

ANNIE TUNG

UX DESIGNER

CONTACT

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TOOLS

Adobe XD
Sketch
Figma
Indesign
Photoshop
Illustrator
Visual Studio Code

SKILLS

Information Architecture
User Personas
User Interviews
Competitive Analysis
Prototyping/Wireframing
Mental Model/Journey Mapping
User research
Usability Testing
Preference Testing
A/B Testing
Usability Analysis

LANGUAGE

HTML (basic)
CSS (basic)
Javascript (basic)

EDUCATION

UX Design Certificate Front-end Development Specialization CareerFoundry, Berlin	2019-2020
B.S. Psychology Suffolk University, MA	2009-2012 GPA: 3.5

EXPERIENCE

ABI Care Inc, Queens, NY Elderly Caregiver	2019 - 2020
<ul style="list-style-type: none">Assisted clients with personal care, administered medications, light house keeping duties, and improving quality of life by responding to all physical and emotional needs	
Planned Parenthood, NYC,NY Health Educator	2014 - 2017
<ul style="list-style-type: none">Addressed clients' concerns about sexual health with quality and empathetic approach for young adolescents to older adultsHelped clients learn how to make informed and health decisions for their next course of action	
Judge Baker's Children's Center, Boston, MA Intern	2011 - 2013
<ul style="list-style-type: none">Observed and shadowed counselors and specially trained teachers in classrooms and clinical settingsConducted feedback assessments and organized files	
Suffolk University, Boston, MA Research Assistant	2011 - 2012
<ul style="list-style-type: none">Assisted research personnel in conducting experiments in both controlled and experimental settings.Contribute to research including literature search and management data collection and recording data and analysis.	

Volunteer Experience

Interfaith Hospital, Brooklyn, NY Patient Portal Liason	2014 - 2015
<ul style="list-style-type: none">Introduced and set up accounts for admitted patients with Patient Portal for easy access to electronic medical records online	