

# ghumiya.com

your one-stop holiday shop

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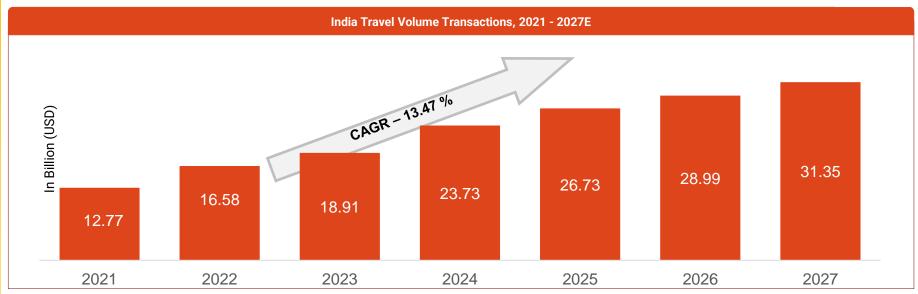
## **About ghumiya.com**

- ★ Ghumiya.com is an end-to-end experience led travel management company.
- ★ We at ghumiya.com collaborate to help design, curate & handpick the most sought after, **indigenous & off-beat destination** in India or abroad for you and your loved ones.
- ★ All you need to do is just let us know your preferred destination choice, your budget range, any special requirements and leave the rest to us. We shall provide customized solutions as per your preferences & interests. So whether you are looking for a solo trip, an all-girls trip, a family vacation, a romantic escapade, some senior citizen's gala or a corporate get-together to an off-beat destination, inclusive of accommodation, sightseeing, transfers, flights, cruises, meals, visas. You can just relax & simply rely on us.
- \* Any occasion you have we can turn into an amazing experience.



## **Travel & Tourism Trend**





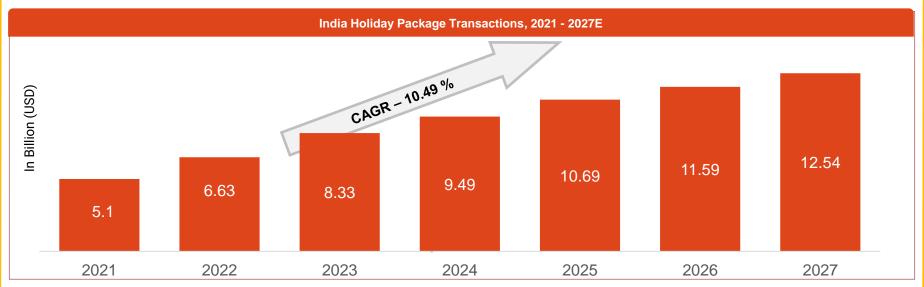
#### **Key Takeaways**

- Revenue in the Travel & Tourism market is projected to reach US\$18.91bn in 2023
- The market's largest segment is Package Holidays with a projected market volume of US\$8.33bn in 2023
- 41 % of the total of total revenue will be generated through offline sales by 2027.
- 52% of the travel business is dominated by offline travel agents



## **Holiday Packages Market**





## **Key Takeaways**

- In 2023 44% of the total revenue will be coming from Holiday Packages only.
- In the Package Holiday segment, the number of users is expected to amount to 51.73m users by 2027.
- 69 % of the total Of total revenue will be generated through offline sales channels by 2027.
- The average revenue per user (ARPU) is expected to amount to US\$198.60



## Summary of key takeaways from market background understanding



### **Trends**

## **Key Insights**

Tours with groups are on the rise & complex to plan

75 % of the holidaymakers in the near future to be in the 30 to 50 years of age group & prefer to travel in groups. This indicates more likelihood of couple and family travels' share increasing in the market. Trips for groups tend to be complex, so online travel agents have difficulty planning them.

Holiday Packages requires customization & personalization

Unlike online travel agents, offline travel agents can offer tailor-made packages depending on the customer's needs.

As online travel portals work with suppliers on the ground, they lack customer engagement & can't provide immediate solutions when something goes wrong during a trip.

Investing in better experiences is what people want to do

There is a greater rise in the segment of people willing to spend more to get better services and experiences compared to the budget conscious travelers.

Online travel agents setups are not so organized for planning holidays & lacks in offering expert services.

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## **Competition Mapping**





**Key Takeaways** 

- Kesari & Veena are purely into offline D2C player
- Thomas Cook, Cox & Kings & SOTC are B2B with less then 10% of there business coming from B2C
- D Pauls has good presence both in B2C & B2B
- Others represents regional & state level players



## With CAGR of 10.49 % offline holiday package market size will be 12.54 billion USD



#### **Best in Class Service Provider**

Be a leading service provider and aggregator for multiple travel related businesses with a clear focus and drive to become a Omni Channel travel player.

Become largest D2C offline player in India

"your one-stop holiday shop"

## **Technology Driven-Virtual Vacation**

Adapting to changing technologies by constantly implementing new and advanced technologies like **VR experiences & lounge experience at the store.** 

## Impact Led - Shemale & Sr Citizen Store

Create & empanel employees disenfranchised by society. Senior citizens will direct these stores with assistance from Shemales.

## **Promoting Indigenous Tourism**

ghumiya.com was formed to promote indigenous tourism and offer offbeat experiences. The store will promote unconventional tourist destinations both domestically and abroad.

## Model - Company owned & company operated (COCO) retail & flagship stores



Long-tail COCO Ghumiya.com retail stores

















- 50 Square feet area
- Store will be managed by 01 staff
- All the store will report to flagship store (5:1)

COCO Ghumiya.com Flagship Store



## **Flagship Store**

- 1-2 Store in city
- With 100-150 square feet area
- Create & empanel employees disenfranchised by society. Senior citizens will direct these stores with assistance from Shemales.
- Store will be equipped with VR tech to offer world class experience.

## **Benchmarks/Competition**







## **Business Canvas: COCO model**



#### **Key Partners**



## **Kev Activities**



#### **Value Proposition**



## **Customer Relationships**



### Customer Segments



- Flight aggregators
- **Destination management** companies
- Transport service provider
- Indigenous tour operators
- Properties in offbeat locations
- Freelance holiday planners
- **BNPL** partners
- PG partners

- Holiday planning
- Travel insurance
- Visa assistance service
- Forex card

- Your one-stop holiday shop
- Virtual Vacation through flagship store.
- Special packages for sr citizens
- Special indigenous tours like Hornbill festivals

- 24\*7 service during the trip
- Quick setup and long term relations
- Referral program
- Volume discounts
- Transparency in pricing

## Sr Citizens

- Family with age groups between 30 -50 years age
- Honeymoon couples

#### Key Resources



- Trained store staff
- **Destination experts**
- Field operations team
- Accounts & finance team
- Tech team

## Sr Living Housing (Antara

- Shadi.com

#### Channels



- Senor Living) Wedding Planners &
- Partner advertisements

#### **Cost Structure**



#### **Revenue Streams**



- Customer acquisition costs- Store Cost
- Partner acquisitions cost
- Employee cost
- Equipment Cost -VR
- Referral Fee

- Transaction commissions
- Service fees
- Revenue from VR experience at flagship store
- Insurance & VISA services



## The 3 phase strategic roadmap & investment ask

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	0-12 Months	12-36 Months	After 36 months	
Action Plan	Build	Grow	Lead	
Vision	Numero uno player in Pune	Numero uno player in Maharashtra	Numero uno player in West	
Potential Steps	14 retail stores & 03 flagship store 100 trips GMV 22 Cr	<ul> <li>28 retail stores &amp; 7 flagship store</li> <li>500 trips</li> <li>GMV 100 Cr</li> <li>In-house domestic outbound team</li> </ul>	<ul> <li>40 retail stores &amp; 10 flagship store</li> <li>1500 trips</li> <li>GMV 175 Cr</li> <li>In-house international outbound team</li> </ul>	
Valuation	22 Cr	100 Cr	175 Cr	
Capital Required	INR 1 Cr for 5% of equity with payback time after 30 months			



## **Projected Revenue**





- In 2023 we have done 0.90 Cr of revenue without a single store.
- In 2024 With 17 stores & 35 lacs average business , in we will be in position to cross the 22 cr GMV
- The average revenue per user (ARPU) is expected to amount to INR 17000 with average ticket size of INR 1,00,000
- Gross margin is 18% & net margin is 10%



### Team





Alka Goswami-Founder

## 'Human Resource Expert'

Alka has more then 7 years of expertise in in human resources & entrepreneurship. Alka manages customer services & field operations.

Ex Founder - Offbeat Roads India & WomenCare
Zrupee – Founding Team Member



Shashi Parvat -Founder

## 'Product Delivery & Strategy Expert'

Shashi has more then 15 years of international expertise in Payments, Fintech & Insurance. Shashi manages vendors relationship & new business.

Ex Founder – Zrupee, Offbeat Roads India DhaniPay – Founding Team Member





## Thank you!

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CORPORATE WEBSITE — www.ghumia.com