



Support manual

EasySave is a powerful backup software solution designed for professional environments. It can manage up to 5 simultaneous backup jobs, including Full and Differential backup strategies. The software is compatible with local, external, and network drives (via UNC paths).

Installation and Configuration

- **Minimum requirements:** Windows 10/11, Mac OS, Linux.
- **Default location:**
 - **Default location of the software**
By default, the software is installed in the device's applications.
This folder contains the main executable file and the dependencies required for the application to run.
 - **Location of configuration files**
Configuration files are stored by default in the project root directory.
They are used to define backup settings, existing jobs, and application preferences. Any changes to these files directly affect the behavior of the software.
 - **Location of log files**
Log files are generated automatically to track software activity (directory creation, file transfers, errors). They are located at the root of the project, but users can modify and customize the path.
One log file is created per day to facilitate analysis and support.
 - **Location of status files**
Status files allow you to track the progress of backups in real time (progress, status, file in progress). The files are stored by default in the project root directory.
These files can be used by an external interface or for diagnostics in case of problems.
- **Data format:** All configuration files, logs, and statuses are in JSON format with a layout optimized for reading via Notepad.

Interactive Mode

Run the EasySave.exe executable without any arguments to access the menu.

1. **Create a job:** Set the name, source/target directories, and backup type.
2. **Manage jobs:** List, modify, launch, or delete configured backups.
3. **Change settings:** Change the application language.

CLI Mode

For automation, use the following arguments from the terminal:

- **Range execution:** EasySave.exe “1-3” (Launches jobs 1 to 3).
- **Specific execution:** EasySave.exe “1;3” (Launches only jobs 1 and 3).

Backup Types

Type	Description
Full	Copies all files from the source directory to the destination.
Differential	Copies only files that have been modified or created since the last full backup.

Troubleshooting and support

In case of malfunction:

- Check the log files to identify errors
- Check access rights to source and destination folders
- Ensure that the configuration files are valid

If the problem persists, request the log and status files from the customer.

