

An Nguyen

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EDUCATION	Georgia State University , Atlanta, GA	Expected 2026
	PhD in Business Administration - Computer Information Systems	
	University of Wisconsin - Madison , Madison, WI	2020
	Master of Business Administration	
	Foreign Trade University , HCMC, Vietnam	2015
	Bachelor of International Business Economics	
INTERESTS	Online Communities, Social Media, and Digital Innovation	
PUBLICATIONS	<ul style="list-style-type: none">• Nguyen, A., Rai, A., & Maruping, L. (2024). Understanding the Unintended Effects of Human-Machine Moderation in Addressing Harassment within Online Communities. <i>Journal of Management Information Systems</i>, 41(2), 341–366. LINK• Nguyen, A. & Nguyen, F., (2024) Innovation Cascades: Amazon Headquarter 2 's Impact on Local Innovation Activities. <i>PACIS 2024 Proceedings</i>. 8. LINK	
WORKING PROJECTS	<ul style="list-style-type: none">• Innovation Cascades: Business Expansion 's Impact on Local Innovation Activities (with Nguyen, F.)<ul style="list-style-type: none">– Presented at PACIS 2024, HCMC, Vietnam• Doctoring the Discourse: Signaling as a Moderation Strategy. (with Rai, A., Maruping, L., and Nguyen, F.)	
RELATED COURSEWORK	Data Technology - Business Analytics (Master's Level)	2019
	Machine Learning (Master's Level)	2019
	Applied Econometrics Analysis I & II (Master's Level)	2019 & 2020
	Managing Technology & Organizational Change (MBA)	2019
	Bayesian Statistics for Social Science Research (PhD Level)	2019
	Econometrics I, II & III (PhD Level)	2021 & 2022
	Machine Learning for Causal Inference (PhD Level)	2023
	Natural Language Processing (Master's Level)	2023
AWARDS	Wisconsin Distinguished Fellowship	2018
TEACHING	MBA8045 - Analytics Experience	
	Georgia State University	Fall 2024
	Instructor - Evaluation: 4.9/5	
	Materials for the course	
	Management and Marketing for Non-Business Majors	
	University of Wisconsin - Madison	2019-2020
	Teaching Assistant	

SERVICE	Ad-hoc reviewer at ICIS 2023, Journal of Management Information Systems	
SKILLS	<ul style="list-style-type: none"> • Programming Languages: R, Python • Software: STATA 	
INDUSTRY EXPERIENCE	Management Associate	2015-2017
	Vietnam Prosperity Bank Financial Credit - Vietnam	
	Senior HRIS Specialist	2017-2018
	Orient Commercial Bank - Vietnam	
	HR Analytics Intern	2019
	American Family Insurance - Wisconsin, USA	
	HR VP and Product Manager	2020
	OTB Destination, LLC - Nebraska, USA	
	<i>CV updated Spring 2025</i>	