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Title: QuickShop

Project Summary:

This is an online grocery delivery system that saves a customer's shopping time. Admins, Customers and Sellers will have their own account. There will be multiple supermarket retailers options (Safeway, Whole Foods Market, King Soopers) where sellers can list and add , remove or modify their products from product list. Customers can select the retailer and add groceries to their cart. Customers can choose only one store at a time for an order. Customers can search products, buy, rate and review products ,pay for their orders. Products will have two options for shipping method : home delivery and take away.

Business Requirements:

| ID | Requirement | Topic Area | Actor | Priority |
|-------|--|---------------------|---|--------------|
| BR-01 | Customers should have option to live chat with customer service representative | Customer Service | Customer service representative and customers | high |
| BR-02 | Sellers with more than 4 ratings can get special deals from Admin. | Sellers Marketplace | Admin | medium |
| BR-03 | Purchase exceeding \$200, will have free delivery option. | Payment processing. | Admin | medium |
| BR-04 | About 20% discount for customers who purchase for the first time. | Payment Processing | Admin | Nice to have |

User Requirements:

| ID | Requirement | Topic Area | Actor | Priority |
|-------|---|--------------------|---------------------|----------|
| UR-01 | User should be able to create an account to get started | Account Management | Customer and Seller | Critical |
| UR-02 | User should be able to login | Account Management | Customer and seller | Critical |
| UR-03 | Customers can choose the store | Order Management | Customer | critical |
| UR-04 | Customers can choose the delivery or pick up option. | Order Management | Customer | High |
| UR-05 | Customers can search for product. | Product search | Customer | high |
| UR-06 | Customers can add or remove items from cart | Order management | Customer | high |
| UR-07 | Customers can save products | Order management | Customer | low |
| UR-08 | Sellers can view products and read review | Product management | Seller | Med |
| UR-09 | Customers can make payment for their orders. | Payment Processing | Customers | Critical |
| UR-10 | Customers can read, rate and provide product reviews | Review | Customers | high |
| UR-11 | Users can view placed orders | Order Viewing | Sellers | Critical |

| | | | | |
|-------|--|--------------------|---------------------|----------|
| UR-12 | Sellers can remove products from product list | Product management | Sellers | Critical |
| UR-13 | Admin can add or remove accounts | Account management | Admin | Critical |
| UR-14 | Sellers can add products to the product list | Product Management | Sellers | high |
| UR-15 | Customers should be able to view product list based on its category. . | Order viewing | Customer | high |
| UR-16 | Sellers can modify products from the product list | Product management | Seller | high |
| UR-17 | Users can update profile. | Account management | Seller and customer | high |

Functional Requirements:

| ID | Requirements | Topic Area | Actor | Priority |
|-------|--|-------------------------|--------|----------|
| FR-01 | When the customer confirms the order, system will notify the seller about the order. | Notification to seller. | system | critical |

Non Functional Requirements:

| ID | Requirements | Topic Area | Actor | Priority |
|-------|---------------------------------------|-----------------|--------|----------|
| NR-01 | Each user should have unique username | Reliability | System | Critical |
| NR-02 | Passwords must | Authentication. | System | Critical |

| | | | | |
|-------|---|-------------|--------|------|
| | be minimum 8 characters long which must contain at least one uppercase letter, numeric character and special character. | | | |
| NR-03 | All the pages should be loaded within 5 seconds when user gives an input in all load conditions. | Performance | system | high |
| NR-04 | The system can be restarted in case of failure without loss of data as long as database is up and running. | Reliability | System | high |

Data Storage:

In order to store data in backend we will be using MySQL database systems .We will use relational database schema to store the user account data as well as Stores data in separate tables.

UI Mockups:

- ### 1. Customer Dashboard: Home page.

Hand-drawn wireframe of a mobile app interface for a shopping application. The interface is divided into several sections:

- Top Navigation Bar:** Contains 'HOME', 'DEPARTMENT', and 'CART'.
- My Account Sidebar:** Located on the right, containing links: 'Login/Logout', 'Cart', 'Past Orders', 'Settings', and 'Help. RATE'.
- STORE NAME:** A header section below the navigation bar.
- SEARCH ITEMS:** A search bar with a magnifying glass icon.
- PAST PRODUCT Section:**
 - Two product cards, each with a square placeholder (X) for an image.
 - Below each image: '\$ PRICE', a plus icon for 'ADD', and a circle icon for 'REVIEW'.
 - A 'VIEW MORE' link at the end of the section.
- SAVED PRODUCT Section:**
 - Two product cards, each with a square placeholder (X) for an image.
 - Below each image: '\$ Price', a plus icon for 'Add', and a circle icon for 'Review'.
 - A 'VIEW MORE' link at the end of the section.

2. Customer Dashboard: Cart

| | | | |
|-------------|--|----------------|--|
| STORE NAME | | My Account | |
| STORE ITEMS | | Login / Logout | |
| | | Cart | |
| | | Past Orders | |
| | | Settings | |
| | | Help | |
| | | Rate | |

| | | |
|------|------------|------|
| Home | Department | Cart |
|------|------------|------|

Item List

| Product | Quantity | Remove |
|---------|----------|--------|
| | | |
| | | |
| | | |

Shipping Address

| | | | |
|----------------|--|-------|-----------|
| Name | | | |
| Street Address | | | |
| City | | State | ▼ Pincode |
| | | | |

Payment

| | | |
|-------------|------------|---|
| Card Type | ▼ | |
| Card Number | | |
| CVV | Expiration | / |
| Name | | |

| |
|---------------|
| CONFIRM ORDER |
|---------------|

3. Customer Dashboard: Department

| | | |
|--|------------|--|
| <div>STORE NAME</div> <div>SEARCH ITEMS ▼</div> | | <div>My Account</div> <div>LOGIN/LOGOUT</div> <div>CART</div> <div>PAST ORDERS</div> <div>SETTINGS</div> <div>help</div> <div>RATE</div> |
| HOME | DEPARTMENT | CART |
| <div>CATEGORY LIST</div> | | |
| <div>BACK</div> <div>CATEGORY NAME</div> <div>PRODUCT LIST</div> | | |

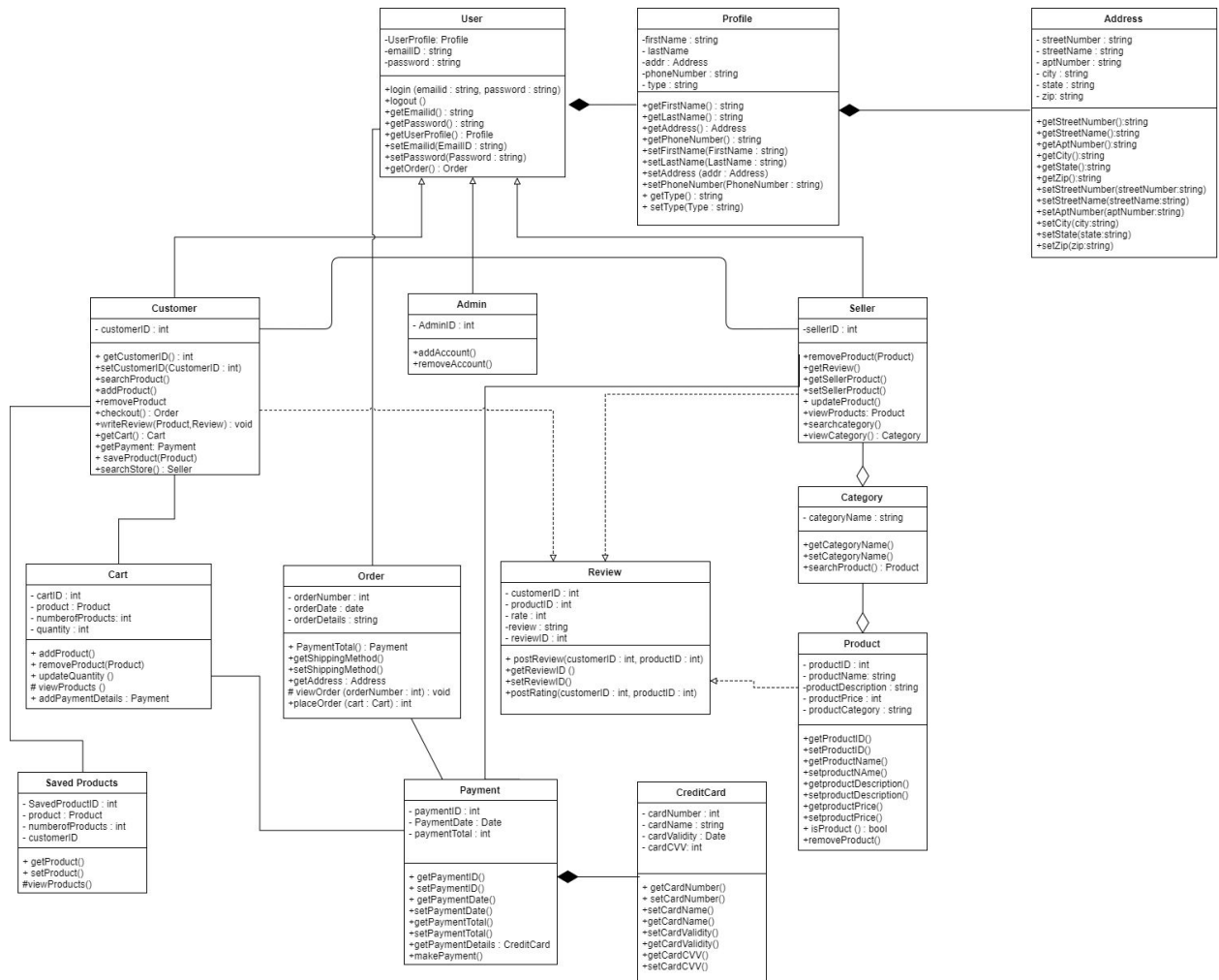
4. Seller Dashboard: Managing Products.

| | | | | |
|------------------|-------------|-----------------|----------|------------|
| SELLER DASHBOARD | | | | |
| STORE NAME | | MY ACCOUNT | | |
| HOME | VIEW ORDERS | MANAGE PRODUCTS | | |
| ADD A NEW ITEM | | | | |
| VIEW ITEMS | | | | |
| REMOVE ITEMS | | | | |
| MODIFY | | | | |
| QUICK SHOP | HOME | ORDERS | PRODUCTS | MY ACCOUNT |
| ADD A NEW ITEM | | | | |
| CATEGORY | DAIRY ▼ | | | |
| ITEM NAME | | | | |
| PRICE | | | | |
| ITEM DESCRIPTION | | | | |
| SUBMIT | | | | |

5. Create account and Login.

| | | | |
|---------------------------|------------------------------|--------------------------------|----------------------|
| <div>QUICK SHOP.</div> | | | |
| <div>CREATE ACCOUNT</div> | OR | <div>LOGIN.</div> | |
| FIRST NAME | <input type="text"/> | EMAIL | <input type="text"/> |
| LAST NAME | <input type="text"/> | PASSWORD | <input type="text"/> |
| EMAIL | <input type="text"/> | <div>LOGIN</div> | |
| PASSWORD | <input type="text"/> | | |
| CONFIRM | <input type="text"/> | | |
| PHONE | <input type="text"/> | | |
| ADDRESS | | | |
| STREET NUMBER | <input type="text"/> | | |
| STREET NAME | <input type="text"/> | | |
| Apt NUMBER | <input type="text"/> | | |
| CITY | <input type="text"/> | STATE | <input type="text"/> |
| ZIP CODE | <input type="text"/> | | |
| TYPE | <input type="radio"/> SELLER | <input type="radio"/> CUSTOMER | |
| <div>REGISTER.</div> | | | |

Class Diagram:



Use Case Documents:

| | | | |
|------------------|--|--|--|
| Use case ID | UR - 03 | | |
| Use Case Name | Customer can search for stores | | |
| Description | Customer can search for the store according to their convenience | | |
| Actors | Customer | | |
| Precondition | Valid customer account | | |
| Post Condition | Display search results | | |
| Frequency of Use | Frequently used by users | | |
| Flow of Events | | | |
| | Step | Actor Action | System Response |
| | 1 | Click on Login button | Display Home page. |
| | 2 | Select preferred store from store list | Display the store option |
| | 3 | Click on the store you preferred. | Display the home page with store name. |
| Variations | Use drop down menu | | |
| Exceptions | No results based on added preferences | | |
| Developer Notes | | | |

| | | | |
|------------------|---|--------------------------------------|--|
| Use case ID | UR - 05 | | |
| Use Case Name | Customer can search for product | | |
| Description | Customer can search for product based on directly searching for the product or categorizing based on departments. | | |
| Actors | Customer | | |
| Precondition | Customer should have selected the store. | | |
| Post Condition | Display product lists. | | |
| Frequency of Use | Frequently used by users | | |
| Flow of Events | | | |
| | Step | Actor Action | System Response |
| | 1 | Click on the departments tab | Display various departments and the products within those departments. |
| | 2 | Click on the product you wish to buy | Display product details i.e product description and price |
| Variations | Customer can search from the search box below the store name. | | |
| Exceptions | Required product not found. | | |
| Developer Notes | | | |

| | | | |
|------------------|--|--------------------------|---|
| Use case ID | UR - 09 | | |
| Use Case Name | Customers makes payment | | |
| Description | Customers can make payment for their orders. | | |
| Actors | Customers | | |
| Precondition | Add products to cart. | | |
| Post Condition | Order has been approved and payment is received. | | |
| Frequency of Use | Often. | | |
| Flow of Events | | | |
| | Step | Actor Action | System Response |
| | 1 | Click Cart. | Displays product list in the cart. |
| | 2 | Add card details | Displays card details to confirm. |
| | 3 | Click on confirm option. | Payment is received and order is processed. |
| Variations | | | |
| Exceptions | Invalid card details. | | |
| Developer Notes | If payment incomplete, notify customer to add different details. | | |

| | | | |
|------------------|--|---|---|
| Use case ID | UR - 10 | | |
| Use Case Name | Provide reviews and rate products | | |
| Description | Customers can rate the products and provide reviews for their past orders. | | |
| Actors | Customer | | |
| Precondition | Customer should search the product for which he wants to rate and provide the review | | |
| Post Condition | The system accepts the rating and review of the product | | |
| Frequency of Use | Often | | |
| Flow of Events | | | |
| | Step | Actor Action | System Response |
| | 1 | Customer will search the product either by name or by category | System displays the product |
| | 2 | Customer clicks on the Rate/Review | System displays the Rate/Review interface |
| | 3 | Customer clicks on the “Rate/Review” button in front of the Product and submits | System accepts the Rating/Review from the Customer and displays a success message |
| Variations | | | |
| Exceptions | System reloads the same page if the customer clicks “submit” button without providing any rating/review. | | |
| Developer Notes | | | |

| | | | |
|------------------|--|------------------------------------|---|
| Use case ID | UR - 13 | | |
| Use Case Name | Add or remove accounts | | |
| Description | Admin has authority to add or remove customer and seller accounts | | |
| Actors | Admin | | |
| Precondition | Login into the system. Admin is authenticated. | | |
| Post Condition | Accounts added or removed. | | |
| Frequency of Use | Occasionally | | |
| Flow of Events | | | |
| | Step | Actor Action | System Response |
| | 1 | Click on add user | Form to add username, email ID and details. |
| | 2 | Entered email address and username | |
| | 3 | Click Done. | Return to home page. |
| | 4. | Click on remove user. | Form to enter name and email address to remove. |
| | 5. | Click Done. | Return to home page. |
| Variations | While adding account, email ID already exists. While removing account, email ID not found. | | |
| Exceptions | | | |
| Developer Notes | | | |

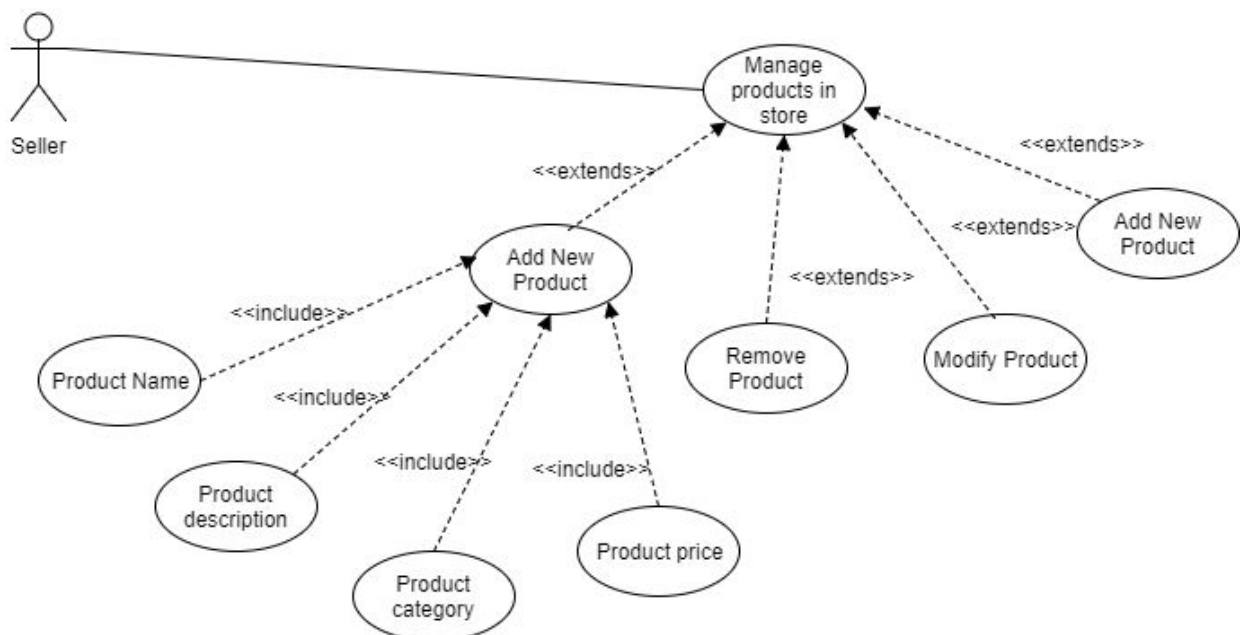
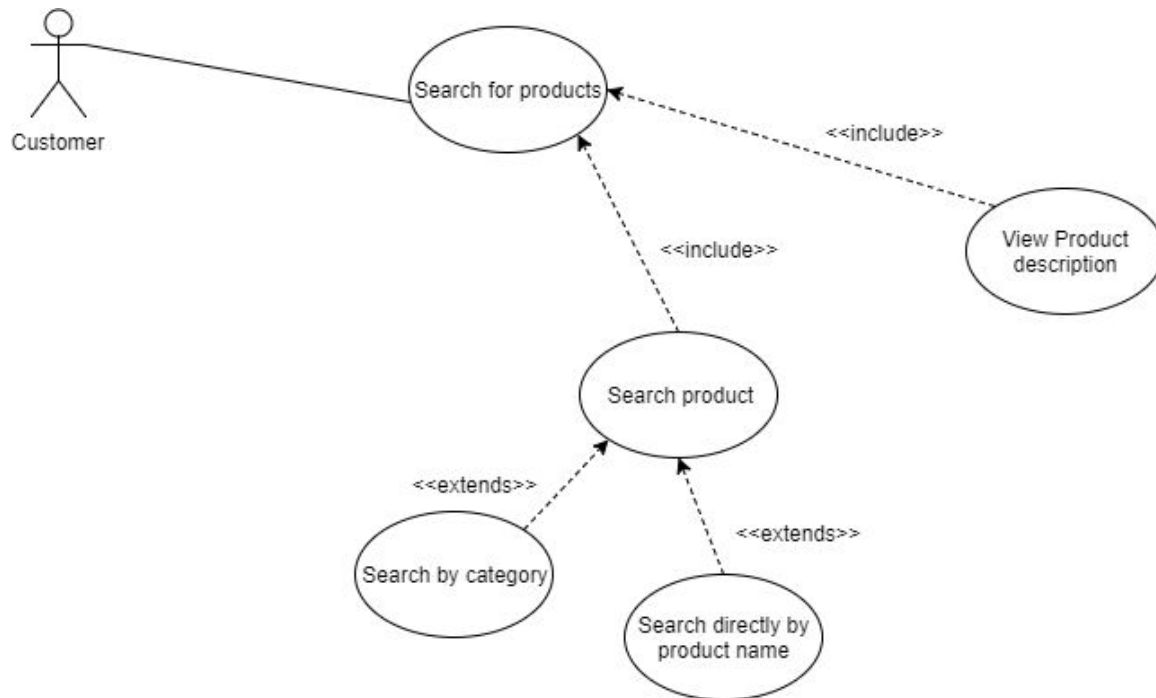
| | | | |
|------------------|---|------------------------------|---|
| Use case ID | UR - 12 | | |
| Use Case Name | Sellers remove products. | | |
| Description | Sellers can remove products in the product list of their respective stores. | | |
| Actors | Seller | | |
| Precondition | Login into the system. | | |
| Post Condition | Product should be removed from the system | | |
| Frequency of Use | Occasionally | | |
| Flow of Events | | | |
| | Step | Actor Action | System Response |
| | 1 | Seller login into the system | Display home page. |
| | 2 | Click on products tab. | Display options to add, remove, modify product. |
| | 3 | Select remove product | Displays category list. |
| | 4. | Search the category | Displays the products in category |
| | 5. | Search product | Display product information |
| | 6. | Select Remove | Remove the product |
| Variations | | | |
| Exceptions | Search Product fails if product to be removed is not in the database | | |
| Developer Notes | | | |

Use Case Overview:



Use case Sub diagrams:

1. UR -05 Customer can search product
2. UR -14 Seller can add product to product list.

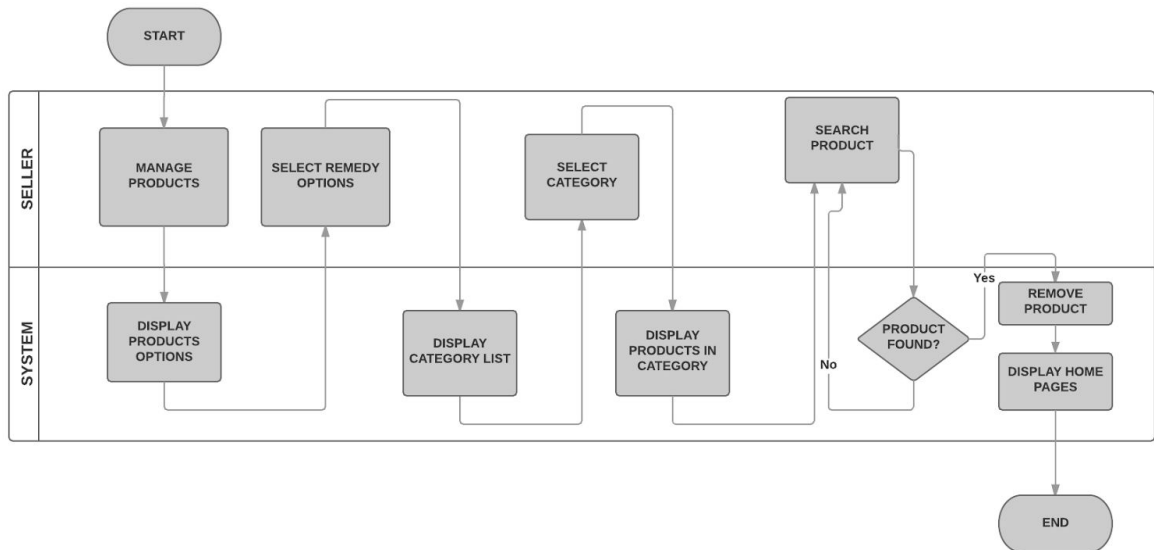


Activity Diagrams:

Seller can remove product from store (UR-12)

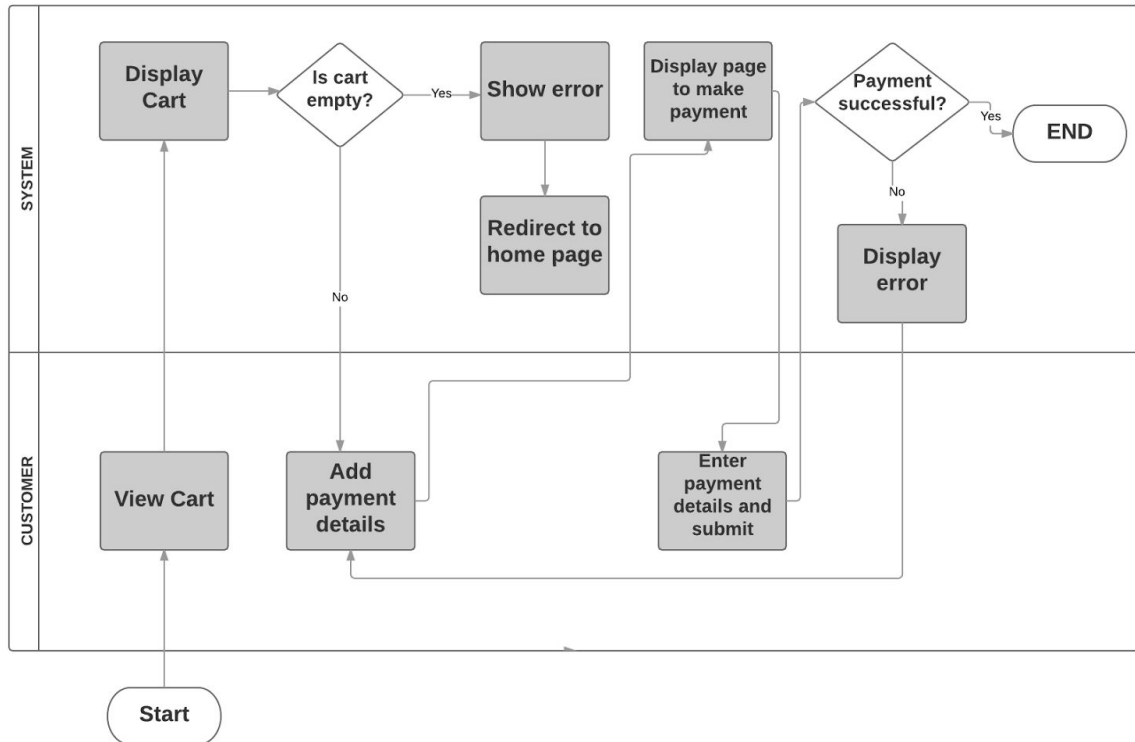
SELLER CAN REMOVE PRODUCT FROM STORE LIST

Hariram Natarajan | October 25, 2017



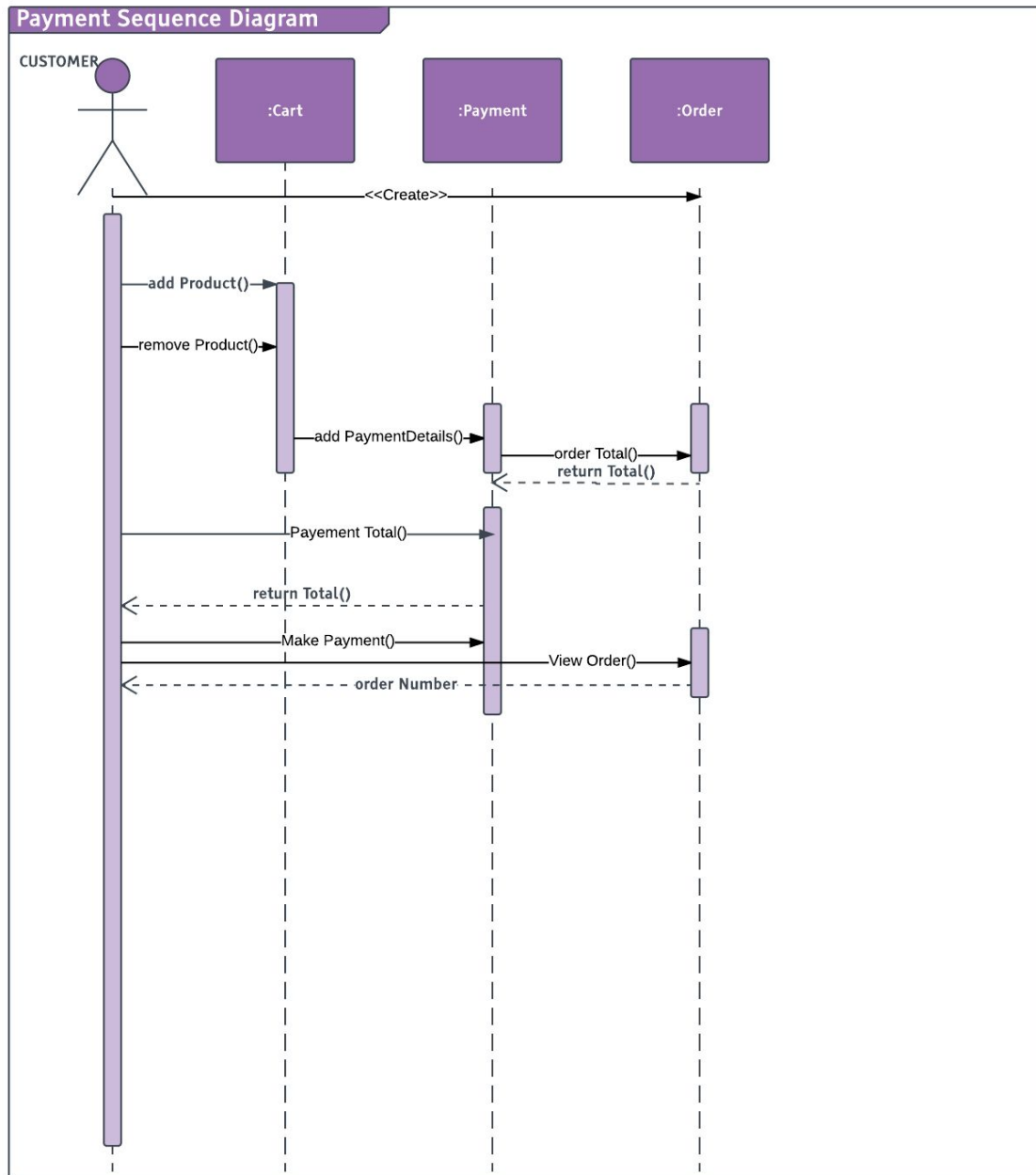
Customer makes payment for order (UR - 09)

CUSTOMER MAKES PAYMENT FOR RESPECTIVE ORDER



SEQUENCE DIAGRAMS:

Customer makes payment for order (UR - 09)



Seller remove item part a(UR-12)

