Information Systems 2C
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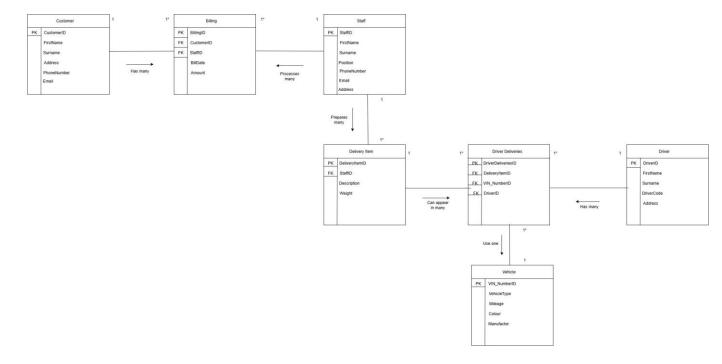
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I hereby declare that I did not plagiarise the content of this assignment and that this is my own work.

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# Question 1



# **Question 2**

```
-- CUSTOMER TABLE
CREATE TABLE Customer (
 Customer_ID NUMBER(5) PRIMARY KEY,
 First_Name VARCHAR2(50),
 Surname VARCHAR2(50),
 Address VARCHAR2(100),
 Phone_Num VARCHAR2(20),
 Email
          VARCHAR2(100)
);
-- STAFF TABLE
CREATE TABLE Staff (
 Staff_ID NUMBER(5) PRIMARY KEY,
 First_Name VARCHAR2(50),
 Surname VARCHAR2(50),
 Position VARCHAR2(50),
 Phone_Num VARCHAR2(20),
 Address VARCHAR2(100),
 Email
       VARCHAR2(100)
);
-- BILLING TABLE
CREATE TABLE Billing (
 Bill_ID NUMBER(5) PRIMARY KEY,
 Customer_ID NUMBER(5),
 Staff_ID NUMBER(5),
 Bill_Date DATE,
 FOREIGN KEY (Customer_ID) REFERENCES Customer(Customer_ID),
```

```
FOREIGN KEY (Staff_ID) REFERENCES Staff(Staff_ID)
);
-- DELIVERY_ITEM TABLE
CREATE TABLE Delivery_Item (
 Delivery_Item_ID NUMBER(5) PRIMARY KEY,
 Description VARCHAR2(100),
 Staff_ID
            NUMBER(5),
 FOREIGN KEY (Staff_ID) REFERENCES Staff(Staff_ID)
);
-- DRIVER TABLE
CREATE TABLE Driver (
 Driver_ID NUMBER(5) PRIMARY KEY,
 First_Name VARCHAR2(50),
 Surname VARCHAR2(50),
 Driver_Code VARCHAR2(10),
 Phone_Num VARCHAR2(20),
 Address VARCHAR2(100)
);
-- VEHICLE TABLE
CREATE TABLE Vehicle (
 VIN_Number VARCHAR2(20) PRIMARY KEY,
 Vehicle_Type VARCHAR2(50),
 Mileage NUMBER,
 Colour VARCHAR2(20),
 Manufacturer VARCHAR2(50)
);
```

```
-- DRIVER_DELIVERIES TABLE

CREATE TABLE Driver_Deliveries (

Driver_Delivery_ID NUMBER(5) PRIMARY KEY,

VIN_Number VARCHAR2(20),

Driver_ID NUMBER(5),

Delivery_Item_ID NUMBER(5),

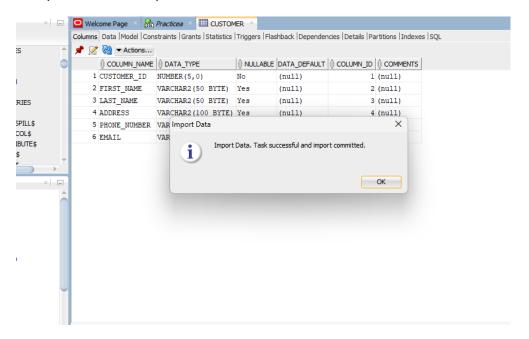
FOREIGN KEY (VIN_Number) REFERENCES Vehicle(VIN_Number),

FOREIGN KEY (Driver_ID) REFERENCES Driver(Driver_ID),

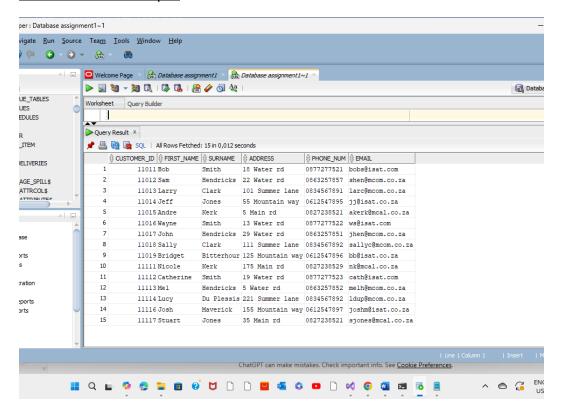
FOREIGN KEY (Delivery_Item_ID) REFERENCES Delivery_Item(Delivery_Item_ID)
```

# Output of CSV imported data

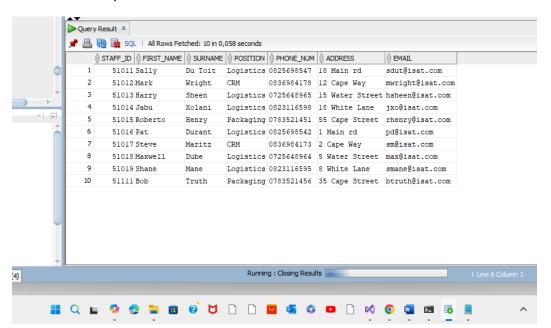
);



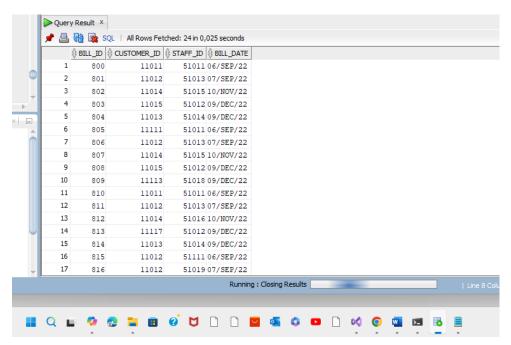
#### **Customer Table Output**



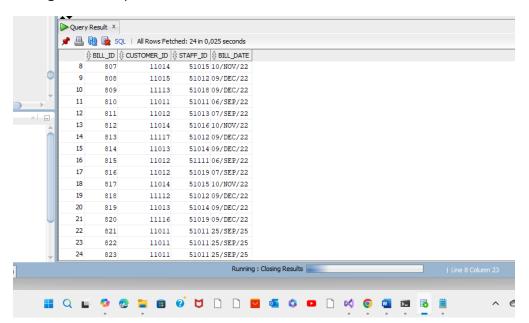
#### Staff Table Output



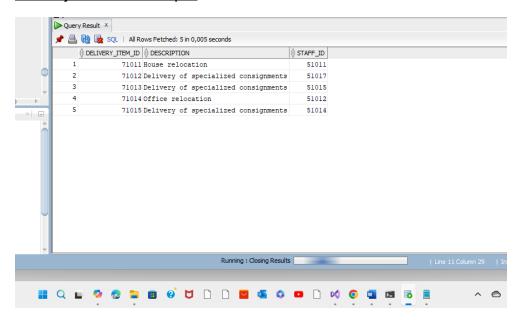
### **Billing Table Output**



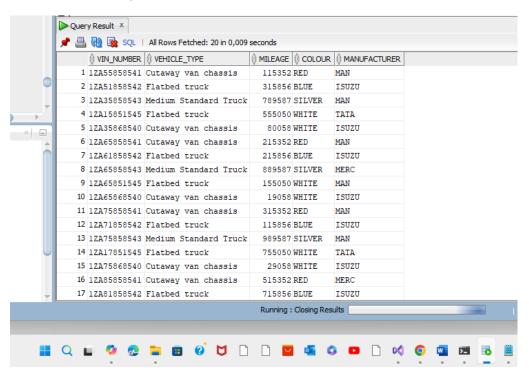
### Billing Table Output Continued.



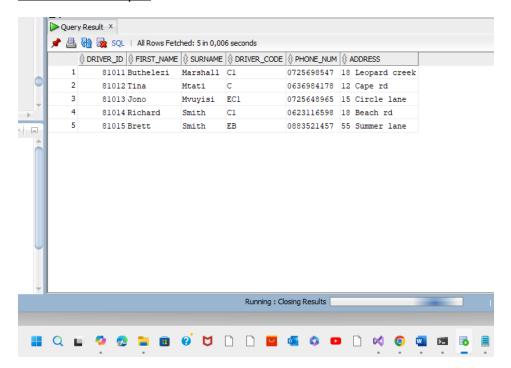
#### **Delivery Item Table Output**



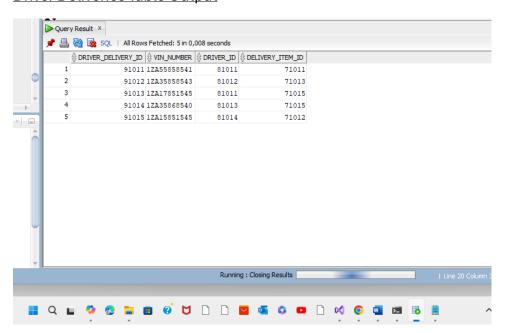
### Vehicle Table Output



### **Driver Table Output**



### **Driver Deliveries Table Output**



# **Question 3.1**

- -- Question 3.1
- -- Create Users

CREATE USER C##John IDENTIFIED BY Johnch2024;

CREATE USER C##Hannah IDENTIFIED BY Hannah2024;

-- Set default and temporary tablespaces for both users

ALTER USER C##John DEFAULT TABLESPACE users TEMPORARY TABLESPACE temp;

ALTER USER C##Hannah DEFAULT TABLESPACE users TEMPORARY TABLESPACE temp;

-- Limit usage on both users to 100m

ALTER USER C##John QUOTA 100M ON users;

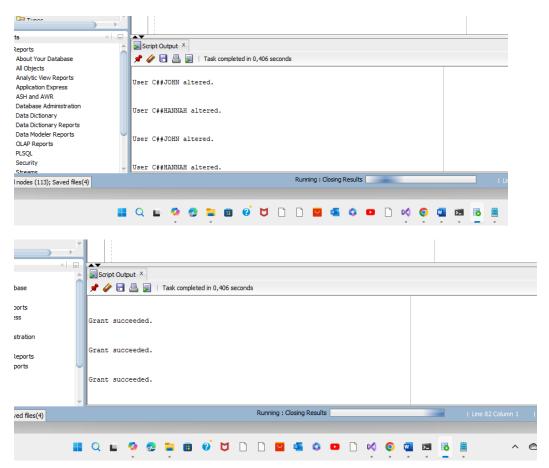
ALTER USER C##Hannah QUOTA 100M ON users;

-- Grant basic session creation privileges

GRANT CREATE SESSION TO C##John;

GRANT CREATE SESSION TO C##Hannah;

GRANT SELECT ANY TABLE TO C##John; --Allow access to John to read from any table
GRANT INSERT ANY TABLE TO C##Hannah; -- Allow access to Hannah to insert from any table



### Question 3.2

The importance of separation of duties was to minimize errors by assigning different task to users. The users are granted the access that is required which is important because user John is only granted with the read only access (Microsoft,2019). He can only view data and report and audit however he cannot make changes, that provides data integrity (Microsoft,2019). With Hannah she only has access to writing data. She can add new data such as adding new customers, deliveries and billing reports but she is unable to update or make changes to data this avoids data tampering (Microsoft,2019). So, with each user granted access for specific duties this reduces fraud and errors. Cheetah deliveries ensure data integrity and security by implementing separation of duties. As it limits who can alter the company's data (Microsoft,2019).

### **Question 4.1**

```
-- Question 4.1
-- Display vehicles with a mileage less than 80000
SELECT
 d.FIRST_NAME || ', ' || d.SURNAME AS DRIVER,
```

d.DRIVER\_CODE AS CODE,

v.VIN\_NUMBER,

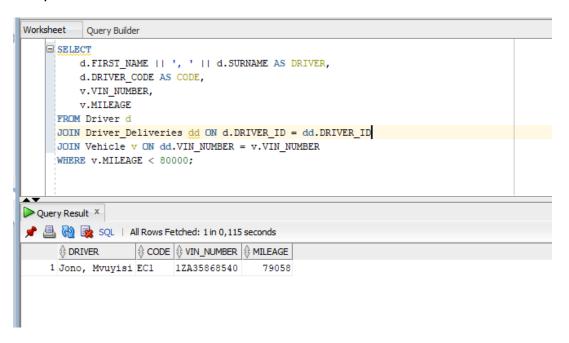
v.MILEAGE

FROM Driver d

JOIN Driver\_Deliveries dd ON d.DRIVER\_ID = dd.DRIVER\_ID

JOIN Vehicle v ON dd.VIN\_NUMBER = v.VIN\_NUMBER

WHERE v.MILEAGE < 80000;



### Question 4.2

#### Relational model

Relational databases use a mechanism known as tables for keeping data in different formats or with conflicting definitions. In this case, each table has a pair of columns that are known to be key values and stored values (Educba,2023). These values are used to organize records across tables in a database system. Relational databases contain several elements, such as objects. Schemas are used to describe it (Educba,2023). For instance, one common kind of relational database is SQL, which has an ordinary interface. It promotes stability and aids in data duplication. Oracle Database Server, Microsoft SQL Server, and MySQL are a few additional relational databases (DatabaseTown,2023). When continuous document accessibility is required for data storage processes, it is typically started.

#### Flat File Database Model

Flat file databases store and maintain information for subsequent analysis without the requirement for an external infrastructure because they are inherently autonomous or distinct from one another. Without any further explanation beyond the file structure, they may be easily altered and produced off (Educba,2023). One file that lacks organized relationships makes up a flat file database. A data dictionary is used to describe it. For instance, the most common kind of flat file database is a CSV file. Although it is straightforward, cost effective, and straightforward to implement, there is an issue with redundant data (Educba,2023). It's not as safe. Documents, fields, data, and characters are all included. It is most frequently used in business situations where analysing an entire file is required (Educba,2023).

A relational model would be suitable for cheetah deliveries because it has the entity attributes and relationships and cheetah delivers have many linked entities such as customer, staff, billing, deliveries, vehicles, drivers (DatabaseTown,2023). The relational model ensures safety and security as access is limited according to tables and roles. Relational model ensures precision as they will be no incorrect or redundant customer or vehicle information. It would provide effectiveness for queries as driver, vehicle and delivery can be combined tables (DatabaseTown,2023). It would provide assistance with their objectives, which include managing billing, tracking deliveries, enhancing productivity, and keeping an eye on effectiveness (DatabaseTown,2023).

# **Question 5.1**

```
-- Question 5.1
SET SERVEROUTPUT ON;
DECLARE
 -- Variables to hold results
 v_staff_id Staff.Staff_ID%TYPE;
 v_first_name Staff.First_Name%TYPE;
 v_surname Staff.Surname%TYPE;
 v_count NUMBER;
 -- Cursor to get staff delivery counts
 CURSOR staff_cur IS
   SELECT s.Staff_ID, s.First_Name, s.Surname, COUNT(dd.Delivery_Item_ID) AS
Deliveries_Processed
   FROM Staff s
   JOIN Delivery_Item di ON s.Staff_ID = di.Staff_ID
   JOIN Driver_Deliveries dd ON di.Delivery_Item_ID = dd.Delivery_Item_ID
   GROUP BY s.Staff_ID, s.First_Name, s.Surname
   ORDER BY COUNT(dd.Delivery_Item_ID) DESC;
BEGIN
 -- Open the cursor
 OPEN staff_cur;
 -- Fetch only the first row of the staff member with most deliveries
 FETCH staff_cur INTO v_staff_id, v_first_name, v_surname, v_count;
 -- Output results
 DBMS_OUTPUT.PUT_LINE('STAFF ID: ' || v_staff_id);
 DBMS_OUTPUT.PUT_LINE('FIRST NAME:
                                            ' || v_first_name);
```

```
DBMS_OUTPUT.PUT_LINE('SURNAME: '|| v_surname);

DBMS_OUTPUT.PUT_LINE('DELIVERIES PROCESSED: '|| v_count);

-- Close the cursor

CLOSE staff_cur;

END;
```

```
🔻 🗔 🖸 Welcome Page 🖈 🤮 Database assignment1.sq/ 🐣 🤮 Database assignment1~1.sql 💉 😭 Database assignment11~2.sql 🔻 😭 Database assignment11~2.sql 🔻 😭 Database assignment11~2.sql
              ▶ 🗐 🗑 🔻 🥦 🗟 | 🐉 | 🔠 🏈 👩 🎎 | 0,65399998 seconds
                                                                                                                                                                           Database assignment1 🔻
                           -- Output results

DBMS_OUTPUT.PUT_LINE('STAFF ID: ' || v_staff_id);

DBMS_OUTPUT.PUT_LINE('FIRST NAME: ' || v_first_name);

DBMS_OUTPUT.PUT_LINE('SURNAME: ' || v_surname);

DBMS_OUTPUT.PUT_LINE('DELIVERIES PROCESSED: ' || v_count);
                           CLOSE staff_cur;
                      END;
             Script Output X
               📌 🧼 🖪 💄 🔋 | Task completed in 0,654 seconds
              STAFF ID:
FIRST NAME:
                                            51014
                                             Jabu
              SURNAME: Xo
DELIVERIES PROCESSED: 2
                                            Xolani
              PL/SQL procedure successfully completed.
                                                                         Running: Closing Results
```

### Question 5.2

The PL/SQL block has three components are the declaration, execution and exception sections. The declaration section consists of the cursors, variables and constants. I declared my variables as v\_staff\_id and v\_first\_name and v\_surname and I declared my cursor as staff\_cur. The execution section primary logic run of the SQL operations and structures in my code I inserted a line dbms\_output.put\_line which would show the results after opening the cursor and fetching the highest employee (GeeksforGeeks, 2024). In the Exception section its purpose is to address problems such as too many rows or data not found. Declaration made certain the variables were available in the application. The operational management staff deliverables report was produced by execution (GeeksforGeeks, 2024). It would prove resilient in the event of unusual entry because of exception handling. Cheetah Deliveries enable management to provide insightful reports, including determining which employee handled the most deliveries. Setting up variables and cursors for information delivery is done in the declaration section (GeeksforGeeks, 2024). To compute amounts, the execution portion runs queries via the staff, delivery item, and driver deliveries databases (GeeksforGeeks, 2024). Finally, the exception section makes sure that the record functions properly even in the event of unforeseen circumstances, such no deliveries being logged during a specific time frame. Because of its architecture, PL/SQL is a useful tool for enhancing making choices, generating functional documentation, and guaranteeing the dependability of company procedures (GeeksforGeeks, 2024).

### Question 5.3.1

Making complicated queries simpler is one of the main goals of developing views. Accordingly, views can aid in condensing intricate queries to render them easier to read and update (Baeldung sql, 2024). In order to give users a more streamlined interface for interacting with the information, we conceal the intricacies of the actual tables and joins underneath views. Its beneficial to cheetah deliveries management because managers don't have to constantly construct intricate joins (Baeldung sql, 2024). Views improve security by employing views and displaying only a portion of the data that is accessible, access can be limited to confidential data. It is possible to conceal essential columns (Baeldung sql, 2024). By controlling computations and data modifications, views can also aid in ensuring data consistency. Cheetah deliveries could lower the possibility of errors and discrepancy that could occur when several users carry out the same changes separately when we specify such actions in a view (Baeldung sql, 2024).

### Question 5.3.2

- -- Question 5.3.2
- -- Create a View showing all staff delivery counts

CREATE OR REPLACE VIEW StaffDeliveriesView AS

SELECT s.Staff\_ID, s.First\_Name, s.Surname, COUNT(dd.Delivery\_Item\_ID) AS Deliveries\_Processed

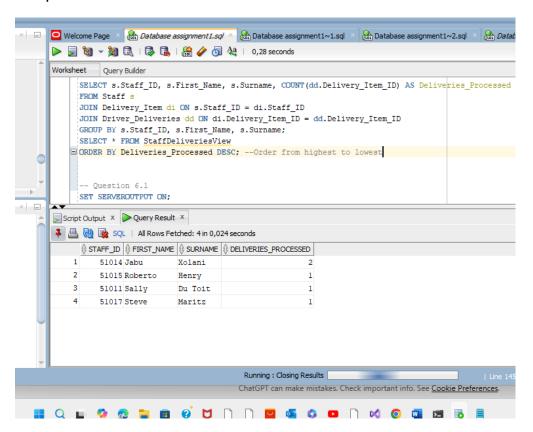
FROM Staff s

JOIN Delivery\_Item di ON s.Staff\_ID = di.Staff\_ID

JOIN Driver\_Deliveries dd ON di.Delivery\_Item\_ID = dd.Delivery\_Item\_ID

GROUP BY s.Staff\_ID, s.First\_Name, s.Surname;

SELECT \* FROM StaffDeliveriesView ORDER BY Deliveries\_Processed DESC; --Order from highest to lowest



### Question 6.1

### A. Implicit cursors

An implicit cursor that contains the rows impacted by the specific DML activity is produced whenever any DML activities take place in the database (Guru99, 2024). Since these cursors are nameless, it is impossible to regulate or refer to them from another section of the code (Guru99, 2024). The cursor properties only allow us to make reference to the most current cursor. Implicit cursor attributes are helpful in Cheetah Deliveries when managers or employees perform one-row tasks like removing a discontinued billing record or adjusting vehicle mileage following a delivery. For instance, the business can use SQL%ROWCOUNT to quickly verify what number of rows were impacted after changing a vehicle's mileage (Guru99, 2024). This eliminates the need to set up a unique cursor and guarantees that modifications were effective and that the confidentiality of information is preserved (Guru99, 2024). Attributes like:

%ISOPEN:The outcome of sql%isopen always equals false (Oracle,2025). %FOUND: One of the following values is present in sql%found: null if neither a dml nor select statement has executed. True if a row was returned by the most relevant DML or select statement. false if no row was returned by the most current select or DML operation (Oracle,2025).

%Not Found: One of these values is present in sql%notfound: null if neither a DML nor select statement has executed. false if a row was returned by the most current DML or select operation. True if no row was returned by the most current select or DML operation (Oracle, 2025).

%ROWCOUNT: One of these numbers is present in sql%rowcount: null if neither a DML nor select statement has executed. The number of rows that have been fetched thus far, if a select or DML statement has executed. (Oracle, 2025).

#### **B.** Explicit Cursors

To have more authority over their DML activities, developers can construct a designated setting area (Guru99, 2024). The explicit cursor is made for the "SELECT" statement that must be utilized in the code and must be specified in the PL/SQL block's declaration section. Declaring the cursor Creating a unique reference area for the select statement specified by the declaration section is all that is required to declare the cursor (Guru99, 2024). The cursor and this semantic area have a single name. When management need to create multiple row results in Cheetah Deliveries, such identifying all drivers and the cars they are allocated or figuring out how many deliveries each driver has accomplished, explicit cursor properties are useful (Guru99, 2024). Explicit cursors enable managers to monitor service quality driver by driver by iterating across several records. For instance, employing driver\_cur%ROWCOUNT during looping enables

management to track scheduling and performance by displaying the precise number of delivery entries handled (Guru99, 2024). Attributes include:

Cursor\_name%FOUND-TRUE, if at least one record is returned by the fetch statement. false, if no row is returned by the get statement (PL/SQL tutorial, 2025).

Cursor\_name%NOTFOUND-TRUE, if a row is not returned by the get operation. If the retrieve statement yields at least one record false (PL/SQL tutorial, 2025).

Cursor\_name%ROWCOUNT- is the number of rows that the fetch statement retrieved. The PL/SQL command returns an error if no row is returned (PL/SQL tutorial, 2025).

Cursor\_name%ISNAME- true, provided that the application's has been previously open. false, if the application does not have the cursor open (PL/SQL tutorial, 2025).

# **Question 6.1 A- Implicit Cursor Example**

-- Question 6.1 A- Implicit Cursor

SET SERVEROUTPUT ON;

#### **BEGIN**

-- Example of implicit cursor attributes

**UPDATE** Vehicle

SET Mileage = Mileage + 1000

WHERE VIN\_Number = '1ZA35868540';

- -- SQL%ROWCOUNT gives the number of rows affected by the UPDATE
- DBMS\_OUTPUT.PUT\_LINE('Rows updated (SQL%ROWCOUNT): ' || SQL%ROWCOUNT);
- -- SQL%FOUND checks if at least one row was affected

IF SQL%FOUND THEN

DBMS\_OUTPUT.PUT\_LINE('At least one row was updated.');

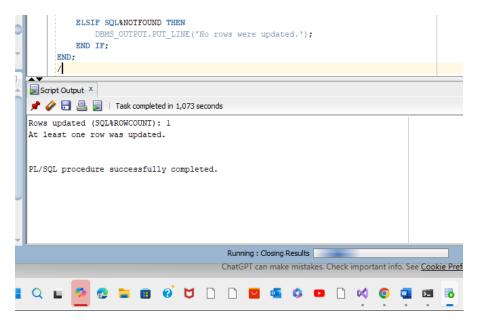
-- SQL%NOTFOUND checks if no rows were affected

**ELSIF SQL%NOTFOUND THEN** 

DBMS\_OUTPUT.PUT\_LINE('No rows were updated.');

```
END IF;
END;
```

## **Output**



# **Question 6.1 B- Explicit Cursor Example**

-- Question 6.1 B- Explicit Cursor

SET SERVEROUTPUT ON;

#### **DECLARE**

-- Explicit cursor declaration: fetches drivers and the vehicles they used

CURSOR driver\_cur IS

SELECT d.First\_Name, d.Surname, dd.VIN\_Number

FROM Driver d

JOIN Driver\_Deliveries dd ON d.Driver\_ID = dd.Driver\_ID;

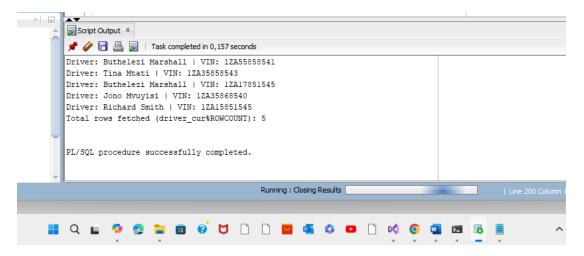
-- Variables to store the fetched row values

v\_first Driver.First\_Name%TYPE;

v\_surname Driver.Surname%TYPE;

```
v_vin Driver_Deliveries.VIN_Number%TYPE;
BEGIN
 -- Open the cursor to start fetching data
 OPEN driver_cur;
 DBMS_OUTPUT.PUT_LINE('Driver delivery records:');
 -- Loop through the result set one row at a time
 LOOP
   FETCH driver_cur INTO v_first, v_surname, v_vin;
   -- Exit the loop when no more rows are found
   EXIT WHEN driver_cur%NOTFOUND;
   -- Display the fetched row
   DBMS_OUTPUT.PUT_LINE('Driver: ' || v_first || ' ' || v_surname ||
             '|VIN: '||v_vin);
 END LOOP;
 -- Cursor attribute %ROWCOUNT shows how many rows were fetched in total
 DBMS_OUTPUT.PUT_LINE('Total rows fetched: ' || driver_cur%ROWCOUNT);
 -- Close the cursor to release memory
 CLOSE driver_cur;
END;
/
```

### **Output**



### Question 6.2

Configurable database objects called SQL sequences are made to produce a string of numbers (GeeksforGeeks, 2025). Sequences are autonomous objects that can be utilized across various tables, in contrast to identification columns, which are closely tied to particular tables. Sequences can be used as main or distinct keys in table formats since they offer distinctive values (GeeksforGeeks, 2025). It is possible to set up sequences to produce values in either a descending or a rising order (GeeksforGeeks, 2025). Sequences are autonomous and applicable to various tables, in contrast to identification columns. Sequences save hours of software code by lowering the administrative burden and difficulty involved in manually creating unique variables (GeeksforGeeks, 2025). Cheetah Deliveries have to use sequence because every billing record needs to have its own bill id. Managers can avoid manually assigning id's by employing a sequence, which ensures integrity in the database (GeeksforGeeks, 2025).

### **Question 6.2- Code**

- -- Question 6.2
- -- Create the sequence for billing IDs

CREATE SEQUENCE bill\_seq

START WITH 821 -- starting value

**INCREMENT BY 1** 

MINVALUE 1 -- Min value

MAXVALUE 9999 -- Max value

**NOCYCLE** 

NOCACHE; -- Specifies that no value in the sequence is cached in memory

-- Insert into Billing using NEXTVAL

INSERT INTO Billing (Bill\_ID, Customer\_ID, Staff\_ID, Bill\_Date)

VALUES (bill\_seq.NEXTVAL, 11011, 51011, SYSDATE);

-- Show the current sequence value

SELECT bill\_seq.CURRVAL AS Last\_Used\_ID FROM dual;

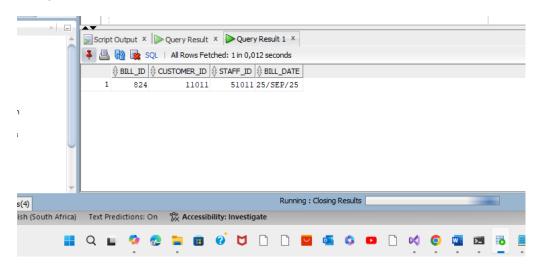
-- Verify the new row in Billing

SELECT \*

FROM Billing

ORDER BY Bill\_ID DESC -- Descending order

FETCH FIRST 1 ROWS ONLY;



#### References

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