

Workshop participants

The table summarizes workshop participants data. It lists the workshop they attended, the participant ID, the nationality, age, gender identity, work field, job title, keywords about their expertise, and information about their knowledge of conversational interaction

Group	Id	What is your nationality?	What is your age?	How do you identify?	Where do you work?	What is your job title?	Use one or more keywords to describe your field of work	How many years of experience in your field do you have?	How would you rate your knowledge of conversational interfaces?	Do you know any guidelines, principles or frameworks you follow designing or deveoping conversational interfaces? If yes, which ones?	Do you use tools to support you in designing or developing conversational interfaces? If yes, which ones?	Do you use tools or methodologies to evaluate conversational interfaces? If yes, which ones?
Workshop 1	1	Germany	35-44	Male	Academia	Senior Researcher	Web Engineering, HCI, Software Engineering, AI, CUI	10 or more	good	Rasa	NA	NA
Workshop 1	2	German	25-34	Female	Academia	Wissenschaftliche Mitarbeiterin (researcher)	User Interfaces, Interaction Design, Chatbots	2 to 5	good	Not really set guidelines, more best practices and transferred knowledge from research	no	For research user questionnaires like SUS or UEQ
Workshop 1	3	German	35-44	Male	Industry	CTO	strategic technology decisions, research, software architecture, recruiting	6 to 10	minimal	Google's Conversation Design Guidelines, Designing Voice User Interfaces by Cathy Pearl	None	Wizard of Oz Testing, TestMyBot
Workshop 2	4	Italian	25-34	Female	Industry	Business analyst	Business requirement collection, design in team where i write documents (business flows, functional requirements, ecc.), QA testing	2 to 5	minimal	Not really	Not really	Test cases that matches the requirements
Workshop 2	5	Italian	25-34	Male	Industry	Full-stack developer	Web e-commerce development	6 to 10	no knowledge	No	No	No
Workshop 2	6	Italy	25-34	Female	Industry	UX/UI Designer	Business, AI, Digital, Design	2 to 5	good	no	no	usability tests, A/B testing
Workshop 3	7	Italian	18-24	Male	Academia	PhD student	Human computer interaction	0 to 1	average	No	No	No
Workshop 3	8	Italian	35-44	Male	Academia	na	na	na	na	na	na	na
Workshop 3	9	Italian	25-34	Male	Academia	na	na	na	na	na	na	na
Workshop 4	10	Italian	25-34	Male	Industry	Software engineer	Web and Native	6 to 10	minimal	No	No	No
Workshop 4	11	Italian	25-34	Male	Academia	AI Engineer	AI, Consultancy, LLM	2 to 5	good	I only know frameworks to develop conversational interfaces: - Angular - React - Streamlit and Gradio (to develop basic demos)	No	No
Workshop 4	12	Italian	25-34	Male	Academia	Full time student	Computer science	2 to 5	good	Depends on the context, don't have a standard set of rules	Probably chatgpt or copilot for code fixing	You'd have to use SUS
Workshop 5	13	Italian	25-34	Male	Academia	PhD Candidate	HCI; Conversational Agents; Persuasive Technology; Environmental Sustainability	2 to 5	good	I usually follow the principles in the "Conversational Ux Design: A Practitioner's Guide to the Natural Conversation Framework" by R.J. Moore and R. Arar	I was used to using Miro board to brainstorm and define the conversational paths of the agent. However, with LLM is more prompt engineering (trial and error approach)	Standardised user questionnaires or qualitative analysis methodologies
Workshop 5	14	Italian	25-34	Male	Academia	Phd student	human-computer-interaction, user-experience, invlusive design	2 to 5	average	No	No	No
Workshop 5	15	italian	25-34	Female	Academia	Researcher RTDA	human-robot interaction, affective computing, social signal processing	2 to 5	good	Conversational UX Design book	Conversational UX Design book	Conversational UX Design book
Workshop 6	16	Indian	45-54	Male	Academia	Doctoral Researcher	Human-Technology Interaction, Conversational Interfaces, Voice Assistants, Voice User Interfaces, Accessibility, Elderly Users	10 or more	excellent	Personas, Prompts and Prosody	Cognigy, DialogFlow, Nuance Mix	
Workshop 6	17	Dutch	45-54	Male	Industry	Researcher	na	na	na	na	na	na
Workshop 7	18	Italian	25-34	Female	Academia	Researcher / Designer	Creative Thinking, Critical Problem-Solving, User-centred project	2 to 5	average	Conversation Design (Google Developers), 10 Heuristics of Jakob Nielsen, The Interaction Design Foundation (guidelines),	Voiceflow, Conversation mock-ups supported by Alexa or Google assistant	User testing following the guidelines above
Workshop 7	19	Italiana	25-34	Female	Industry	Analista sviluppatrice / accessibility expert	Accessibility, developing, testing	2 to 5	minimal	No	No	No
Workshop 7	20	Italian	25-34	Female	Industry	Conversation designer	human-computer interaction, user-centred design, strategical thinking, user needs, business goals, design tech job	6 to 10	excellent	Conversation with things, by Evanhoe, 100 things designers need to know about people, by Weinschenk, Designing voice-user interfaces, by Pearl	Google Draw, Voiceflow, Dialogflow CX	user testing