

BT

**Brittany
Thompson**

(859) 444-4356

(859) 420-0361

brittany213@gmail.com

NotAnotherBrittany.com

REFERENCES

Available on request

STEM Training & Curriculum Development

Driven. Detail Oriented. Creative. Patient. Passionate. Multi-tasker. Public Speaking. Strong Communicator. In-person & remote classroom facilitation.

Professional Experience:

- 10+ years: training & curriculum development for all ages
- 20+ years: computer coding & website development
- 5+ years: video editing & production, including Adobe Premiere
- Adult Learning Theory, Blended Learning, Knowledge Transfer
- Curriculum Development Experience: e-Learning, job aids, training manuals, Intranet & Knowledge Base, videos, Powerpoint, Sharepoint & more

EXPERIENCE

Assistant Director & Teacher at Centered

Lexington, KY — 2014-Current

Assist with management, operations, marketing and administration. Teach weekly classes. Help recruit, interview, hire and train new employees. Help supervise up to 10 interns and 30 teachers. Develop & maintain up-to-date curriculum and facilitate training for all employees. Plan events, coordinate private team meetings, and co-facilitate seasonal workshops.

Accomplishments

- Developed training program, curriculum & workflow from ground up
- Saved thousands of dollars on graphic/web design, marketing & social media strategy
- Consistently broke records for event attendance & earnings, including sold-out events

Instructor at iD Tech

Louisville, KY — 2016

Taught STEM training camps to students ages 6 to 14 years. Fostered a fun, engaging & blended learning environment for all types of learners. Created daily/weekly lesson plans, job aids, handouts and videos for multiple courses. Planned daily activities, supervised students, managed classroom behaviors and ensured curriculum goals were being met.

Accomplishments

- Independently learned all course software & material in just two weeks
- Helped teach over 100 children from around the world throughout 5 weeks
- UofL iD Tech camp was ranked 5th in the Nation for Parent Satisfaction
- UofL iD Tech camp was ranked 7th in the Nation for Student Satisfaction

Instructor & Curriculum Developer at Velocity Indiana

Jeffersonville, IN — 2014

Helped develop & launch Velocity Kids STEM camp for ages 7-14. Created curriculum for multiple courses on video game development using JavaScript and Minecraft. Planned, tested and launched classes, marketed the program in multiple cities throughout Kentucky and Indiana, and facilitated multiple 4-week and 6-week classes. Also acted as a consultant for similar camps in Ohio.

Accomplishments

- Wrote, launched & taught "Intro to JavaScript Programming for Girls" - Kentucky & Indiana's first ever all-girls coding class focused on introducing young girls ages 7-14 to STEM careers and JavaScript programming
- Classes were featured on local news & in newspaper publications, & received positive reviews from parents and students.

Interface Designer II at Corrisoft

Lexington, KY — 2013-2014

Designed & coded visual UI/UX mockups and prototypes for web & mobile software app's.

Developed standard and consistent icons, graphics, fonts, verbiage, and other visual elements in both online and offline materials. Enforced standards and continually improved UI elements.

Accomplishments

- Created online and offline training guides & technical illustrations to be shipped with hardware products to end users
- Assisted corrections industry with using modern software to monitor criminal activity

Volunteer Teacher at Junior Achievement Kentuckiana

Louisville, KY — 2012-2013

Taught classes of up to (30) K-12 students in Kentucky/Indiana, encouraging students to stay in school. Created presentations, demo's and offered job shadowing as well as blended classroom instruction for all learning styles.

Technical Trainer at DDW

Louisville, KY — 2009-2013

Developed & implemented multi-lingual software training curriculum for 200+ employees of mid-size corporation, across 5 continents worldwide. Facilitated on-site and remote (eLearning) training using adult learning theory, blended learning and assessments for knowledge transfer. Created & managed job aids, interactive online training classes, presentations, videos, software training procedures & training manuals. Developed secure company Intranet with document sharing systems & version control.

Accomplishments

- Saved \$10,000+ on project management, design, curriculum development & training
- Won multiple international awards: Featured Keynote Video (IFT International Convention 2012 & 2013); 1st Place Trophy (IFT Video Competition 2013); 3rd Place Trophy (IFT Video Competition 2012); 1st Place "Make Great" Contest; Nominee, Social Media Madness Campaign; Finalist, Best Social Media Campaign (FoodBev Awards 2011); Quoted in international magazine (2012)

Trainer at Charter Communications

Louisville, KY — 2006-2009

Traveled the US training classes of up to 30 call center employees on technology, sales & interpersonal communications, using adult learning theory & blended learning. Developed, updated & managed curriculum, including Sharepoint document version control. Designed learning materials such as presentations, games, quizzes, assessments, job aids, manuals, websites & more.

Accomplishments

- Classes consistently scored 95-99% averages on assessment tests
- Many trainees went on to become supervisors, trainers or managers themselves
- Helped manage 900+ employees in a fast-paced call center environment
- Improved ROI and increased customer satisfaction through job training & coaching

EDUCATION

BCTC

Information Management & Design — 2004-2017

Phi Theta Kappa. National Dean's List. Student Art Showcase.

Indiana University Southeast

Commercial Art — 2017

Berea College

Graphic & Web Design — 2001-2002

Student Government Member.