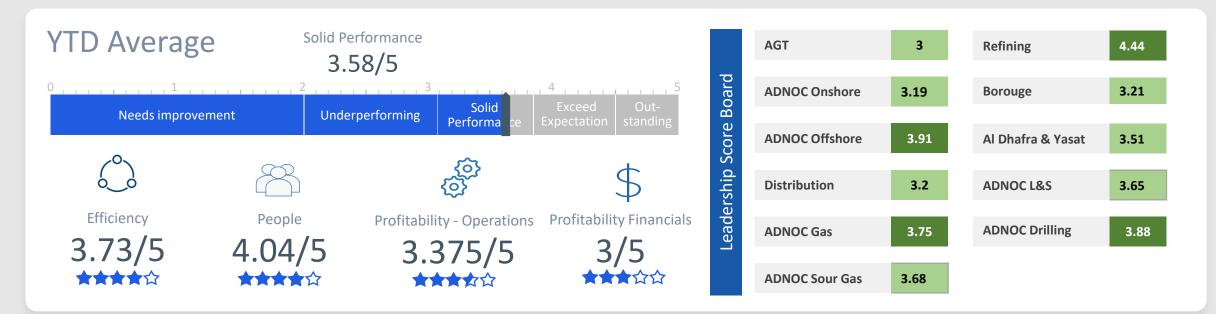
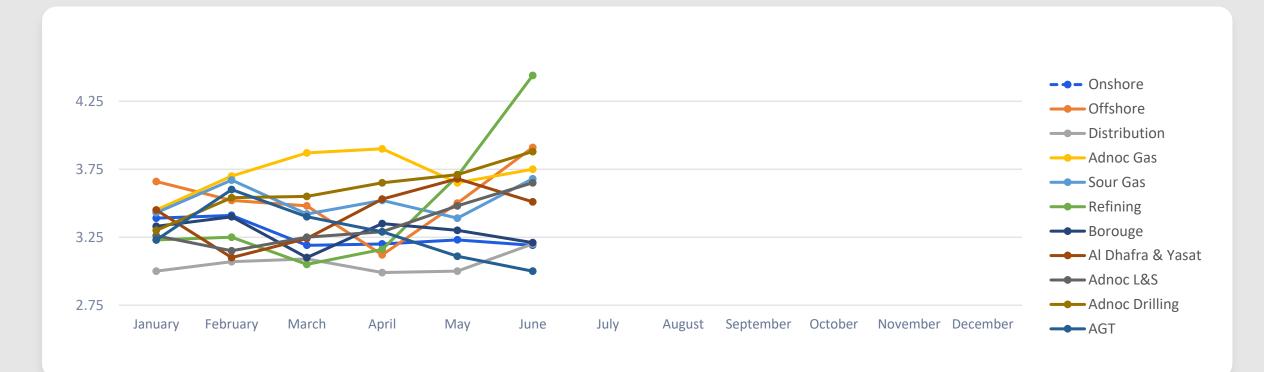
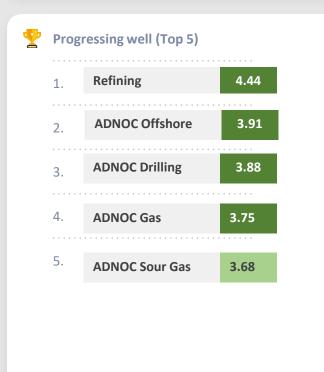
Group Digital 2025

BSC – June (Mid-Year)









Top KPIs	A/T
Digital Engagement (Al Dhafra & Yasat, L&S, ADNOC Gas,	5/5
% of incidents resolved within SLA [%]	4.2/5
Critical Application Availability	4.5/5
Average user Satisfaction	4/5

A/T
0/5
Gate Active (25%)

Focus Area

% re-opened incidents "All GC's" scoring

Digital transformation strategy "Borouge"

For more breakdown details refer to the executive summary link below https://bi.adnoc.ae/pmc/digital-gbdo/dashboard?company id=854&month=6&year=2025&level=1

All Figures subject to GBDO approval*