Congratulations! You passed!

Measure and compare

Grade received 100% **To pass** 80% or higher

Go to next item

1. Fill in the blank: involves observing, measuring, and then comparing your findings to a set of agreed-upocriteria.	1/1 point
○ Administration	
Evaluation	
Regulation	
○ Standardization	
 Correct Evaluation helps you find out if your project meets its quality standards or overall goals. 	
2. Which quality management process includes beta testing, internal checklists, and feedback surveys?	1/1 point
Quality assurance	
○ Quality control	
O Quality standards	
O Quality planning	
✓ Correct Tools and processes that evaluate whether projects meet their goals help implement quality assurance.	
3. What does evaluation help project managers to do?	1/1 point
O Budget, schedule, and scope projects	
Track, manage, and communicate about projects	
O Plan, execute, and complete projects	
Improve, judge, and learn about projects	
Correct Project managers use evaluation to improve, judge, and learn about projects. That way, they can meet quality standards and reach their overall goals.	
4. What aspects of a project do evaluation questions measure? Select all that apply.	1/1 point
✓ Effectiveness	
Correct An evaluation question is a key question about a project or program. These questions typically address outcomes, impact, or effectiveness by asking about how to make improvements or how to measure and	
compare.	
✓ Outcomes	
○ Correct	
Evaluation questions assess the outcomes, impact, or effectiveness of a project or program. To do that, evaluation questions ask about how to make improvements or how to measure and compare. For example, an evaluation question about outcomes might ask: Were there unintended outcomes?	
Risks	
✓ Impact	
There are two main categories of evaluation questions: questions that ask about how to make improvements and questions that help measure and compare. An evaluation question about impact	
might ask: How did the project impact the customer's experience?	
5. There are two main categories of evaluation questions. One type helps you make improvements. What does the other type help you do?	e 1/1 point
Manage and delegate	

Empathize and communicate Adjust and regulate	
 correct Evaluation questions that measure and compare help you make judgments about how or whether to proceed with a process or project. 	
6. Certain evaluation questions help <i>improve</i> a product or service while others help <i>measure</i> and compare. Which three of the following questions can help you <i>improve</i> ? —	1/1 point
 ✓ What works and what doesn't? ✓ correct Questions about ongoing processes can help you improve a project. This type of question is foundational to evaluation research, which is designed to promote learning and inform decisions. 	
What were the results?✓ What are the most common participant reactions?	
Correct Assessing how participants respond to a product or service may help the team better understand how to improve the project. Therefore, this evaluation question offers you the information you need to promote learning and inform your decisions.	
What were the costs?✓ Which goals are we meeting?	
Correct Evaluation research helps to provide accountability, promote learning, and inform decisions. In this case, learning what goals the team is meeting may help to inform your decisions about how to improve the project.	
 7. Which three of the following evaluation questions can help you measure and compare project outcomes? Which goals are we meeting? What were the costs and benefits? Correct Weighing costs and benefits can help you measure and compare results so you know how to proceed with 	1/1 point
a project. ✓ Were there unintended results?	
 correct Questions about unintended outcomes help you measure and compare results so you know how to proceed with a project. 	
☐ How can we improve?✓ Are there any lessons to be learned?	
Correct Reflecting on what you've learned can help you measure and compare results so you know how to proceed with a project.	
8. Which criteria do effective evaluation questions meet? Select all that apply. They relate to the purpose of the project.	1/1 point
Correct Keeping the purpose of the project in mind helps you write questions that give you the data you want. Effective evaluation questions should also be feasible to answer and align with stakeholder or user values.	
✓ They address stakeholder or user values, interests, and concerns. ✓ correct Keeping stakeholder and user values, interests, and concerns in mind helps you write questions that give you the data you want. Effective evaluation questions should also relate to the project's purpose and be feasible to answer.	
 □ They quickly reduce project overhead. ✓ They are practical and feasible to answer with available resources. 	
Correct Questions that are easy to answer are more likely to give you the data you want. Effective evaluation questions should also relate to the project's purpose and align with stakeholder or user values.	