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1. Which of the following refers to how a company arranges its employee hierarchy, divides and coordinates job tasks, and enables members of the organization to relate to one another?

1 / 1 point

- ☒ Organizational structure
- ☐ Authoritative structure
- ☐ Project Management Office (PMO)
- ☐ Matrix organizational structure

✓ Correct

2. Which answer best describes a Matrix organizational structure?

1 / 1 point

- ☒ It involves reporting to stakeholders across teams in addition to direct managers.
- ☐ It follows a traditional, top-down reporting structure with a clear chain of command.
- ☐ It includes an internal group that defines and maintains project management standards across the organization.
- ☐ It has a linear reporting, which is similar to the structure of a military branch.

✓ Correct

3. Which of the following accurately describe how organizational structure impacts project management? Select all that apply.

1 / 1 point

- ☐ It affects the client's project satisfaction.
- ☐ It affects the client's criteria for success.
- ☒ It affects the project manager's level of authority and their ability to make decisions that impact the larger organization.

✓ Correct

- ☒ It affects the availability of resources that can be devoted to a project.

✓ Correct

4. Which of the following concepts are part of organizational culture? Select all that apply.

1 / 1 point

- ☒ A company's mission

✓ Correct

- ☐ A company's stock price

- ☒ A company's history

✓ Correct

- ☒ A company's shared values

✓ Correct

5. Which questions can help project managers learn about a company's organizational culture? Select all that apply.

1 / 1 point

- ☐ What day was the organization founded?
- ☒ Which style of project management does the company use?

✓ Correct

- ☒ How do employees prefer to communicate?

✓ Correct

☐ How much revenue did the organization earn last year?

6. Which term refers to the delivery of a completed project and its successful adoption by an organization?

1 / 1 point

- ☐ Project management
- ☐ Change governance
- ☒ Change management
- ☐ Project governance

✓ Correct

7. What can a project manager do to manage changes effectively and encourage project adoption? Select all that apply.

1 / 1 point

- ☐ Avoid having team members as advocates because they may be too enthusiastic about the project
- ☒ Create a sense of ownership and urgency around the project

✓ Correct

- ☐ Encourage supervisors to use their authority to force employee adoption
- ☒ Communicate clearly by being transparent and upfront with their ideas

✓ Correct

8. Fill in the blank: A project manager becomes a _____ at a company—someone who helps an organization transform by focusing on organizational effectiveness.

1 / 1 point

- ☐ competitor
- ☐ traditionalist
- ☒ change agent
- ☐ contrarian

✓ Correct

9. As a project manager, you want to integrate change management into your project. You do this by ensuring stakeholders are aware of the upcoming changes. You introduce the deliverable to stakeholders by hosting a demonstration and a question and answer forum. These actions represent which change management best practice?

1 / 1 point

- ☒ Be proactive
- ☐ Practice empathy
- ☐ Use tools
- ☐ Follow a consistent process

✓ Correct

10. Fill in the blank: Project governance covers _____.

1 / 1 point

- ☒ decisions such as policies, regulations, functions, processes, and procedures
- ☐ phases such as the initiating, planning, executing, and closing of a project
- ☐ documents such as the project charter, project proposal, RACI chart, and project communication plan
- ☐ roles such as sponsor, stakeholder, project manager, client, and team members

✓ Correct