# **Description:**

It's an online product renting business where customers can get product for rent on daily basis.

#### 1. Web Backend Admin Features

- 1.1. Customers Management
- 1.2. Shopkeeper Management.
- 1.3. Delivery/Pickup management.
  - Delivery options:
  - Same day
  - Tomorrow
  - Other day
  - Self-pick up
  - ➤ Pick Up (Return):
    - a. By Self
    - b. By Delivery Boy
- 1.4. Products Inventory Management which includes reporting
- 1.5. Product details Management
- 1.6. Automated/Manual push Notifications to customers.
- 1.7. Featured Product Listing adding any Product to be on top of the search results.
- 1.8. Coupon/Discount Management
- 1.9. Payment Gateway
  - Paytm
  - Internet Banking
  - Credit/Debit Card
  - UPI payment.
  - Phonepe
- 1.10. Order History
- 1.11. Transactions History
- 1.12. Cost to company
- 1.13. Product Order Status
- 1.14. Notification on Customer Complaints
- 1.15. Notification on new registrations.

- 1.16. Send email, SMS to the customers with offers.
- 1.17. Sales report
- 1.18. Sales report by item
- 1.19. Sales summary report
- 1.20. All reports can be exported to excel.
- 1.21. Charts
- 1.22. Sales charts for last 30 days
- 1.23. Sales charts by item

### 2. Shopkeeper Features: Web Backend

- 2.1. Account to be created from Admin panel.
- 2.2. Verify Mobile and Email Id.
- 2.3. Easy to manage Products
- 2.4. Inventory Management
- 2.5. Low inventory reminder
- 2.6. Push notification on orders from the customer.
- 2.7. Order History

### 3. Customer Android App Features:

- 3.1. Login/signup via Email, Facebook, Gmail, LinkedIn.
- 3.2. Mobile OTP Verification
- 3.3. Home page
- 3.4. ID proof upload and Manual verification.
- 3.5. Easy to search for Products
- 3.6. Search products using filters like price, etc.
- 3.7. Pay using credit card, debit card and other payment gateways
- 3.8. Wish List
- 3.9. Order/cart page
- 3.10. Order/rent History
- 3.11. Easy to re-order from previous booking
- 3.12. Real time order status.
- 3.13. Push notification about the status of their order
- 3.14. Leaving reviews and ratings

- 3.15. Auto detects location address
- 3.16. Referral Credits
- 3.17. Share App
- 3.18. Write a Review to App

## 4. Delivery Person Android App Features:

- 4.1. Receive orders with push notification
- 4.2. Accept and decline orders
- 4.3. Delivery / Return Functionality:
- 4.4. Change order status
- 4.5. Send SMS and Email to customer about their order status.
- 4.6. Push notification to shopkeeper when order status changed.
- 4.7. Pull down features to load new orders.
- 4.8. List of today's order
- 4.9. List of pending orders
- 4.10. List of completed orders
- 4.11. List of cancelled orders
- 4.12. Can view order history
- 4.13. Can search order by id or by customer name.