



814 - 459 - 3033

2312 West 15th Street, Erie, PA 16505

March 23, 2020

Fitness U Members,

As of today, we have been ordered to remain closed for an undetermined amount of time. We are deeply saddened and hope most of all that you and your loved ones maintain health and safety through this crisis. This is the most difficult occurrence we have ever had to endure, and we humbly ask you at this time for your continued patronage and patience as we weather this storm together.

We have been a tight knit family for 5 years! We have celebrated with staff as they have had children, purchased homes and created vibrant lives for themselves in the community. We are fighting for them. We want more than anything, to preserve their livelihoods. This is for many of us, the most challenging economic and professional time of our lives. It's no one's fault. This is a time in which we all need to unify, support in whatever way possible and get through together.

Below are details relating to membership status and contact/communication info

Memberships: We were ordered to discontinue operations March 16th. At that time, we paused all operations and spent days communicating with state and local officials to assess the potential time of re-opening. Since no definitive re-opening date has been issued, we will continue our current 30-Day billing cycle from date of closure. All billing will stop 4/16/2020 and will remain paused until the state/nation-wide order is lifted. Upon re-opening, billing will resume, and credits will be offered as an account adjustment. We thank you for your patronage, friendship and patience during this time.

Contact: For membership, re-opening dates and all other inquiries please email info@FitnessErie.com

Sincerely,

Owners and Staff at FitnessU