# CONFIGURATION GUIDE OF MOBILE

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#### 1. Introduction

This guide provides instructions proceeding in steps for configuring a mobile device, including basic setup, network settings, security configurations, and advanced options.

## 2. Prerequisites

Before beginning the configuration process, ensure the following:

- Check charger cable plugged in or enough charge on mobile device
- A SIM card (if required)
- Access to the active internet connection (Wi-Fi or mobile data)
- Necessary login credentials (Google, Apple ID, etc.,)

# 3. Device Compatibility

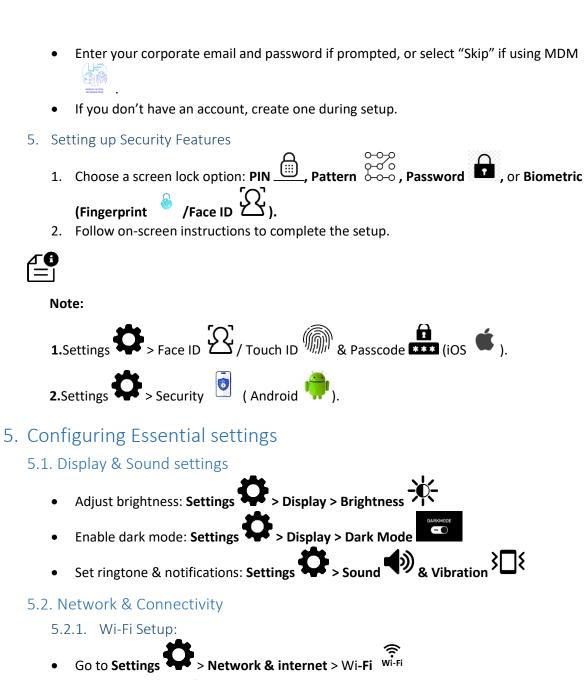
Supported Mobile Platforms

- Apple Devices: iOS 14 and above
- Android devices: Android 11 and above

# 4. Configuration Steps

### 4.1. Initial Setup

- 1. Powering On the Device
  - Press & hold the **Output Output O**
- 2. Select preferred language and region
  - Choose your preferred language and region from the option provided, then tap **Next**.
- 3. Connecting to a Network
  - 1. Choose a **Wi-Fi** wi-Fi network from the available list.
  - 2. Enter the password and tap **Connect**.
  - 3. If using mobile data or or or in Settings > Network & Internet.
- 4. Signing in to an Account
  - Android: Sign in with a Google account
  - iOS: Sign in with an Apple ID



Connect to Wi-Fi Wi-Fi.

#### 5.2.2. Mobile Data:

- Go to Settings > Sim & Network > Mobile Data
- Connect to Mobile Data or ((•))

# 5.2.3. VPN Setup (If required):

- Go to Settings > VPN
- Tap "Add VPN Configuration" and enter the required information.
- Connect to the **VPN**

#### 5.2.4. Configure Proxy Settings (If required):

- Go to **Settings** > **Wi-Fi**
- Click on the network name, scroll down to "HTTP proxy", and enter proxy settings.

#### 5.3. App & Storage management

- Install apps from Play Store /App store /App store
- Manage storage: **Settings** > **Storage**
- Uninstall unnecessary Apps

# 6. Advanced Configuration

#### 6.1. Enabling Developer Options (Android)

- Go to Settings > About Phone
- Tap **Build Number** 7 times to enable **Developer Mode.**
- Access **Developer Options** under **Settings** > **System**.

### 6.2. Configuring APN (Access Point Name)

- Navigate to Settings
  Mobile Network
  Or
  Access Point Names
- Tap Add APN and enter the carrier details
- Save and restart the device.

# 7. Troubleshooting Common Issues

#### 7.1. Device cannot connect to Wi-Fi:

• Ensure **Wi-Fi** is turned on and the correct password is entered. Restart the device if necessary.

#### 7.2. Applications fail to install/download:

• Check internet connectivity and ensure the device has sufficient storage.

#### 7.3. Mobile data not working:

• Check APN settings, restart device.

#### 7.4. Battery drains quickly:

• Disable background apps, reduce brightness.

#### 7.5. Device encryption errors:

 Ensure the device is charge and connected to a power source before attempting encryption.

# 8. Best Practices

1. Regularly update device software and applications.



- 2. Maintain a secure backup of important data using cloud services.
- 3. Report any lost or stolen devices immediately.
- 4. Regularly review and manage permissions for installed applications.

#### 9. Conclusion

This guide covers essential steps to configure a mobile device. For additional support, refer to the manufacturer's website or contact customer service.

# 10. Appendix

#### Glossary of Terms: 10.1.

MDM: Mobile Device Management

