

Sr. No.	Employee Name	Criteria	Achievements	Reward category
1	Aman Khandelwal	Top Cloud Deal for Dalmia Project	His contributions have been exemplary and have been frequently acknowledged by the customer.	Business Excellence GTM
2	Amey Khochare	Top deal and 100% quota of Q4	Top deal of RBL Bank and 112% quota of Q4	Business Excellence GTM
3	Amit Bhat	Top deal and 100% of Q4 quota	Top deal of AU and 152% of Q4 quota	Business Excellence GTM
4	Apoorva Dave	100% Quota Achievement	Achieved 101% of Quota	Business Excellence GTM
5	Basant Kumar Nayak	Top Contribution to Hyperscalers	He has consistently delivered outstanding contributions, earning multiple commendations from the client	Business Excellence GTM
6	Bharat Barhate	100% Quota Achievement	Achieved 205% of Quota	Business Excellence GTM
7	Deepak Sidana	Contribution in major wins	Deepak has been instrumental in getting inroads with MSIL in his role as Solution Architect. He has gained trust of the client. Conducted various focused workshops with MSIL to seed thoughts around new technologies and services. MSIL phase 1 was a great demonstration of NTT DATA's consulting led approach which also led to this Phase 2 PO in JFM quarter.	Business Excellence GTM
8	Dinesh Chugh	100% Quota Achievement	Achieved 186% of Quota	Business Excellence GTM
9	Ganapa Avinash	100% achievement of target and top deal for Q4	277% achievement of target and top deal for Q4 for Tech Refresh - HYD Group for Deloitte USI	Business Excellence GTM
10	Kamesh Ganesan	100% Q4 quota and top deal	134% Q4 quota and top deal for Cipla IBW	Business Excellence GTM
11	Karthik Subramanian	100% Quota Achievement	Achieved 262% of Quota	Business Excellence GTM
12	Mandar Ghanekar	1. Ability to automate day to day functions 2. Ability to step outside defined role to support business 3. Thought leadership capability	1. Ability to automate day to day functions - Mandar has created automated pricing calculators that can be used by CPs for managed network pricing. 2. Ability to step outside defined role to support business - Mandar has supported delivery functions for UCO and HDFC Bank and is involved in operational escalations to ensure customer satisfaction is maintained. Apart from delivery for these two large clients, Mandar has also functioned as a solution architect, supporting the service architects on all large RFPs. 3. Thought leadership capability - Mandar has demonstrated thought leadership by envisaging and driving the SPOG and unified LAN+WAN dashboard projects with engineering	Business Excellence GTM
13	Nagaraju Thumma	100% Quota Achievement	Achieved 333% of Quota	Business Excellence GTM
14	Narayana Paranandi	Contribution in major wins	Instrumental in major Networking orders from Deloitte USI, Tianish Pharma, HSBC, Open Text.	Business Excellence GTM
15	Neha Telang	Diligent and Committed (eVB)	Neha is an EVB nomination and for her extensive work on Sales Enablement and Bid Management Support. She ensures that all data is available before the review calls and also supports in conducting the same. In Q4 she extensively worked on framing the FY25 Top Account Selection, Planning and Target allocation activities in collaboration and coordination with India and APAC leadership team.	Business Excellence GTM
16	Nikhil Rai	196% of Q4 quota and top deal	100% of Q4 quota and top deal for HDFC ergo	Business Excellence GTM
17	Pavan Kumar Mamdi	Top deal and 100% quota for Q4	Top deal for Google FMM services and 247% target	Business Excellence GTM
18	Prateek Prabhu	100% Quota Achievement	Achieved 102% of Quota	Business Excellence GTM
19	Pratik Parekh	100% of quota on Q4 and top deal	141% of quota on Q4 and top deal for SMG	Business Excellence GTM
20	Rajendra More	Contribution in major wins	Rajendra played a key role in identifying and driving the DR Automation opportunity with CSB. He showcased Perpetuall's strengths over competitors, coordinated product demos, and supported client queries. During the PoC phase, he collaborated closely with CSB and Perpetuall to define the execution plan for critical workloads, leading to a successful outcome. His efforts culminated in finalizing 68 applications for deployment and securing the Purchase Order—setting a strong precedent for future client engagements.	Business Excellence GTM
21	Rajesh Sankaran	Contribution in major wins	Rajesh has significantly worked on the renewal deal with OEM and CTS to position NTT DATA. 4 Mil order approx.. Booking with ACV GP of 150K	Business Excellence GTM
22	Senthil Kumar Selvaraj	100% Quota Achievement	Achieved 103% of Quota	Business Excellence GTM
23	Shaaz Anjum	Top deal for Q4	Top deal for Indus Ind Bank Soc services	Business Excellence GTM
24	Shahul Hameed A	Target Achievement, Building Pipeline & Quality of funnel generation	Shahul has over achieved his Q4 target. His achievement is as follows: Target : 214K Achievement: 657k % achievement: 307%	Business Excellence GTM
25	Shaista Ansari	100% of quota in Q4 and top deal	153% of quota in Q4 and top deal for citi group	Business Excellence GTM
26	Shiva Kumar R	Contribution in major wins	Timely error free proposal submission for various RFPs and completion of internal process (SDA) - Indian bank Firewall RFP, IOB DRM and CLMS RFP. Presentation for Canara Bank, IOB (DRM & CLMS) and able to articulate NTT DATA capability and solution completeness . IOB DRM Win	Business Excellence GTM
27	Shubham Sareen	Top Contribution to major deals including ACITS & Egon resulting in leads & Rebates	Core member of the team that achieved the CERT-In Empanelment for NTT DATA. He has delivered many important PT projects in India and APAC like NSE, Panasonic, ACTIS, Enquest etc and identified important vulnerabilities in these engagements.	Business Excellence GTM
28	Sinu Mathew	100% Quota Achievement	Achieved 255% of Quota	Business Excellence GTM
29	Varun Singh	Achievement 100% of Q4 quota and top deal	Varun achievement 524% of his Q4 quota and EXL contract extension	Business Excellence GTM
30	Vishal Thakkar	100% Quota Achievement	Achieved 210% of Quota	Business Excellence GTM
31	Anupam Jain	Performance in Q4 '24	Anupam has shown commitment and dedication towards the organisation. He got significant Wins for the organisation; he is well recognised by business teams for his contributions and suggestions. Anupam was instrumental in creating "India Pricing Tool", he trained sales community on the same. He is an asset for the team.	Business Excellence Support
32	Ashish Sharma	Individual Collector Performance	(1)Resolution Of MRR Cases For Bharti Account which was related to 2021-2023 Outstanding and Collected – USD 207 K (2)NIC Payment For 13 MN Delivery Payment 1st Milestone	Business Excellence Support
33	Gauri Bahulkar	Excellence in Event Management	Gauri demonstrated exceptional leadership and initiative in orchestrating the India Delivery Excellence Awards 2024 (IDEA), delivering a flawlessly executed event in Jaipur in January'2025, attended by approximately 200 employees, senior leaders, award winners, and their guests. Her ability to lead cross-functional coordination ensured a seamless, engaging, and memorable experience that reflected the highest standards of excellence. Leadership & Strategic Impact: Gauri's role went far beyond execution—she led from the front, aligning stakeholders, managing logistics, and anticipating challenges with precision. Her strategic foresight, calm under pressure, and meticulous attention to detail underscore her capability to lead high-visibility, large-scale events with poise and professionalism. Influence & Engagement: Through her thoughtful planning and inclusive approach, Gauri fostered a sense of celebration and pride across the organization. The event not only recognized excellence but also strengthened leadership visibility and employee engagement. Execution Excellence: From concept to curtain call, Gauri ensured every element—from venue setup to guest experience—was handled with care, leaving a lasting impression on attendees and reinforcing the IDEA brand.	Business Excellence Support
34	Jayshree Sawant	Business Support	Jayshree is working closely with Service Providers – Infosys & Genpact and getting the Client order booking & vendor order processing tracked. Her involvement helped in streamlining the Order booking and Vendor order placement.	Business Excellence Support
35	Malavi M	Any initiative concluded in Q4, with either 1. High business outcome impact or high employee experience impact 2. Cost saving, revenue generation or value creation to NTT DATA Brand	Handling of 2 Sensitive south cases,one involving a deep health crisis of a young associate.Acolade from Business within Short period of time displaying strong tenacity & foresight in handling situations.Galvanizing support in a timely & critical manner.	Business Excellence Support
36	Naini Roy Choudhury Thakkar	Internal Communications leader for Global Applications and BPS.	Event Innovation & Execution: The "Gateway to the World" (Mist) event in Mumbai introduced several firsts, making it a landmark occasion. The event was meticulously planned and executed, ensuring a seamless experience for attendees. Public Relations & Brand Impact: The event received widespread applause for its PR success, significantly enhancing brand visibility and corporate reputation. It was covered extensively and positioned as a major milestone in corporate communications. Leadership & Influence: Naini played a pivotal role in orchestrating the event, ensuring its success from both an execution and PR standpoint. Her leadership was instrumental in driving engagement and making the event a resounding success.	Business Excellence Support

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37	Rajesh Mohite	Outstanding performance (quantifiable) in a given quarter	Rajesh is very good resource. He has worked to minimize intercompany reconciliation gap by liaising with inter department as we NGDC team. CEF expense which were to be claimed below line were collated and hence benefit passed on in our books.	Business Excellence Support
38	Vatsala Mondal	Handling complex deals and projects, rendering service in timely manner, giving correct legal advice and handling large volume of work	Vatsala has managed some large complex deals and has handled large volume of work in timely manner. She has provided legal support in diverse matters, including managing some litigations and external counsels for litigation. She is a dependable professional.	Business Excellence Support
39	Abhishek Manjarekar	Uptime, Compliance, On time delivery	Uptime - NSE has a very complex network architecture to support trading application spanning through different network segments. Under the leadership of Abhishek team has managed the same with 100% uptime. Compliance - SIEM, TACACS, ITRS compliance is managed 100% On time delivery - Managed Services SLA at > 95%	Service Delivery Excellence
40	Ajit Dhobale	NPS / Client Satisfaction	NPS of 100 for FY 24 Penalty - Zero Client Escalations - Zero SLA Achievement - 100 Ajit has successfully executed one of our major activities L3 migration at Bank of Maharashtra. This activity was executed in two parts and both the time there were ZERO error. By virtue of his meticulous planning and flawless execution, he has received Appreciation from CTO. In between these two activities there were another very important activity which was 50th DR Drill. Post completion of this drill there were no issue registered and received appreciation from Chief Manager DC Mr Gaitonde... His efforts have significantly contributed to the BoM's operation, and his ability to manage such a critical task with precision is truly commendable. The positive feedback from BoM is a testament to his hard work and professionalism... He is a true leader, who is leading a team of 15 engineers across two location, Pune and Hyderabad.	Service Delivery Excellence
41	Akimuddin Khan	NPS / Client Satisfaction	Akim helped team & for HNOC customers patched 150+ esxi hosts for Zero-day vulnerability. Within 48 hrs all the esxi were patched and informed customer. During this activity there was no downtime and no impact. This dedications & support helped team to get the appreciation from AU Bank.	Service Delivery Excellence
42	Akshay Wani	Service Delivery Excellence	He is GTE elevated to L1 , he is part of almost all activity that we carried out and helped in completing all activity seamlessly	Service Delivery Excellence
43	Akshay Warang	Uptime, Compliance, On time delivery	Uptime - Managed 100% uptime of very complex NSE Data center Compliance - Managed 100% compliance in DC asset management, BIOS upgrade, Monitoring using OEM monitoring Software On time delivery - Managed 100% SLA for DC assets	Service Delivery Excellence
44	Aniket Rajesh Kanase	Service Delivery Excellence	For his dedication towards work, key deliverables for UCO / HDFC and all MCNI customers along with SNOCC Customers	Service Delivery Excellence
45	Aniruddh Kulkarni	Service Delivery Excellence	Aniruddh has been conscientiously managing the field tickets to the best of his capacity. He brings a lot of sincerity to the work he does. He has worked tirelessly on network related issues. Closure of IT risk findings on network appliances and continuous support to client's on various Infra devices to avoid any mishap / incident is few of the examples which helped to gain client confidence and trust. His zeal to resolve client queries and towards new learning in all his engagements is commendable. He has recently been appreciated by Client and Internal team members for supporting their requirements as and when needed. He has been taking ownership of issues to take it up till closure and managing client in a very proficient way. His sincere positive approach and well-coordinated efforts helped to meet client deliverables within the timelines.	Service Delivery Excellence
46	Anoop S	Service Delivery Excellence & Client Satisfaction	Part of the frontline SOC analyst team at EXL. He has picked up very fast and started driving alert handling mechanism to overachieve the target SLAs	Service Delivery Excellence
47	Anshuman Pandey	Service Delivery	A Good resources supporting 40+ customers in shared platform with a best analytical skills in our MDRS solutions.	Service Delivery Excellence
48	Avinash Panchal	Service Delivery Excellence	Avinash Panchal for his exceptional contributions to setting up new link infrastructure for our Data Centre (DC), Disaster Recovery (DR), and Network Data Center (NDC). His technical expertise and flexibility have been invaluable to our team, especially during emergencies. Avinash's work during the CLDC project for UBI was particularly noteworthy. He demonstrated excellent coordination with the ISP and the bank, ensuring the execution of activities within the stipulated time frame. The client greatly appreciated his ability to manage and complete these tasks efficiently. Avinash's dedication and technical soundness have significantly contributed to the success of our infrastructure projects. His efforts have not only enhanced our operational capabilities but have also earned the appreciation of our clients.	Service Delivery Excellence
49	Balamurugan Murugesan	Services Transformation	Balamurugan is L3 engineer for EDR, Deep Security and DDAN solutions in Indian Bank. After he joined within few weeks he understands the clear architecture of environment clearly and took over the ownership of entire operations and applied appropriate control measures based on client requirement and resolved all the implementation related issues which we faced for many months from the date of implementation and streamline the newly implemented solutions which helps a lot to reduce the repeated incidents and improved quality of service. As a team leave always he used to guide L1 and L2 engineers and never failed to appreciate colleagues.	Service Delivery Excellence
50	Chandrashekar Dhandare	Service Delivery Excellence	Meticulous Attention to Detail: Chandrashekar Dhandare is known for his meticulous approach to every task. His attention to detail ensures that all work is completed to the highest standards, minimizing errors and enhancing the quality of our deliverables. Chandrashekar Dhandare has been a pivotal figure in our tools. His expertise in tools or technologies has streamlined our processes, reducing manual effort and increasing operational efficiency. He is proactive in identifying potential issues and implementing solutions swiftly. His quick thinking and problem-solving skills have prevented delays and ensured smooth project execution	Service Delivery Excellence
51	Dasharath Sawant	Service Delivery Excellence	Nominating Dasharath Sawant because of he is sincere towards the work, his technical expertise, problem solving skills, positive attitude, collaborative spirit is always making client satisfied. Client has been appreciated his in Feb-25 to manage the multiple VM host down issue where Dasharath has put their efforts to recover the services within the time.	Service Delivery Excellence
52	Deepak Nagaraj	Client Satisfaction	Customer satisfaction - Ensured zero escalation during the Bank financial year end and also appreciation received from customer for smooth transaction. Ensured client ticketing tool (Snow) sanity maintained as per the requirement of client. Below is the Appreciation mail for Ajit Tiwari - SVP HDFC Bank Dear TEAM,I extend my heartfelt gratitude for your incredible work throughout the year. Your dedication ensured smooth branch operations and exceptional support during the year-end. Managing 9800+ branches, 19800+ links, and 32000+ devices is no small feat—your efforts are truly commendable. As we move forward, let's focus on Zen AI, automation, and cutting-edge tech to enhance performance and compliance. I encourage you to go beyond your domain, learn, and contribute.	Service Delivery Excellence
53	Dhiraj Jagdale	Client Satisfaction	Dhiraj has completed couple of project tasks, prepared documents, plans for weekend changes and executed without any flaws. Customer appreciated his technical knowledge, ownership and accountability.	Service Delivery Excellence

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54	Dinesh Dhanawade	<ul style="list-style-type: none"> •Quality of Work (% of errors) •Quantity of Work •Timeliness on Deliverables •Variety of Areas worked upon beyond comfort zone (Accepting new Challenges / Technologies) •End Customer Satisfaction (Internal or External) •Going beyond call of duty (whenever needed) and ensuring project deliverables/SLAs are met and addressed Production issues in timely manner •Innovation / New Initiatives which are impactful 	<p>1. Exploring Cloudstack Flow and API Research Dinesh demonstrated exceptional expertise in exploring the Cloudstack flow and conducting thorough API research. His deep understanding of the Cloudstack architecture and APIs enabled the team to leverage the platform's full potential, ensuring seamless integration and optimal performance for the GPUAAAS project.</p> <p>2. Integrate Cloudstack Lifecycle Flow with MNP Portal Dinesh played a pivotal role in integrating the Cloudstack lifecycle flow with the MNP portal. His meticulous approach and innovative solutions ensured that the integration was smooth and efficient. Dinesh's ability to bridge the gap between Cloudstack and the MNP portal significantly enhanced the project's functionality and user experience.</p> <p>3. Writing Scripts for Smooth Integration with MNP Portal Recognizing the need for automation and efficiency, Dinesh took the initiative to write scripts that facilitated smooth integration with the MNP portal. His scripts were not only robust and reliable but also optimized for performance, reducing manual intervention and streamlining the workflow.</p> <p>4. Test and Integrate GPU and CUDA Drivers with OS Template for L40s and H100 Dinesh's technical acumen was evident in his successful testing and integration of GPU and CUDA drivers with the OS template for L40s and H100. His rigorous testing procedures and attention to detail ensured that the drivers were fully compatible and performed flawlessly, contributing to the project's success.</p> <p>5. Delivered the Complex Project on Time with Minimal Errors Dinesh's dedication and commitment to excellence were key factors in delivering the complex GPUAAAS project on time and with minimal errors. His proactive problem-solving skills and ability to anticipate challenges allowed the team to navigate obstacles effectively, ensuring a smooth and timely project delivery.</p> <p>Dinesh's contributions to the GPUAAAS project have been invaluable, and his exceptional support has significantly impacted the project's success. His expertise, dedication, and innovative solutions make him a deserving candidate for this Excellence Award.</p>	Service Delivery Excellence
55	Kalpesh Tapekar	Service Delivery Excellence	<p>For HDFC ERGO ></p> <p>1. Controlled & worked to get 1000+ VAPT points closed thereby going out of the reach to follow-up & coordinate with their respective application owners.</p> <p>2. Completed firmware updated for 25+ NW devices which were not updated since >2-5 years earlier.</p> <p>For NSE > Completed their FW replacement project & VAPT.</p>	Service Delivery Excellence
56	Lalit Dubey	Service Delivery Excellence	Lalit is a process-oriented resource who is leading SFTP service operations at SBI card. He is very effectively managing the Ops and has got client appreciation as well.	Service Delivery Excellence
57	Lokesh Krishnappa	Client Satisfaction	Recognizing for meticulous planning and seamless execution, which ensured minimal downtime for the SCA application. Excellent work!	Service Delivery Excellence
58	Manoj Kumar	Service Delivery Excellence & Client Satisfaction	<p>Manoj showcased exemplary troubleshooting skills during a Priority 1 incident at J&K Bank, significantly minimizing the outage window and ensuring the swift restoration of services. Their presence on-site for five consecutive days demonstrated unparalleled dedication and reliability.</p> <p>Furthermore, Manoj took the initiative to design a complete IT network diagram for a JKB entire data-centre setup. This comprehensive effort not only streamlined operations but also provided invaluable clarity and efficiency for future processes.</p> <p>Additionally, Manoj has been working closely with another (Genpact) as a Technical Account Manager, where they played a pivotal role in conducting a comprehensive inventory reconciliation. This effort ensured accuracy, streamlined processes, and fortified the client's trust in our services.</p> <p>Manoj has been a vital asset to our team, consistently reflecting professionalism, technical prowess, and unwavering commitment to our values. Their contributions deserve recognition on the Wall of Fame, <u>celebrating their outstanding impact on both clients and our organization.</u></p>	Service Delivery Excellence
59	Manjunath Bhat	Service Delivery Excellence	Handling RFP requests and representing SDA calls, providing effort estimations, managing BEL and MEMG projects	Service Delivery Excellence
60	Mayur Pawar	Service Excellence	<p>Nuvama is a highly significant client with elevated expectations. Upon the departure of our Network L3/SME and Mayur swiftly assumed responsibility and effectively began managing all L3/SME tasks. This proactive approach resolved numerous client issues. Additionally, he initiated several network transformation efforts to enhance CSAT include followings</p> <p>1. Recommending upgrades for End-of-Life/End-of-Support devices, resulting in the upgrade of seven firewalls in the last quarter.</p> <p>2. Validating device monitoring and improving alert notifications from our team to ensure better service quality.</p> <p>3. Updating OSPF/BGP monitoring within the client's infrastructure.</p> <p>4. Conducting technology refresher sessions for our team, leading to improved service quality.</p> <p>Mayur's proactive efforts in managing L3/SME tasks and initiating network transformations have successfully resolved client issues and improved client satisfaction.</p>	Service Delivery Excellence
61	Mohit Chugh	Service Delivery Excellence	Mohit played a pivotal role in arranging and overseeing the entire migration process. His meticulous planning, coordination, and problem-solving skills ensured that the transition was smooth and successful. Mohit's commitment to excellence and his ability to manage complex tasks under tight deadlines were truly commendable.	Service Delivery Excellence
62	Narendra Thakkar	Compliance, Audit support, Financial Asset Register	<p>Compliance - 100% compliance of DC assets in asset registers which was earlier 80%</p> <p>Audit - Deloitte audit rating has been changed from Amber to Green for Asset Management 1st time</p> <p>FAR - DC asset FAR VS CMDB compliance has reached from 0% to 100% compliance</p> <p>All three points are highly appreciated by CTO.</p>	Service Delivery Excellence
63	Nikhil Kulkarni	Service Delivery Excellence & Client Satisfaction	<p>His presence onsite has created an tremendous impact on NTT DATA as an organization.</p> <p>He is a good team player and possesses a deep understanding of network systems and protocols, which he applies adeptly in his work and excels at diagnosing and fixing network problems swiftly and effectively.</p>	Service Delivery Excellence
64	Pradeep Kumar	Service Delivery Excellence & Client Satisfaction	Pradeep has been instrumental in gaining SBI Sr. Management Team's Confidence in the ongoing ACI project. After initial hiccups and challenges with regards to deliveries of passive component, Pradeep has been able to streamline the delivery process and also able to convince the client with regards to timely collection of Milestone payments. Pradeep is very hard working and dedicated in his work and is able to close the projects on time and with a positive not.	Service Delivery Excellence
65	Pranav Pillai	Service Delivery Excellence & Client Satisfaction	<p>Pranav's expertise and dedication have been pivotal to our success. His ability to tackle complex challenges and lead by example is truly commendable.</p> <p>His mentorship to junior team members is appreciated on a large scale.</p> <p>His presence onsite and work has earned client's CSAT with good feedback</p>	Service Delivery Excellence
66	Pratham Badgujar	Service Delivery	He is able to manage more 50 customers in shared platform and gain a good knowledge in shadowmap service to support VECV customer.	Service Delivery Excellence

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67	Priti Pagar	<ul style="list-style-type: none"> •Quality of Work (% of errors) •Quantity of Work •Timeliness on Deliverables •Variety of Areas worked upon beyond comfort zone (Accepting new Challenges / Technologies) •End Customer Satisfaction (Internal or External) •Going beyond call of duty (whenever needed) and ensuring project deliverables/SLAs are met and addressed Production issues in timely manner •Innovation / New Initiatives which are impactful 	Highly dedicated resource who supported in SDWAN, Integrated SDWAN & CIO Dashboard. Supported to combine multiple parameters to simple widgets, which has given clear visibility of data points on the dashboard.	Service Delivery Excellence
68	Ranjit Gupta	Managed service transformations	<p>During the FY24 Q4, Ranjit Gupta reached important milestones that strengthened client confidence in the NTT Data Platform support and improved compliance with BFSI regulatory standards. His major achievement was the successful execution of 1100 CA points in just three weeks and key automation initiatives.</p> <p>His brief accomplishment as follows:</p> <p>Client - AU Small Finance:</p> <ul style="list-style-type: none"> •Prepared automation scripts for DNS record updates, boosting operational efficiency by reducing human error. •Developed Domain Controller Health Reports, providing insights for monitoring infrastructure performance. •Created patch compliance reports for PROD and Non-PROD servers, essential for audits and securing environments. •Generated Windows Server Lifecycle Reports and constructed detailed server inventories for system management and troubleshooting. •Addressed Windows Update failures swiftly, receiving customer appreciation for resolving compliance issues. <p>Client - Yes Securities:</p> <ul style="list-style-type: none"> •Fixed approximately 11,000 CA points on YSL infrastructure in three weeks. •Received praise from the client's CISO, enhancing client relationships and BFSI statutory compliance. <p>Ranjit's key contributions & Automation initiatives.</p> <ul style="list-style-type: none"> •Improved operational efficiency, security, and compliance. •Provided critical insights for IT management. •Fostered strong client relationships, evidenced by positive feedback. •His proactive approach and technical proficiency were invaluable to his team and clients. 	Service Delivery Excellence
69	Sachin More	Service Delivery Excellence	<p>1.Updated and streamlined the entire Inventory for servers including depenedent devices which clearly helped with the AMC process for the current financial year - this translated to ease of access for around 400 plus servers across all platforms and around 600 devices including about 330 Network devices. Client was very please with this effort as we can now access this information centrally.</p> <p>2.Achieved 260 plus servers patching inspite of challenges in outdated version, customer availability and lack of downtime. They streamlined a pattern to identify related applications and gaining customer support by combining these application under 1 set of criteria for delivery.</p>	Service Delivery Excellence
70	Sagar Mhatre	Client Satisfaction	<p>1) Worked dedicatedly on Appdynamics implementation for Robinson bank successfully and received appreciations</p> <p>2) Played a crucial role in identifying and resolving multiple customer application issues driving it single handedly</p> <p>3) Worked along the team to reduce repetitive incidents by providing then required guidance and help in multiple cases.</p> <p>4) Worked dedicated towards creating a VLB solution (latest version of haproxy) for cloud team and engineering team.</p>	Service Delivery Excellence
71	Satish Kumatkar	Service Delivery Excellence	<p>Satish for his exceptional contributions to our SD-WAN production environment. His dedication and expertise have been instrumental in the success of our recent Disaster Recovery (DR) drill, which was successfully executed for the first time in four years.</p> <p>Satish's extensive experience in SD-WAN has been invaluable. He rigorously monitors open TAC cases with Cisco, ensuring that any issues are promptly addressed and resolved. His daily reports to the client have been thorough and insightful, maintaining a high level of transparency and communication.</p> <p>Moreover, Satish has led the route optimization activity with remarkable efficiency. To date, he has completed 45 Region office optimizations without any issues, resulting in a reduction of over 50 lakh routes. This achievement has significantly reduced CPU and memory utilization, greatly benefiting our environment.</p> <p>The client's appreciation of Satish's efforts is a testament to his hard work and dedication. His contributions have not only enhanced the resilience between our Data Center (DC) and Disaster Recovery (DR) sites but have also set a new standard for excellence in our operations.</p>	Service Delivery Excellence
72	Shankar Pawar	Service Delivery Excellence	<p>NPS of 89 for FY24. Penalty - Zero Client Escalations - Zero SLA Achievement - 100%</p> <p>Shankar has been diligently managing CPE Network for Tata communications at NTT DATA. He has an ongoing dynamism for supporting the Operational engagements. He brings a lot of sincerity to the work he does. He is also managing and has been working assiduously meeting the stringent SLA's for service restorations, Closure of IT risk findings on network appliances and continuous support to customer with health assessments on Infra devices to avoid any mishap / incident is few of the examples which helped to gain customer confidence and trust.</p>	Service Delivery Excellence
73	Shiladitya Ghosh	Service Delivery Excellence	His technical proficiency and problem-solving skills have been instrumental in driving his project. From designing innovative solutions to overseeing the execution with precision, his expertise ensured that challenges were met with efficiency. His commitment to quality and keen attention to detail have truly elevated the success of his project.	Service Delivery Excellence

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74	Somu Saxena	<ul style="list-style-type: none"> •Quality of Work (% of errors) Quantity of Work •Timeliness on Deliverables •Variety of Areas worked upon beyond comfort zone (Accepting new Challenges / Technologies) •End Customer Satisfaction (Internal or External) •Going beyond call of duty (whenever needed) and ensuring project deliverables/SLAs are met and addressed Production issues in timely manner •Innovation / New Initiatives which are impactful 	<p>Custom Reporting for UCO:</p> <ul style="list-style-type: none"> •Developed customized ngmon reports for UCO, adapting and enhancing existing reports such as Availability, UtilizationAll, TopN, and Interfacewan to align with specific customer requirements. •Created new reports from scratch for Penalty calculation, successfully delivering them within very aggressive timelines. <p>Data Management and Quality Assurance:</p> <ul style="list-style-type: none"> •Played a pivotal role in rectifying missing data points and resolving data discrepancies within the database, ensuring data integrity and reliability. <p>API Development for UCO SPOG Dashboard:</p> <ul style="list-style-type: none"> •Contributed to the development of new APIs and modifications of existing ones to improve the UCO SPOG dashboard functionality. <p>Professional Growth and Independence:</p> <ul style="list-style-type: none"> •Despite being relatively new to the organization, with only 1.5 years of experience, he has shown significant growth, taking on new assignments with confidence and demonstrating the ability to work independently with minimal supervision <p>Responsibility and Ownership:</p> <ul style="list-style-type: none"> •Somu has consistently demonstrated a strong sense of responsibility, taking complete ownership of tasks. He ensured timely, high-quality deliverables and proactively addressed challenges, delivering effective solutions. 	Service Delivery Excellence
75	Soumen Biswas	NPS / Client Satisfaction	<p>Handled key account (National Insurance Company) very well as a tech lead. Helped to achieved extreme client appreciations.</p> <p>Deeply involved in building the last Security RFP and getting the PO (value approx. 180 Cr INR). Completely helped the solution team to stich the RFP.</p> <p>He himself completed multiple training which helped a lot in the delivery. He helped to build the team technically and enhanced their knowledge. He contributed to build necessary SOC Ops docs, SOPs , KBs etc.</p>	Service Delivery Excellence
76	Suraj Shetty	Service Delivery Excellence	<p>He is a key resource for MSSQL Team especially Nuvama as a Client.</p> <p>Effective resolution of the mail-related issue not only prevented further escalation but also resulted in a permanent fix, reducing the likelihood of similar tickets being raised in the future.</p> <p>Secondly, Suraj also played a key role in identifying and resolving a database performance issue. Swift and efficient actions have significantly improved system performance and ensured long-term stability, preventing potential escalations.</p>	Service Delivery Excellence
77	Venkateswara Siddula	Service Delivery Excellence	<p>Worked on version upgrade activities on various tools like SIEM, SAN & NAS version upgrades, VM's. He also took the ownership of mitigating entire VAPT mitigations in timelines.</p>	Service Delivery Excellence
78	Vicky Kathuria	Service Delivery Excellence & Client Satisfaction	<p>Vicky's immense technical skills is always appreciated by EXL leadership which has build a trust on his capabilities. On specific request from client, he has taken up the additional responsibility as Tech Ops Lead to drive all P1 incidents.</p>	Service Delivery Excellence
79	Vishal Naik	Service Delivery Excellence	<p>Completed Migration of 20+Firewalls as part of Hardware refresh program and without any single issue, he planned and executed the project flawlessly</p>	Service Delivery Excellence
80	Yogesh Patil	Service Delivery	<p>With dedicated efforts and hard work, our permium customer IndusInd bank has regain confident on operations efforts which help us to reduce escalations.</p>	Service Delivery Excellence
81	Zeeshan Khan	Delivery execution and client commitment	<p>Critical resource and part of the core team managing EXL-Contact centre businesses on Amazon connect. The commitment in terms of management on ground and contribution towards SLA makes him a lead player</p>	Service Delivery Excellence