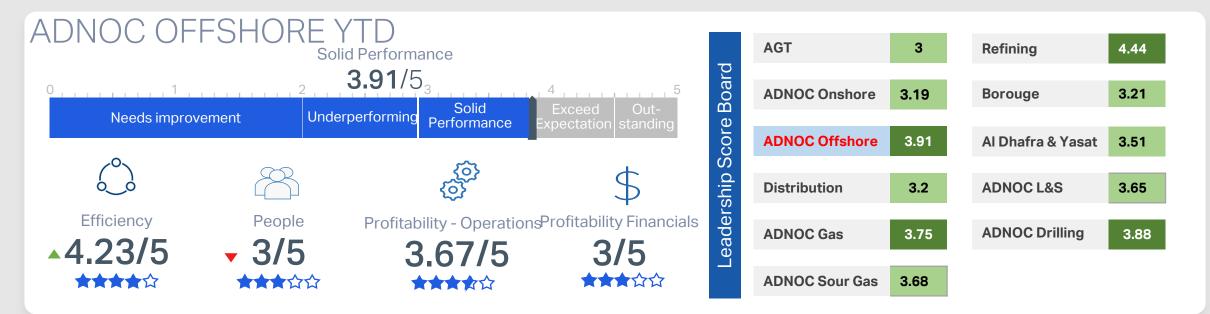
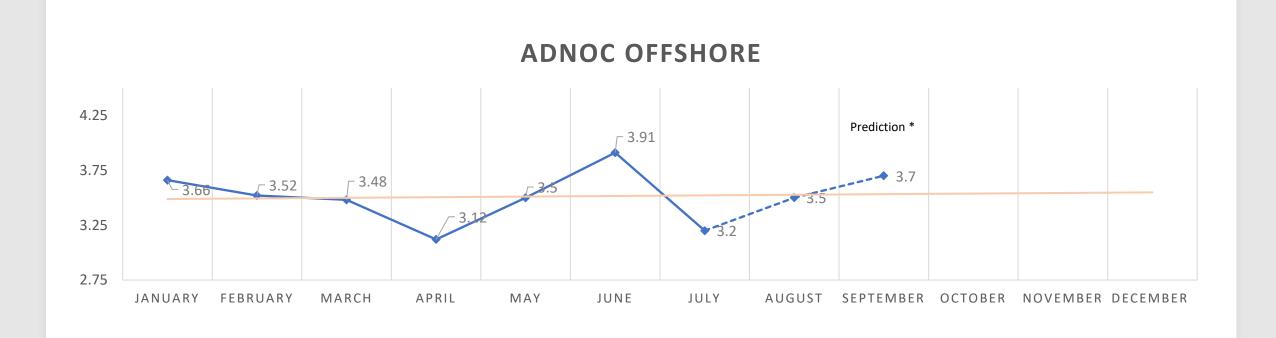
Group Digital 2025

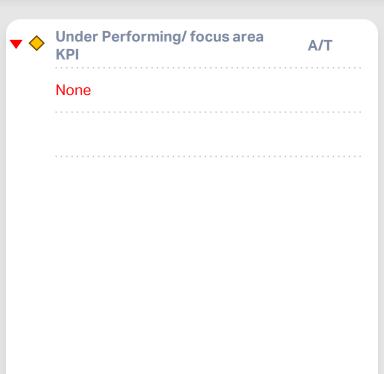
BSC – June (Mid-Year)







Top KPIs	A/T
% of incidents resolved on first assignment	5/5
% of incidents resolved within SLA [%]	5/5
App Modernization - Phase 3	5/5
AI ML& Gen AI Excellence Program	5/5
Microsoft Co Pilot Agents	5/5



Recommendation		
Close remaining on track deliverables ahead of schedule	 	

For more breakdown details refer to the executive summary link below https://bi.adnoc.ae/pmc/digital-gbdo/dashboard?company id=854&month=6&year=2025&level=1