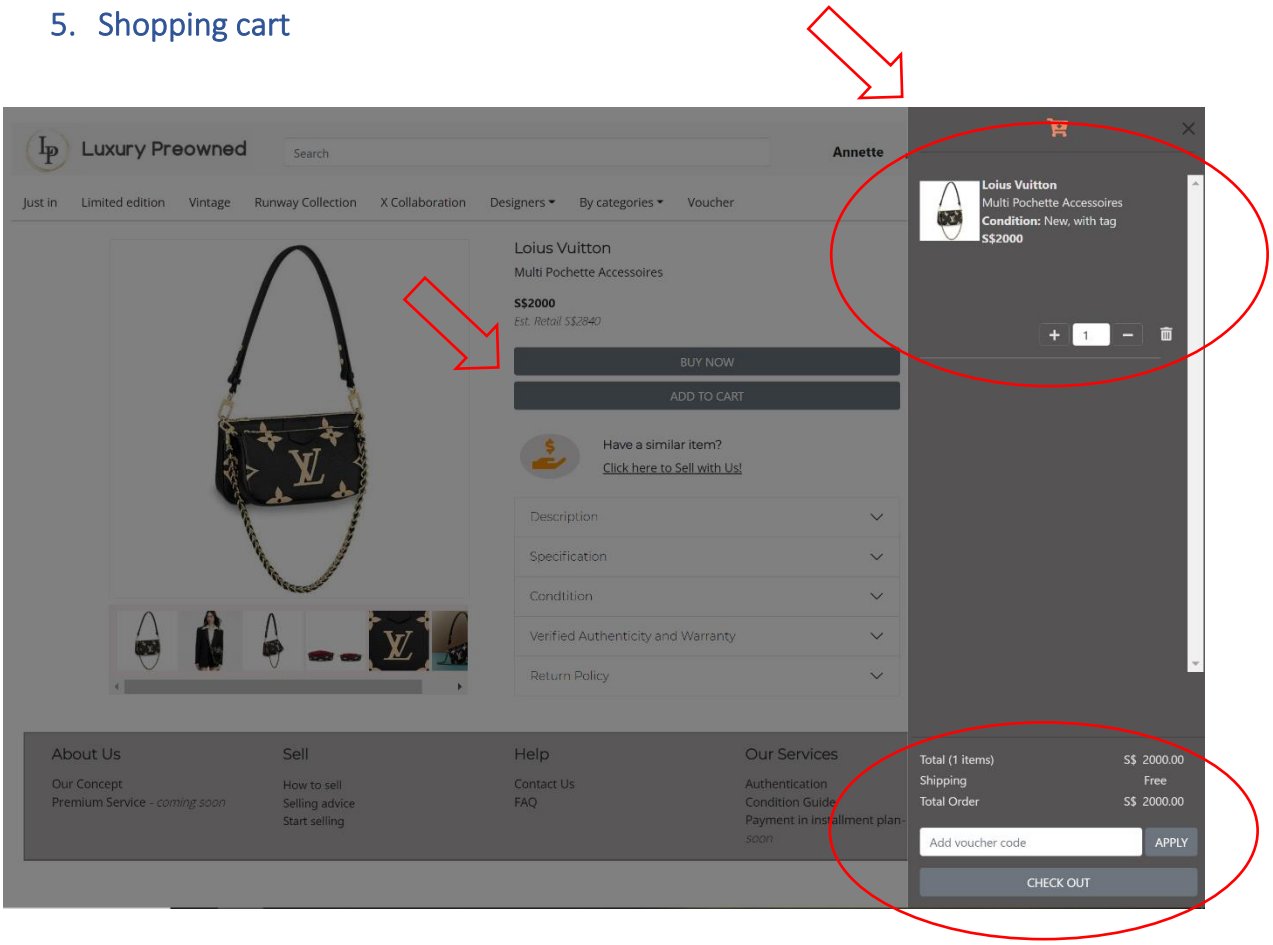
Test steps	Expected result
Choose from pre-defined filter tabs and the drop-down list choices on the navigation tabs above In this example, Runway collections were selected	The rendering will display the list according to the filter. In this example, Runway collections were displayed as per the selected filter.

4. Product details



Test steps	Expected result
Click on the any product listing card to come to product pages to view more details about product	The list of images on the overflow div are scrollable to view more images. And when select any of the image, it will display bigger in the image box above. If the product stock level is 1, the modal box will display to urge customer as part of “fear of missing out tactic” The collapsible columns are clickable to expand and hide as desired.

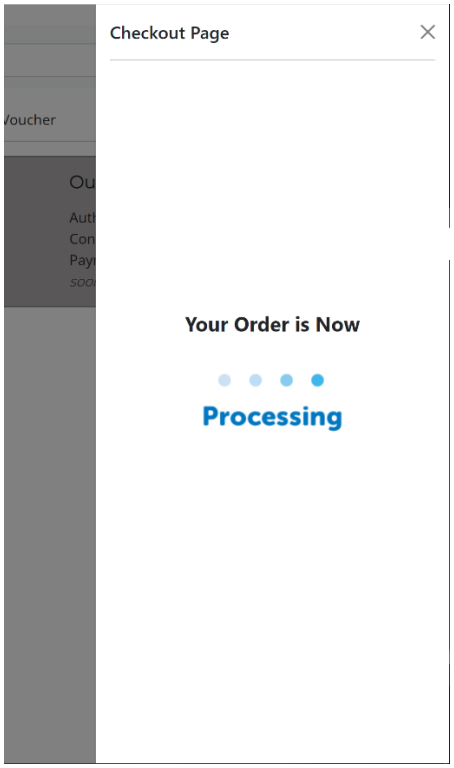
5. Shopping cart



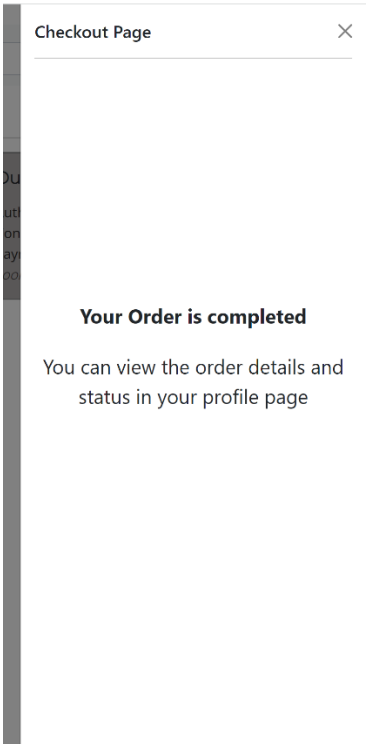
Test steps	Expected result
Click on buttons (either BUY NOW button or ADD TO CART button) in product page Anonymous user and logged in user can both access shopping cart page	For ADD TO CART button – will brings to shopping cart page, the offcanvas will appear on the right side of the screen. Cart items will be there, with quantity to be able to add or reduce or delete the items For BUY NOW button – will brings to checkout page which will be re-direct to strip page for payment. User to enter credit card and shipping address information there. If user did not logged in, by hitting BUY NOW button or hitting CHECK OUT button will prompt to either login or sign up for account

6. Checkout

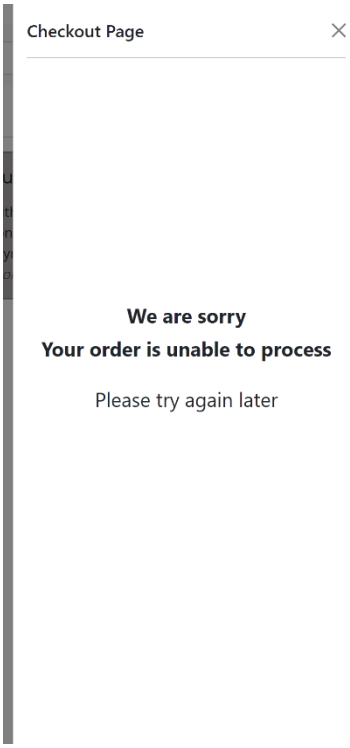
Order Processing



Order Completion

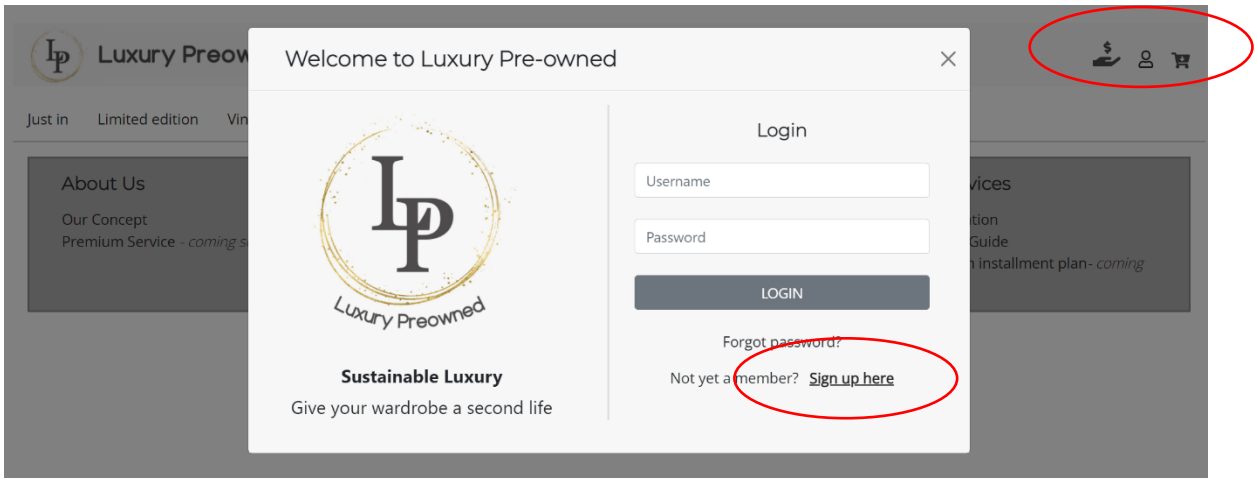


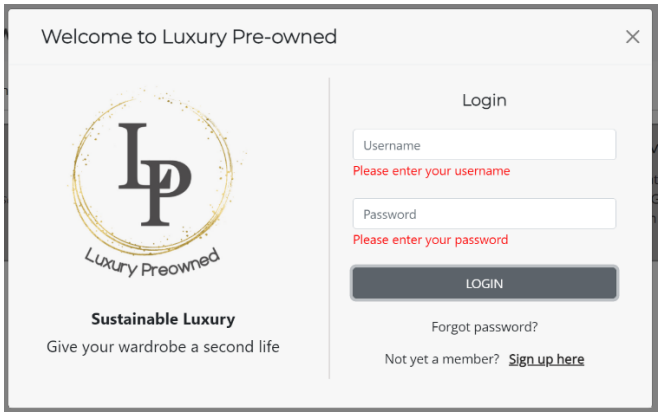
Order Unsuccessful

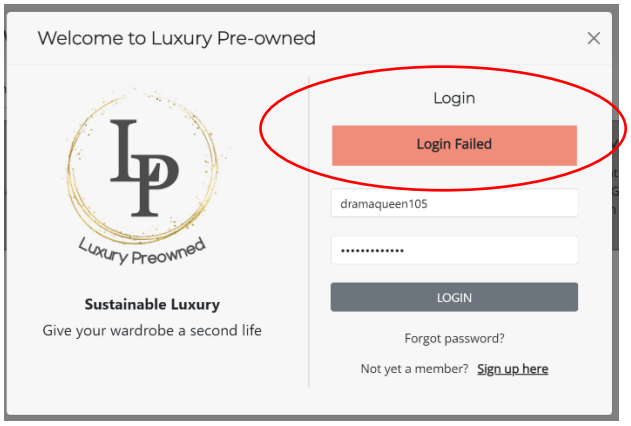


Test steps	Expected result
Click on buttons BUY NOW button or CHECK OUT button	Anonymous user required to login or sign up for the account at this stage to completed the transaction **Order processing** - during processing, while routing to Stripe page for payment processing. Then after that, user will be in stripe page to enter credit card information and complete payment. **Order completion** – after payment has been made completed on stripe side, user will be route back to the page and if the order successful, this message will be shown. **Order unsuccessful** – after payment has been process at stripe side however, it doesn't complete. The user will be route back to the page and this message will be shown.

7. Login

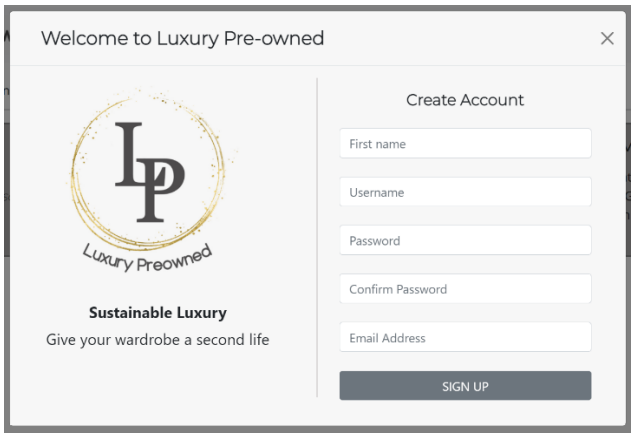


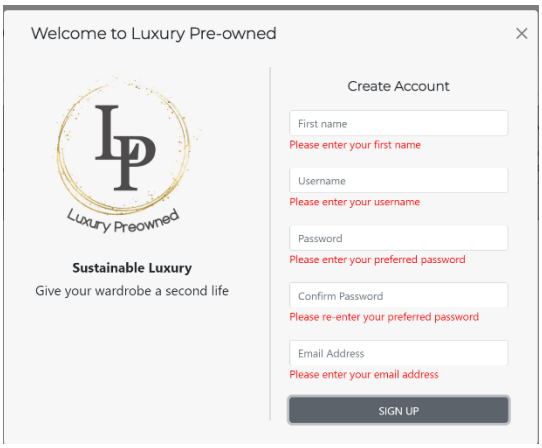




Test steps	Expected result
Click on the human icon on the navbar	It will activate login modal to perform login. The validation are shown in above image

8. Account registration

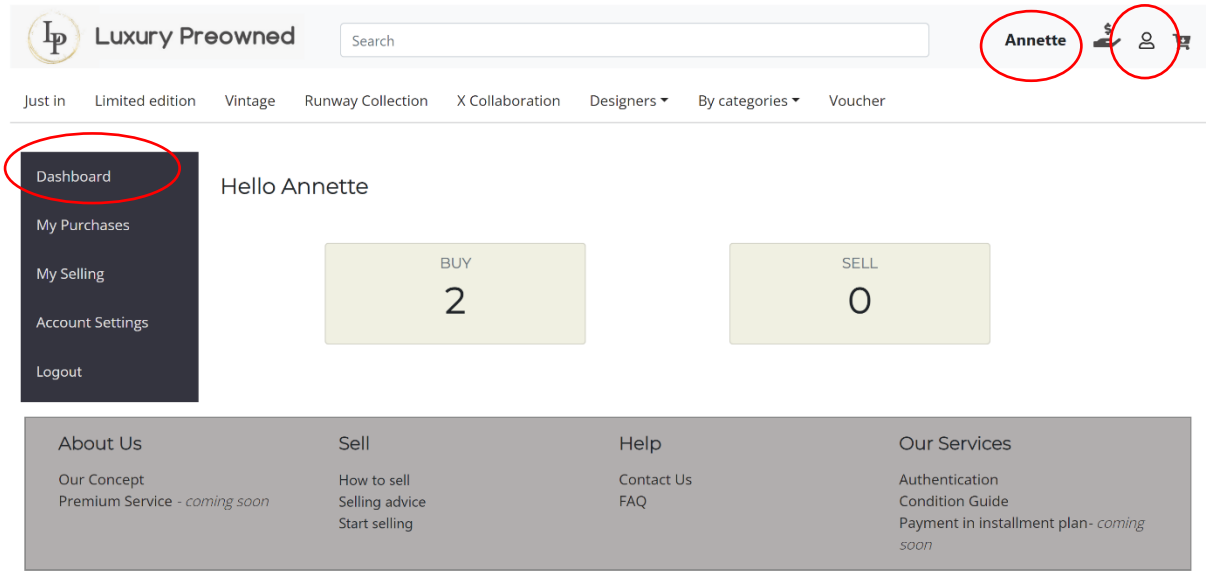




Test steps	Expected result
Click on the sing up here on the same login modal	It will activate registration side. The registration made it simple with few information needed as to make user registered quick and fast

9. Profile page

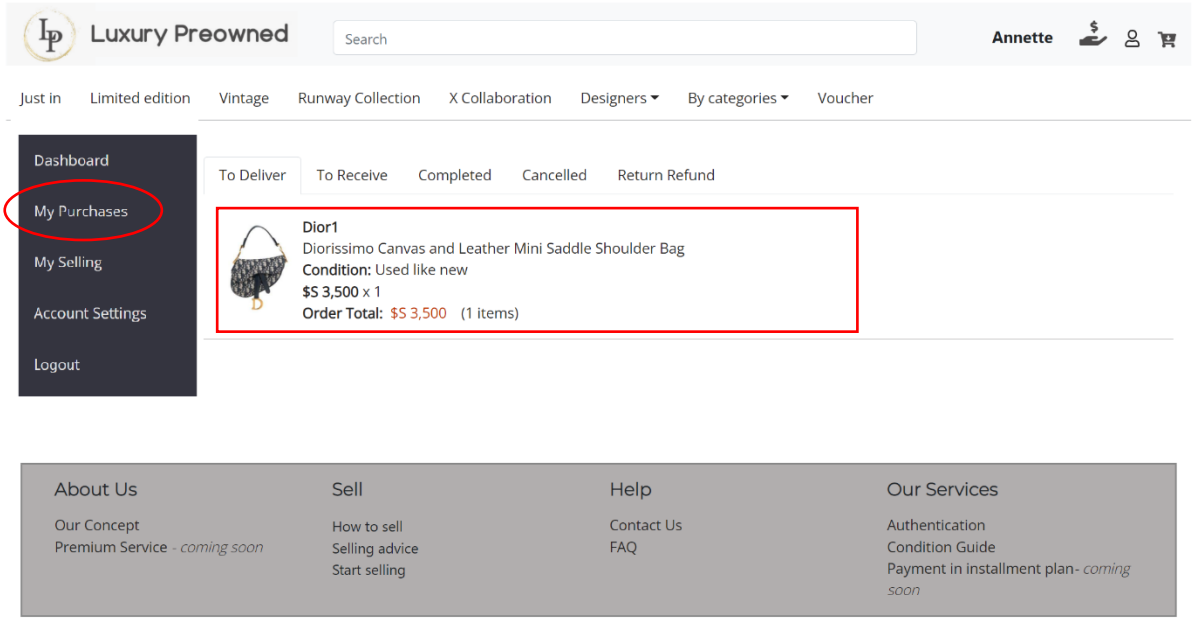
Dashboard



Test steps	Expected result
Click on the human icon there after login, will brings us to profile page	In profile page, there will be a new side navigation bar for user to choose menu from: Dashboard, my purchases, my selling, account setting and logout In dashboard, will show high level summary of orders

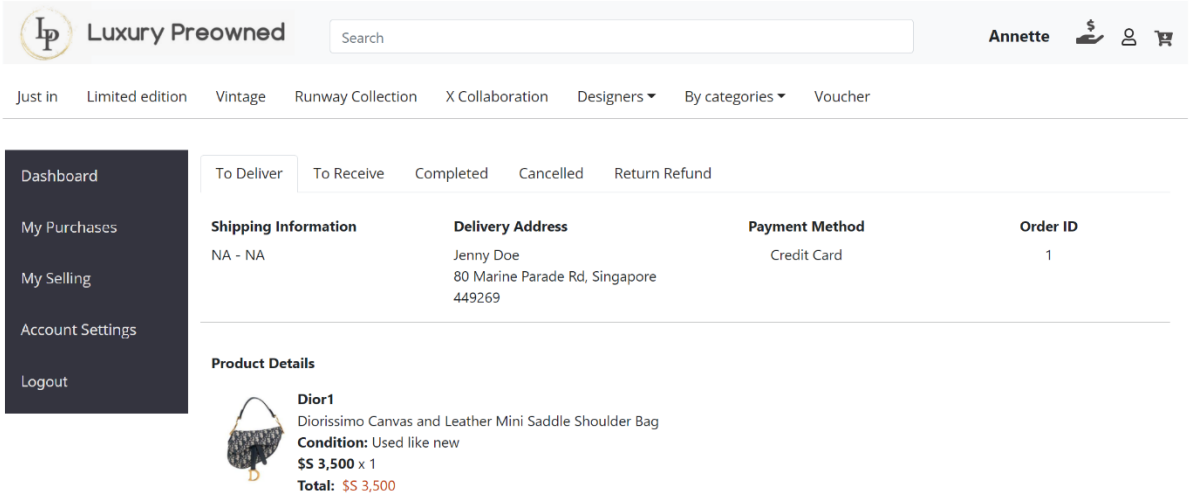
My purchases order

Order summary



Test steps	Expected result
Click on My Purchases tab	In this page, it will summarize the order details that this customer profile has with the platform. When click on that respective order, it will brings to order details where it will provide more information on this respective order.

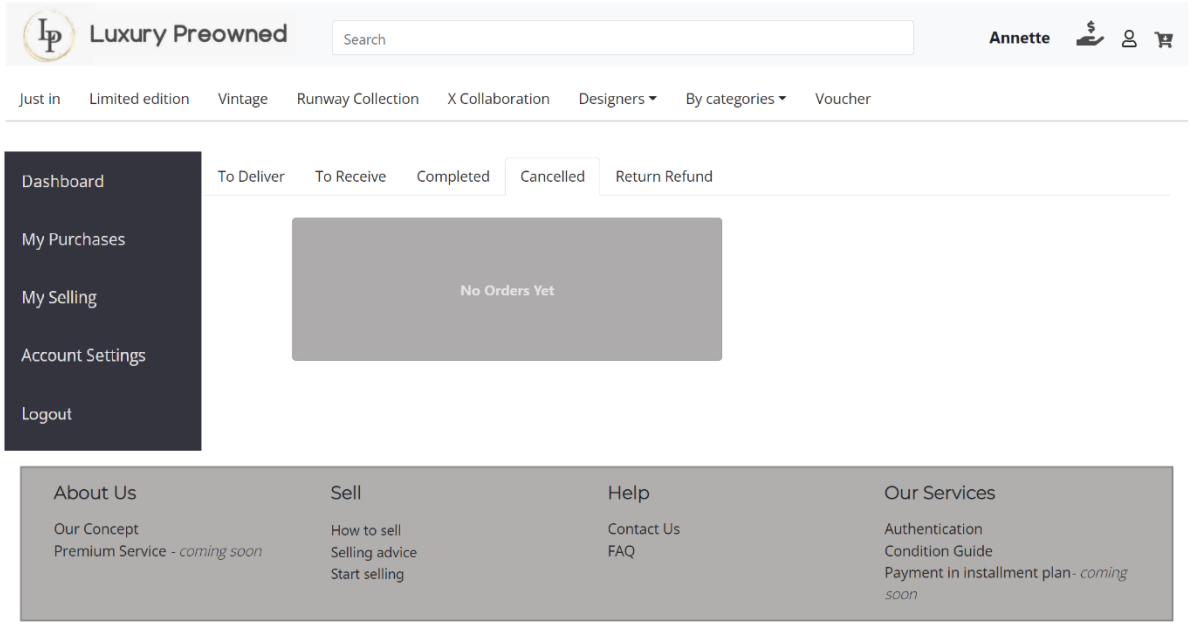
Order details



Test steps	Expected result
Click on that order summary (previous example)	It will bring to order details.

	In this order details page, it will display all details related to this order as per showing above.

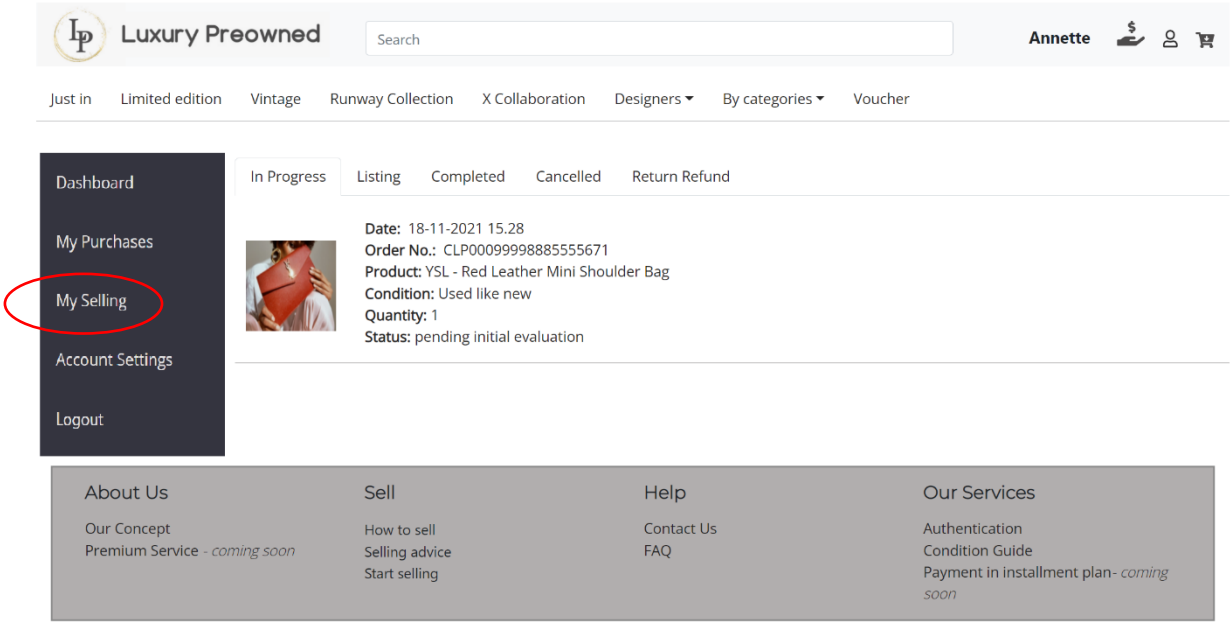
Next



Test steps	Expected result
Click on any of any navigation tab	When there's no order, it will display no orders information like above.

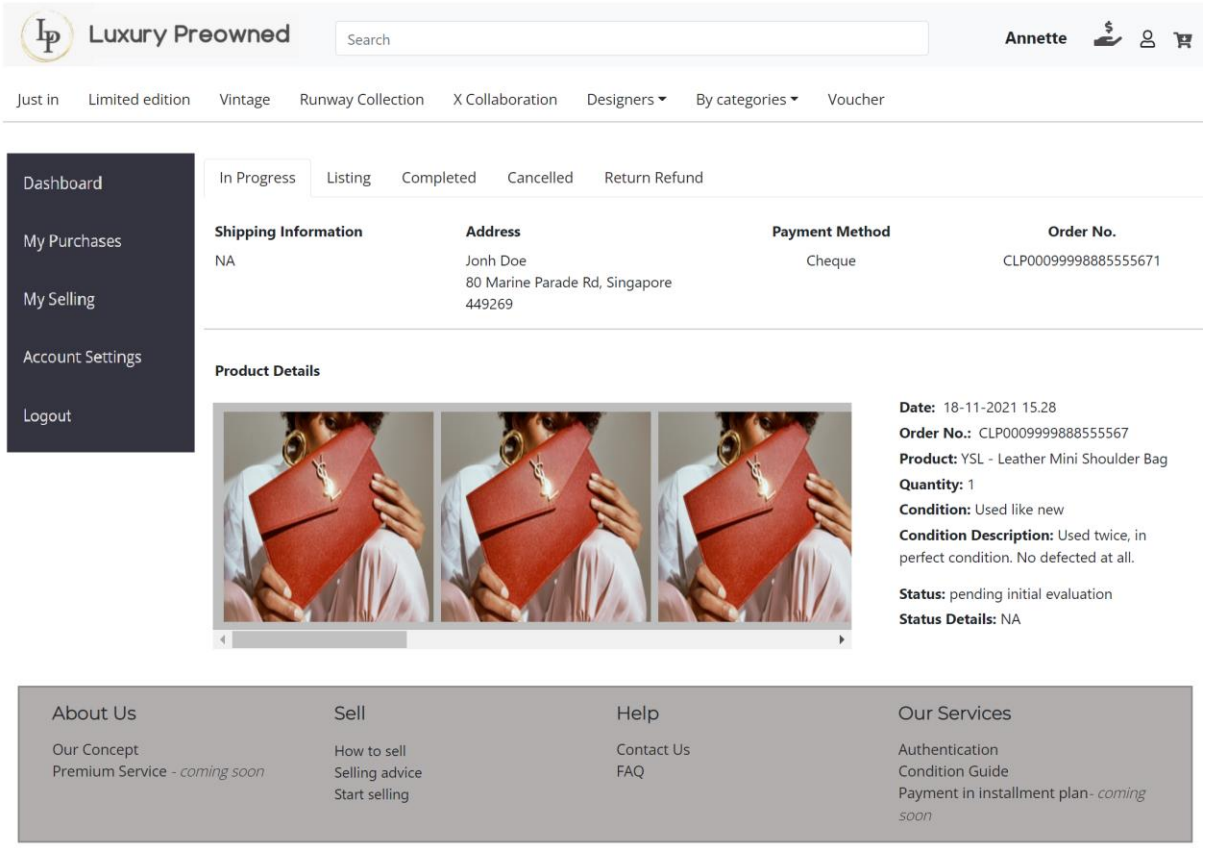
My selling order

Order summary



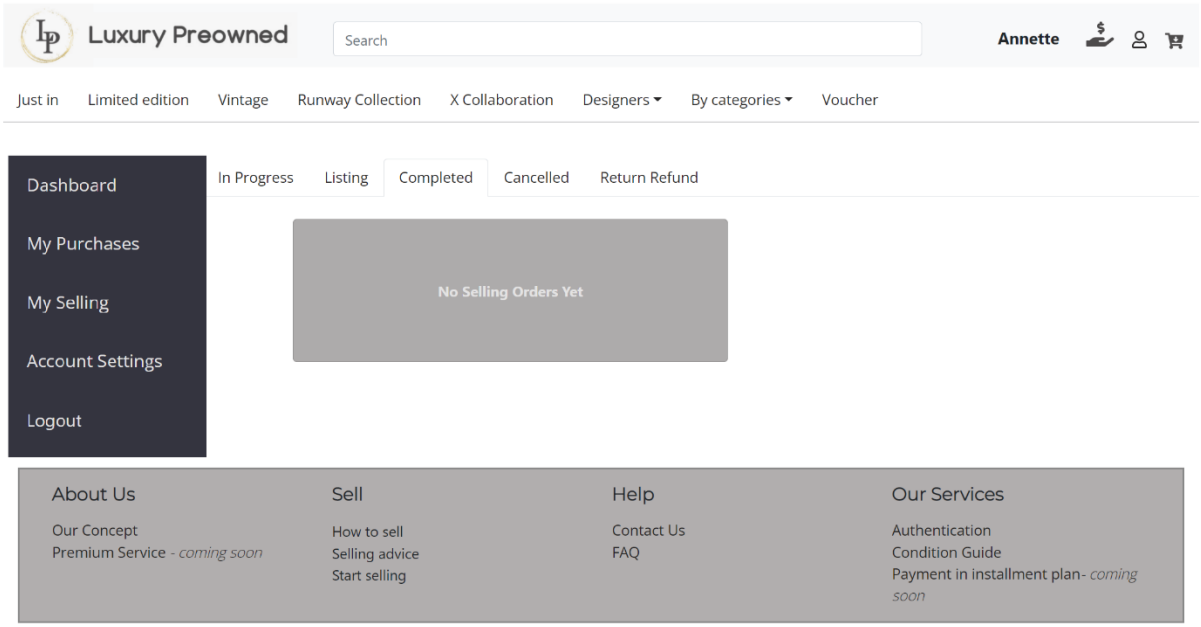
Test steps	Expected result
Click on My Selling tab	In this page, it will summarize the consignment order that this customer profile has with the platform. When click on that respective order, it will bring to order details where it will provide more information on this respective consignment order.

Order details



Test steps	Expected result
Click on that selling order summary (example above)	It will bring to consignment order details. In this order details page, it will display all details related to this consignment order including the images that being submitted over, as per showing above.

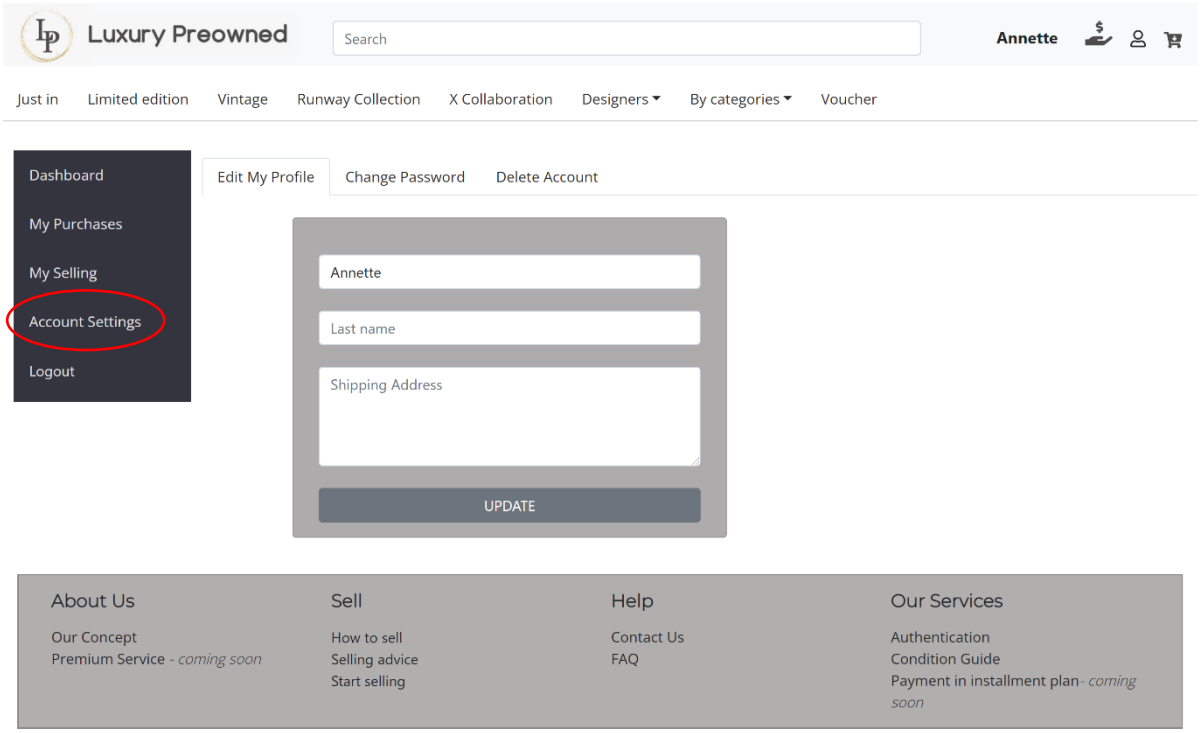
Next



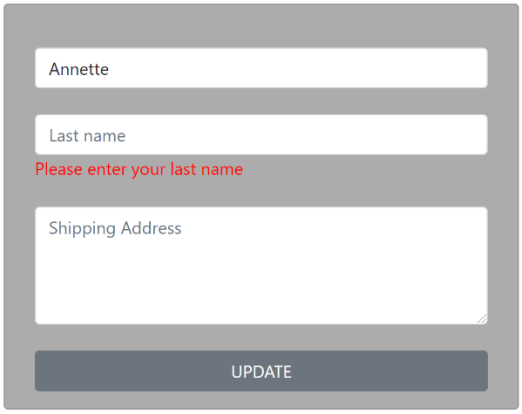
Test steps	Expected result
Click on any of any navigation tab	When there's no consignment order, it will display no orders information like above.

Account Settings

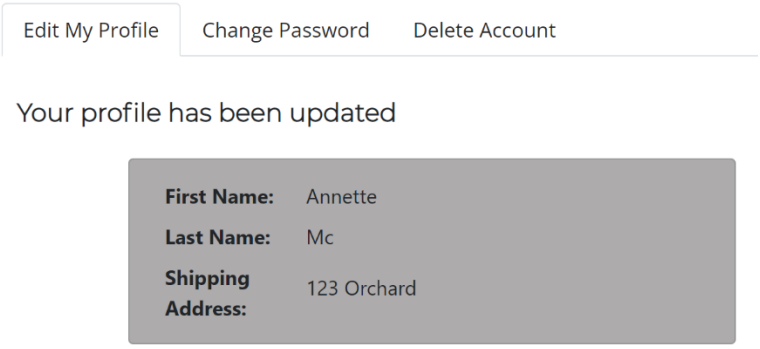
Edit profile



Validation

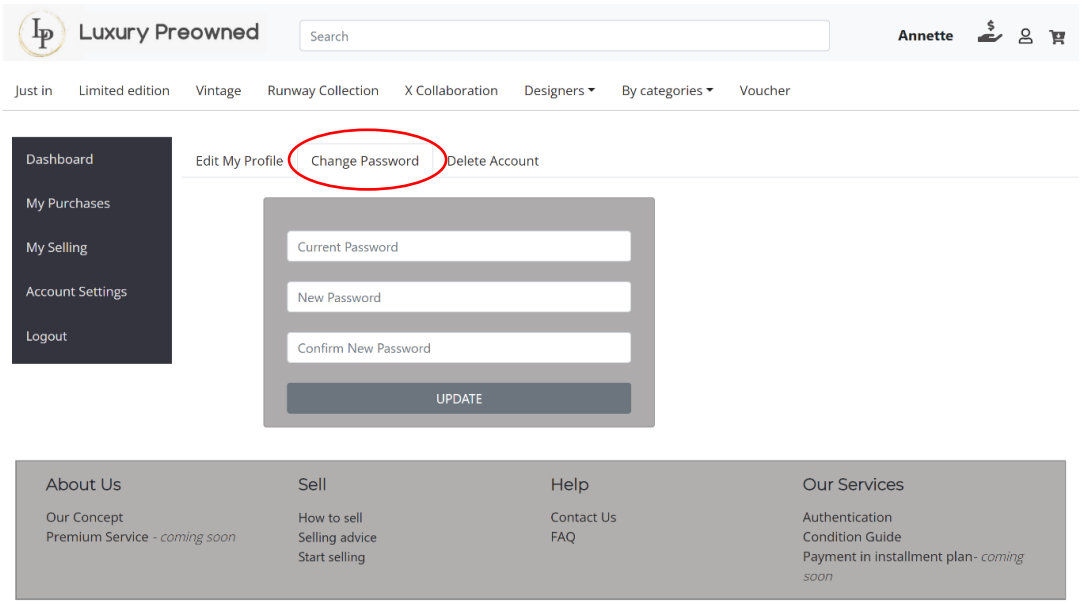


Updated Completed

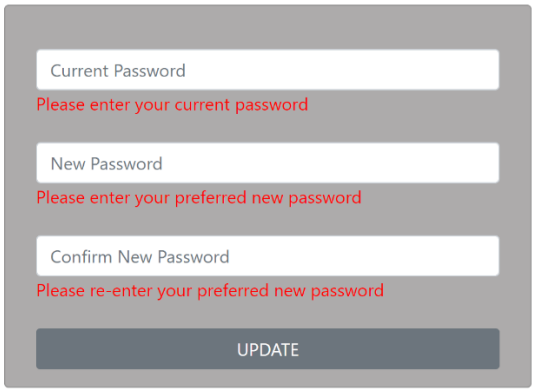


Test steps	Expected result
Click on Account Setting tab and choose Edit My Profile	In this page, customer is able to update their information and is able to update the shipping address as well. Shipping address information were not capture during registration as the site purposely make the registration simple for customer. However, we retrieve the shipping address from stripe payment session when customer complete the payment. Email address is not allowed to change at this stage as we do not have enough time for implementation and testing. Validations are showing as per above screenshot.

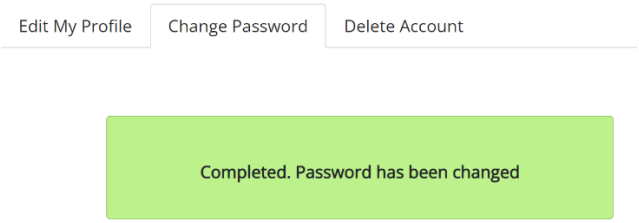
Change password



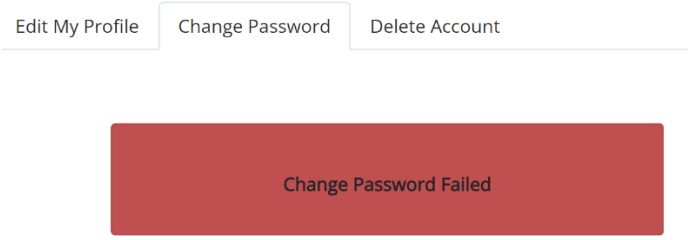
Validation



Completed Notification

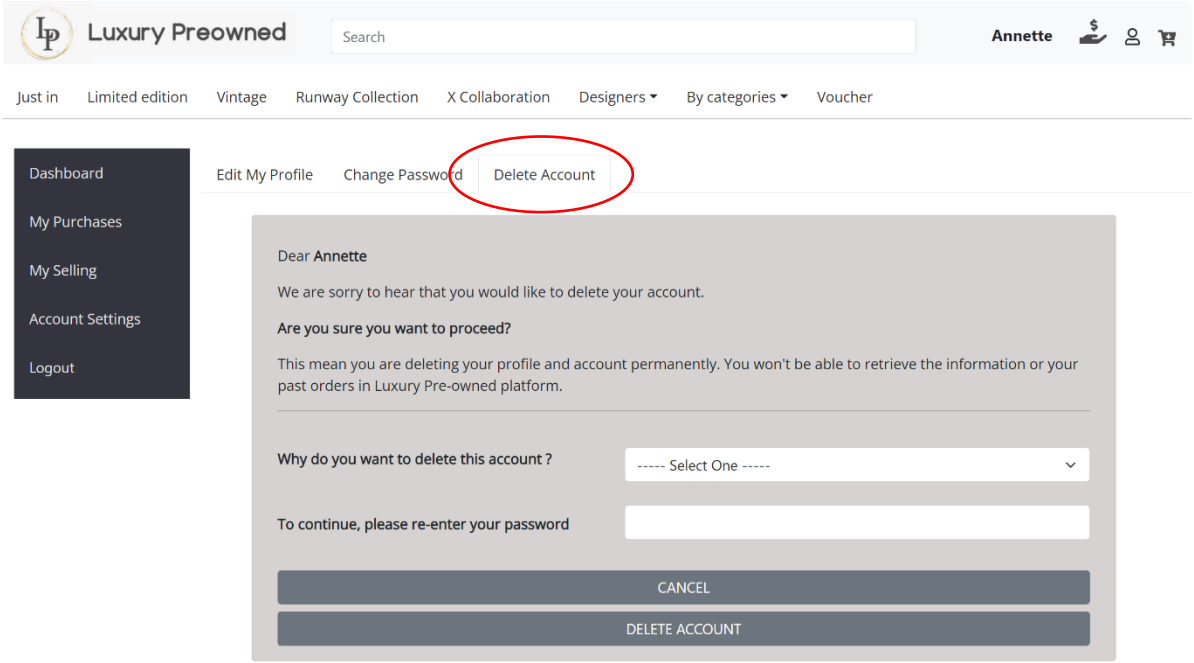


Unsucessful Notification

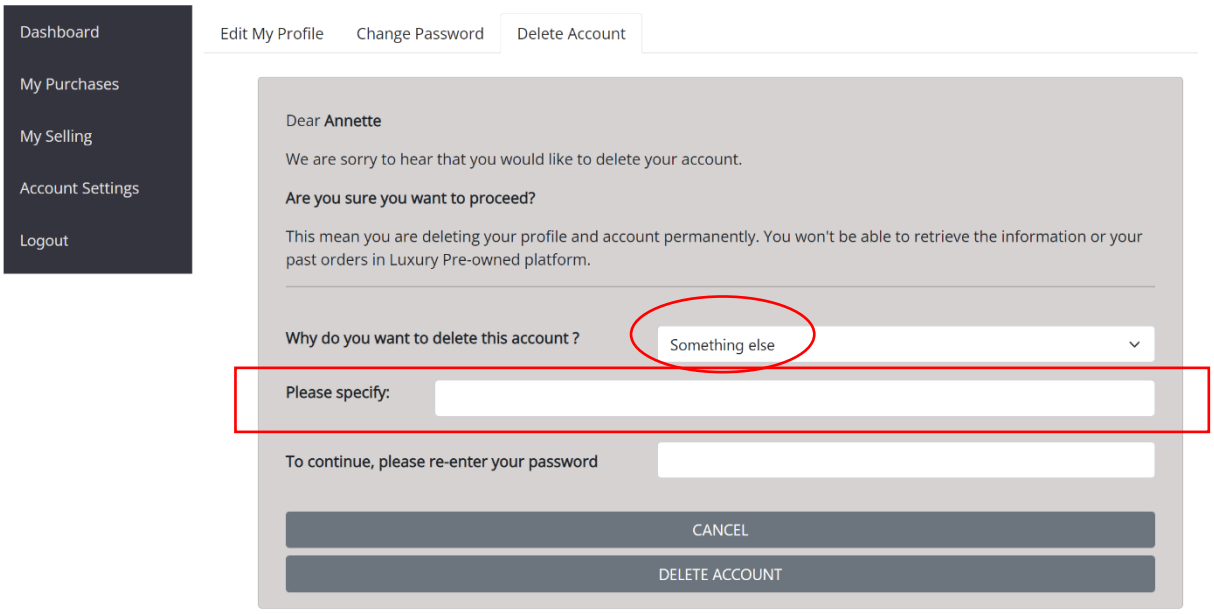


Test steps	Expected result
Click on Change Password tab	In this page, customer is able to change their password Validation, completion and fail message are showing as per above screenshot. At this stage, we did not force the logic to let user to re-login after password has change due to no enough time for implementation and testing

Delete Account



Next



Validation

Edit My Profile | Change Password | Delete Account

Dear **Annette**

We are sorry to hear that you would like to delete your account.

Are you sure you want to proceed?

This mean you are deleting your profile and account permanently. You won't be able to retrieve the information or your past orders in Luxury Pre-owned platform.

Why do you want to delete this account ? Something else

Please specify:

Please specify why you want to delete this account

To continue, please re-enter your password

Please enter your password

CANCEL

DELETE ACCOUNT

Next – deletion account fail

Luxury Preowned | Search | **Annette**

Just in | Limited edition | Vintage | Runway Collection | X Collaboration | Designers | By categories | Voucher

- Dashboard
- My Purchases
- My Selling
- Order History
- Account Settings
- Logout

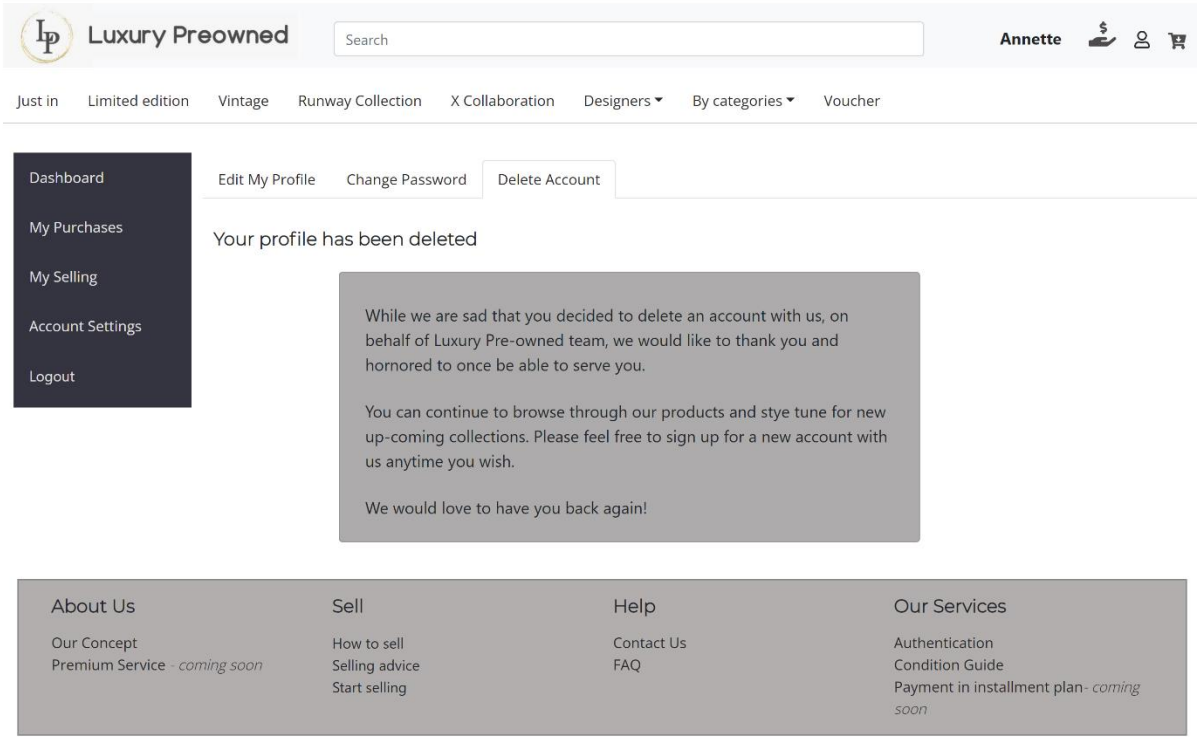
Edit My Profile | Change Password | Delete Account

Request Fail

Unable to delete account at this moment

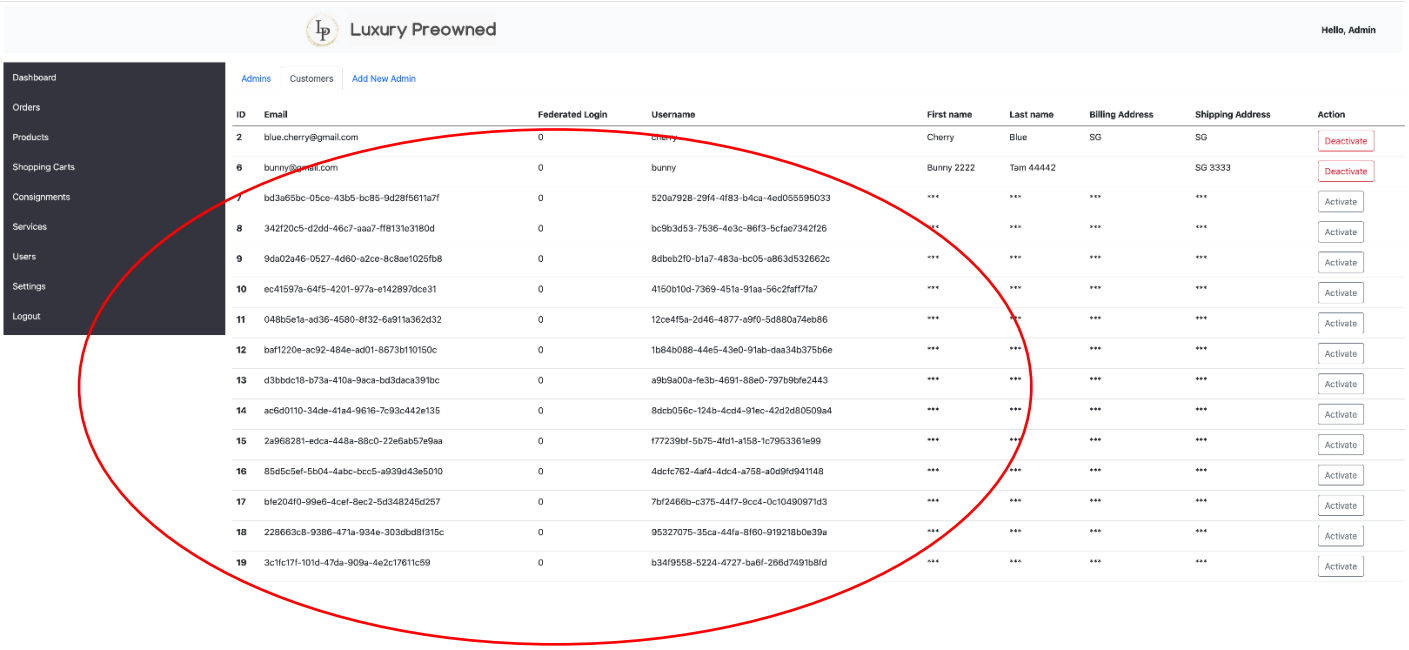
About Us	Sell	Help	Our Services
Our Concept	How to sell	Contact Us	Authentication
Premium Service - *coming soon*	Selling advice	FAQ	Condition Guide
	Start selling		Payment in installment plan - *coming soon*

Next – delete account completed



Test steps	Expected result
Click on Delete Account tab User can delete account as desired. In the form, they need to provide the reason to delete this account.	The validation done above are for: • on mandatory fields (reason to delete and enter the password as a form of authentication). • When they choose “something else” as a reason to delete the account, the input box will auto-populated to enter the text. • when enter the password wrongly, the error message shown as delete account failed. • When the delete account request is completed, completion message appear to inform user of deletion request completion <u>What will happened after delete the account?</u> • The profile information is removed from the platform DB and the account are being re-assigned with random fake account owner to assign those order history for auditing purpose. • The data provided for the reason to leave the platform will be collected and stored separately for future revision.

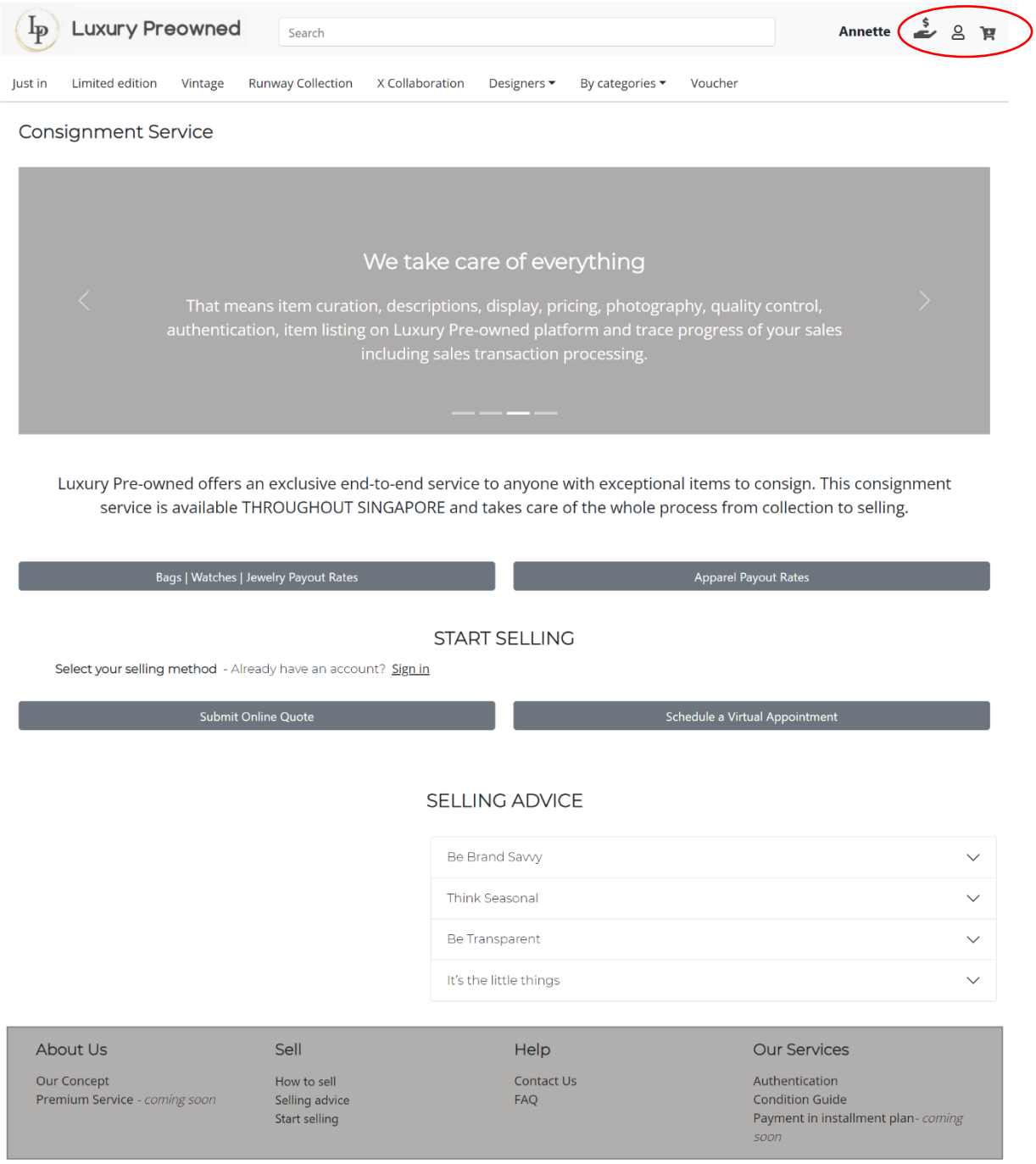
In the backend DB – after user account delete



ID	Email	Federated Login	Username	First name	Last name	Billing Address	Shipping Address	Action
2	blue.cherry@gmail.com	0	cherry	Cherry	Blue	SG	SG	Deactivate
6	bunny@gmail.com	0	bunny	Bunny 2222	Tam 44442		SG 3333	Deactivate
7	bd3a65bc-05ce-43b5-bc85-9d28f5611a7f	0	520a7928-29f4-4f83-b4ca-4ed055595033	***	***	***	***	Activate
8	342f20c5-d2dd-46c7-aaa7-ff8131e3180d	0	bc9b3d53-7536-4e3c-86f3-5cfae7342f26	***	***	***	***	Activate
9	9da02a46-0527-4d60-a2ce-8c8ae1025fb8	0	8dbeb2f0-b1a7-483a-bc05-a863d532662c	***	***	***	***	Activate
10	ec41597a-64f5-4201-977a-e142897dce31	0	4150b10d-7369-451a-91aa-56c2faff7fa7	***	***	***	***	Activate
11	048b5e1a-ad36-4580-8f32-6a911a362d32	0	12ce4f5a-2d46-4877-a9f0-5d880a74eb86	***	***	***	***	Activate
12	baf1220e-ac92-484e-ad01-8673b110150c	0	1b84b088-44e5-43e0-91ab-daa34b375b6e	***	***	***	***	Activate
13	d3bbdc18-b73a-410a-9aca-bd3daca391bc	0	a9b9a00a-fe3b-4691-88e0-797b9bfe2443	***	***	***	***	Activate
14	ac6d0110-34de-41a4-9616-7c93c442e135	0	8dcb056c-124b-4cd4-91ec-42d2d80509a4	***	***	***	***	Activate
15	2a968281-edca-448a-88c0-22e6ab57e9aa	0	f77239bf-5b75-4fd1-a158-1c7953361e99	***	***	***	***	Activate
16	85d5c5ef-5b04-4abc-bcc5-a939d43e5010	0	4dcfc762-4af4-4dc4-a758-a0d9fd941148	***	***	***	***	Activate
17	bfe204f0-99e6-4cef-8ec2-5d348245d257	0	7bf2466b-c375-44f7-9cc4-0c10490971d3	***	***	***	***	Activate
18	228663c8-9386-471a-934e-303dbd8f315c	0	95327075-35ca-44fa-8f60-919218b0e39a	***	***	***	***	Activate
19	3c1fc17f-101d-47da-909a-4e2c17611c59	0	b34f9558-5224-4727-ba6f-266d7491b8fd	***	***	***	***	Activate

Test steps	Expected result
After account was deleted, in DB	<u>What will happened after delete the account?</u> • The above screenshot show that random data being assigned to the account so that the company can re-assign the order history for auditing trail in future • The actual user data are completely being removed from the DB

10. Consignment page



Test steps	Expected result
Click on the dollar on the hand icon on the navbar, it will route to consignment page	In this consignment page, there will be: **Carousel** displaying the steps and what to expected to educate customer and give them overall information of how consignment with the page will be like. **Payout scheme** – in an expand and collapsible tab to provide information regarding to pay out

	Start selling section – in an expand and collapsible tab to display the form to process next. **Selling advice** – in an expand and collapsible tab to provide information and advice customer on selling better

Pay out Rate

Bags | Watches | Jewelry Payout Rates

Selling Price (SGD)	Consignor Payout %
$500 - $1000	65%
$1000 - $3000	70%
$3000 - $5000	75%
> $5000	80%

Apparel Payout Rates

Selling Price (SGD)	Consignor Payout %
$30 - $39	20%
$40 - $49	25%
$50 - $69	40%
$70 - $99	50%
$100 - $119	60%
$120 - $179	65%
> $180	75%

Test steps	Expected result
Click on the either button to expand and collapse the information	At **Payout scheme** – in an expand and collapsible tab to provide information regarding to pay out It can be toggle, expand or hide one at the time or both at the same time as well

Start Selling

Consignment form

START SELLING

Select your selling method - Already have an account? Sign in

Submit Online Quote | Schedule a Virtual Appointment

Fill in a quick form, send us photos of your items and get a quote online at NO COST

Please note: *click me*

Consignment Form

Which category of item are you selling?

----- Select One -----

Which specific type of item are you selling?

e.g shoulder bag

Which designer is your item?

Pick a brand

Which condition is your item in? ***See condition guide here***

------ Select item's condition ------

Describe the conditions and defect (if any)

Describe any wear, aging, or defect (i.e. dust bags, straps, clochettes)

What is the width of your item (CM)?

width in cm

Product Images

Please upload images of your item as specified

Tips: *include clear photos, showing the true color and any areas prone to wear (interior lining, corners and handle).*

Front Image of your item

Front Image

Back Image of your item

Back Image

Corner Image of your item

Corner Image

Inside Image of your item

Inside Image

Image of item Label

Label Image

Image of item Serial Number

Serial Number Image

Image of item tag (if any)

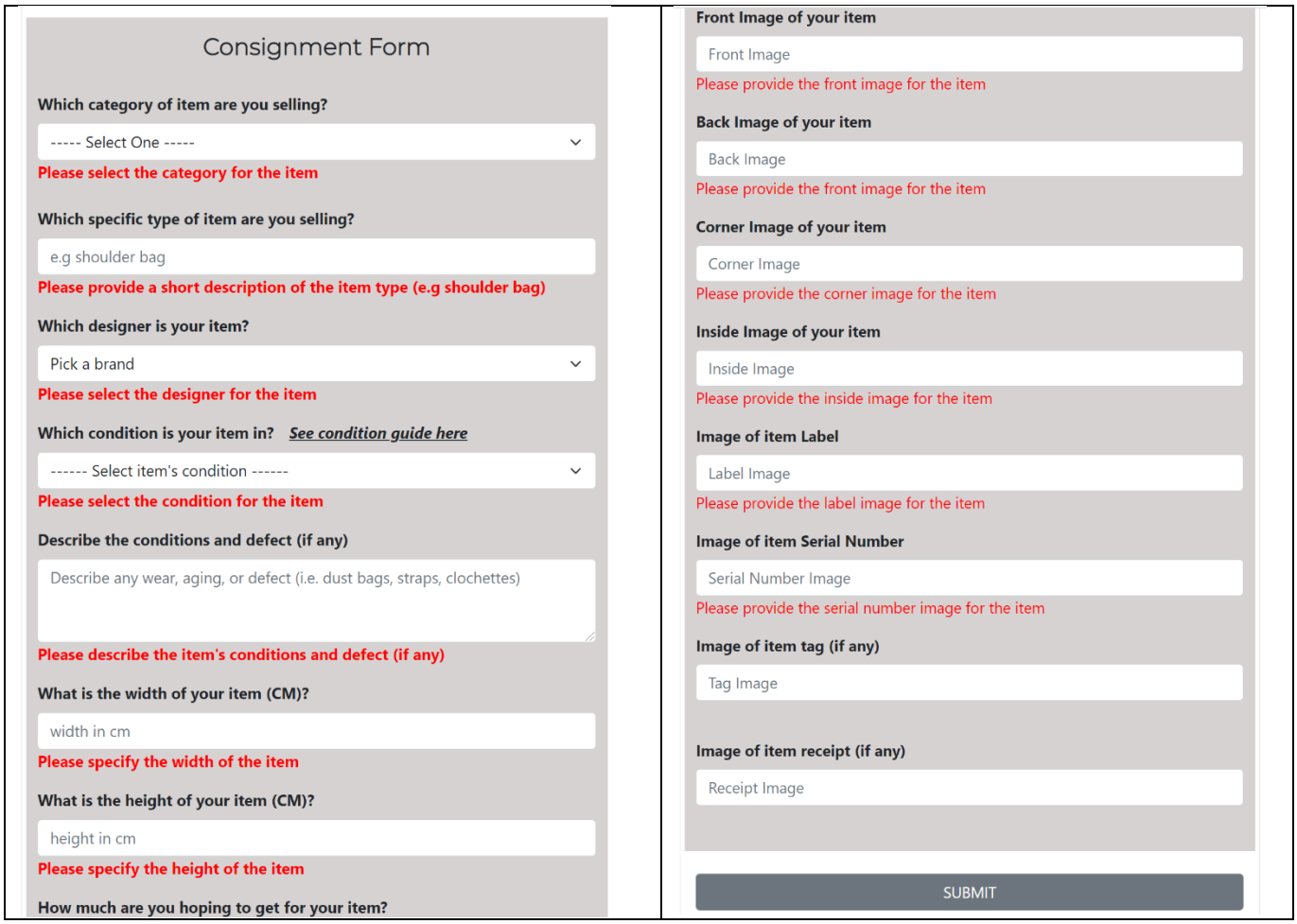
Tag Image

Image of item receipt (if any)

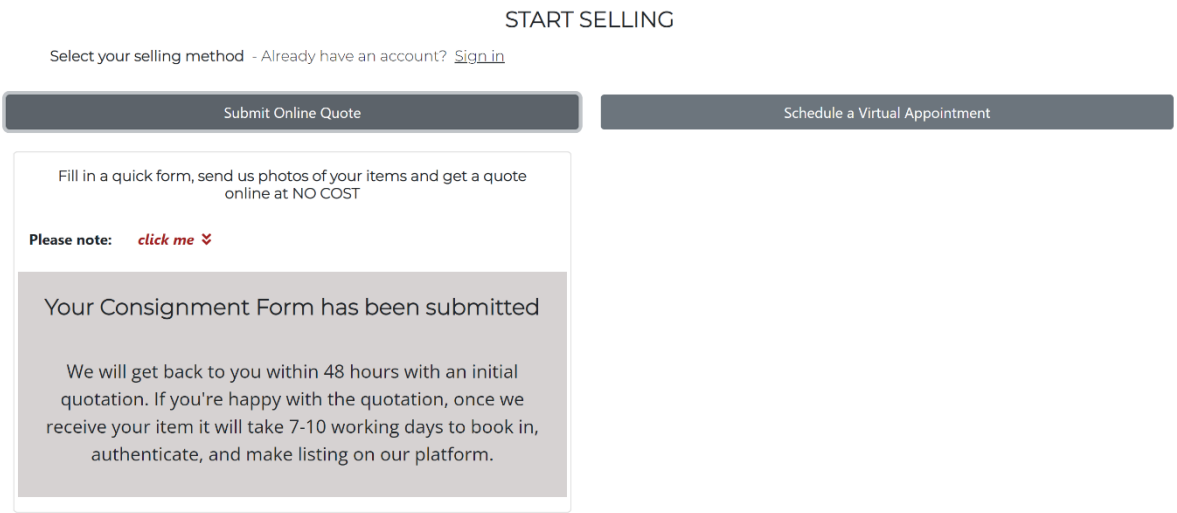
Receipt Image

SUBMIT

Form Validation

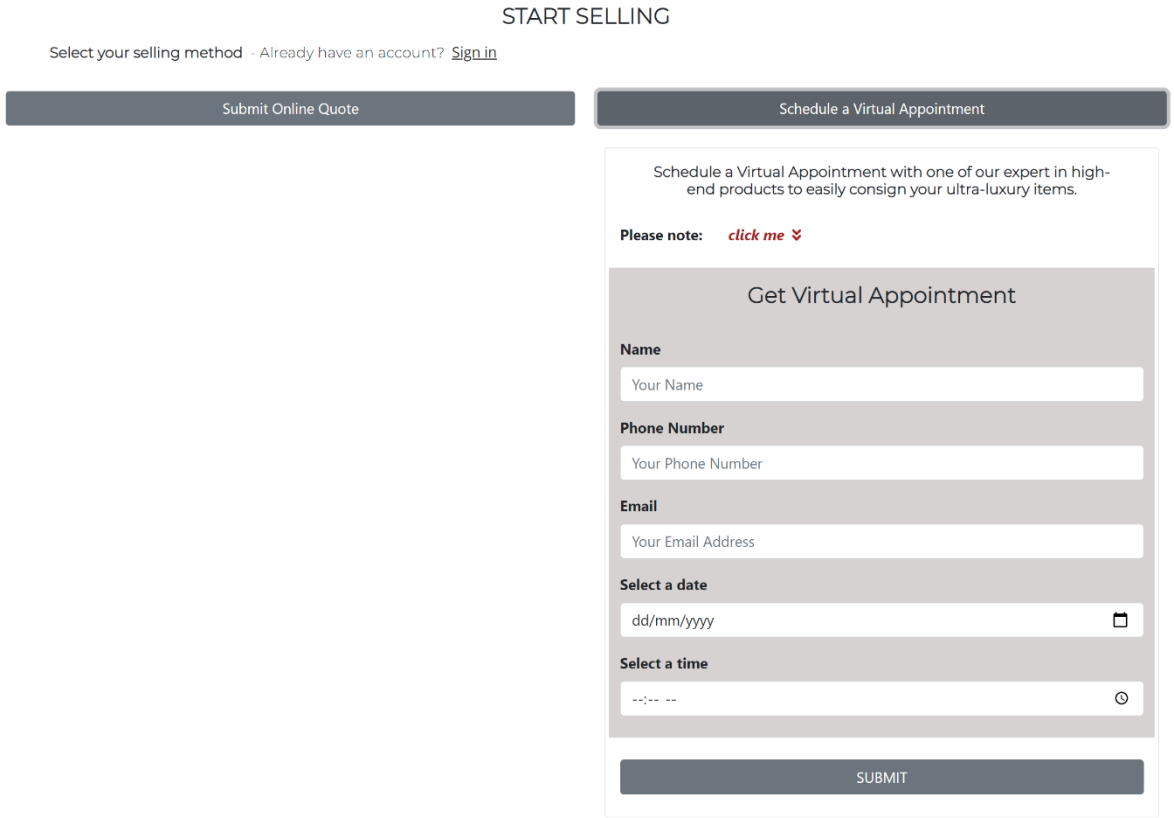


Successful message for form submission

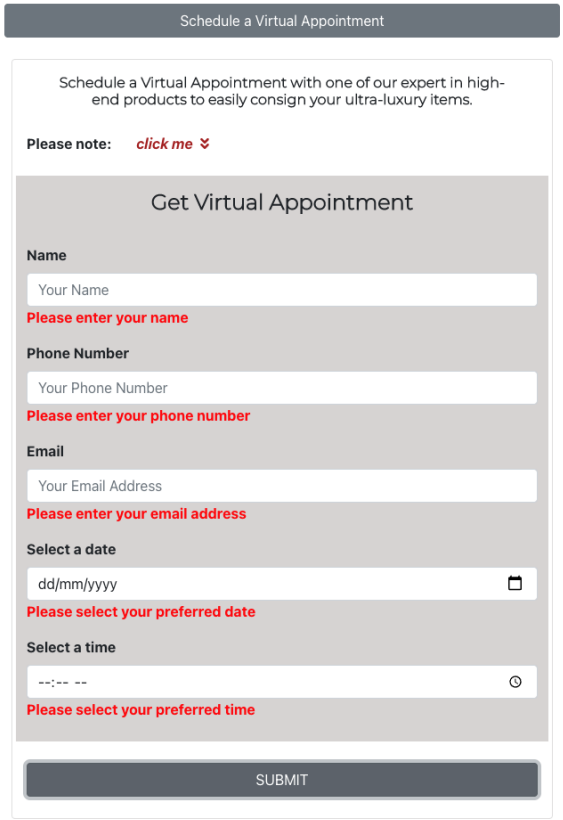


Test steps	Expected result
Click on Submit Online Quote button to expand and collapse the consignment form	At **buttons** are an expand and collapsible tab to provide information regarding to pay out It can be toggle, expand or hide one at the time or both at the same time as well The validation of the form are as per showing above

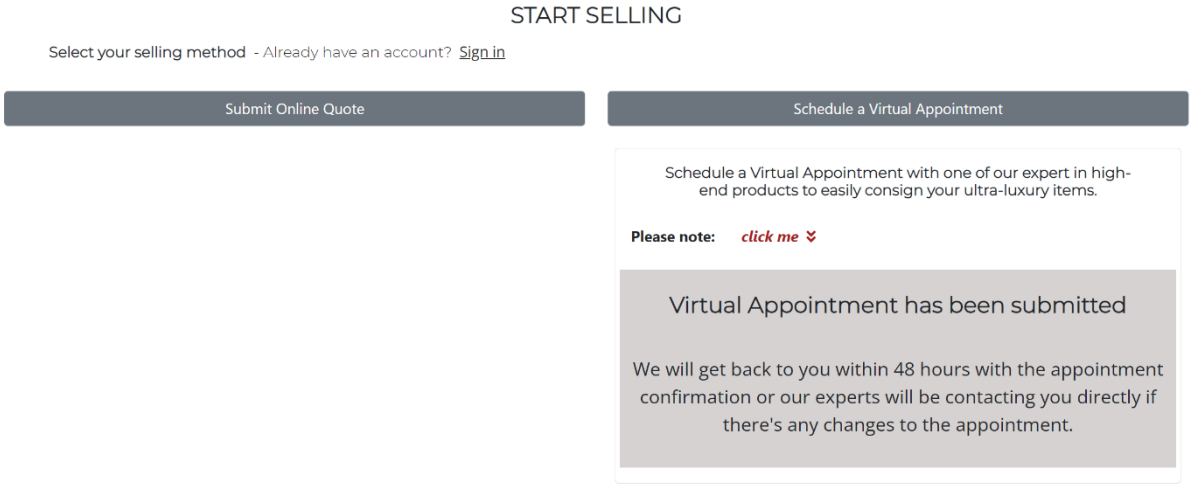
Virtual appointment form



Form Validation



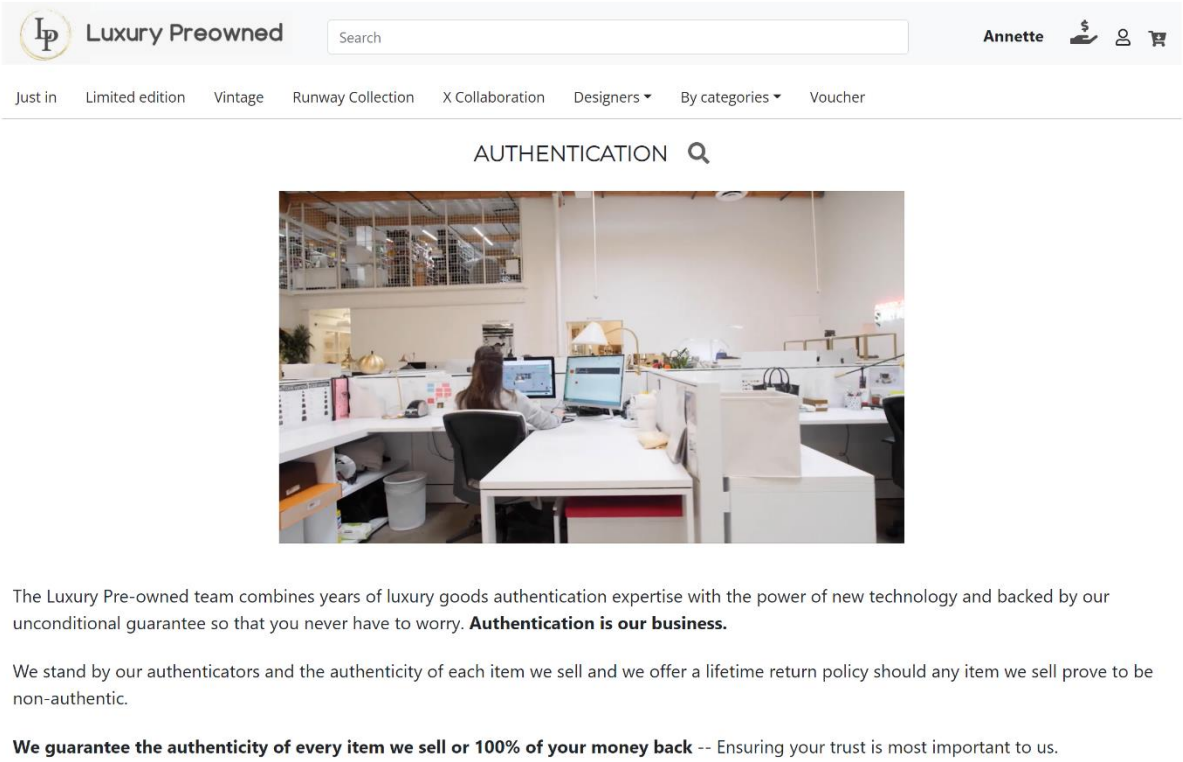
Next - successful message for form submission



Test steps	Expected result
Click on Schedule a Virtual Appointment button to expand and collapse the consignment form	At **buttons** are an expand and collapsible tab to provide information regarding to pay out It can be toggle, expand or hide one at the time or both at the same time as well

	After the form has submitted, the notification message are as per display above. And the requests are delivered via email JS to the platform.

11. Authentication page



Test steps	Expected result
Click on Authentication tab in the footer menu	This will bring us to authentication page. The page provides information to customer about our product authentication process (include VDO displaying) and how seriously do we take authentication to ensure authenticity of the product are sold to customers.