

✔ Congratulations! You passed!

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**Go to next
item**

1. Imagine you are managing a project that hits a major milestone early, putting the team ahead of schedule. This alters the project plan's original course of action. What is the name for this type of event?

1 / 1 point

- ☐ A risk
- ☐ An issue
- ☒ A deviation
- ☐ A reset



Finishing tasks early can alter a project plan. Measuring project performance helps you use positive deviations like this one to your advantage.

2. Why should project managers track changes, dependencies, and risks throughout a project?

1 / 1 point

- ☐ Determine who made tracking mistakes during the retrospective
- ☒ Keep teams aligned on how to ensure project success
- ☐ Help prepare for the next project
- ☐ Demonstrate the importance of accepting change



Keeping track of risks and changes helps project teams succeed when the unexpected happens.

3. Which tracking method is best for teams with a lot of people and projects with many tasks or milestones that are dependent on one another?

1 / 1 point

- ☐ Project status report
- ☐ Burndown chart
- ☒ Gantt chart
- ☐ Roadmap



Gantt charts lay out ownership and responsibilities explicitly. This makes them a good choice for large and complex projects.

4. How does a roadmap differ from a Gantt chart?

1 / 1 point

- ☒ A roadmap tracks big milestones and includes a high-level project overview; a Gantt chart is useful for large projects with many dependencies
- ☐ A roadmap is useful for large projects with many dependencies; a Gantt chart measures time against the amount of work completed and remaining
- ☐ A roadmap is useful for large projects with many dependencies; a Gantt chart tracks big milestones and includes a high-level project overview
- ☐ A roadmap measures time against the amount of work completed and remaining; a Gantt chart is useful for large projects with many dependencies



Roadmaps are great for communicating the big picture to stakeholders. Gantt charts help keep complex projects on schedule.

5. Imagine that an aerospace company builds a new line of passenger jets. Increased raw material costs cause the company to spend more on aluminum than planned. Which of the triple constraints does this change impact the most?

1 / 1 point

- ☐ Scope
- ☐ Time

☐ Timeline

☒ Budget

✓ Correct

While the triple constraints are linked, the increase in price would impact the budget most.

6. Imagine a home improvement chain develops a new line of power tools. One of the designers wants to adopt a new process that will simplify the team's workflow. Which method should they use to convey their idea to team members and stakeholders?

1 / 1 point

☒ Change request form

☐ Gantt chart

☐ Risk register

☐ Escalation email

✓ Correct

Team members can use change request forms to schedule stakeholder discussions and communicate proposed changes.

7. Which of the following steps are part of dependency management? Select all that apply.

1 / 1 point

☒ Continuous monitoring and control

✓ Correct

Holding regular meetings on interrelated tasks, tracking their progress, and double-checking any changes can help keep dependencies under control.

☐ Eliminating dependencies

☒ Efficient communication

✓ Correct

Keeping the project team and stakeholders updated can help resolve dependencies and keep the project going strong.

☒ Recording dependencies

✓ Correct

Project managers can keep track of dependencies in a risk register. The register includes descriptions of each dependency, the date, and all related tasks and activities.

8. What is the process of identifying risks and issues that could impact a project, and taking steps to address their potential effects?

1 / 1 point

☐ Project tracking

☒ Risk management

☐ Dependency management

☐ Escalation

✓ Correct

Risk management can help project managers mitigate the impact of potential issues.

9. Under what conditions should you send an escalation email? Select all that apply.

1 / 1 point

☒ Key stakeholders need to sign off on a final decision.

✓ Correct

Getting project leadership to validate next steps is a key goal of escalation emails.

☐ A project team member identifies a potential risk that may have an impact in several months.

☐ A problem inconveniences the core project team, but they resolve it themselves.

☒ A problem leads to major changes in budget or timeline.

✓ **Correct**

Escalation emails can help remove obstacles when there are major changes to a project's timeline or budget.

10. What can project managers do to keep trench war disagreements from bringing projects to a standstill?

1 / 1 point

- ☐ Apply the ROAM technique
- ☐ Rely on the project roadmap
- ☒ Send an escalation email
- ☐ Assess risk exposure

✓ **Correct**

Escalation can help teams settle differences and work out solutions that move the project forward.

11. In the ROAM technique, what does it mean to resolve a risk?

1 / 1 point

- ☐ To understand and accept a risk for what it is because it cannot be resolved
- ☐ To give a team member ownership over a certain risk and entrust them to handle it
- ☒ To classify a risk as addressed because it no longer creates a problem
- ☐ To reduce the impact of a risk or the likelihood the risk will occur

✓ **Correct**

A resolved risk no longer poses a problem because the team avoided or eliminated the risk.