

# Younis Al Obeed

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## Personal statement

My name is Younes and I have experience in mobile phone maintenance, chef and restaurant manager, and travel assistant. I am looking for work in any field where I can use my skills or learn new ones. I have all the necessary documents to work legally in Greece (residence permit, social security number, tax identification number).

## Experience

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### Travel Assistant

Jun 2023 - Dec 2023

#### Yem Gram Travel Agency, Athens, Greece

- Researching destinations and accommodation options.
- Creating detailed itineraries, including flight and transportation arrangements.
- Assisting with documentation such as visas or passports.
- Work with clients to determine their traveling needs.
- Guide clients on the appropriate styles of transportation, travel dates, costs, and accommodations.
- Manage large-scale events including conferences and retreats.
- Book transportation and hotel reservations on behalf of clients.
- Collect payments and pay fees.
- Resolve travel issues, complaints, and refunds.
- Meet sales targets and profit goals.
- Maintain client information and financial records.

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### Sous Chef and Kitchen Assistant

Apr 2023 - Mai 2023

#### O Proedros Restaurant, Alimos, Greece

- Assist with the preparation and planning of meal designs.
- Ensure that kitchen activities operate in a timely manner.
- Resolve customer problems and concerns personally.
- Monitor and record inventory, and if necessary, order new supplies.
- Provide support to junior kitchen employees with various tasks including line cooking, food preparation, and dish plating.
- Manage the kitchen team in the executive chef's absence.

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### Mobile maintenance technician

Jan 2022 - Apr 2023

#### Self employed Mobile maintenance Store

- Communicating with customers to learn about their repair needs.
- Investigate root cause failure and troubleshoot each suspected defective device.
- Working on cell phones and mobile devices from various brands, models and operating systems.
  - Perform electro-mechanical assembly using hand and electric tools.
  - Replace broken or smashed screens.
  - Troubleshooting devices to identify aspects of the programming that might need repairs.
  - Completing surface-level repairs, such as cracked glass, stuck or missing buttons or scratched surfaces.
  - Repairing complex parts of mobile devices, such as their wiring, control pads and programming.
  - Perform software flashing and software calibration.
  - Preparing and processing invoices for customer transactions
  - Selling mobile insurance plans to customers to protect their devices.

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### Sous Chef / Restaurant Manager

Apr 2018 - Mar 2019

#### HALAL Big Brother Restaurant, Acharnon, Greece

- Ensure that health and safety protocols are adhered to.
- Keep a meticulous record of income and expenses.
- Assist with the preparation and planning of meal designs.
- Ensure that kitchen activities operate in a timely manner.
- Order ingredients in the correct quantities for the kitchen staff.
- Communicate with customers to receive feedback and manage complaints.
- Open and close the restaurant on time.

## URL(s)

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**Anon Design** - <http://anon-design.eb2a.com/>

## Languages

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**Mother tongue** : Arabic

**English** : Advanced

**Greek** : Beginner

**Arabic** : Native

## Soft Skills

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Ability To Multitask And Manage Time, Flexibility, Patience, Positivity, Sense Of Responsibility, Team Work

## IT Skills

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Word processing, Excel, Data entry, photoshop , HTML ,CSS , Java ,Wordpress

## Additional Information

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Date of birth : 1984-11-24

Gender : Male

Job preferences : Full Time, Internship, Other, Part Time, Seasonal

Position Preference: Engineering / Specialized scientists, Management / Administration / Customer Service /Accounting / HR, Marketing / PR / Advertising / MME, R&D / IT/ Software Engineers, Technical occupations / Manufacturing

Willingness to relocate : yes