



Group Digital 2025

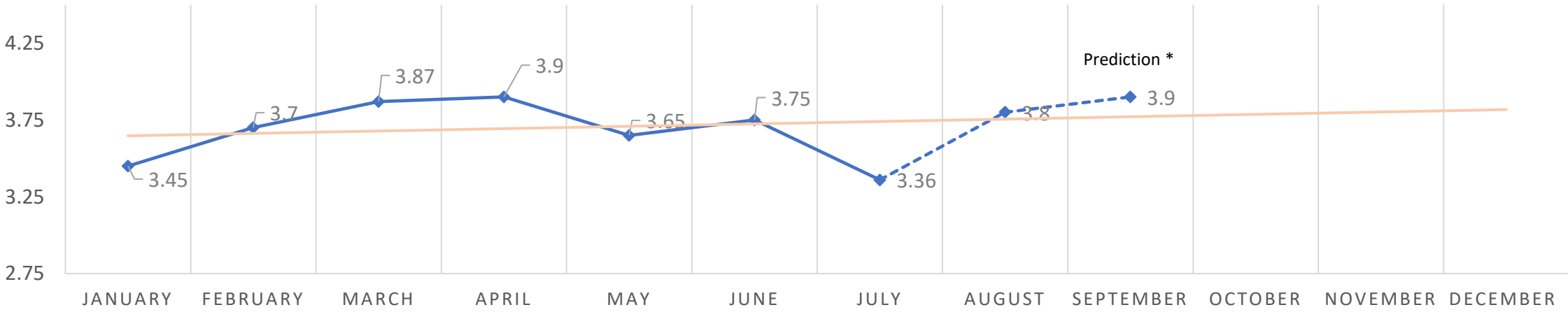
BSC – June (Mid-Year)

ADNOC GAS YTD



Leadership Score Board	AGT	3	Refining	4.44
	ADNOC Onshore	3.19	Borouge	3.21
	ADNOC Offshore	3.91	Al Dhafra & Yasat	3.51
	Distribution	3.2	ADNOC L&S	3.65
	ADNOC Gas	3.75	ADNOC Drilling	3.88
	ADNOC Sour Gas	3.68		

ADNOC GAS



▲ Top KPIs	A/T
Digital Engagement Program	16/2
% of incidents resolved within SLA [%]	99.33/97
App Modernization - Phase 3	2/0
AI ML& Gen AI Excellence Program	5/0
Average User satsifcation	97/93

▼ ◆ Under Performing/ focus area KPI	A/T
% of reopened incidents	1.19/0.9

Recommendation
Close remaining on track deliverables ahead of schedule

For more breakdown details refer to the executive summary link below
https://bi.adnoc.ae/pmc/digital-gbdo/dashboard?company_id=854&month=6&year=2025&level=1

All Figures subject to GBDO approval*