User Guide

"Giving a New Power to the Discussion" Project
CITS3200 Team 2
Semester 2, 2022
University of Western Australia

Welcome to the User Guide for the New Power discussion website for The Animal Welfare Collective (TAWC). TAWC is a society-driven network of individuals, organisations, and companies that work together to improve animal welfare, with core values of effective engagement, information exchange, and targeted action.

This website is built upon the ethos of "New Power", a platform that allows for open discussion of relevant and topical issues, including participants from all walks of life. This website enables TAWC to tap into the creativity of a community of subscribers, to help generate discussions and formulate blueprints and potential solutions to specific issues. Users are able to post questions regarding animal welfare, for example issues with the latest research regarding dolphin surgery, and receive feedback from other interested parties. Administrators are able to approve all incoming posts and registered users to ensure that the discussion board maintains its integrity and core purpose.

"New power operates differently, like a current. It is made by many. It is open, participatory, and peer-driven. It uploads, it distributes. Like water or electricity, it's most forceful when it surges. The goal with new power is not to hoard it but to channel it". [1]

This document will act as a guide for the user identifying all functionalities of the site and additional features. The document is broken down into each of the different pages that are accessible on the website, considering the access that is allowed or restricted for each kind of user (guest users, logged-in users, and the administrator(s)).

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- Homepage
- Navigation Bar
- Profile Page
- Submit a Post
- Discussion Board
- Post
- Administrator

HOMEPAGE

Upon landing on the homepage, the user is greeted to the TAWC Power Room, and encouraged to participate by clicking the "Discussion Board" button, which will navigate the user to the Discussion Board page. Here they are able to view a snapshot of the most recently active questions and discussions. The user may also click on the "Submit a Question!" button to navigate to a page where they may enter a new question relevant to TAWC to be approved or rejected by the administrator.



TAWC Power Room is a participatory and peer-driven online platform, built for the animals.

Click to participate and have your say below:

Discussion Board

Submit a Question!

- Guest users (ie. non-logged in users)- clicking on the "Submit a Question!" button
 will be presented with a pop-up, prompting the guest to navigate to the login, as a
 user must be logged in to make a contribution to the discussion
- Logged-in users and administrators- clicking "Submit a Question!" will redirect to the question submission page

NAVIGATION BAR

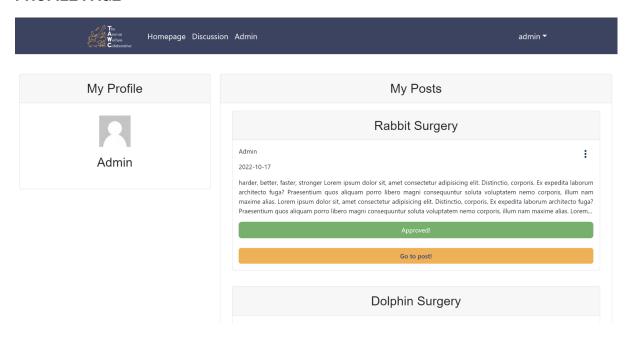


admin ▼

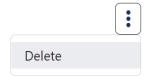
The navigation bar is present on each page of TAWC-New-Power website at the top of the page, acting as a quick access navigation to each of the different pages of the website. All users are able to directly access the official TAWC website by clicking on the logo on the left-most of the navigation bar. All users are also able to navigate between the homepage and the discussion board by clicking on the respective tabs.

- Guest users- can click on "Login" at the right-most end of the navigation bar, which will redirect them to a third-party authentication site to login or register a new account.
- Logged-in users and administrators- can click on username on the right-most end of the navigation bar to drop down a menu. From here, the user can access their profile page or logout
- Administrators- will have an additional link on the navigation bar which redirects them to the administration interface (Shown in the image above)

PROFILE PAGE

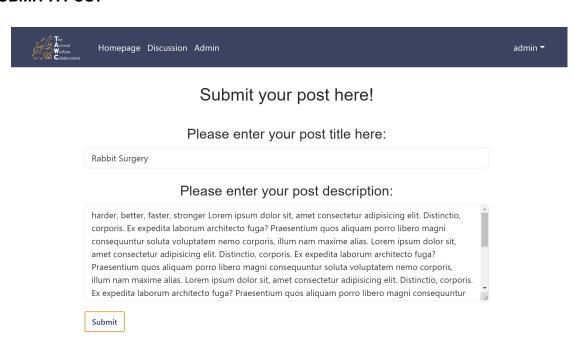


On the Profile Page, the user (logged-in or admin) is able to see their profile icon, as well as a history of all the discussion posts that they've made. Each submission will display whether the post is pending, approved, or rejected and includes the post title, content, post-time, author username, and link to the post. If the post has been rejected and the administrator has provided a reason as to why, then the administrator message will be provided beneath the rejection status.



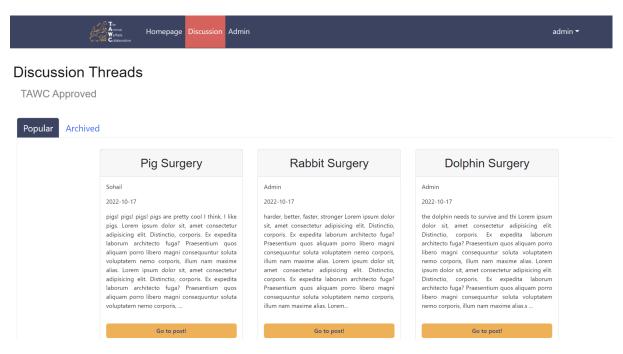
The user is also able to delete their pending, approved, or rejected post by clicking on the three circles at the right of the post and selecting "Delete".

SUBMIT A POST



The "Submit a Post" page allows logged-in users and administrators to submit their discussion questions. These questions are sent to the administrator for judgement and will appear on the discussion board as accessible posts once approved. The page takes the post title and description as inputs from the user.

DISCUSSION BOARD



The Discussion Board is the main portal on which users are able to view discussion posts and view a small glimpse of their content (post title, author, post time, description) before clicking in to view the posts separately. The posts are separated by "Popular" and "Archived" posts. Popular posts are deemed to be currently active and encourage contemporary discussion. Archived posts are archived by the administrator and are deemed to be outdated, not relevant anymore, or solved. This page is also paginated to show a maximum of twelve posts on each page.

- Guest Users are able to see the discussion posts and their minimised content, however are unable to click on and view the entirety of the post and the comment discussion unless logged in. Clicking on a post as a guest user will prompt the guest to navigate to the login, as a user will need to have an account to view and participate in the discussion.
- Logged-In Users and Administrators able to click on a post which will navigate to the post page. From here, the user is able to read the rest of the post's content and participate in the discussion by commenting.

Dolphin Surgery

Sean

the dolphin needs to survive and thi Lorem ipsum dolor sit, amet consectetur adipisicing elit. Distinctio, corporis. Ex expedita laborum architecto fuga? Praesentium quos aliquam porro libero magni consequuntur soluta voluptatem nemo corporis, illum nam maxime alias. Lorem ipsum dolor sit, amet consectetur adipisicing elit. Distinctio, corporis. Ex expedita laborum architecto fuga? Praesentium quos aliquam porro libero magni consequuntur soluta voluptatem nemo corporis, illum nam maxime alias.s is important for others to contribute etc etc ect etc

The post page is the main avenue for discussion on TAWC New Power. On this page, logged-in users and administrators are able to:

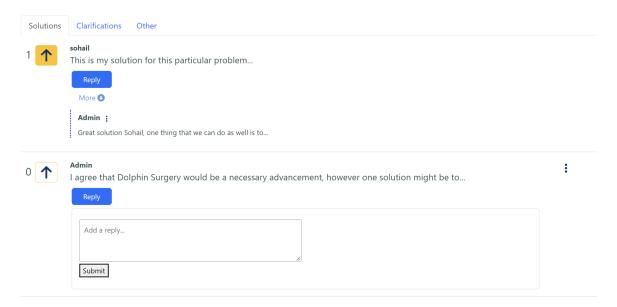
- View the entirety of the post's content (title, author, full description, comments), and to submit a solution/clarification/other-type comment for approval from the administrator
 - Solution comments are directly involved with the discussion and serve as an answer to the question that is established in the post
 - Clarification comments are a way for users to clear up any misconceptions or queries about the post question itself
 - Other-type comments allow users to praise the question or raise other points that are not relevant to the discussion itself.
- Navigate between the different comment types by clicking on the respective tab.
- Click to upvote/un-upvote posts to support the discussion these upvotes are saved by the website and will save when reloading the page to prevent multiple upvotes from one user
 - Comments are sorted in descending order by number of upvotes
- Submit replies to solutions/clarifications/other-type comments and expand collapsible replies in a YouTube-style design
- Logged-In Users If a logged-in user has not contributed to the post's discussion by making a comment (below), they are not able to view the rest of the comments. A user must first participate in the discussion to view the rest of the discussion. Logged-In Users and Administrators are also able to delete their own comment at any time

Leave a... Please select your comment type. Add a...

Submit

Please make a comment contribution to see the rest of the comments.

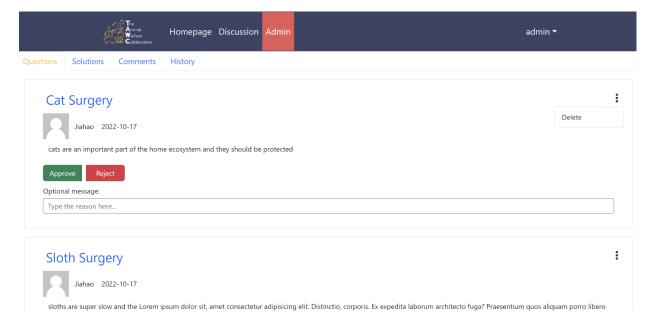
 Administrator - has access to all comments on all posts without needing to participate



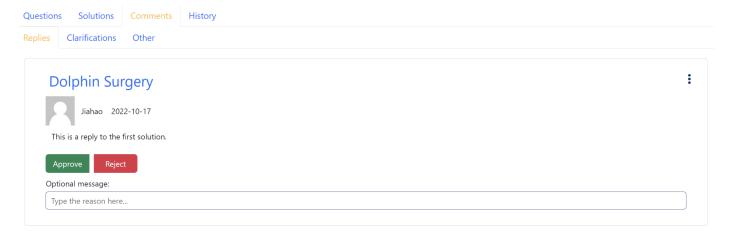
ADMINISTRATOR.

The Administrator interface allows the admin to "judge" each post and comment that is submitted by logged-in users. Approving a post or comment will render it for the user, otherwise rejecting the content will mean that it is not displayed publicly on the discussion board (but will be displayed on the user's profile page). The "History" tab of the admin page is fully paginated. On the admin page, the administrator is able to:

- Approve or Reject posts and comments.
 - Post descriptions are limited to 500 characters on the admin page, however clicking on a post's title will redirect you to an example page with that post's full content
 - Post content includes the title, author (with profile icon), date of submission, and post description:

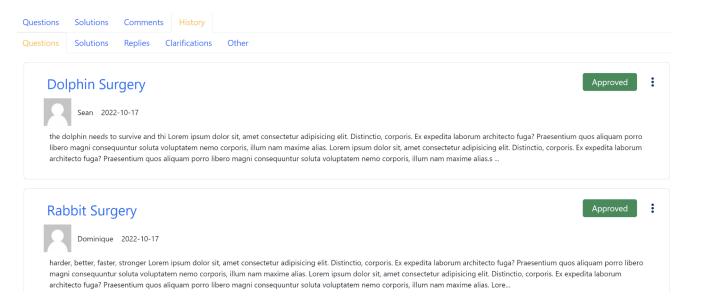


- Comments are separated (via tabulation) by "Solutions" and "Comments"
 - "Comments" relate to clarifications, other-type comments, and replies
- Comment content includes parent post, author (with profile icon), date of submission, and comment content:



- Provide an additional optional message as to why the post/comment was approved/rejected
- Examine the history of approved posts or comments.
 - For posts the admin is able to delete (even after approval), change the status of (e.g. from approved to rejected), or archive/unarchive the post
 - For comments (solutions, replies, clarifications, and other) the admin is able to delete or change the status of the comment as above





- Delete the post or comment altogether, preventing it from appearing anywhere on the website or in the history tab
- Only the administrator(s) are able to access this admin page. Other users are not able to make changes to a post or comment's status

References

[1] J. Heimans and H. Timms. "Welcome to the New Power World" in Understanding New Power. *Harvard Business Review*, 2019, ch. 1, pp. 6-14.