

Item ( **item id**, item\_name, purchase\_date, manufacturer, complaint, replaced, cost, shipment\_cost, replaced\_item\_id, vendor\_id, location\_id)

Hardware( **serial number**, item\_id, warranty\_period, mfg\_date)

Licensed( **licensed key**, item\_id, reg\_user, expiry\_date)

Vendor( **vendor id**, vendor\_name, address, phone)

Location( **location id**, location\_name)

Complaint( **complaint id**, item\_id, cost, complaint\_date, resolved\_date)