

Configuring FortiClient VPN for Android and Apple devices

This is the setup page if you are installing and setting up FortiClient VPN for mobile devices, which are Android and Apple (iOS and iPadOS). If you have not already downloaded the application for your device type, they are respectively available at the [Android](#) and [Apple](#) App Stores.

For Android

If you are setting up the FortiClient VPN application on your Android device for the very first time, you will receive the following prompts:

1. The first prompt is to remind you that FortiClient VPN is a free version of FortiClient software with limited feature support. Tap on “OK” to proceed.
2. The next prompt is about Privacy Policy Highlights. Tap on “I ACCEPT” to proceed.
3. The next prompt is about granting permissions. Tap on “OK”, then tap “Allow” for every permission requested.
4. The last prompt is about enabling “Unrestricted Battery Usage”. You can choose to either accept it by tapping “ENABLE” or choose not to by tapping “CANCEL”.
 - If you choose “CANCEL”, there is a possibility of your VPN connection ending on its own without warning while in use. It will also cause this prompt to return the next time you reopen FortiClient VPN.

You are now ready to set up FortiClient VPN.

If you have already installed the FortiClient VPN application on your Android phone but have not yet configured a VPN, press “New VPN” to begin:

3:20

6 VoLTE LTE 100%



FortiClient VPN



UPGRADE TO THE FULL VERSION TO
ACCESS ADDITIONAL FEATURES AND
RECEIVE TECHNICAL SUPPORT



New VPN



Enter the following parameters, then press “Create” to proceed:

3:20

VoLTE 100%



FortiClient VPN



Add VPN

SoC VPN

VPN TYPE

- ☒ SSL VPN
- ☐ IPsec VPN
- ☐ IPsec IKEv2 VPN

Create



- Input the VPN Name: type **SoC VPN** (or **SoC Staff VPN** for staff users)
- VPN Type: select **SSL VPN**

At this point, more parameters will appear after pressing “Create”. Edit *only* the following parameters:

- Servers (Remote gateway address): **webvpn.comp.nus.edu.sg** (or **staffvpn.comp.nus.edu.sg** for staff users). Tap to add a server. Tap again to type

the URL.

3:21

VoLTE LTE 100%



FortiClient VPN



SSL VPN settings

Tunnel name

SoC VPN

Servers

Remote gateway address

Port

443

Remote Gateways



ADD

OK

Single Sign On

Disabled

Prompt User Credentials

Enabled

Delete VPN

Delete this VPN tunnel profile

Lose all these settings and remove it from the list of VPN tunnels



- Press “OK”.

3:21

VoLTE LTE 100%



FortiClient VPN



SSL VPN settings

Tunnel name

SoC VPN

Servers

Remote gateway address



Port

443



Server

webvpn.comp.nus.edu.sg

CANCEL

OK

Single Sign On

Disabled



Prompt User Credentials

Enabled



Delete VPN

Delete this VPN tunnel profile

Lose all these settings and remove it from the list of VPN tunnels



- Press “OK” again.

3:21

6 VoLTE LTE 100%



FortiClient VPN



SSL VPN settings

Tunnel name

SoC VPN

Servers

webvpn.comp.nus.edu.sg

Port

443

Remote Gateways

webvpn.comp.nus.edu.sg



ADD

OK

Single Sign On

Disabled

Prompt User Credentials

Enabled

Delete VPN

Delete this VPN tunnel profile

Lose all these settings and remove it from the list of VPN tunnels



- Port: **443**
Single Sign On: **Enabled**

3:22

6 VoLTE 100%



FortiClient VPN



SSL VPN settings

Tunnel name

SoC VPN

Servers

webvpn.comp.nus.edu.sg



Port

443



Single Sign On

Enabled



Delete VPN

Delete this VPN tunnel profile

Lose all these settings and remove it from the list of VPN tunnels



Tap the “back” button (or swipe if you are using gestures) on your phone to begin connecting to a VPN. Complete the sign-in process to connect (see below).

3:22

6 VoLTE 100%

 FortiClient VPN



SoC VPN



Settings



Connect



If you would like to add another VPN connection, tap/swipe “back” on your phone again, then tap “New VPN” and repeat the procedure above.

3:22

6 VoLTE LTE 100%

 FortiClient VPN



UPGRADE TO THE FULL VERSION TO
ACCESS ADDITIONAL FEATURES AND
RECEIVE TECHNICAL SUPPORT

VPN TUNNELS



SoC VPN



New VPN



For iOS and iPadOS

If you are setting up the FortiClient VPN application on your iPhone/iPad for the very first time, you will receive the following prompts:

1. The first prompt asks if *FortiClientVPN* “Would Like to Add VPN Configurations”. Tap on “Allow” to proceed. - The second prompt asks if *FortiClientVPN* “Would Like to Send You Notifications”. Tap on “Allow”, then enter your iPhone Passcode to proceed.
2. The last prompt is to remind you that this free App does not come with any support. Tap on “I accept” to proceed.

With that, you may proceed to set up SoC VPN (or SoC Staff VPN for staff users) into your iPhone/iPad.

1. Tap on “Connection”, which brings you to “**Select VPN Connection**”.

9:53



VPN

UPGRADE TO THE FULL VERSION TO ACCESS
ADDITIONAL FEATURES AND RECEIVE
TECHNICAL SUPPORT

Connection

Select connection >

Connect



Status

Disconnected 




2. Tap "Add Configuration".

9:54



[< VPN](#) **Select VPN Connection** [Edit](#)

 **Add Configuration** [>](#)

 **Scan QR Code to add VPN** [>](#)



3. Fill in the following fields with these parameters:
 - Secure Protocol: **SSLVPN** (This should be the default setting)
 - Name: **SoC VPN** (or **SoC Staff VPN** for staff users)
 - Server Address: **webvpn.comp.nus.edu.sg** (or **staffvpn.comp.nus.edu.sg** for staff users).
 - If you accidentally added another Server Address, you must go back to the previous menu and restart from the beginning.
 - “https:” will be automatically added when you are done filling in this field.
 - SSO: **On** (or **Enabled**)
 - Port: **443**
4. Click on “Save” when done. Repeat the above procedure to add another VPN connection.

9:58



[< Back](#)

SoC VPN

[Save](#)

VPN ACCOUNT INFORMATION

Secure Protocol

SSLVPN

Name

SoC VPN

Server Address [https://webvpn.comp....](https://webvpn.comp...)

[Add Server Address](#)



SSO



Port

443

1

2
ABC

3
DEF

4
GHI

5
JKL

6
MNO

7
PQRS

8
TUV

9
WXYZ

0



If you have more than one VPN set up inside the app, choose which VPN you wish to use first in **“Select VPN Connection”**. The VPN you wish to connect to will be indicated with a tick (✓) under **“USER VPN GATEWAY”**. To make any changes to a VPN's configuration, tap **“Edit”** while selecting the ticked VPN.

10:13



[< VPN](#) **Select VPN Connection** [Edit](#)

 **Add Configuration** [>](#)

 **Scan QR Code to add VPN** [>](#)

USER VPN GATEWAY

SoC VPN [✓](#)

SoC Staff VPN



After selecting your choice of VPN, go back to the main menu by tapping “VPN” at the top left hand corner of the screen to begin connecting.

10:14



VPN

UPGRADE TO THE FULL VERSION TO ACCESS
ADDITIONAL FEATURES AND RECEIVE
TECHNICAL SUPPORT

Connection

SoC VPN >

Connect



Status

Disconnected



Click on the “Connect” slider to connect, and you can start connecting by following the instructions indicated below. Check that you are successfully connected after the pop-up browser automatically disappears when you complete the sign-in process.

When you are done, follow these steps to connect to SoC VPN [here](#) (see main VPN PDF).