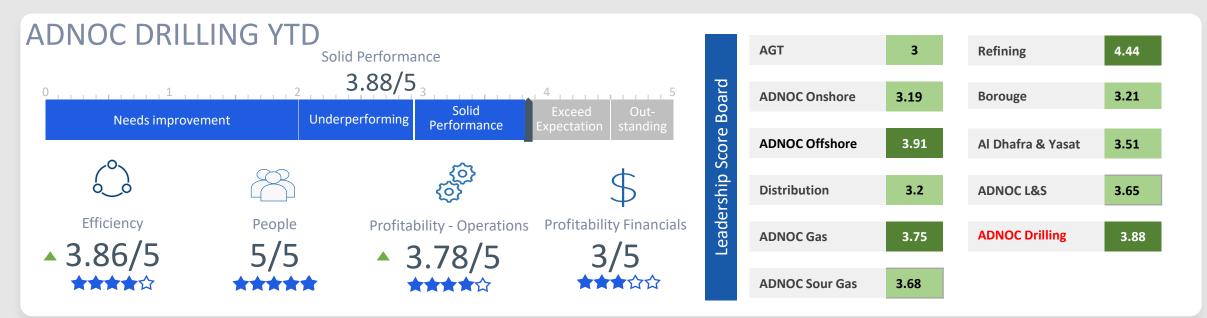
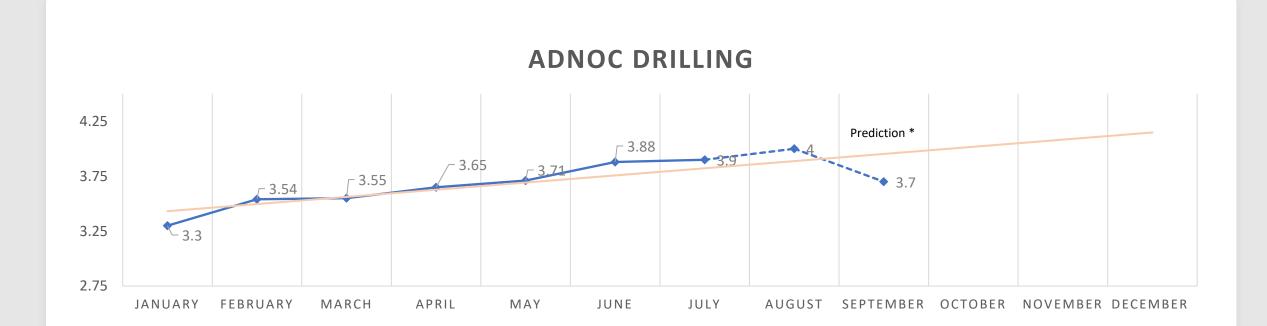
## Group Digital 2025

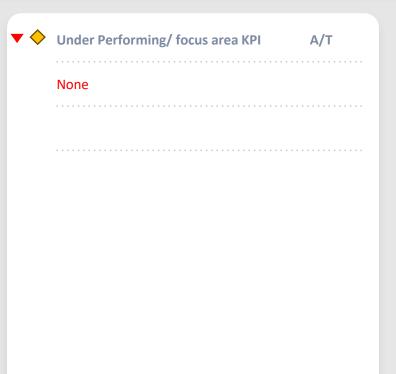
BSC – June (Mid-Year)







Top KPIs	A/T
% of reopened incidents	0.68/0.9
% of incidents resolved within SLA [%]	99.27/97
App Modernization - Phase 3	3/0
AI ML& Gen AI Excellence Program	1/0
Microsoft Co Pilot Agents	2/0



Recommendation	
Close remaining on track deliverables ahead of schedule	

For more breakdown details refer to the executive summary link below <a href="https://bi.adnoc.ae/pmc/digital-gbdo/dashboard?company\_id=854&month=6&year=2025&level=1">https://bi.adnoc.ae/pmc/digital-gbdo/dashboard?company\_id=854&month=6&year=2025&level=1</a>