

✔ Congratulations! You passed!

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1. Failing fast is a concept that originated as part of which project lifecycles or methods? (Choose 2)

1 / 1 point

☐ Predictive

☒ Agile

✔ **Correct**

Correct! Fail fast originated as a methodology and concept used in adaptive or agile lifecycles.

☐ Six Sigma

☒ Adaptive

✔ **Correct**

Correct! Fail fast originated as a methodology and concept used in adaptive or agile lifecycles.

2. A best practice at the end of a project phase is to have a meeting that documents what went well, what can be accomplished better, and how can a project team implement changes in future projects. What is the formal name of this process?

1 / 1 point

☐ Reflection

☒ Lessons Learned

☐ Looking Back

☐ Solutions Management

✓ **Correct**

Correct! Conducting Lessons Learned meetings is a best practice at the end of a phase or project that documents what went well, what can be accomplished better, and how we can implement changes in future projects.

3. In which of the following communications project management processes will the project manager update the communications management plan?

1 / 1 point

- ☐ Plan communications management
- ☐ Manage communications
- ☒ Monitor communications
- ☐ Execute communications

✓ **Correct**

Correct! The project manager updates the communications management plan during the monitor communications process.

4. A key project team member is responsible for analyzing the organization's needs and identifying areas where the project can help to meet those needs. They work closely with the key stakeholders and the development team to ensure the product meets the business requirements. Which role best describes the key team member?

1 / 1 point

- ☒ Business analyst
- ☐ Product sponsor
- ☐ Scrum master
- ☐ Project manager

✓ **Correct**

Correct! A business analyst is responsible for analyzing the organization's needs and identifying areas where the project can help to meet those needs.

5. A key team member acts primarily as a trainer, facilitator, and coach. They ensure that the team attends all key project meetings and events and follow the correct protocols. Identify the role that best describes the key team member. **1 / 1 point**

- ☐ Project manager
- ☒ Scrum master
- ☐ Project sponsor
- ☐ Product owner

✓ **Correct**

Correct! A **scrum master** fulfills the role of coach, trainer, and process owner, ensuring all aspects of the Sprint/Iteration are planned.

6. The best practice for effective stakeholder engagement is to tailor the engagement efforts to meet the situational needs of the audience. What are two tailoring considerations recommended? (Choose 2) **1 / 1 point**

- ☐ Readiness
- ☒ Integration

✓ **Correct**

Correct! PMI recommends that a project manager must tailor engagements in three areas: people, empowerment, and integration.

- ☐ Language
- ☒ People

✓ **Correct**

Correct! PMI recommends that a project manager must tailor engagements in three areas: people, empowerment, and integration.

7. A commuter accessed an application designed to map the best route considering the time of day and traffic conditions. The app provided an erroneous route that did not meet the commuter's expectations. What is the term used for the gap where expectations are not met? **1 / 1 point**

- ☒ Gulf of execution

- ☐ Gulf of evaluation
- ☐ Gulf of expectations
- ☐ Gulf of functionality

☒ **Correct**

Correct! The “gulf of execution” is the gap between what a user wanted wants to accomplish and the results they achieve. If expectations are met, there is no gulf. If the expectations are not met, there is a gulf.

8. A project has several stakeholders who possess low power to influence the project. However, the stakeholders have a high level of interest in project results. What is the optimal strategy for managing these stakeholders?

1 / 1 point

- ☐ Manage closely
- ☐ Monitor
- ☒ Keep informed
- ☐ Keep satisfied

☒ **Correct**

Correct! The optimal strategy for low power/high interest stakeholders is to keep them informed.

9. The team is reviewing the Browaeys and Price cross-cultural communications model. Several team members located in India, China, and the United States. What two culturally impacted considerations might interfere with sending the intended message? (Choose 2)

1 / 1 point

- ☐ Technology
- ☐ Time zones
- ☒ Stereotypes

☒ **Correct**

Correct! The Browaeys and Price cross-cultural communications model lists potential cultural impacts that can prevent the intended message from relaying. They include stereotypes, language, styles, and

relationships.

☒ Styles

☒ **Correct**

Correct! The Browaeys and Price cross-cultural communications model lists potential cultural impacts that can prevent the intended message from relaying. They include stereotypes, language, styles, and relationships.

10. There are eight stakeholders on the entire team. How many potential channels of communication exist?

1 / 1 point

☐ 36

☐ 16

☒ 28

☐ 8

☒ **Correct**

Correct! The project manager can calculate the number of channels using the formula $(N(N-1))/2$, where N is the number of channels. Therefore, the total channels for eight channels, using $(8(8-1))/2$, is **28**.