

BUYIT!

(USER GUIDE)

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Buyit is an innovative online shopping platform that offers customers a convenient and hassle-free way to purchase their desired products directly from vendors. Our platform provides a seamless and efficient marketplace where vendors can easily sell their products to customers without any intermediaries. Additionally, we offer a reliable delivery service to ensure that customers receive their purchases in a timely and secure manner. To enhance user experience, our platform is divided into four major categories/sections that cater to a diverse range of customer needs. These sections are carefully curated to offer a user-friendly and personalized shopping experience that meets the unique preferences of each customer.

- Admin
- Customer
- Vendor
- Delivery agent

When using Buyit as a customer, the sign-up process is a vital first step. If it's the customer's first time using the platform, they'll be required to provide us with some basic information to create their ID and password. If they're a returning customer, all that's needed is a sign-in with their email and password. Once their details are verified, they're presented with a menu-driven platform that enhances their user experience. The platform is designed to make it easy for customers to navigate and access the various features available. The following options are available to them:

1. View products: Customers can browse through the entire product catalog and view all the products available.
 - a. Sorting by price: products gets sorted according to their price.
2. Add to cart: Customers can add desired items to their cart, making it easier for them to organize their shopping.
3. Delete from cart: If a customer decides they no longer want a product, they can delete it from their cart

4. View cart: Customers can view their cart and see all the products they've added to it.
5. View wallet balance: Customers can view their wallet balance to keep track of their spending.
6. Add money to wallet: Customers can add money to their wallet to make purchases
7. Checkout: Once a customer is ready to make a purchase, they can proceed to checkout and pay for their items. The items then enter the delivery process.
8. Cancel order: Customers have the option to cancel an order until the delivery agent has delivered the product to them.
9. View orders: Customers can see all the orders they've placed, including current and previous ones.
10. View product by category: Customer can view all the products of any particular category.
11. Log out: Once the customer is finished using the platform, they can log out.

As a vendor on Buyit, the sign-up and sign-in process is the same as that for customers. Once a vendor logs in, they're presented with a menu-driven approach that's designed to provide an optimal user experience. The following options are available:

1. Add product: Vendors can add their items for sale on the platform from here.
2. Update prices: If a vendor wants to update the price of a product, they can do so easily from this option.
3. Delete products: A vendor can delete any products.
4. Logout: Once the vendor is done using the platform, they can log out.

At Buyit, we've partnered with a third-party delivery company to handle all delivery-related work. As a delivery agent on Buyit, the sign-up and sign-in process is the same as that for customers. Delivery agents for this company are required to log in with their credentials and are presented with a similar menu-driven approach. The following options are available:

1. View order: Here, delivery agents can see all the relevant information about each order.

2. Mark order as delivered: Once a delivery has been completed, delivery agents can mark the delivery status as true from here.
3. Logout: Once the delivery agent is finished using the platform, they can log out.

At Buyit, the sign-up and sign-in process for the administrator is the same as that for customers. Once the administrator logs in, they're presented with a user-friendly menu-driven interface designed to optimize their experience on the platform. The following options are available:

1. Delete vendor: The administrator is granted special privileges to delete vendors who aren't following the established measures. This option allows the administrator to carry out that function.
2. Show platform stats: The administrator can access a range of statistics about the functioning of the website from this option.
3. Add Discount: It adds a store wide discount on every product.
4. Logout: Once the administrator is finished using the platform, they can log out.

At Buyit, we understand the importance of ensuring that our platform is easy to use and accessible for all users. Our goal is to provide a seamless experience for everyone involved in the buying, selling and delivery process, including the administrator. With our user-friendly interface and range of options, we aim to make Buyit the go-to destination for online shopping.