

### **Avinash Nookala**

### **SUMMARY**

A dedicated and motivated international student with excellent interpersonal skills and a strong desire to support fellow students. Proven track record of building relationships, managing priorities, and providing exceptional service. Proficient in Microsoft Office suite.

#### **LANGUAGES**

English Hindi Telugu

#### CONTACT

PHONE: 705-698-1447

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#### **EDUCATION**

Cambrian College of Applied Arts And Technology - Mobile Application Development (Currently Enrolled)

#### **WORK EXPERIENCE**

#### Customer Service Representative – Paris Natural Foods, Sudbury

- Answered customer inquiries and provided accurate information regarding products and services.
- Provided excellent customer service to resolve customer complaints in a timely manner.
- Answered incoming calls, providing frontline customer support or assistance with product and service transactions.

# Asst Branch Manager/Customer Relationship Manager - UCO Bank, Nagpur, India (2020–2023)

- Educated people in rural areas and helped them understand the importance of finance, assisted them in getting necessary financial aid.
- Assisted in outreach initiatives to establish and nurture customer relationships.
- Supported team management efforts to drive branch profitability.

## Liquor Store Associate/Cashier - ALL STAR LIQUOR, Sunnyvale, CA, USA (2017–2018)

- Enhanced customer satisfaction through attentive service and relationship building.
- Handled cash register and POS transactions for payments.
- Managed inventory tracking to minimize losses.

## Restaurant Waiter/Host/Cashier - Biryani and Kababs, Sunnyvale, USA (2015–2016)

- Provided exceptional customer service to a high volume of daily patrons.
- Operated cash register and POS system to process payments.
- Assisted in maintaining cleanliness and order in the restaurant.

#### **SKILLS**

- Strong interpersonal and communication skills.
- Proficient in Microsoft Office applications (Word, Outlook, PowerPoint).
- Exceptional team player with the ability to collaborate effectively.
- Organizational skills.