[Total No. of Questions - 9] [Total No. of Printed Pages - 2] (2125)

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B. Tech 5th Semester Examination Management for IT Professional (OS) HU-5001

Time: 3 Hours Max. Marks: 100

The candidates shall limit their answers precisely within the answerbook (40 pages) issued to them and no supplementary/continuation sheet will be issued.

Note: Attempt five questions in all by selecting one question each from Section A to D, and Section E is compulsory. All questions carry equal marks.

SECTION - A

- Which kind of plan tactical or operational, should an organization develop first? Why? Discuss the essential features of a good plan that you developed to make your project(s) successful. (20)
- Write a note on the evolution of management thought. What are the recent trends in management thought? Write an explanatory note on Henri Fayol's contribution to modern management. (20)

SECTION - B

- 3. What is Line Organization? Discuss its merits and demerits of line organization. Does the government of India make a line organization? (20)
- Explain the concept of span of Control? Distinguish between departmentation by function and departmentation by products.

 Explain the main bases of departmentation.

 (20)

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SECTION - C

Contrast between upward-downward, diagonal-lateral, formalinformal and verbal-nonverbal communication. Explain the concept of meta-communications with suitable examples.

(20)

 According to the Leadership Grid, which is considered the most desirable combination of leadership behaviour? Why? Explain path-goal theory and great man theory of leadership. (20)

SECTION - D

- Describe General Adaptation Syndrome (GAS) for stress. Show a framework for preventive stress management. (20)
- 8. Explain the reasons for forming groups. Describe a well-functioning group. What are the characteristics of a mature group? (20)

SECTION - E

- 9. Write short note on following:
 - (a) Define planning premises.
 - (b) What are the features of Japanese management?
 - (c) Describe role of decision making
 - (d) Define forecasting.
 - (e) What is span of management?
 - (f) What do you understand by Maslow's need hierarchy theory?
 - (g) What are non- programmed decisions?
 - (h) What is budgetary control?
 - (i) Explain bounded rationality.
 - j) What is an Organizational chart? (10x2=20)