# ANNIE YANG

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# **Experience**

## **UX/UI** Designer Lead

Creek & River Global (Irvine, CA)

June 2019 - Present

- Managing Juristerra platform from user research, analyzing user data, wireframing, prototyping, and remote testing
- Working in collaboration with the development team and project manager
- Creating 10 or more JIRA tickets per sprint for developers after debugging platform
- Designing flyers and online ads for Marketing team
- Created style guide for the team

### **UX/UI** Designer

MNG Enterprise (Irvine, CA)

February 2018 - April 2019

- Lead over 90% of projects completion within budget and time
- Oversaw an Increase in user efficiency with redesigned internal iOS app after conducting field study user research and analyzing the collected data
- Collaborated with stakeholders, development team, and project manager
- Redesigned website after conducting research and analytics
- Created internal design libraries
- Led a company-wide effort by introducing team to improve project tracking with Abstract and on-time delivery with Trello

#### **UX/UI** Designer

Staffany (Remote)

October 2017 - February 2018

- Translated information architecture into simple to use and ready for Minimum Viable Product (MVP)
- Conducted user testing and analyzed feedback
  - Wrote report to team detailing user testing results
- Designed logo and created the branding and style guide

#### **UX/UI** Developer

Delightful Natural Food (Remote)

January 2017 - September 2017

- Built responsive website with HTML5, CSS3, Javascript, Bootstrap and integrated Paypal API
- Increased new visitor traffic by 46% and returning visitor traffic by 54% within one month of redesigned website
- Improved customer support response times by 90% after implementing Drift Chatbot API
- Responsible for conducting over 5 product demos and directly communicating with customers

# **Skills**

UX/UI

Competitive Analysis

User Research

Personas

**Use Cases** 

Storyboards

Surveys

Information Architecture

Wireframes

**High-Fidelity Prototypes** 

**Programs** 

Sketch

Marvel/InVision

Abstract/Kactus

Balsamia Mockups 3

Adobe Experience Design

Craft

Zeplin

**Google Analytics** 

Overflow

Maze

**Smartlook** 

Web Development

HTML5

CSS3

# Languages

English

Cantonese

Mandarin

## **Education**

California State University, Stanislaus

Bachelors of Science (BS) in Computer Science

2012 - 2016