

✔ Congratulations! You passed!

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1. Which of the following definitions best describes project management?

1 / 1 point

- ☐ Project management oversees permanent teams within a company.
- ☐ Project management completes contractor payments, client invoices, and financial tasks for a department.
- ☒ Project management uses specific knowledge, skills, tools, and techniques to deliver valuable projects to clients.
- ☐ Project management coordinates with clients to action feedback on deliverables.

✔ **Correct**

Correct! Project management is a specialized role that draws on experience, knowledge, skills, tools, and techniques to achieve a quality project for clients.

2. Which two of the following are benefits of project management?

1 / 1 point

- ☐ Project management provides quality training for individuals that are onboarding to a project.
- ☒ Project management manages budgets and timelines so that projects are able to be successfully completed within the planned budget and timeframe.

✔ **Correct**

Correct! Project management uses skills and tools that track project timelines and budgets.

☒ Project management addresses project risks proactively.

☒ **Correct**

Correct! Project management uses tools and skills to align with client's expectations and timelines.

☐ Project management improves the relationship between employees and managers.

3. Imagine that the project you are working on has one round of client feedback that is implemented as a part of the contract. The client asks the team to do a second round of edits, but the project manager redirects the client to the contract and works with the client and team to identify a feedback checklist.

1 / 1 point

Which of the following benefits best describes the benefit of project management for this scenario?

- ☒ Project management addresses project risks proactively.
- ☐ Project management improving communication between teams.
- ☐ Project management increases customer satisfaction by planning projects.
- ☐ Project management manages budgets so that projects are able to be successfully completed within the planned budget.

☒ **Correct**

Correct! In this scenario, there is a risk of running over budget and timelines by adding another round of review. Creating the feedback checklist proactively solves the issue.

4. Imagine you have been invited to work on a committee that will be working to improve training in multiple departments with multiple projects over the next year.

1 / 1 point

Which of the following terms best describes this initiative?

- ☒ A program
- ☐ A project
- ☐ A portfolio

✓ **Correct**

Correct! A program is a group of projects that are similar or related to one another. Since there are several departments all working on training projects, this would fit a program definition.

5. Imagine you have joined a company that has three months to create an online course on HTML programming.

1 / 1 point

Which of the following terms best describes this initiative?

- ☐ A program
- ☒ A project
- ☐ A portfolio

✓ **Correct**

Correct. A project is a temporary endeavor undertaken by a company or organization.

6. Imagine you have been invited to identify all of the websites created by your company and to work with many different teams to manage many projects to update each site to meet the organization's sales goals.

1 / 1 point

Which of the following terms best describes this initiative?

- ☐ A project
- ☒ A portfolio
- ☐ A program

✓ **Correct**

Correct! A portfolio is a collection of projects or programs that are managed as a group to reach a company goal or outcome.

7. Which of the following statements best identifies the role of project management in projects?

1 / 1 point

- ☐ Managing one of the teams working on a project.
- ☒ Balancing the scope of work, resources, timelines, and budget.
- ☐ Advocating for the client's needs in internal meetings
- ☐ Working with the client to define the deliverable for the project.

✓ **Correct**

Correct! Project managers ensure the appropriate use of resources and work to keep projects within scope, budget, and within on schedule.

8. Imagine that you are working on a project that involves multiple departments to create a customized deliverable. Each week the project manager sends out a detailed email with the current budget, the status of all the departments' progress, and a summary of upcoming deadlines.

1 / 1 point

Which of the following statements best identifies the driver of project management in the scenario?

- ☐ Resources
- ☒ Reporting
- ☐ Cost
- ☐ Timelines

✓ **Correct**

Correct! In this scenario, the project manager sends out weekly reporting emails to ensure all departments are aware of the overall progress of the project.

9. Imagine that you are involved in a project with tight deadlines. The project manager has created a detailed chart of all tasks and deadlines for each task.

1 / 1 point

Which of the following statements best identifies the driver of project management in the scenario?

- ☐ Reporting
- ☒ Timelines

☐ Resources

☐ Cost

☒ **Correct**

Correct! In this scenario, the project manager has identified the timeline according to every task that should be completed and the deadline for it to be completed.

10. A project you are working on is currently understaffed and behind on deliverables. The project manager compares the list of deadlines to the current staffing and decides that two additional staff need to join the project to complete the project on time.

1 / 1 point

Which of the following statements best identifies the driver of project management in the scenario?

☒ Resources

☐ Reporting

☐ Timelines

☐ Cost

☒ **Correct**

Correct! In this scenario, the project manager has identified additional resources that are needed to meet the project deadlines.