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Does FIDO really usher in the Death of Passwords?



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Agenda

- Introduction: Why FIDO?
- FIDO Architecture, Security & Privacy
- FIDO Adoption Challenges
- Summary and Recommendations





Disclaimer

* The views expressed here are our own and not necessarily those of our company or FIDO Alliance

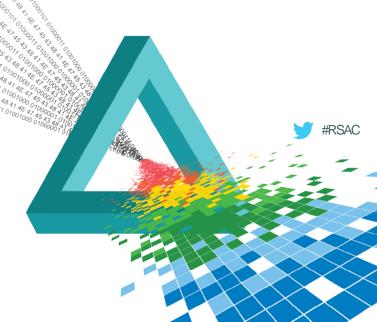


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Why Fast IDentity Online?







Password Problems

TOO MANY TO REMEMBER, DIFFICULT TO TYPE, AND TOO VULNERABLE



RE-USED





KEYLOGGED





Today's Solution

One Time Passcodes (SMS or Device)

IMPROVE SECURITY BUT AREN'T EASY ENOUGH





SMS USABILITY







FIDO Solution



- Second Factor Experience
- Passwordless Experience





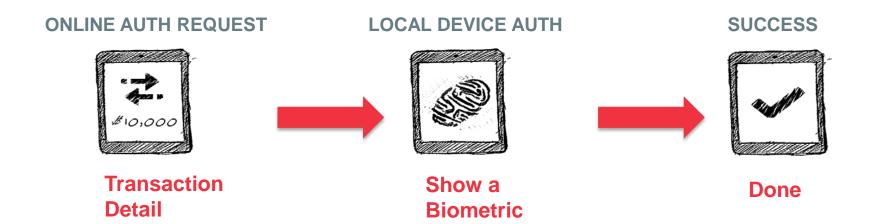
Second Factor Experience







Passwordless Experience







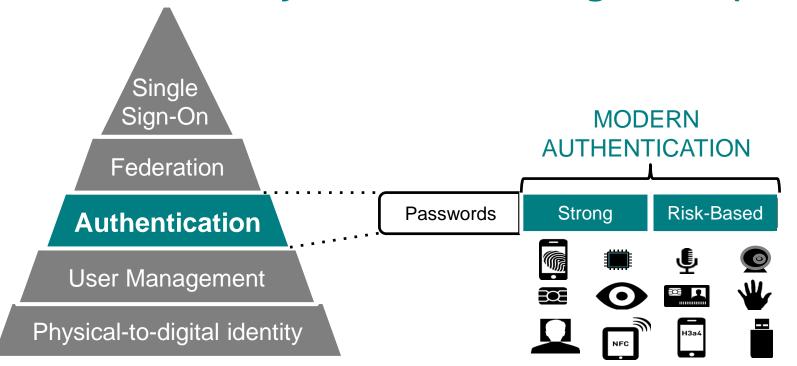
FIDO Primary Goals

- Standardize strong multi-factor authentication
- Preserve end-user privacy
- Unify end-user experience





FIDO in Identity & Access Management (IAM)

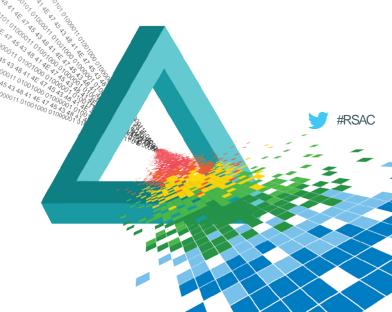




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FIDO Architecture, Security and Privacy





FIDO Authentication Frameworks

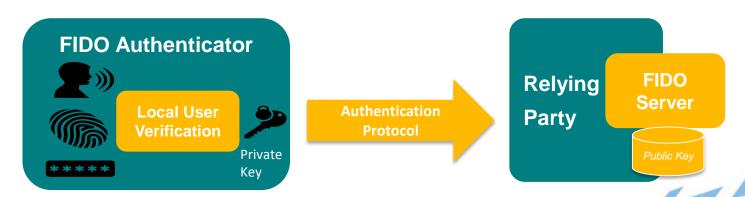
- ◆ FIDO 1.0
 - ◆ Universal Second Factor (U2F) → Second Factor Experience
 - ◆ Universal Authentication Framework (UAF) → Passwordless Experience
 - Specs available to the public
- ◆ FIDO 2.0
 - Second Factor and Passwordless Experiences
 - New technical working group
 - Mission: Future requirements and widespread interoperability





Common Design Considerations

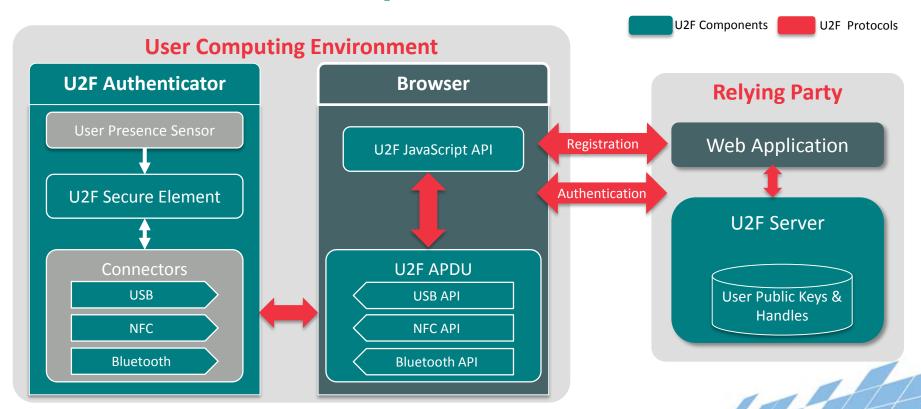
- Decouple User Verification from Authentication Protocol
- Accept Different Kinds of Authenticators
- Use Asymmetric Key Cryptography







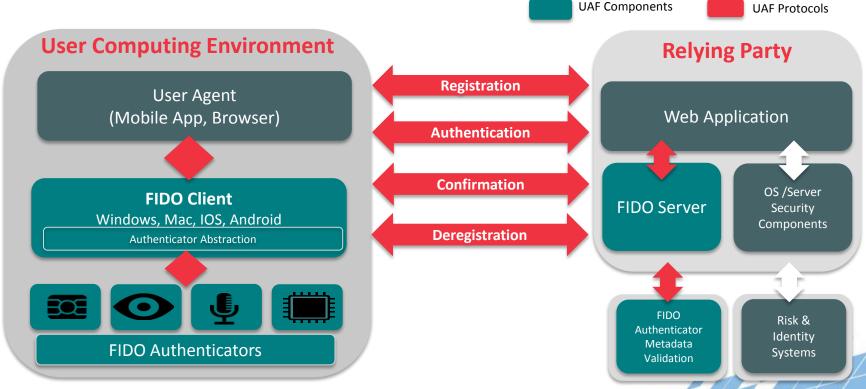
FIDO U2F Components and Protocols







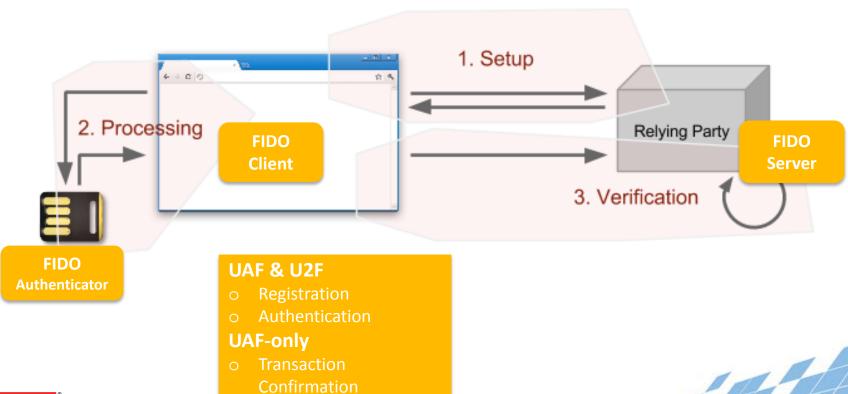
FIDO UAF Components an Protocols







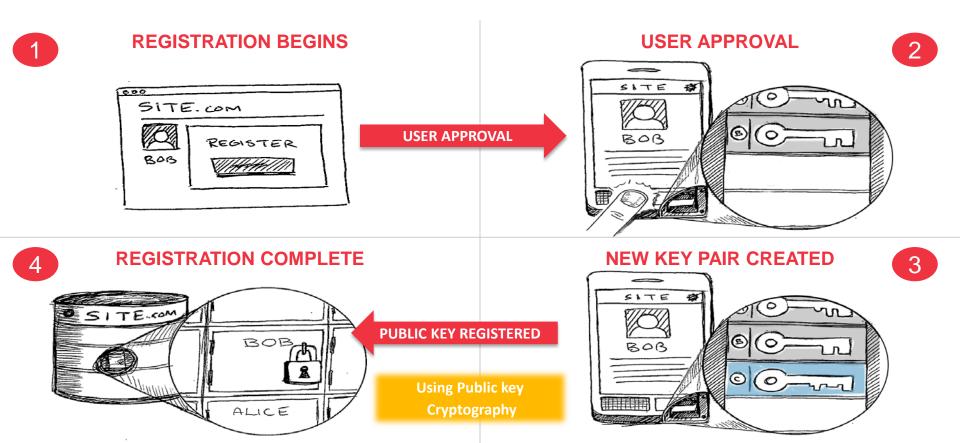
FIDO Protocol Flows





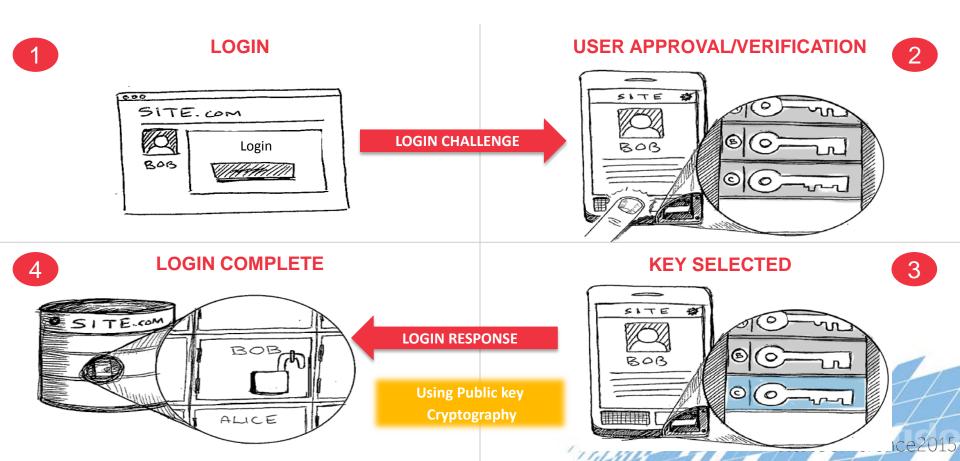


FIDO Registration



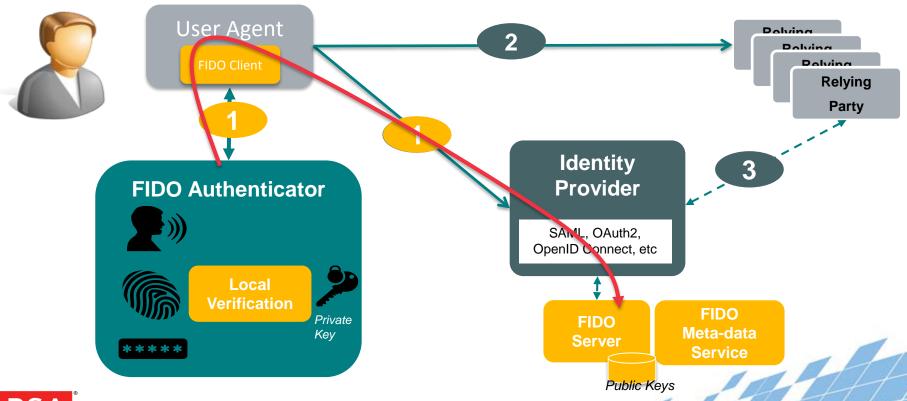


FIDO Login





FIDO as part of a complete IAM solution







Security

- No Phishing
- No Man-In-The-Middle (MITM)
- No Secrets/Private Keys on Server





Privacy

- No link-ability
 - Relying party and account specific-keys
 - No unique ID per-device
- No Biometric data on server
- User Consent/Approval for all actions





Trust

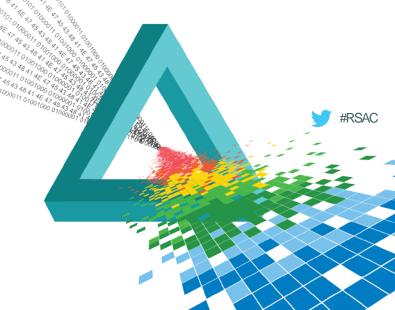
- Verify Device Vendor
- Verify Device Security Characteristics
 - User Verification Methods
 - Key Protection Methods
 - Display Capabilities
 - Cryptography Algorithms, etc.
- Device certification program



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FIDO Implementation Challenges





Interoperability

- UAF and U2F
- Further potential fragmentation with FIDO 2.0





New Infrastructure Investments

- Invest in new FIDO servers & (optional) Metadata services
- Changes to your web/mobile applications
 - Enrollment & Login workflow
 - Dependency on OS, Browser and device types/versions
- Last mile: Integrate with existing security IAM infrastructure
- Different laws and regulations in different regions





Enterprise Adoption Challenges

- Change tied to IT 'refresh' cycles (2-4 years) for such solutions
 - Look for similar adoption cycles within the enterprise
- Support integration with enterprise security IAM infrastructure
 - Authorization & Federation services
 - Blend-in as part of existing multi-factor framework/as part of assurance policies
 - User, Device and Application Provisioning & Management process
 - Integrate with IWA (Active Directory, existing identity stores)





Security threats

- Many things are out of scope for FIDO but important to your infrastructure security
 - Primary authentication (threat to Client, Server & RP)
 - Recovery (threat to RP)
 - Private Key protection (threat to Client)
 - Credential/Biometric data protection (threat to Client)
 - FIDO biometric authenticator "Strength"

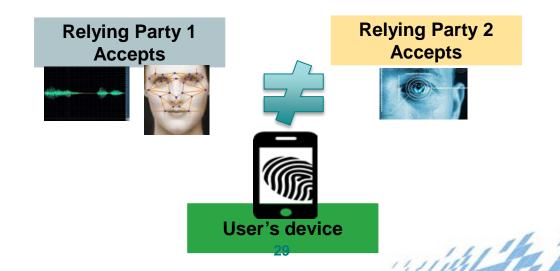






User experience

- New experience: Registration, verification and recovery processes
- Necklace problem still exists
 - Various RPs may restrict support for specific authenticators
 - Fragmentation, Various Acceptance Criteria & Assurance levels







Customer Support

- Help desk retraining
- Authenticators life-cycle management issues
- Expected increase in support calls
- Evaluate authenticators assurance levels (e.g. biometrics)
- Multi-authenticator support calls
 - Authenticators can not be uniquely identified (by-design)
 - How to decommission a specific authenticator





Added Cost

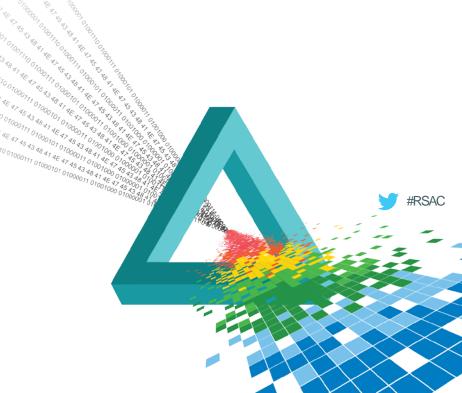
RP / Enterprise: Add FIDO server, **User**: Smartphone/tablet should be FIDO-Metadata server, and integration into existing IAM equipped/certified **Identity Provider FIDO Authenticator** SAML, OAuth2, OpenID Connect, etc. **FIDO Local User FIDO** Meta-data Verification Protocol Private Server Service Key Public Keys



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Summary





We're not there 'yet'

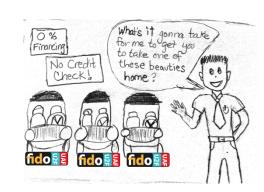
- Utopia
 - Devices: All have well designed, easy to use FIDO authenticators
 - Enterprise: All apps support FIDO authentication
 - Hackers: Leave device-side biometric authentication "alone"
- Reality (for the next ~3-5 years)
 - Devices: Growing mix of different capabilities, makes & models
 - Enterprise: Hodgepodge of Auth protocols and standards
 - Hackers: Can't wait...





There's some convincing to do...

- Adoption
 - As more companies deploy FIDO enabled solutions with positive feedback: Deployment & Usage



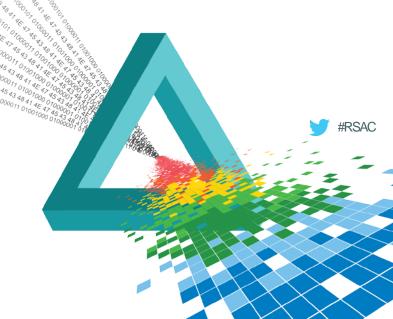
- Security
 - Assurance: As FIDO authenticators provide meta-data to clearly 'grade' each authenticator's Assurance Level
- Certification
 - Rely on FIDO certification of larger number of authentication vendors



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Recommendations





Recommendations for FIDO-aware solutions

- Take close attention to FIDO technical working groups
- Don't put all your eggs in one basket, throw a wider net
 - Design around solutions that take advantage of the evolving mobile auth methods
 - Avoid solely relying on a single
 - FIDO Factor/Method
 - FIDO supported Platform/OS
 - Look for broad support and compliance
- Determine Risk
 - Take advantage of solutions that include "User behavioral data" to make better decisions
 - User location, network, device registration, usage and activity pattern







Recommendations for FIDO-aware solutions

- Survey your users with simple PoCs to see what FIDO method 'works' for them
- Remember: Combining auth methods lowers the risk of each method:
 - Improves chance of information being accessed by the right person
- It's a Balancing Act
 - Blend FIDO with other auth methods based on user "role" & "action"



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Questions?

