

# An Nguyen

Email: [anguyen192@gsu.edu](mailto:anguyen192@gsu.edu)

Website: <https://anng217.github.io>

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EDUCATION	<b>Georgia State University</b> , Atlanta, GA	Expected 2026
	PhD in Business Administration - Computer Information Systems	
	<b>University of Wisconsin - Madison</b> , Madison, WI	2020
	Master of Business Administration	
	<b>Foreign Trade University</b> , HCMC, Vietnam	2015
	Bachelor of International Business Economics	
INTERESTS	Online Communities, Social Media, and Digital Innovation	
PUBLICATIONS	<ul style="list-style-type: none"><li>Nguyen, A., Rai, A., &amp; Maruping, L. (2024). Understanding the Unintended Effects of Human-Machine Moderation in Addressing Harassment within Online Communities. <i>Journal of Management Information Systems</i>, 41(2), 341–366. <a href="#">LINK</a></li><li>Nguyen, A. &amp; Nguyen, F., (2024) Innovation Cascades: Amazon Headquarter 2 's Impact on Local Innovation Activities. <i>PACIS 2024 Proceedings</i>. 8. <a href="#">LINK</a></li></ul>	
WORKING PROJECTS	<ul style="list-style-type: none"><li>Innovation Cascades: Business Expansion 's Impact on Local Innovation Activities (with Nguyen, F.)<ul style="list-style-type: none"><li>– Presented at PACIS 2024, HCMC, Vietnam</li></ul></li><li>Doctoring the Discourse: Signaling as a Moderation Strategy. (with Rai, A., Maruping, L., and Nguyen, F.)</li></ul>	
RELATED COURSEWORK	Data Technology - Business Analytics (Master's Level)	2019
	Machine Learning (Master's Level)	2019
	Applied Econometrics Analysis I & II (Master's Level)	2019 & 2020
	Managing Technology & Organizational Change (MBA)	2019
	Bayesian Statistics for Social Science Research (PhD Level)	2019
	Econometrics I, II & III (PhD Level)	2021 & 2022
	Machine Learning for Causal Inference (PhD Level)	2023
	Natural Language Processing (Master's Level)	2023
AWARDS	Wisconsin Distinguished Fellowship	2018
TEACHING	<b>MBA8045 - Analytics Experience</b>	
	Georgia State University	Fall 2024
	Role: Instructor	
	Evaluation: 4.9/5	
	Materials for the course	
	<b>Management and Marketing for Non-Business Majors</b>	
	University of Wisconsin - Madison	2019-2020
	Role: Teaching Assistant	

<b>SERVICE</b>	Ad-hoc reviewer at ICIS 2023, Journal of Management Information Systems	
<b>SKILLS</b>	<ul style="list-style-type: none"> <li>• Programming Languages: R, Python</li> <li>• Software: STATA</li> </ul>	
<b>INDUSTRY EXPERIENCE</b>	<b>Management Associate</b> Vietnam Prosperity Bank Financial Credit - Vietnam	2015-2017
	<b>Senior HRIS Specialist</b> Orient Commercial Bank - Vietnam	2017-2018
	<b>HR Analytics Intern</b> American Family Insurance - Wisconsin, USA	2019
	<b>HR VP and Product Manager</b> OTB Destination, LLC - Nebraska, USA	2020
	<i>CV updated Spring 2025</i>	