

ANSH BHARDWAJ

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CERTIFICATIONS

- CompTIA Security+ (*Issued Oct 2025*)
- Introduction to Networking and Cloud Computing – Microsoft
- Microsoft Cybersecurity Analyst Professional Certificate

EDUCATION

Postgraduate Diploma , Information Technology Solutions, Humber College	Sep 2022 – Apr 2024
Bachelor's Degree , Computer Applications & Cyber Security, Lovely Professional University	Aug 2018 – Jul 2021

SKILLS

SOC & Security Tools	Microsoft Sentinel (KQL), Wireshark, Snort IDS, EDR tools (CrowdStrike, Defender)
Incident Response Frameworks	MITRE ATT&CK, MITRE D3FEND, Cyber Kill Chain, NIST-CSF
Systems & Networking	TCP/IP, DNS, VPN, Firewalls, IDS/IPS, Windows/Linux
Programming/Scripting	Python, PowerShell, SQL, REST API usage
Soft Skills	Communication, Teamwork, Problem-Solving, Analytical Thinking, Adaptability

EXPERIENCE

Membership Associate , Costco, Toronto, ON	May 2023 – Present
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- Verified identity and business credentials for 100+ membership account requests weekly, preventing unauthorized access and fraudulent modifications through multi-step authentication protocols.
- Investigated and resolved 50+ account security incidents per week by analyzing access patterns, identifying anomalies, documenting findings in ServiceNow platform, and escalating suspicious activity to management.
- Analyzed member-reported suspicious communications by reviewing email headers, URLs, and sender authenticity to identify potential phishing attempts and escalate verified threats.
- Processed sensitive financial data and credit applications while maintaining strict confidentiality standards and adhering to PCI and credit card security verification procedures.

Student Ambassador , Humber College, Toronto, ON	Jan 2023 – Apr 2024
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- Coordinated campus events and lab sessions through logistics, scheduling, and tech setup, while assisting 200+ students weekly with technical guidance and access issues.

SOC Analyst , Goyal Infotech Solutions, Jalandhar, IN	Aug 2021 – Aug 2022
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- Analyzed and triaged 25+ high-priority alerts daily using Azure Sentinel and endpoint logs to identify anomalies and early indicators of compromise.
- Investigated 15–20 monthly security incidents involving phishing, malware, and suspicious network activity using tools such as CrowdStrike Falcon, Wireshark, and VirusTotal, documenting findings with recommended remediation steps.
- Triaged 50+ daily security alerts in Splunk SIEM, prioritizing critical incidents and optimizing correlation logic to reduce mean time to detect (MTTD) by 18%.
- Collaborated with Tier 2 analysts to escalate complex incidents, providing initial containment through firewall rule updates and credential resets via Active Directory.

SOC Analyst Tier 1 (Apprentice) , Goyal Infotech Solutions, Jalandhar, IN	Feb 2021 – Jul 2021
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- Maintained accurate documentation of all SOC activities, facilitating knowledge sharing across the organization.
- Collaborated with IT teams to implement effective security measures, safeguarding critical data and systems.
- Managed and monitored dashboards for security events while performing second-level analysis to validate and investigate alerts.
- Identified false positives, fine-tuned alert logic, and escalated high-risk events.

HONORS & AWARDS

- **Performance Recognition, Costco** – Honored for exceeding standards in customer service and secure technology support.