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# **Jonathan Carp**

6 Fales Road Sharon, MA 02067

**Education** 

Northeastern University - Boston, MA

May 2013

**Bachelor of Science** in Computer Engineering

3.00 GPA

Relevant Coursework:

Advanced Writing in the Technical Professions, Database Design, Web Development, Computer & Telecommunication Networks, Computer Architecture, Computer Optimization Methods.

Certifications Motorola E

Motorola BSR6400 CMTS Operations I & II

Skills

# **Operating Systems**

• Windows Platforms XP, Vista, and Windows 7, Integrity, VxWorks.

# **Applications**

- Microsoft Visual Studio, Office [Excel, Word, PowerPoint],
- Wireshark, IBM Rational ClearQuest,
- Windows Administrative Applications.

## Languages

- C/C++/C#, Python, Matlab M,
- Web languages HTML & CSS, Javascript, VBScript, SQL.

**Experience** 

EMC Corporation - Hopkinton, Ma.

January 2012 to August 2012

# **Software Quality Assurance Engineer,**

- Maintained software bill of materials (BOM) website for all testing equipment company wide.
  - o Followed software from testing stage to production release.
  - Full documentation of every software package on all drive testing machines.
- Processed all incoming emergency software patches.
  - o Sanity-checking documentation and versioning.
  - o Communication between various departments.
  - Pushed patches to production.
- Developed requirements and documentation for a new software BOM.
  - Learned Vbscript, AJAX, and SQL on the job to develop the tool, reaching about 80% completion.

Motorola Mobility, Inc. – Marlborough, Ma. July 2011 to January 2012 Software Sustaining Engineer,

- Trained in the use of Motorola's Broadcast Service Router (BSR).
- Responded to customer-registered software bugs and feature requests via IBM Rational ClearQuest and Klocwork, a static C code analyzer
- Tested code for scale and live use on a "Megawall" of ten-thousand modems.
- Designed, tested, and developed an in-house Lint-esque syntax checking program for manually generated assembly code, used for patch files. Learned Python for the project.
- Added hmac and md5 verification schemes to patch files for security.

#### EMD Serono – Rockland, Ma.

#### July 2012 to December 2012

# Software Sustaining Engineer,

- Member of a small team supporting roughly 1500 employees world-wide.
- Responded to issues based on a ticketing system:
  - o Hardware/Software installation and configuration
  - o Spyware/virus removal
  - o Printer troubleshooting (hardware and software issues)
- Blackberry cellphone support (hardware and software)
- Organization and stock room management
- Responsible for donating laptops to local high school.
- In charge of waste and excess disposal during Laboratory transition

# **Interests**

## Gaming

Playing and making video games – experienced with Unity3d.

#### Music

- Ten years of guitar playing experience
- Four years of drum-kit percussion

#### **Cooking**

• Planned and prepared successful holiday meals for 20+ guests