

## Your grade: 100%

Your latest: **100%** • Your highest: **100%**

To pass you need at least 71%. We keep your highest score.

**Next item** →

### ☰ Instructions

**1.** What are critical areas normally identified in a quality management plan? **1 / 1 point**

- ☒ Project Objectives, Quality Assurance, Quality Control
- ☐ Project Risks, Quality Defects, Quality Control
- ☐ Project Objectives, Quality Defects, Quality Control
- ☐ Project Risks, Quality Assurance, Quality Defects

✓ **Correct**

Correct! Project objectives, quality assurance, and quality control are three critical areas addressed in a quality management plan.

**2.** Quality Assurance activities for the AHI App development project will be accomplished using what method? **1 / 1 point**

- ☒ Quality Audits
- ☐ Deliverable Validation
- ☐ Inspections
- ☐ Defect Controls

✓ **Correct**

Correct! Quality audits are the primary method used to conduct quality assurance activities.

3. Which two key stakeholders on the AHI App development project are the focus of sponsor one-on-one meetings? **1 / 1 point**

- ☐ Mary Smithers and Ram Samuels
- ☐ Keiko Tanaka and Jose Garcia
- ☐ Cal Hamer and Priya Service
- ☒ Cary Manning and Mary Smithers

✓ **Correct**

Correct! Cary is the project manager, and Mary is the sponsor.

4. Which statement regarding a communications management plan is correct? **1 / 1 point**

- ☐ Reflects only recurring meetings
- ☐ Project Manager is the sole owner
- ☒ The plan must be updated
- ☐ Communications items are shared with all stakeholders

✓ **Correct**

Correct! The communications management plan is updated throughout the life of the project.

5. The communications management plan is completed after which key document? **1 / 1 point**

- ☐ Risk register
- ☐ Product backlog
- ☐ Quality management plan
- ☒ Network diagram

✓ **Correct**

Correct! The communications management plan is a support plan created after the work breakdown structure, network diagram, and high-level budget are finalized, approved, and accepted.

6. The AHI App risk register lists an opportunity. Timely receipt of feedback may result in increased App functionality. How should probability x impact = risk score be documented?

1 / 1 point

- ☐ Probability: 2 Impact: -2.5 Risk Score: -4.5
- ☒ Probability: 2 Impact: -2.5 Risk Score: -5
- ☐ Probability: -2 Impact: -2.5 Risk Score: 5
- ☐ Probability: 2 Impact: 2.5 Risk Score: 4.5

☒ **Correct**

Correct! The risk score is calculated by multiplying probability x impact. Impact for an opportunity is documented as a negative number.

7. A risk listed on the AHI App development risk register states that lacking internal App development skills and capacity may lead to delays. How could this risk be categorized?

1 / 1 point

- ☐ Opportunity
- ☒ Threat
- ☐ Urgent
- ☐ Moderate

☒ **Correct**

Correct! A negative risk is classified as a threat. Delays are negative.