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EDUCATION	Georgia State University , Atlanta, GA PhD in Business Administration - Computer Information Systems	Expected 2026
	University of Wisconsin - Madison, Madison, WI Master of Business Administration	2020
	Foreign Trade University, HCMC, Vietnam Bachelor of International Business Economics	2015
INTERESTS	Online Communities, Social Media, and Digital Innovation	
PUBLICATIONS	• Nguyen, A., Rai, A., & Maruping, L. (2024). Understanding the Unintended Effects of Human-Machine Moderation in Addressing Harassment within Online Communities. Journal of Management Information Systems, 41(2), 341–366. LINK	
	• Nguyen, A. & Nguyen, F., (2024) Innovation Cascades: Amaz 2 's Impact on Local Innovation Activities. PACIS 2024 Proceed	
WORKING PROJECTS	• Innovation Cascades: Business Expansion 's Impact on Local Innovation Activities (with Nguyen, F.)	
	- Presented at PACIS 2024, HCMC, Vietnam	
	• Doctoring the Discourse: Signaling as a Moderation Strategy. Maruping, L., and Nguyen, F.)	(with Rai, A.,
	• Core-Peripheral Membership Tension After An Exogenous Shock F.)	k (with Nguyen,
RELATED COURSEWORK	Data Technology - Business Analytics (Master's Level) Machine Learning (Master's Level) Applied Econometrics Analysis I & II (Master's Level) Managing Technology & Organizational Change (MBA) Bayesian Statistics for Social Science Research (PhD Level) Econometrics I, II & III (PhD Level) Machine Learning for Causal Inference (PhD Level) Natural Language Processing (Master's Level)	2019 2019 & 2020 2019 & 2029 2019 2021 & 2022 2023 2023
AWARDS	Wisconsin Distinguished Fellowship	2018

Georgia State University Instructor - Evaluation: 4.9/5 Materials for the course

TEACHING

 ${\bf MBA8045}$ - Analytics Experience

Fall 2024

Management and Marketing for Non-Business Majors

University of Wisconsin - Madison 2019-2020

Teaching Assistant

SERVICE Ad-hoc reviewer at ICIS 2023, Journal of Management Information Systems

SKILLS • Programming Languages: R, Python

• Software: STATA

INDUSTRY Management Associate

EXPERIENCE Vietnam Prosperity Bank Financial Credit - Vietnam

Senior HRIS Specialist 2017-2018

Orient Commercial Bank - Vietnam

HR Analytics Intern 2019

2015 - 2017

American Family Insurance - Wisconsin, USA

HR VP and Product Manager 2020

OTB Destination, LLC - Nebraska, USA

CV updated Summer 2024