ANOSH PAPPULA



Technical Advisory SQL DBA

Hyderabad, Telangana, INDIA 500090

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+91 98856 11559

## TECHNICAL SKILLS

Microsoft SQL Server DBA Infrastructure Services Backup Tools

AWS Cloud Services

Data Domain,Tape Libraries

## MANAGEMENT SKILLS

Leadership Planning Strategy Communication Organization

## AWARDS & HONORS

* Appreciations from Customers [Current]
* Project Champ [Q2-2021] DXC
* Best employee [Q3-2018] Capgemini
* Top performer [Q1-2016] Capgemini

## SYSTEM ADMINISTRATION

OS Procurement Application Deployment Backup & Recoveries [DB] File System Management Disaster Recovery

## LANGUAGES

English Hindi Telugu

# PROFILE • ABOUT ME



Tireless associate talented in-service delivery technical and non-technical in assessing client needs and providing solutions to clients in IT infrastructure. Established decision-maker with a background in mentoring others to accomplish project milestones. Intelligent in-service delivery and technocrat with overall 14 years of experience in IT Infrastructure Support in various Domains & Technologies. A strong leader is known for driving efficiency and cost savings through continuous process improvements. A polished individual with a drive to proactively initiate positive change.

# CAREER HIGHLIGHTS

* Promoted in no time as a Technical Advisory in SQL & Cloud Services for Microsoft in LTI Mindtree.
* Promoted as a Technical Delivery Manager Associate in DXC Technologies.
* Statured the infrastructure for IKEA, Hyderabad in Capgemini.
* Performed Disaster Recovery for CONA [Coke One North America] in Capgemini

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# PROFESSIONAL EXPERIENCE

**May 2023 - Current *Hyderabad, Telangana, INDIA***

## Operations Manager / Technical Advisory

LTI Mindtree India Pvt Ltd

* Collaborating with clients to determine needs and devise appropriate solutions.
* Leading a team of geographically dispersed resources to deliver technology projects on time and within budget for the domain and geography, they are responsible for.
* Maintaining end-to-end accountability for customer satisfaction and overall delivery excellence within a specific service line.
* Ensure that the right type and the number of resources required to fulfil the objectives through cooperation with Resource Planners
* Delivering customer satisfaction and overall excellence by identifying opportunities (or issues) and assisting with speedy resolution.
* Responsible for Operations management and reporting and optimizing processes

**January 2020 - December 2022 *Bangalore, Karnataka, INDIA***

## Associate Manager [Service Delivery]

DXC Technologies

* Identifying and managing risks to the delivery, including developing contingency plans to mitigate potential issues.
* Communicating with stakeholders, including team members, clients, and other stakeholders, to ensure that everyone is informed about the progress of the delivery.
* Tracking progress and adjusting the business needs to keep the delivery on.
* Providing guidance and mentorship to team members to ensure that they have the skills and support they need to complete their tasks.

**January 2014 - January 2020 *Hyderabad, Telangana, INDIA***

## Consultant

Capgemini Consulting Services

* Migration of clients from one backup tool to another backup tool.
* Installation & configuration of clients for FS backups & for DB (Oracle, SQL

& Hana) backups

* Installation & configuration of master server/backup server and media servers
* Managing replications and duplications respectively

## PERSONAL INTERESTS

* Agriculture
* Playing Carrom
* Playing Football
* Exploring Places

**PERSONAL INFORMATION**

**Birthday**

June 06, 1986

**Gender**

Male

**Marital Status** Married **Father’s Name**

Aseerwadam Pappula

**Nationality**

INDIAN

**Passport**

S0700096

## COMMUNICATION ADDRESS

#405, 5th Floor, Sumanth Sai Green Lands, Road-6C, Bandari Layout, Vasanth Nagar Colony, Nijampet, Hyderabad, Telangana, 500090 INDIA

* Performing cross-VPC restores from the production compartment to the non-production compartment.
* Performed DR (Disaster Recovery)
* Performed migration of the infrastructure unto AWS Cloud
* Maintain utmost discretion when dealing with critical clients

**November 2011 - January 2014 *Bangalore, Karnataka, INDIA***

## Senior Systems Engineer

Wipro Technologies

* Performing daily backups.
* Investigating and troubleshooting TSM backup-related issues.
* Maintaining Scratch Volumes.
* Performing check-in & check-out of the tapes from the tape libraries and sending archive tapes to iron mountain.

**March 2010 - October 2011 *Bangalore, Karnataka, INDIA***

## System Administrator

Web Development Company

* Worked on the backup exceptions for the failed & missed schedule backups.
* Worked on the incidents generated by the ticketing tool.
* Worked on RCA of the backup failures.

# EDUCATION

**B.Tech, Computer Science & Engineering**, QIS College, JNT University, Hyd, AP, IN – August 2008

**Intermediate Education, MPC**, Board of Intermediate Education, Hyd, AP, INDIA – March 2003

**Secondary Education,** Board of Secondary Education, Hyd, AP, INDIA – March 2001

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# ENGINEERING/TECHNOLOGY

**MS SQL –** Dba T-SQL Networking

**SQL Server –** lnstallation Upgrades Jobs Security Backup Restores H A

Mirroring Log Shipping Cluster

**Backup –** Veritas Backup D P

**Cloud –** AWS

**O S –** Unix / Linux Mac Windows **Microsoft Tools –** Data Protection Office **Networks –** TCP/IP

**Hardware –** VTL Tapes Data Domain

# PROJECTS

## Microsoft LTI Mindtree India Pvt Ltd

**Syngenta DXC Technologies**

**Ikea, CONA Capgemini Consulting Services Societe Generale Wipro Technologies**

**Capital One Web Development Company**



**DECLARATION**



I, Anosh Pappula, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

Hyderabad, INDIA Anosh