

An Nguyen

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EDUCATION	Georgia State University , Atlanta, GA PhD in Business Administration - Computer Information Systems	Expected 2026
	University of Wisconsin - Madison , Madison, WI Master of Business Administration	2020
	Foreign Trade University , HCMC, Vietnam Bachelor of International Business Economics	2015
INTERESTS	Online Communities, Social Media, and Digital Innovation	
PUBLICATIONS	<ul style="list-style-type: none">• "Understanding the Unintended Effects of Human-Machine Moderation in Addressing Harassment within Online Communities: Insights from Reddit Communities" (with Rai, A. and Maruping, L.). <i>Forthcoming at Journal of Management Information Systems</i>.	
WORKING PROJECTS	<ul style="list-style-type: none">• Doctoring the Discourse: Platform's Expertise Signalling's Effect on Social Media's Engagement. (with Rai, A., Maruping, L., and Nguyen, F.)• The Spillover of Novel Patents (with Nguyen, F.)	
PRESENTATIONS	<ul style="list-style-type: none">• Mitigating Harassment in Online Communities with Human-Machine Moderation: Evidence from Reddit (with Rai, A and Maruping, L.) <i>The 2022 Workshop on e-Business (WeB 2022)</i>; December 10, 2022 – Most Promising Ongoing Research Awards	
AWARDS	<ul style="list-style-type: none">• Wisconsin Distinguished Fellowship	2018
TEACHING	Management and Marketing for Non-Business Majors University of Wisconsin - Madison Teaching Assistant	2019-2020
SERVICE	Ad-hoc reviewer at ICIS 2020, Journal of Management Information Systems	
SKILLS	<ul style="list-style-type: none">• Programming Languages: R, Python• Software: STATA	