

Anson Ly

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EDUCATION

University of Maryland Global Campus, Adelphi, MD
M.S. | Cloud Computing

University of California San Diego, La Jolla, CA
B.S. | Psychology

EXPERIENCE

AFLAC (American Family Life Assurance Company of Columbus), Carlsbad, CA November 2021 – Present
Information Technology Specialist

- Supported the implementation of information security initiatives by conducting thorough research and analysis on emerging threats, vulnerabilities, and industry best practices, resulting in proactive mitigation strategies and enhanced security posture.
- Provided technical support to end-users, resolving hardware and software issues.

United States Army Reserves, San Antonio, CA April 2019 – Present
Information Technology Sergeant

- Contributed to the development and enhancement of information security policies, procedures, and systems, ensuring compliance with industry standards
- Managed and maintained secure communication systems for a brigade, ensuring constant connectivity and data integrity.
- Implemented and enforced cybersecurity protocols, safeguarding sensitive information against unauthorized access and cyber threats.
- Developed and documented standard operating procedures (SOPs) for secure communication systems, enabling consistent and efficient management by team members and ensuring compliance with established protocols.

Cha Bei Bei, Rosemead, CA

Store Manager April 2015 – May 2017

- Developed user-friendly documentation and training materials to empower end-users to troubleshoot common issues independently, reducing dependency on technical support and enhancing user self-sufficiency.
- Demonstrated strong problem-solving skills in diagnosing and resolving hardware and software issues promptly, minimizing downtime and maximizing productivity for end-users.

Technical Projects

- **Build a Serverless Application in AWS** - Designed the architecture of the serverless application leveraging AWS Lambda, API Gateway, and DynamoDB to ensure scalability, reliability, and high availability.
- **Launch a Website with Amazon S3** – Deployed a scalable and cost-effective static website using Amazon S3, showcasing proficiency in cloud storage and web infrastructure management.
- **Data Migration using AWS Project** - Led the data migration project with AWS, transferring on-premises data to AWS cloud storage solutions for improved scalability, availability, and cost-effectiveness.

SKILLS AND INTERESTS

- **Computer Skills:** Microsoft Office (Word, Excel, PowerPoint), Linux, HTML, JavaScript, CSS, Python, Security Principles
- **Certifications**
 - Coursera Google Cybersecurity Professional
 - Version Cloud Platform Virtual Experience Program on Forage