

# ANNIE VUONG

## Web Developer

### WORK EXPERIENCE

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|------------------------|--|
| Aug 2017 – Nov 2017    | New Academic Street/ RMIT University<br><b><u>Full Stack Web Developer</u></b> <ul style="list-style-type: none"><li>• Developed a two-part web based application to analyse lift data</li><li>• Directed a team of five using Agile methodologies</li><li>• Utilised Ruby on Rails, MySQL, HTML, CSS and JavaScript languages</li><li>• Used pair programming techniques to develop secure web portal functionalities</li></ul> |
| Jun 2017 – Current     | Chemist Warehouse Victoria Gardens<br><b><u>Pharmacy Assistant</u></b> <ul style="list-style-type: none"><li>• Provide customers with friendly and excellent service</li><li>• Provide advice regarding store products</li><li>• Provide general health advice</li><li>• Handled and tendered cash responsibly</li></ul>   |
| July 2015 – Feb 2016   | Serco Asia Pacific<br><b><u>Inbound Customer Service Representative</u></b> <ul style="list-style-type: none"><li>• Answered incoming calls and assisted customers with their enquiries</li><li>• Established proof of record ownership</li><li>• Checked sensitive information and proof of identity documents</li><li>• Processed correspondence</li></ul>   |
| March 2015 – July 2015 | Serco Asia Pacific<br><b><u>Administration Officer</u></b> <ul style="list-style-type: none"><li>• Data entry of highly confidential information</li><li>• Performed checks with various systems and programs</li><li>• Utilised government databases such as ASIC, ABR, Mascot and Mainframe</li><li>• Met KPI's and daily targets</li></ul>  |

### CONTACT

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/annievuong

Melbourne, VIC 3000



### TECHNICAL SKILLS

Java

Ruby on Rails

HTML

CSS

JavaScript

MySQL

### CERTIFICATES

Work Integrated Learning  
at RMIT

Ruby on Rails 5 Essential  
Training

HTML Essential Training

## WORK EXPERIENCE

Nov 2011 – April 2014

Woolworths

### Service Cashier

- Provided customers with friendly and efficient service
- Handled and tendered cash responsibly
- Completed customer transactions at registers
- Raised money for local community charities and organisations

## REFERENCES

### Belinda Kennedy

Project Manager

New Academic Street

E: [belinda.kennedy@rmit.edu.au](mailto:belinda.kennedy@rmit.edu.au)

### Katrina Chen

Pharmacist

Chemist Warehouse

P: 9421 3600

## EDUCATION

2016 – 2017

### Master of Information Technology

RMIT University

2012 – 2014

### Bachelor of Science

Monash University

2010 – 2011

### Victorian Certificate of Education

South Oakleigh

Secondary College