

YogaLiveLink

Adding FAQs

Select categories that question should appear in – when customers viewing FAQs. Only shown in categories if “Show To Customers” is checked.

Select categories that question should appear in – when instructors viewing FAQs. Only shown in categories if “Show To Instructors” is checked.

Click “Most Common Questions” to show in that category (special category which doesn’t appear in the “categories” above).

Click “Show To Customers” to show question in the specified categories.

Click “Show To Instructors” to show question in the specified categories.

The screenshot shows a web form titled "Edit Record - Helpcenter Faqs". At the top, a red message reads: "ADD CATEGORIES FIRST - you will then have to re-edit or re-add the record." Below this, there are two category selection sections. The first, "Categories CUSTOMER:", contains a list of checkboxes: "General" (checked), "Account", "Computer configuration questions", "Getting Started" (checked), and "Instructors". The second, "Categories INSTRUCTOR:", contains checkboxes for "Instructor 1", "Instructor / customer", and "Instructor 2". Below these is an "Add Category" button. The "Question:" field contains the text "How is YogaLiveLink right for you?". The "Answer:" field contains a bulleted list: "Are you stuck in a hotel but would like to practice yoga?", "Are you tired of following the same yoga routine video every day?", and "Do you want private instruction to help you". At the bottom, there are four checkboxes: "Show On Website:" (checked), "Most Common Questions:" (checked), "Show To Customers:" (checked), and "Show To Instructors:" (unchecked). Five arrows from the instruction boxes on the left point to the following elements: 1. The "Categories CUSTOMER:" section. 2. The "Categories INSTRUCTOR:" section. 3. The "Most Common Questions:" checkbox. 4. The "Show To Customers:" checkbox. 5. The "Show To Instructors:" checkbox.

Categories CUSTOMER:

- ☒ General
- ☐ Account
- ☐ Computer configuration questions
- ☒ Getting Started
- ☐ Instructors

Categories INSTRUCTOR:

- ☐ Instructor 1
- ☐ Instructor / customer
- ☐ Instructor 2

Add Category

Question: How is YogaLiveLink right for you?

Answer:

- Are you stuck in a hotel but would like to practice yoga?
- Are you tired of following the same yoga routine video every day?
- Do you want private instruction to help you

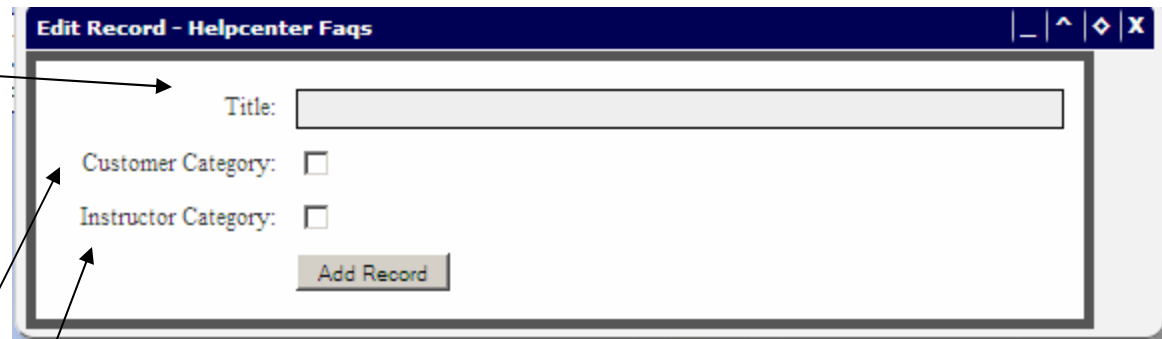
Show On Website: ☒

Most Common Questions: ☒

Show To Customers: ☒

Show To Instructors: ☐

Enter title of category (will show in the category list on website).



The screenshot shows a web application window titled "Edit Record - Helpcenter Faqs". Inside the window, there is a form with the following elements: a "Title:" label followed by a text input field; a "Customer Category:" label followed by an unchecked checkbox; an "Instructor Category:" label followed by an unchecked checkbox; and an "Add Record" button at the bottom right. Three callout arrows originate from text boxes on the left: the top arrow points to the "Title:" text, the middle arrow points to the "Customer Category:" checkbox, and the bottom arrow points to the "Instructor Category:" checkbox.

Check "Customer Category" to make title appear in the customer category selection when adding a FAQ.

Check "Instructor Category" to make title appear in the instructor category selection when adding a FAQ.

You Tube icon is now hidden.

Added special category
“Most Common”. This is the
default when you enter the
FAQ page.

Currently selected category
is highlighted.

FAQs are correctly loading
from the database now.

